

## Vic (LKKAUTO)

---

**From:** Muham'mad Idram Bin Abdul Rahman <muhammad.idram@pitstop.com.sg>  
**Sent:** Wednesday, 25 September, 2019 10:35 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/Uha3  
**Attachments:** Release Voucher.pdf

Dear Vic,

Please refer to the attachment for process payment.

Thank you.

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



### Woodlands Automotive Service Pte Ltd

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



Woodlands Transport



---

**From:** Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]

**Sent:** Wednesday, 25 September, 2019 10:21 AM

**To:** Muham'mad Idram Bin Abdul Rahman <muhammad.idram@pitstop.com.sg>

**Cc:** Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/Uha3

WITHOUT PREJUDICE

Dear Idram,

We refer to our below email.

On a without prejudice basis and purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we confirm acceptance of your offer of **\$1,484.00** (all in) to settle your client's claim.

Kindly chop and sign the attached DV and forward back a copy to us for payment processing.

The above amount is to be made payable to **WTS AUTOMOTIVE SERVICES PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Vic (LKKAuto)

**Sent:** Monday, 23 September, 2019 10:53 AM

**To:** Muham'mad Idram Bin Abdul Rahman

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/Uha3

Without Prejudice

Dear Idram,

We refer to your below email and the contents were noted.

We will get back to you for an update/offer in due course.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Muham'mad Idram Bin Abdul Rahman [<mailto:muhammad.idram@pitstop.com.sg>]

**Sent:** Monday, 23 September, 2019 10:40 AM

**To:** Vic (LKKAuto)

**Cc:** assignments; Admin A; Admin-D (LKKAuto)

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Vic,

Kindly refer to the attached file for settlement.

Thank you.

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



**Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg)

Group of Companies:



Woodlands Transport

WTS travel

CASHBOX



---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, 16 September, 2019 1:39 PM

**To:** 'Muham'mad Idram Bin Abdul Rahman' <[muhammad.idram@pitstop.com.sg](mailto:muhammad.idram@pitstop.com.sg)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

WITHOUT PREJUDICE

Dear Idram,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

This e-mail contain confidential and privileged material, and are for the sole use of the intended recipient. Use or distribution by an unintended recipient is prohibited, and may be a violation of law. If you believe that you received this e-mail in error, please do not read this e-mail or any attached items. Please delete the e-mail and all attachments, including any copies thereof, and inform the sender that you have deleted the e-mail, all attachments and any copies thereof. Thank you.

---

**From:** Admin-D (LKKAuto)

**Sent:** Monday, 16 September, 2019 11:53 AM

**To:** 'Muham'mad Idram Bin Abdul Rahman'; Mei Kwan (LKKAuto); Vic (LKKAuto)

**Cc:** assignments; Admin A

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Idram,

As for the liability kindly liase with Vic as he is the handler for this case.

Dear Vic,

Kindly assist

**FYNA Our Ref : CC3/AIG19015976/ha3**

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Muham'mad Idram Bin Abdul Rahman [<mailto:muhammad.idram@pitstop.com.sg>]  
**Sent:** Monday, 16 September 2019 11:47 AM  
**To:** 'Admin-D (LKKAuto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Nivitha,

Vehicle will be in tomorrow at 11am.

Is liability clearly to your insured?

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



**Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

Group of Companies:



Woodlands Transport

WTS travel

CASHBOX



---

**From:** Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

**Sent:** Friday, 13 September, 2019 4:50 PM

**To:** 'Muham'mad Idram Bin Abdul Rahman' <[muhammad.idram@pitstop.com.sg](mailto:muhammad.idram@pitstop.com.sg)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Idram,

May I know when would you like to arrange for the survey?

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Muham'mad Idram Bin Abdul Rahman [<mailto:muhammad.idram@pitstop.com.sg>]

**Sent:** Thursday, 12 September 2019 9:02 AM

**To:** 'Mei Kwan (LKKAuto)' <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Vic,

Please refer to the attachment file.

Do call me for arrangement to conduct the survey.

Thank you.

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



**Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

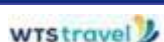
[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

---

Group of Companies:



Woodlands Transport



WTS travel

CASHBOX



**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 11 September, 2019 6:37 PM

**To:** Muham'mad Idram Bin Abdul Rahman <[muhammad.idram@pitstop.com.sg](mailto:muhammad.idram@pitstop.com.sg)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN

orchard rd.

(Cuscaden rd)

V.A) SJE 3367C  
V.B) GBH 6312U

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the stated date and time, I vehicle 'A' was stationary
a long Cuscaden rd. I was awaiting the traffic
to clear before I proceed to turn towards Orchard
road. As I was inching out a little, vehicle 'B'
suddenly came right in front of me, unable to stop in
time, my vehicle accidentally collided against vehicle 'B'
right rear portion. No one was injured.

**Please provide us the following and arrange for TP survey..**

- evidence i.e. video and scene photo.
- PIR result (if any)
- Estimated cost of repair



Please note that for liability, claim negotiation and settlement, please contact **Vic at 6841 2096.**

Our respective case handler will look into the matter and get back to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Muham'mad Idram Bin Abdul Rahman <[muhammad.idram@pitstop.com.sg](mailto:muhammad.idram@pitstop.com.sg)>

**Sent:** Wednesday, 11 September, 2019 4:06 PM

**To:** Poh Kin (LKKAuto) <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** FW: LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD

Hi Poh Kin,

I wish to follow up on the liability for this case.

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



**Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 

---

Group of Companies:  Woodlands Transport  WTS travel  CASHBOX 

---

**From:** Muham'mad Idram Bin Abdul Rahman [<mailto:muhammad.idram@pitstop.com.sg>]

**Sent:** Monday, 9 September, 2019 11:27 AM

**To:** 'Poh Kin (LKKAuto)' <[pohkin@lkkauto.com](mailto:pohkin@lkkauto.com)>; 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD



Dear Pok Kin,

To : AIG Asia Pacific Insurance Pte Ltd

Attention : Motor Claim Department

Dear Officer-In-Charge,

LIABILITY CHECK : GBH6312U claim against SJE3367C - D.O.A : 29/08/2019 - T-JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD

Our Client Vehicle : GBH6312U

Your insured Vehicle: SJE3367C

Kindly advise and confirm the liability at soonest as our insured GBH6312U is claiming against your insured SJE3367C.

Location : PITSTOP@Bartley No 17 Kaki Bukit Road 4, #01-58/59/60/61/62 Singapore 417809

P.I.C: Idram -87489825

Best Regards

**Muhammad Idram**

Service Advisor, Pitstop@Bartley



**Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore 417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line : +65 6844 9457

[www.woodlandstransport.com.sg](http://www.woodlandstransport.com.sg) 



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)