# Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 16 September, 2019 1:39 PM Sent: 'Muham'mad Idram Bin Abdul Rahman' To:

Cc: assignments; Admin A; Vic (LKKAuto); Admin-D (LKKAuto)

RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-Subject:

JUNCTION OF ORCHARD ROAD / CUSCADEN ROAD \*\*\* LKK REF:

CC3/AIG19015976/ha3

#### WITHOUT PREJUDICE

Dear Idram,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

## Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

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From: Admin-D (LKKAuto)

Sent: Monday, 16 September, 2019 11:53 AM

To: 'Muham'mad Idram Bin Abdul Rahman'; Mei Kwan (LKKAuto); Vic (LKKAuto)

Cc: assignments; Admin A

Subject: RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Idram,

As for the liability kindly liase with Vic as he is the handler for this case.

Dear Vic,

Kindly assist

FYNA Our Ref: CC3/AIG19015976/ha3

Best Regards

#### **G.NIVITHA**

#### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muham'mad Idram Bin Abdul Rahman [mailto:muhammad.idram@pitstop.com.sg]

Sent: Monday, 16 September 2019 11:47 AM

**To:** 'Admin-D (LKKAuto)' <<u>admin-d@lkkauto.com</u>>; 'Mei Kwan (LKKAuto)' <<u>Meikwan@lkkauto.com</u>>; 'Vic (LKKAuto)' <<u>vicalpeh@lkkauto.com</u>>;

Cc: 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Subject: RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Nivitha,

Vehicle will be in tomorrow at 11am.

Is liability clearly to your insured?

Best Regards

### Muhammad Idram

Service Advisor, Pitstop@Bartley



## **Woodlands Automotive Service Pte Ltd**

17 Kaki Bukit Road 4 Bartley Biz Centre #01-58, Singapore417809

Main Line : +65 6844 9449 Fax : +65 6844 9463

Direct Line: +65 6844 9457

www.woodlandstransport.com.sg



From: Admin-D (LKKAuto) [mailto:admin-d@lkkauto.com]

Sent: Friday, 13 September, 2019 4:50 PM

To: 'Muham'mad Idram Bin Abdul Rahman' < <a href="mailto:muhammad.idram@pitstop.com.sg">muhammad.idram@pitstop.com.sg</a>; Mei Kwan (LKKAuto)

<<u>Meikwan@lkkauto.com</u>>; Vic (LKKAuto) <<u>vicalpeh@lkkauto.com</u>>

**Cc:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Idram,

May I know when would you like to arrange for the survey?

Best Regards

#### **G.NIVITHA**

### LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muham'mad Idram Bin Abdul Rahman [mailto:muhammad.idram@pitstop.com.sg]

Sent: Thursday, 12 September 2019 9:02 AM

To: 'Mei Kwan (LKKAuto)' < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>>; 'Vic (LKKAuto)' < <a href="meikwan@lkkauto.com">vicalpeh@lkkauto.com</a>>

Cc: 'assignments' < assignments@lkkauto.com >; 'Admin A' < admin-a@lkkauto.com >

Subject: RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

Dear Vic,

Please refer to the attachment file.

Do call me for arrangement to conduct the survey.

Thank you.

Best Regards

# Muhammad Idram

Service Advisor, Pitstop@Bartley



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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Wednesday, 11 September, 2019 6:37 PM

To: Muham'mad Idram Bin Abdul Rahman < muhammad.idram@pitstop.com.sg>; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

**Cc:** assignments <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>; Admin A <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Subject: RE: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD \*\*\* LKK REF: CC3/AIG19015976/ha3

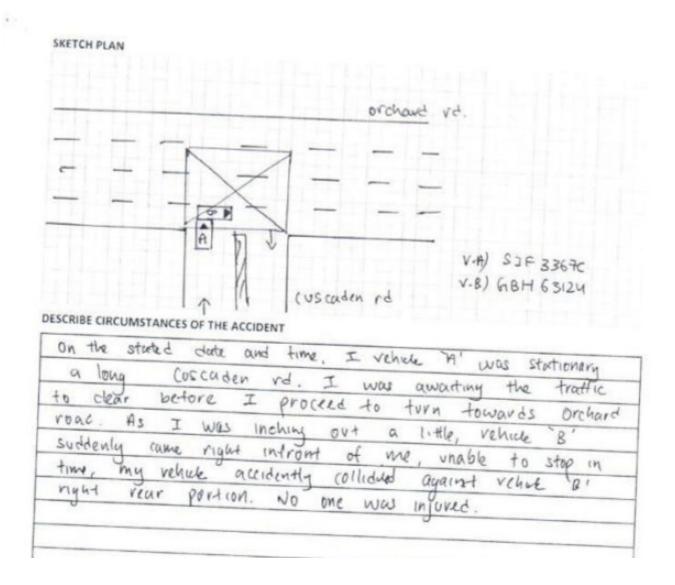
# **'WITHOUT PREJUDICE'**

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



# Please provide us the following and arrange for TP survey..

- evidence i.e. video and scene photo.
- PIR result (if anv)
- Estimated cost of repair

Please note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muham'mad Idram Bin Abdul Rahman < muhammad.idram@pitstop.com.sg>

**Sent:** Wednesday, 11 September, 2019 4:06 PM **To:** Poh Kin (LKKAuto) <<u>pohkin@lkkauto.com</u>>

Cc: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

**ROAD / CUSCADEN ROAD** 

Hi Poh Kin,

I wish to follow up on the liability for this case.

Best Regards

# Muhammad Idram

Service Advisor, Pitstop@Bartley



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From: Muham'mad Idram Bin Abdul Rahman [mailto:muhammad.idram@pitstop.com.sg]

Sent: Monday, 9 September, 2019 11:27 AM

To: 'Poh Kin (LKKAuto)' <pohkin@lkkauto.com>; 'assignments' <a href="mailto:assignments@lkkauto.com">assignments@lkkauto.com</a>>

Cc: 'Admin A' <admin-a@lkkauto.com>

Subject: LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD

ROAD / CUSCADEN ROAD

Dear Pok Kin,

To: AIG Asia Pacific Insurance Pte Ltd

Attention: Motor Claim Department

Dear Officer-In-Charge,

LIABILITY CHECK: GBH6312U claim against SJE3367C - D.O.A: 29/08/2019 - T-JUNCTION OF ORCHARD ROAD /

**CUSCADEN ROAD** 

Our Client Vehicle: GBH6312U Your insured Vehicle: SJE3367C

Kindly advise and confirm the liability at soonest as our insured GBH6312U is claiming against your insured SJE3367C.

Location: PITSTOP@Bartley No 17 Kaki Bukit Road 4, #01-58/59/60/61/62 Singapore 417809

P.I.C: Idram -87489825

Best Regards

## Muhammad Idram

Service Advisor, Pitstop@Bartley



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