

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, November 12, 2020 2:35 PM
To: 'KENNY LIM CHING GHEE'
Cc: Admin A; MT_Claim_SG
Subject: RE: Direct Settlement - Accident Involving YN3653B (OI : 19/19/19/VC05/022342) and SKC5476G (TP : LKK REF - CC6/LPC19015975/ka3) on 05/09/2019 [External General]

YOUR REF: 19/19/19/VC05/022342

Dear Mr. Kenny,

We refer to the above matter.

Please be informed that there is no development from Third party workshop to date.

In view of no development and no survey, we will proceed to close accordingly.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: Wednesday, December 4, 2019 6:11 PM
To: 'KENNY LIM CHING GHEE' <kennyim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: FW: Direct Settlement - Accident Involving YN3653B (OI : 19/19/19/VC05/022342) and SKC5476G (TP : LKK REF - CC6/LPC19015975/ka3) on 05/09/2019 [External General]

Dear Mr. Kenny,

We refer to the above matter.

This is to update you that as per your instructions, we had requested for accident video footage from third party repairer but they replied that they do not have any.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Wednesday, 11 September 2019 10:05 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: RE: Direct Settlement - Accident Involving YN3653B (OI : 19/19/19/VC05/022342) and SKC5476G (TP : LKK REF - CC6/LPC19015975/ka3) on 05/09/2019 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report that you have requested.

Regards,

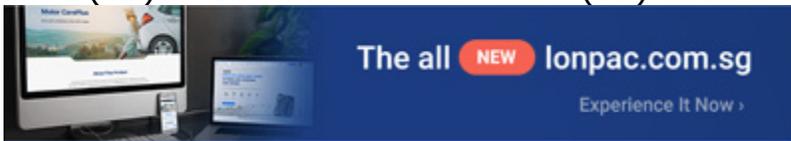
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 September 2019 2:06 PM

To: MT_Claim_SG

Cc: Khanchna (LKK Auto); CS A Team; Admin A; ONG LI LI; GERALD POH WEE BIN

Subject: Direct Settlement - Accident Involving YN3653B (OI : LPC - TBA) and SKC5476G (TP : LKK REF - CC6/LPC19015975/ka3) on 05/09/2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Hock Wah Motor Workshop Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)