

## Asher Sng (LKKAuto)

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**From:** Claims Dept <claims@premiumauto.com.sg>  
**Sent:** Saturday, 2 November 2019 11:20 AM  
**To:** Asher Sng (LKKAuto); Mei Kwan (LKKAuto)  
**Cc:** CS A Team; Admin A; assignments; 'Claims'  
**Subject:** RE: ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019 \*\*\* LKK REF: CC3/AIG19015974/ea3

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Dear Asher,

Kindly be inform. Our client decided to take his own action. We will proceed close file on our end.

Thank you.

Best Regards,  
Tony Foong  
Claims Advisor

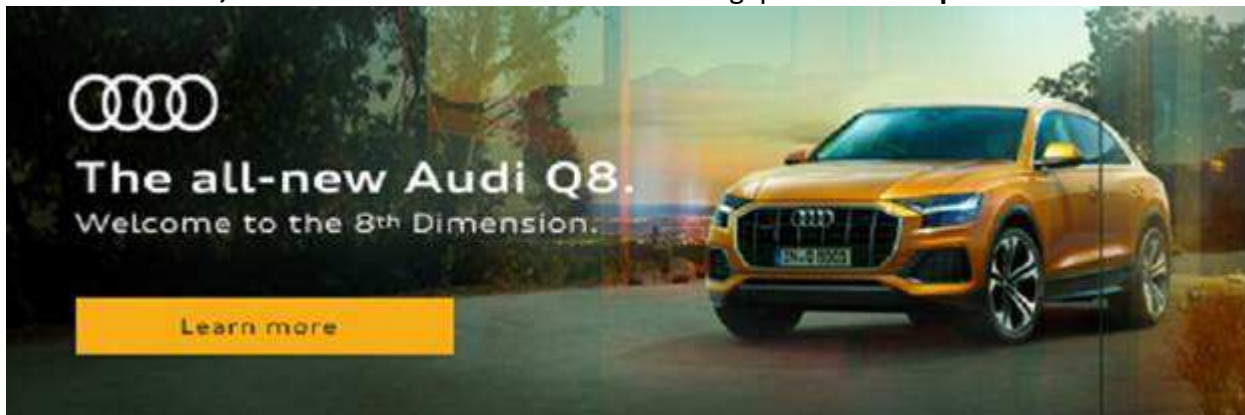
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e. <mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]  
**Sent:** Thursday, 26 September 2019 8:38 AM  
**To:** Claims Dept; Mei Kwan (LKKAuto)  
**Cc:** CS A Team; Admin A; assignments  
**Subject:** RE: ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019 \*\*\* LKK REF: CC3/AIG19015974/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos** (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims@premiumauto.com.sg>

**Sent:** Wednesday, 25 September 2019 8:51 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Claims Dept' <claims@premiumauto.com.sg>

**Subject:** RE: ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019 \*\*\* LKK REF: CC3/AIG19015974/ea3

Dear Asher,

Kindly assist check for liability clearance status.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

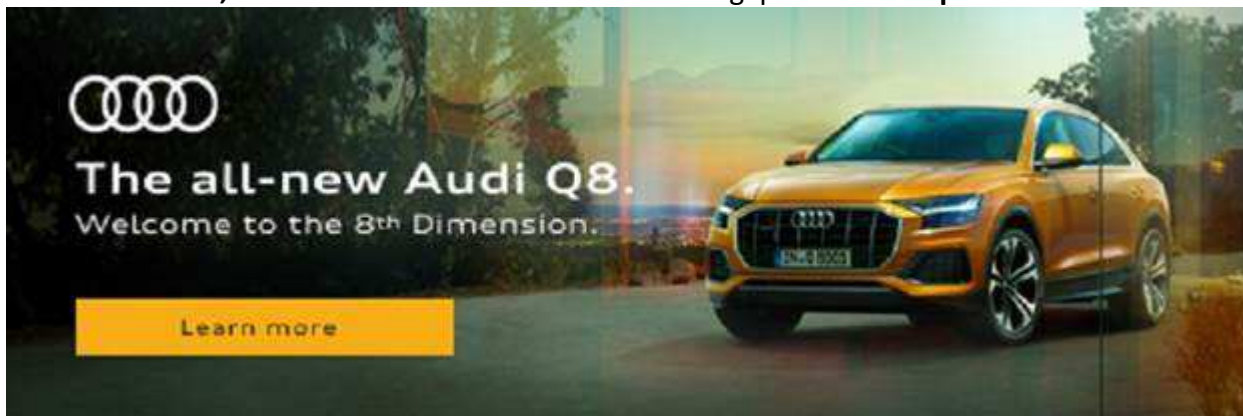
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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 11 September 2019 10:31 AM

**To:** Claims

**Cc:** CS A Team; Admin A; assignments

**Subject:** RE: ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019 \*\*\* LKK  
REF: CC3/AIG19015974/ea3

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident.

Please provide us the following and arrange for TP survey.

- evidence i.e. video and scene photo.
- **PIR result (if any)**

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

**Mei Kwan** | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Wednesday, 11 September, 2019 9:55 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Claims' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** RE: ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019

Dear all,

Attached is the estimate for your kind reference.

**Best Regards,**  
**Syafiq**  
**Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)  
55 Ubi Road 1 Road Singapore 408699  
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183  
e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Sent:** Saturday, 7 September 2019 6:26 PM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)  
**Subject:** ACCIDENT INVOLVING SKP 7074 B AND YOUR INSURED SKN 6338 H DATED ON 07/09/2019

Dear all,

Kindly assist in the liability clearance for the above mentioned case. We propose for 100% direct settlement in our clients favour with LOU S\$100 and LOR S\$180 follow by NIMA protocol.

We herein attached the GIA report for your reference.

We will forward you the estimate once is available.

Please arrange for survey on 12 of September 2019 @10AM, owner waiting.

Address : 281 Alexandra Road Singapore 159938

TP (SKN 6338 H) IS INSURED WITH AIG

Thank you.

Best Regards,  
**George Wong**  
Claims advisor

**Premium Automobiles Pte Ltd** (Reg No 199902271W)  
281 Alexandra Road Singapore 159938  
p. +65 6366 2323, option 1  
e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)  
**Audi Showroom** 281 Alexandra Road Singapore 159938 p. +65 68362223



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