ASS. PEC. BY: STONE MEH: MSIG CC3	MSG 19015955/ESf3RV
ASS	GNMENT
From: Date: Estimated Cost:	Veh No: SG 17/17/ Yr Regn: 4/5/16 Type: M.Car / M.Cycle (Bus) Van / Lorry / Taxi / Prime Mover /
OD / TP / WS / TP RES / OD RES / EVA / INV / MV	Truck / Trailer or
To Inspect Vehicle No:	Make: MAN NL 320F . c.c 10518
at Workshop m/s	Colour Malti (3/2 A/C: Insured / Std / NI / NA
of	Sp.Reading 217769 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: WMAA 22 Z 2 FF 700 25 F4
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil / S/Rim / STD A/Rim or
	Tyre Size: F: 276/70k22.5
(Policy Condition)	R: // .
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or FINALA
Bal. or Market Value:	<u>Front</u> <u>Rear</u>
IDAC Accident Rport: Consistent? : Yes or No	R/Bal mm - R/Bal. 5 mm
GIA / PR Seen: Consistent? : Yes or No	L/Bal. 5 mm L/Bal. 5 mm
Est. Repairs: days Res.: Yes or No	D.O.A. 5/9/19 D.O.I. 9/9/19
Lum Sum: % 3 Val.: Yes or No	'Survey held at SMRT
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
Vehicle: IN / OUT  Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time   Action / Instruction	The 676 7 Chassis frame 7 Body Structure affected due to collision.
SG 17134 - NSII/Y C180056921 Sqln2	- DOA-17/03/2018
SLH 47214-X	
10/9/19 sent E-Mail to open 1	leiner
13/09/19 @ 18:08 pm revised PA to	RECEIVED 2 0 SEP 2019
13/09/19 @ 18:08 pm revied PA +=	Eng Huly N. Via muimu.
(CIS)	monto
(\$ 4,374.90 Red - 7/9	/ ///
Dale/Time, File Pass (o? Preli Report D	ays Of Repair: 2 20 9 2019
2010-1119	esurvey No. of Trip:   Survey Fee:   190
Date/Time, File Return to?	. Transportation:
Add Fee:	: Site Insp (\$)s+Rssi
	: Interview (\$ ) Photos
report Former:	: Tech. (nvs (\$) Others

70181.

Penort Former:

Lung Sun HEARTS

1,750/- LLS

# > Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

culars	
Company	
292D	
SG1713H	
No	
Date: 09 Sep 2019	
MAN	
NL 320F (A22) 11L AUTO ABS TURBO	
Multicolor	
2015	
50340681654077	
WMAA22ZZ8F7002884	
t: -	
\$238,661.00	
te: 04 May 2016	
04 May 2016	
0	
\$0.00 te Details	
No	
Pate: -	
\$0.00 e Details	
\$0.00	
\$0.00	
t:	

The information contained herein is correct as at 09 Sep 2019

ОК

## Yvonne Wong (LKK Auto)

From:

Yvonne Wong (LKK Auto)

Sent:

Tuesday, September 10, 2019 10:52 AM

To:

motorsurvey@sg.msig-asia.com

Cc:

SUR

Subject:

DIRECT SURVEY INSPECTION ON WORKSHOP - SMRT AUTOMOTIVE SERVICES PTE LTD

(TP VEHICLE: SG1713H, INSURED VEHICLE: SLH4251A, DOA: 05/9/2019).

Attachments:

 $SG\_1713H\_EST[1].pdf; SG1713H\_GIA\_REPORT[1].pdf$ 

Dear Sir/Mdm

Please be informed that we had inspected the vehicle **SG1713H** at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705.

Enclosed herewith a copy of TP's GIA report and estimate.

Meanwhile, kindly provide us the claim reference number for our necessary action.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler (Behalf Shirley)

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <a href="mailto:yvonnewong@lkkauto.com">yvonnewong@lkkauto.com</a> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Eng Huey Ni

Date: 13 Sep 2019

## **Preliminary Advice**

Insured Vehicle No : SLH5251A

TP Vehicle No

: SG1713H

Accident Date

: 05/09/2019

Make

: MAN NL320F (A22)

Assignment Date

: 13/09/2019

Date of Inspection

: 09/09/2019

Est. Duration of Repair

: 2 days

Inspection At

: SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

#### Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	6,124.90
Revised Amount	:S\$	1,788.00
Check Items (Estimated)	:S\$	0.00
Total	:S\$	1,788.00

:S\$ Lump Sum Repair

#### **Total Loss Consideration**

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

#### Remarks

(	,	The	vehicle	is	economical/not	economical	for	repair.
---	---	-----	---------	----	----------------	------------	-----	---------

( X ) The above survey was conducted on a 'without prejudice' basis.

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

(1) (1) (1) (1) (1) (1) (1) (1) (1) (1)	ACCIDENT STATEMENT
Date Of Report	05/09/2019 14:34
Date Of Accident	05/09/2019 07:55
Exact Location Of Accident	MARINA CENTRE TOWARDS RAFFLES BOULEVARD
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SG1713H
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	198202292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
Vehicle Particulars	
Manufacturer	MAN
Model	MAN NL320F(A22)
Exact Purpose for which vehicle was being used at time of accident	t .
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS
Insurance Company	<b>创新的图像是是是是是是是是是</b>
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	
Driver	
Name of Driver	RABU BIN SUNAIDI
NRIC No	S7925499A
Date Of Birth	24/03/1955
Occupation	OUTDOOR

**OUTDOOR** Occupation 21/02/1975 **Date Of Driving Pass** 

44 YEARS AND 6 MONTHS **Driving Experience** 

MALE Gender

(LOCAL) +65-80000000 Mobile Number

Fax Number

Contact Number

NOEMAIL **EMail Address** 

Address

NA

Postcode

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OTHER - BUS

Vehicle Registration Number of Driver's Own

Vehicle

-

Insurance Company of Driver's Own Vehicle

\_

#### General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

#### Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

...

#### **Details of Police Action**

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

#### Circumstances of Accident

I WAS TRAVELLING ALONG MARINA CENTRE TURNING RIGHT TOWARDS RAFFLES BOULEVARD, SUDDENLY I HEARD SOME SOUND AND I LOOKED INTO MY RIGHT SIDE MIRROR AND SAW A PRIVATE CAR SLH5251A HAS GRAZED AGAINST THE RIGHT REAR SIDE OF THE BUS. WE STOPPED THE VEHICLES AT THE SIDE OF ROAD AND CHECKED ON THE DAMAGES AND THIRD PARTY REFUSE TO PROVIDE HIS PARTICULARS AND HAS INFORMED TO CLAIM AGAINST HIS INSURANCE. NO INJURY REPORTED (NO PAX ON BOARD)

#### Attachment(s)

Are accident photos available for attachment?

NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

SLH5251A

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

PRIVATE CAR UNKNOWN

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

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SKETCH PLAN	WEIGH PEAN
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IMPRIMA C	ENTRE CHA-25/A
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	RAFFES
<b> </b>	
DESCRIBE CIRCUMSTA	ANCES OF THE ACCIDENT
Tagerina Cincontion	
1 1345/	09/19/7005 - NO BOCC Report
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	,
DECLARATION	
	particulars are true in every respect.
VSNS Y	5) Clab M-W 03 (1)
×3371183	
Policyholder's Signature Date & Time:	Driver's Signature Reporting Centre Personnel's Signature (If driver is not the policyholder) Name:
Date & Time:	Date & Time: NRIC/FIN No.:

Date & Time:

## IMPORTANT NOTICE

- Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability. -
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the ladgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) Involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

05/09

NRIC/FINNO .:

#### Addendum Sheet Pg. 1



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE 6 Raffles Quay #18-00 Singapore 048580
Tel (65) 6224 0010 Fax (65) 6224 0030

and the state of t

Operating Hours: Monday to Friday, 09:00 – 17:00 UEN: \$66\$\$0020G / GST Reg. No.: M400017735

IMPORTANT NOTE: Please submit the completed Addendum form to the <u>same</u>. Authorised Reporting Centre with whom you submitted the Original Report.

	ADDENDUM
(A)	PARTICULARS OF PERSON MAKING THE AMENDMENTS:
	Original Report No: MSR 1/91/7775Vehicle Registration No: SG 1713H
	Name(as shown in NRIC): SMRT Buces Ltd NRIC/FIN/PassportNo: 19 82022920
	(*Vehicle Driver / Vehicle Owner) (*) Please delete as appropriate
	Address : 6 Ang Mo Co 8 62 Singapore (569140)
i gr	Contact (Tel) :Mobile No.:
	Email Address :
	Date of Accident: 5919 Time of Accident: 07:55
	Place of Accident: Maring Centre Towards Raffles boylevard Insurance Company: MS First Capital Insurance Hd
	Insurance Company: MS First Capital Insurance Ha
(B)	ADDITIONALINFORMATION / AMENDMENTS:  I have made a report on the above mentioned accident and would like to include additional information or make the following amendments:
	TP refide number should be SLH 5251A
	AN SES
	Policyholder / Driver's Signature  Date:  Reporting Centre Personnel's Signature  Name:  NRIC/FINNo.:

Date:



MILL

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 09/09/2019

User ID : GohKK2

	Section A - Accident Detail	ils	
Registration Number	SG1713H		
Case Reference Number	BUS/09/19/7005		
Registration Date	4/5/2016		
Company Type	SMRT Buses Ltd		
Make	MAN		
Model	MAN NL320F(A22)		
Name of Driver	Rabu Bin Sunaidi		
Type of Accident	Side Swipe		
Accident Date and Time	5/9/2019 7:55 AM		
Accident Reported Date and Time	5/9/2019 12:01 PM		
s Surveyor Required?	Yes		
Survey by	1.55		<del></del>
/ehicle is Towed Back?	No		
Towed Back Date and Time			
Replacement Vehicle issued?	No		
lob Card Number	110		
Special Instruction to ARC, if any	SG1713H - RIGHT REAR PORTION		
peda instruction to ARC, if any	SLH5251A (TP) - INSURED WITH MSI	G	
Prepared Date and Time	8/9/2019 2:42 PM		Ja
Chassis Number	WMAA22ZZ8F7002884		West 18
Mileage			/ /www.
Nork Shop			
Nork Shop Repair Completion Date and Time			= \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
	Section B - Summary of Repair E	stimates	16/9/
Repair Completion Date and Time	Section B - Summary of Repair E	stimates	16 al.
Repair Completion Date and Time	Section B - Summary of Repair E	stimates  Adjusted by Surveyor, if applicable	16/9/
Repair Completion Date and Time  Summary of Repair Estimates	Quotation from ARC	Adjusted by Surveyor, if applicable	Ctord (TKK)
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost	Quotation from ARC \$1,325.00	Adjusted by Surveyor, if applicable	Steve (LKK)
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost	Quotation from ARC \$1,325.00 \$772.00	Adjusted by Surveyor, if applicable \$0.00 \$0.00	Steve (LKK)
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost Total Spare Part Cost	Quotation from ARC \$1,325.00 \$772.00 \$200.00	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00	Steve (LKK)
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Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 6124.90	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK) With Major Ju
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST  Lump Sum Total	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 6124.90	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK)  With Maja Sh.  919119 11.20 an
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Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST  Lump Sum Total  Sumber of Repair Days Prepared / Adjusted By  LRC / Surveyor Sign Off Date	Quotation from ARC  \$1,325.00  \$772.00  \$200.00  \$0.00  \$0.00  \$0.00  \$0.00  Kok Khoon Goh	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK) With Major Jr.  9/9/19, 11.27 an
Repair Completion Date and Time  Summary of Repair Estimates  Fotal Labour Cost  Fotal Spray Cost  Fotal Spare Part Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Sumber of Repair Days  Prepared / Adjusted By  LRC / Surveyor Sign Off Date  Signature	Quotation from ARC  \$1,325.00  \$772.00  \$200.00  \$0.00  \$0.00  \$0.00  \$0.00  Kok Khoon Goh	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK) With Major Jan  9/9/19, 11.27 an  Place days to company
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Repair Completion Date and Time  Summary of Repair Estimates  Fotal Labour Cost  Fotal Spray Cost  Fotal Spare Part Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Sumber of Repair Days  Prepared / Adjusted By  LRC / Surveyor Sign Off Date  Signature	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$0.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK) With Maja Ja.  9/9/19, 11.27 an  Plac days  L/S  RJ AL Sy
Repair Completion Date and Time  Summary of Repair Estimates  Fotal Labour Cost  Fotal Spray Cost  Fotal Spray Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Rumber of Repair Days  Prepared / Adjusted By  RC / Surveyor Sign Off Date  Signature  Remarks	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$0.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Steve (LKK) With Major Jan  9/9/19, 11.21 an  Place days  L/S  RJ AL Sy
Repair Completion Date and Time  Summary of Repair Estimates  Fotal Labour Cost  Fotal Spray Cost  Fotal Spray Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Rumber of Repair Days  Prepared / Adjusted By  RC / Surveyor Sign Off Date  Signature  Remarks	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$0.00 \$0.00 3.0 Kok Khoon Goh 08/09/2019 2:52 PM	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	9/9/19/11.20 an  2/10 days 2000 and a  2/10
Repair Completion Date and Time  Summary of Repair Estimates  Total Labour Cost Total Spray Cost Total Spray Part Cost Total Other Cost TOTAL COST Total Sum Total Sumber of Repair Days Prepared / Adjusted By SRC / Surveyor Sign Off Date Signature  Remarks	Quotation from ARC  \$1,325.00  \$772.00  \$200.00  \$0	Adjusted by Surveyor, if applicable \$0.00 \$0.00 \$0.00 \$0.00 \$0.00 \$0.00	9/9/19/11.20 an  2/10 days 2000 and a  2/10



Section D - Details of Repair Estimates

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number: 63685592

Estimator Telephone Number: 68662623

Date Generated : 09/09/2019 User ID : GohKK2

Accident Reporting Number : 68662672

Job Scope				Quotation from AR				Adjusted by Surveyor, if applicable		
TO REMOVE &	INSTALL ALL	ABOVE ITEMS AND	REPAIR OTHERS	\$1,325.00				10/0		
	FECTED AREAS		NEI AIN OTTENO	01,020.00				1000		
Total Labour										
Part 2 - Spray	Painting & P	anel Beating Rela	ted Works							
Job Scope  PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS				Quotation f	rom ARC			Adjusted by Survey	or, if applicable	
				\$772.00				528		
	inting & Panel	Beating		\$772.00				W . 0		
Part 3 - Other	Costs - Accid	dent and Accident	Repair Related Expens	se						
Job Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable	
Total Other Co	sts									
Part 4 - Spare	Parts / Mater	ial Usage								
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved	
3009987	BODY RH	A01001-CW568	PANEL,SIDE:R6,FOR MAN A22 BUS	1.00	\$1,776.80	100.00	\$0.00	Repair X	R	
5009988	BODY RH	A01001-CW567	PANEL,SIDE:R7,FOR MAN A22 BUS	1.00	\$885.50	100.00	\$0.00	Repair	R	
3009989	BODY RH	A01001-CW566	PANEL,SIDE:R8,FOR MAN A22 BUS	1.00	\$330.70	100.00	\$0.00	Repair 🗸	R	
6009990	BODY RH	A01001-CW565	PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS	1.00	\$710.70	100.00	\$0.00	Repair	R	
5010330	Body	5029	TRIM, WHEELARCH: FOR MB OC500 LE BUS	1.00	\$124.20	100.00	\$0.00	Repair	R	
			STICKER SG LOVE	1.00	\$200.00	0.00	\$200.00		NC	
Total					\$4,027.90		\$200.00	•		
Added Spare	Parts / Materi	al Usage After Su	rveyor Signed off		Ki en e Kine ik	All Re-Lay			MERCH.	
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	
Total										

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

1788

0P. WW



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated: 20/09/2019

User ID : CatherineLee

	Section A - Ac	cident Details
Registration Number	SG1713H	
Case Reference Number	BUS/09/19/7005	
Registration Date	4/5/2016	
Company Type	SMRT Buses Ltd	
Make	MAN	
Model	MAN NL320F(A22)	
Name of Driver	Rabu Bin Sunaidi	
Type of Accident	Side Swipe	
Accident Date and Time	5/9/2019 7:55 AM	
Accident Reported Date and Time	5/9/2019 12:01 PM	
Is Surveyor Required?	Yes	
Survey by		
Vehicle is Towed Back?	No	
Towed Back Date and Time		
Replacement Vehicle issued?	No	
Job Card Number	24103271	
Special Instruction to ARC,if any	SG1713H - RIGHT REAR SLH5251A (TP) - INSURI	R PORTION ED WITH MSIG
Prepared Date and Time	8/9/2019 2:42 PM	
Chassis Number	WMAA22ZZ8F7002884	
Mileage		
Work Shop		
Repair Completion Date and Time		
Summary of Repair Estimates	Section B - Summary	of Repair Estimates
Summary of Repair Estimates	Section B - Summary  Quotation from ARC	of Repair Estimates  Adjusted by Surveyor, if applicable
Summary of Repair Estimates  Total Labour Cost	E ENGLES OF THE SECOND	
Total Labour Cost	Quotation from ARC	Adjusted by Surveyor, if applicable
	Quotation from ARC \$1,325.00	Adjusted by Surveyor, if applicable
Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost	Quotation from ARC \$1,325.00 \$772.00	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00
Total Labour Cost Total Spray Cost Total Spare Part Cost	Quotation from ARC \$1,325.00 \$772.00 \$200.00	Adjusted by Surveyor, if applicable \$1,080.00 \$528.00 \$160.00
Fotal Labour Cost Fotal Spray Cost Fotal Spare Part Cost Fotal Other Cost FOTAL COST	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00	Adjusted by Surveyor, if applicable \$1,080.00 \$528.00 \$160.00 \$0.00
Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00
Total Labour Cost  Total Spray Cost  Total Spare Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00
Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0
Total Labour Cost  Total Spray Cost  Total Spare Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN
Fotal Labour Cost  Fotal Spray Cost  Fotal Sprare Part Cost  Fotal Other Cost  FOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Signature	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN
Total Labour Cost  Total Spray Cost  Total Spare Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN
Total Labour Cost  Total Spray Cost  Total Spray Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Signature	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0 Kok Khoon Goh	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN 09/09/2019 11:06 AM
Total Labour Cost  Total Spray Cost  Total Spare Part Cost  Total Other Cost  TOTAL COST  Lump Sum Total  Number of Repair Days  Prepared / Adjusted By  ARC / Surveyor Sign Off Date  Signature  Remarks	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00 \$2,297.00 \$0.00 3.0 Kok Khoon Goh 08/09/2019 2:52 PM	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN 09/09/2019 11:06 AM
Total Labour Cost Total Spray Cost Total Spare Part Cost Total Other Cost TOTAL COST Lump Sum Total Number of Repair Days Prepared / Adjusted By ARC / Surveyor Sign Off Date Signature Remarks	Quotation from ARC \$1,325.00 \$772.00 \$200.00 \$0.00	Adjusted by Surveyor, if applicable \$1,060.00 \$528.00 \$160.00 \$0.00 \$1,748.00 \$1,750.00 2.0 STEVE CHEN 09/09/2019 11:06 AM



SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4, Singapore 757705

FAX Number : 63685592

Estimator Telephone Number : 68662623

Accident Reporting Number : 68662672

Date Generated : 20/09/2019

: CatherineLee

Dart 1 Lab	THE NEW PROPERTY.		Sect	ion D - Det	ails of Repair I	Estimates		(EL/A 14.45) - EU			
rait i - Labo	our Works										
Job Scope				Quotation	from AR			Adjusted by Survey	or, if applicable		
DAMAGED AFFECTED AREAS.					\$1,325.00				\$1,060.00		
								0.11.109552			
Part 2 - Spra	y Painting & F	anel Beating Rel	ated Works	\$1,325.00		Victorial Control		\$1,060.00			
Job Scope				Quotation f	rom ARC			Adjusted by Survey	or, if applicable		
PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS								\$528.00			
Total Spray P	ainting & Panel	Beating		\$772.00				\$528.00			
Part 3 - Othe	r Costs - Acci	dent and Acciden	t Repair Related Expens	50 T		Egketatis					
Job Scope				Quotation f	rom ARC			Adjusted by Surveyo	or, if applicable		
Total Other Co	osts			Property and the	THE RESERVE						
Part 4 - Spar	e Parts / Mater	ial Usage					CHECK BY THE				
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved		
									Contract Charles and Charles at a Charles Charles		
5009987	BODY RH	A01001-CW568	PANEL,SIDE:R6,FOR MAN A22 BUS	1.00	\$1,776.80	100.00	\$0.00	Repair	Repair		
	BODY RH		MAN A22 BUS PANEL.SIDE:R7.FOR	1.00	\$1,776.80 \$885.50	100.00		Repair			
6009988			MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR				\$0.00		Repair		
6009988 6009989	BODY RH	A01001-CW567	MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR MAN A22 BUS	1.00	\$885.50	100.00	\$0.00	Repair	Repair		
6009988 6009989 6009990	BODY RH	A01001-CW567	MAN A22 BUS PANEL, SIDE: R7, FOR MAN A22 BUS PANEL, SIDE: R8, FOR MAN A22 BUS PANEL, SIDE: R8, FOR MAN A22 BUS MAN A22 BUS	1.00	\$885.50 \$330.70	100.00	\$0.00 \$0.00 \$0.00	Repair	Repair Repair Repair		
6009988 6009989 6009990	BODY RH BODY RH BODY RH	A01001-CW567 A01001-CW566 A01001-CW565	MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR MAN A22 BUS PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS TRIM,WHEELARCH:FOR	1.00	\$885.50 \$330.70 \$710.70	100.00	\$0.00 \$0.00 \$0.00 \$0.00	Repair Repair Repair	Repair Repair Repair Repair Repair		
3009988 3009989 3009990 3010330	BODY RH BODY RH BODY RH BODY RH	A01001-CW567 A01001-CW566 A01001-CW565 5029	MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR MAN A22 BUS PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS TRIM,WHEELARCH:FOR MB OC500 LE BUS STICKER SG LOVE	1.00 1.00 1.00	\$885.50 \$330.70 \$710.70 \$124.20	100.00	\$0.00 \$0.00 \$0.00 \$0.00	Repair Repair Repair	Repair Repair Repair Repair		
5009988 5009989 5009990 5010330	BODY RH BODY RH BODY RH BODY RH	A01001-CW567 A01001-CW566 A01001-CW565 5029	MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR MAN A22 BUS PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS TRIM,WHEELARCH:FOR MB OC500 LE BUS	1.00 1.00 1.00	\$885.50 \$330.70 \$710.70 \$124.20 \$200.00	100.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Repair Repair Repair	Repair Repair Repair Repair Repair		
6009987 6009988 6009989 6009990 5010330 Total Added Spare	BODY RH BODY RH BODY RH BODY RH	A01001-CW567 A01001-CW566 A01001-CW565 5029	MAN A22 BUS PANEL,SIDE:R7,FOR MAN A22 BUS PANEL,SIDE:R8,FOR MAN A22 BUS PANEL,SIDE:R9 WITH FRAME,FOR MAN A22 BUS TRIM,WHEELARCH:FOR MB OC500 LE BUS STICKER SG LOVE	1.00 1.00 1.00	\$885.50 \$330.70 \$710.70 \$124.20 \$200.00	100.00	\$0.00 \$0.00 \$0.00 \$0.00 \$0.00	Repair Repair Repair Repair	Repair Repair Repair Repair Repair		

# ...CLAIM SUBFOLDER...(Pending for Survey Report)

LAIM SUE	BFOLDER TRA		I company to the second		1		Te e crea	Tour	
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj :	Submitted	Ins Auth'ed	Status	
Main	09 Sep 2019		13 Sep 2019 17:25 Edit Adj Rpt	S\$1,750.00 Edit Estimates	4	,750.00 ew Rpt		Pending for Report Cancel Case	4
	Main	R	eference	Claim De	etails		Documents		Show All
CLAIM S	UBFOLDER DE	TAILS				[Created	by insurer]		
Insured:	GRAB RE	NTALS PTE LTD,	Co. Reg. No.: 2016	17200G					
Main Claimant:	SMRT BU	SES LTD, Co. R	eg. No.: 198202292	0					
Vehicle Re No.:	sG1713	н		20000	f Loss:	[40 Months	9 07:00 - :59 s and <b>1</b> Days From L	TA Reg Date (I	Man Yr)]
Claim Typ	e: <b>TP</b> / 605	091		Policy/ Note N			(Comprehensive) 01/02/2019 - 31/01,	/2020	
Vehicle Re No. (Insured):	SLH5251	A		Policy (Claim					
				Excess					
Repairer:	SMRT Au	tomotive Service	s Pte Ltd (Woodla	nds) 60 Woodland	s Indus	trial Park E4	, 757705 Woodlands	- Tel: 686626	28
Handling Insurer:							Eng Huey Ni - 6643		
Adjuster:	LKK Auto	<b>Consultants Pte</b>	Ltd (HQ) - Tel: 62	56-3561 [Handle	ed by C	HEN TSUE	(EE] [Final Rpt	due 13/10/	2019]
Driver/Cus dian (Insured):	LIM HO GI	JAN () , NRIC: S	51632271G, Tel: +	6596672736 Email	:				
ASSOCIA	TED MAIL RE	CEIVED					View /	All Compos	se Case Mail
There are	no mail for this	case.							
ALL ASS	OCIATED TAS	sks⊡				View All	Search Tasks Crea	ate New Task	Complete
Due Da		Type Task	Group Subjec	t Handler	Assign	ned By	Completed On	Created O	Done

#### **Claim Documents**

\*SG1713H (605091) [SLH5251A] TP
SMRT BUSES LTD
Sep 5 2019 7:00AM
[GRAB RENTALS PTE LTD]
SMRT Automotive Services Pte Ltd

Ass	essment Reports		1 per	page 🗸	
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10	19/09/19 17:07	General View	0	Load JPG	V
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12	19/09/19 17:07	General View	0	Load JPG	V
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26	19/09/19 17:07	General View	0	Load JPG	Z
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29	19/09/19 17:07	General View	0	Load JPG	<u> </u>
30	19/09/19 17:07	General View	0	Load JPG	<u> </u>
31	19/09/19 17:07	Odometer Reading	0	Load JPG	2
32	19/09/19 17:07	Chassis Number	0	Load JPG	<u> </u>
33	19/09/19 17:07	After Repair Photo	0	Load JPG	<u> </u>
34	19/09/19 17:08	After Repair Photo	0	Load JPG	<u> </u>
35	19/09/19 17:08	After Repair Photo	0	Load JPG	<u> </u>
-		After Repair Photo	0	Load JPG	<u> </u>
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## **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save Print
There are no document checklists configured.	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	
	,
	,

### LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG19015955/ESF3E2

Date: 02/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

29114756

Claimant Vehicle No:

SG1713H

Insured Vehicle No:

SLH5251A

Date of Loss:

05/09/2019

Nature of Claim:

TP

Claim No: 605091

**DESCRIPTION & IDENTIFICATION OF VEHICLE** 

Reg No:

SG1713H

Make & Model:

MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No:

50340681654077

Reg. Date: Colour:

04/05/2016 (Man. Year: 2015) Multi-colour

Chassis No: Odometer:

WMAA22ZZ8F7002884 217769 km

**Engine Capacity:** 

10518 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes Engine Modification:

Pre-accident Condition: No

CONDITION OF TYRES

Front Tyre Size:

275/70 R22.5

Rear Tyre Size:

275/70 R22.5

Front Left Side:

Firenza 5 mm

Rear Left Side:

Firenza 5 mm

Front Right Side:

Firenza 5 mm

Rear Right Side:

Firenza 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIM	S	Repairer's	Adjuster's	Difference	Diff %
Parts		4,027.90	200.00	3,827.90	95.03
Miscellaneous Item	ns	0.00	0.00	0.00	
Labour		2,097.00	1,588.00	509.00	24.27
Paintwork Labour		0.00	0.00	0.00	
Towing		4,027.90 200.00 0.00 0.00 2,097.00 1,588.00 0.00 0.00 0.00 0.00 Calculated Gross Total (S\$) 6,124.90 1,788.00	0.00		
	Calculated Gross Total (S\$)	6,124.90	1,788.00	4,336.90	70.81
	Approved Total (Overridden) (S\$)		1,750.00		
	Nett Amount (S\$)	6,124.90	1,750.00	4,374.90	71.43

**INSPECTION** 

Date of Assignment:

13/09/2019

Date Inspected:

09/09/2019 Inspected At:

SMRT Automotive Services Pte Ltd

(Woodlands)

60 Woodlands Industrial Park E4

Singapore 757705

Estimated Period of Repair:

2.0 days

Manager: Hiew May Fung Adjuster: CHEN TSUE YEE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

# **REPAIR DETAILS**

Referen Part Source		(Last Synchronised: 02 Oct 2019)			
Parts:	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted	, no print-code for SG1713H)			
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page				
Further Info	: Items/values	not in reference catalogue are prefixed with an asterisk *.			

# Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*STICKER SG LOVE	Necessary	200.00 FS	*200.00 FS
2	1		*PANEL,SIDE:R6,FOR MAN A22 BUS	Repair	1,776.80 F	*-F
3	1		*PANEL,SIDE:R7,FOR MAN A22 BUS	Repair	885.50 F	*- F
4	1		*PANEL,SIDE:R8,FOR MAN A22 BUS	Repair	330.70 F	*-F
5	1		*PANEL,SIDE:R9 WITH FRAME, FOR MAN A22 BUS	Repair	710.70 F	*-F
6	1		*TRIM,WHEELARCH:FOR MB OC500 LE BUS	Repair	124.20 F	*-F
F=Fra	anchise	part. S=Spc	Nett.	Total Parts (S\$)	4,027.90	200.00

Report was unsubmitted during this print-out.

# Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	1,325.00	1,060.00
2	PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS	New	772.00	528.00
	Gross Labou	r Cost (S\$)	2,097.00	1,588.00
	Report was unsubmitted durin	g this print-out.		

< END OF ESTIMATES >