

15/5/2010

Selamberam.

INS. CASE OWNER:

Kalpana

CC 6 /AIG15009102

1 kg m39

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

26/13

Date / Time:

2-6-15

Registered in Merimen:

3-6-15

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 6425

Name of Insured:

ONG Lee Kim

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

21/5/15

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ONG Soo Hock

Driver Tel No.:

96667993

Claim No.:

:

9688 40997456

Policy No.:

:

7100407034

Make / Model:

Nissan

Place of Accident:

Along Jln Anak Bukit & Upper  
Bukit Timah Junction.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final ? Yes / No

SJC 20526



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

12/6/15

FOR CSO ONLY:

Is driver the owner? (YES / NO)

Finalisation:

Email AIG for OI GIA:

7/7/15

If NO, Driver Name / Age:

Apt letter to OI:

Driver's Own Vehicle Number:

Insurance Company:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

weekend car other road user hold only

21/7/15 13:00 Called OI.D. Driven by call back.

OI.D called in. Inform about the claim.  
Confirm the accident. OI.D agreed to settle  
sol. to. want to know car2. Get back to  
OI.D once final breakdown cost.

Name of VCD issue.

OI.D said both party are turning right!

TP is red plate. Rental or use half only.

Email to AIG Inform them we will submit v.p report as P did not submit  
LODCOPY SENT  
10/7/16

FINAL SETTLEMENT

Date:

Confirm with

Repair Cost:

SS

Final Liability:

50

%(Agreed / Assessed)

BOLA S/N No.: 30

Loss of Rental:

SS

( days)

If NO or B 28, Ass. Lia:

1) Claim status: Normal/Reject/Private: Settle

ce

(x days)

A/G/

Kenneth

# ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_

Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_

Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_

04 days

Res.: Yes or No

Lum Sum: \_\_\_\_\_

1-B.1 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_

Person Contacted: \_\_\_\_\_

Veh No: \_\_\_\_\_

STC 24526

Yr Regn: \_\_\_\_\_

021 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: \_\_\_\_\_

NIS Lorio

c.c

1497

Colour \_\_\_\_\_

B. Grey

A/C:

Insured / Std / NI / NA

Sp. Reading \_\_\_\_\_

93580

T/Radio:

Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: \_\_\_\_\_

JN1BAAC 118-0009165

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: \_\_\_\_\_

F:

185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or

Front

Rear

R/Bal. \_\_\_\_\_

5 mm

R/Bal. \_\_\_\_\_

4 mm

L/Bal. \_\_\_\_\_

5 mm

L/Bal. \_\_\_\_\_

4 mm

D.O.A. \_\_\_\_\_

21/5/15

D.O.I. \_\_\_\_\_

2/6/15

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

OPE

TP is red plate. Rental or use half only.

30/7 81380/- Car from Simon (4x30)

Red (190, 8.10)

Date/Time, File Pass to?



: Preli. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee:



: Site Insp (\$



: Interview (\$

Survey Fee:

Transportation:

\_\_\_\_ S + RS \_\_\_\_ SI

Photos



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG15009142/Kzm3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-06-2015		
Code : AIG				
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKS 642S	Veh. Inspected	SJC 2452G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/06/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	21/05/2015	Inspection Date	02/06/2015	
Survey held at	K KIM HIN AUTO PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CO. REG. NO: 199402370D  
GST NO: M2-0123250-3

AUTO PTE LTD

# 金興(龔)汽車私人有限公司

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkinhin.com.sg

Vehicle Insured : SKS 642 S

Accident Date : 21-May-2015

Our Ref : 150364 (AIG ASIA) / XW

MR MAO FONG CHEE  
Singapore

No. : 26968

Date : 23-May-2015

PAGE : 1

## ESTIMATED COST OF REPAIR FOR NISSAN LATIO 1.5L A (2008) SJC2452G

To remove, cut out damaged parts,  
panel beating, welding, align,  
refix and to renew affected parts.

300.00 ✓

To putty and respray rear bumper,  
rear bumper lower skirting, o/s  
rear fender, o/s rear door, o/s  
front door & o/s rocker panel lower  
skirting.

1,200.00 10800

Total : S\$ 1,500.00

Singapore Dollars One Thousand Five Hundred Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

*Not Authorised*

- LKK Auto Consultants Pte Ltd
- Resurvey before/after Spray Painting.
  - Damaged parts to Display when Re-inspection.
  - Parts prices subject to confirmation.
  - Third Party Survey without prejudice.
  - No illegal modification is allowed.

email to NIG

**Zayyer**

---

**From:** Zayyer  
**Sent:** Friday, 5 February, 2016 4:21 PM  
**To:** Selamberam, Kalpana  
**Cc:** Zayyer; CS A Team  
**Subject:** Date of accident on 21/5/2015 involving vehicles SJC 2452G & SKS 642S

**Your Ref: 9685409974SG**

Dear Sir / Madam,

**Date of accident on 21/5/2015 involving vehicles SJC 2452G & SKS 642S**

We refer to the above matter.

Be informed that our surveyor had finalised above matter with TP's repairer since 30/7/2015.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG15009142/Kzm3

22 July 2015

**ONE LEE LIN**

12A Chestnut Crescent  
Singapore 679367

Dear Sir/Madam,

**ACCIDENT INVOLVING SKS 642S & SJC 2452G ON 21/05/2015**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 1/8/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer  
DID: 6841 2409  
FAX: 6741 4108  
Email: [zayer@lkkauto.com](mailto:zayer@lkkauto.com)

Case Handler

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Revoked / No settlement

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jun 2015 15:41 <a href="#">Edit Reg</a>		02 Jun 2015 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,380.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,380.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
<b>Insured:</b> Ong Lee Lin, NRIC: S1323474D									
<b>Main Claimant:</b> MAO FONG CHEE, NRIC: S1157036D									
<b>Vehicle Reg. No.:</b> SJC2452G		<b>Date of Loss:</b> 21/05/2015 19:00 - :59							
<b>Claim Type:</b> TP / 9685409974SG		<b>Policy/Cover Note No.:</b> 2100407034 (Comprehensive)							
<b>Vehicle Reg. No. (Insured):</b> SKS642S		<b>Policy No. (Claimant):</b> DMPPHQ15-000536							
		<b>Excess:</b> S\$							
<b>Repairer:</b> K Kim Hin Auto Pte Ltd (HQ) Blk 34, #01-114, Sin Ming Drive, 575708 Sin Ming - Tel: 64527018									
<b>Handling Insurer:</b> AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Selamberam, Kalpana]									
<b>Claimant's Insurer:</b> EQ Insurance Company Ltd (HQ) - Tel: 6223 9433									
<b>Adjuster:</b> LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 12/06/2015]									
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SJC2452G (9685409974SG)  
[SKS642S]  
TP  
MAO FONG CHEE  
May 21 2015 7:40PM  
[Ong Lee Lin]  
K Kim Hin Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			View Use Viewer		
Photos/Images									3 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	10/02/16 17:20	Odometer Reading							Load JPG	<input checked="" type="checkbox"/>	
2	10/02/16 17:20	Chassis Number							Load JPG	<input checked="" type="checkbox"/>	
3	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
4	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
5	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
6	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
7	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
8	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
9	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
10	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
11	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
12	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
13	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
14	10/02/16 17:20	General View							Load JPG	<input checked="" type="checkbox"/>	
15	10/02/16 17:21	AFTER REPAIR							Load JPG	<input checked="" type="checkbox"/>	
16	10/02/16 17:21	AFTER REPAIR							Load JPG	<input checked="" type="checkbox"/>	
17	10/02/16 17:21	AFTER REPAIR							Load JPG	<input checked="" type="checkbox"/>	
Documentation									1 per page		<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail	Print	
1	03/06/15 18:07	TP ESTIMATE							Load PDF		
2	03/06/15 18:07	TP GIA REPORT							Load PDF		
3	11/02/16 08:50	LETTER TO OI							Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)							Thumbnail	Print	
1	05/06/15 09:49	OI GIA REPORT							Load PDF		

## Documents Checklist

### DOCUMENTS CHECKLIST

Reset Save Print

There are no document checklists configured.

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.



# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AIG15009142/KZM3Q2  
Date: 11/02/2016

### REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100407034  
Claimant Vehicle No : SJC2452G Insured Vehicle No : SKS642S  
Date of Loss: 21/05/2015 Nature of Claim: TP Claim No: 9685409974SG

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SJC2452G  
Make & Model: NISSAN LATIO, 1.5 LSR (A) Engine No: HR15250512A  
Reg. Date: 04/02/2008 (Man. Year: 2007) Chassis No: JN1BAAC11Z0009165  
Colour: Metallic Grey Odometer: 93580 km  
Engine Capacity: 1498 cc  
Market Value/New Car Price: N/A  
Sum Insured (\$\$): Market Value/New Car Price

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

### CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15  
Front Left Side: Sumitomo 5 mm Rear Left Side: Sumitomo 4 mm  
Front Right Side: Sumitomo 5 mm Rear Right Side: Sumitomo 4 mm

The above values represent the remaining tyre treads depth

### COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	1,380.00	120.00	8.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (\$\$)	1,500.00	1,380.00	120.00	8.00
+ GST 7.00/7.00% (\$\$)	105.00	96.60	8.40	8.00
Nett Amount (\$\$)	1,605.00	1,476.60	128.40	8.00
Global Sum Settlement (\$\$)		0.00		

### INSPECTION

Date of Assignment: 02/06/2015  
Date Inspected: 02/06/2015 Inspected At: K Kim Hin Auto Pte Ltd (HQ)  
Estimated Period of Repair: 4.0 days Blk 34, #01-114, Sin Ming Drive  
Singapore 575708

Adjuster: KENNETH KONG

Manager: ZAY YER LYNN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

### Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ,CUT OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW AFFECTED PARTS	New	300.00	300.00
2	TO PUTTY AND RESPRAY REAR BUMPER REAR BUMPER LOWER SKIRTING O/S REAR FENDER ,O/S REAR DOOR ,O/S FRONT DOOR & O/S ROCKER PANEL LOWER SKIRTING	New	1,200.00	1,080.00
Gross Labour Cost (\$\$)			1,500.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >