

INS. CASE OWNER:

CC 61AIG15009142 / Khai-19

LIC:
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT
02/06/2015

Date / Time:

2/6/15

Registered in Merimen:

2/6/15

Pre-assign / CCU / FTE



Insured Vehicle No.

SKS 642 S

Name of Insured

ONG LEE LIN

Insured Tel No.

HP:

Excess Sec II : SS

D.O.A: 21/05/2015

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

ONG SOO HOCK

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No

SJC 2452G



INSRS:

WSP: K KIM HIN AUTO

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time

SJC 2452G - X

SES 642S - X

- TP VIDEO UPLOADED IN METERION

03/10/19

- 9840 1st OFFER TO TP
 - TP ACCEPTED OFFER.
 - ALL DOCS IN ORDER
 - TO CLOSE.

old case - NO LOD.

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

☐ ☐ ☐

RELIMINARY ADVICE Date/Time:

Sent By:

NALIZATION

Date/Time:

Confirm with:

Confirm by:

pair Cost:

L19

S\$ 1,280.00 (4 days) Reduction: 8 %

Email ☐Call ☐

NAL SETTLEMENT

Date/Time:

Confirm with

URGENT

Email ☒Call ☐

ial Liability:

%

100

(Agreed / Assessed) BOLA S/N No.:

ML

pair Cost: (w/acc)

S\$ 1,476.60

ss of Rental (LOR):

S\$

-

(days)

ss of Use (LOU):

S\$

120.00 (5 30 x 4 days)

ss of Income (LOI):

S\$

-

(3 x days)

R only ☐ LOU only ☒LOR + LOU ☐LOR + LOI ☐

[Tick only one]

y/LTA Search

S\$

200

dical:

S\$

-

burament:

S\$

-

(e.g. Tow/ Independent)

al Cost

S\$

-

al:

S\$

1,598.60

Global Sum S\$:

-

VAL PAYMENT

Date/Time:

Confirm with:

Email ☐Call ☐

ce 1:

S\$

1,598.60

Name 1:

K KIM. HIN AUTO PRO LTD

ce 2: (Strike if N.A.)

S\$

-

Name 2:

-

ce 3: (Strike if N.A.)

S\$

-

Name 3:

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

(PM15)

COPY SENT
9/10/19

ASS. REC. BY:

REF: A/G/

ASSIGNMENT

From:

Date:

Estimated Cost:

OD/TP/WS/TP RES/OD RES/EVA/INV/MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

04 days

Res.: Yes or No

Lum Sum:

1.31 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

STC 2452G Yr Regn: 02, Q8Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

NIS Lorio c.c. 1497

Colour:

2. Grey A/C: Insured / Std / NI / NA

Sp. Reading:

93580 T/Radio: Insured / Std / NI / NA

Eng. No:

C/Nc:

JN1BAAC 112.0009165Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 185/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or

Front:

Rear:

R/Bal:

5 mm

R/Bal:

4 mm

L/Bal:

5 mm

L/Bal:

4 mm

D.O.A:

2/15/15

D.O.I:

2/6/15

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Old Acc body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + PS. M

Preston

Other:

TOTAL

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Report Format :

Lump Sum / L.B.I. (\$

13/09/18

INS. CASE OWNER:

Selamkaram.

Kalpana

CC 6 /AIG1500 9142

1 kg m39

LKK:

IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

216/13

Date / Time:

3-6-15

Registered in Merimen:

3-6-15

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKS 6425

Name of Insured:

ONG Lee Lun

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

21/5/15

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age: Ong Sook Hock

Driver Tel No.: 91669793

Claim No.:

9688 4049 7454

Policy No.:

7110407034

Make / Model:

Nissan

Place of Accident:

Mara Jln Anak Bukit & Upper Bukit Timah Junction

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

(V/L: YES / NO Insured Liability:

% Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

FOR CSO ONLY:

STAGE

DATE / PIC

12/6/18

Is driver the owner? (YES / NO)

Finalisation:

7/7/18

If NO, Driver Name / Age:

Email AIG for OI GIA:

Driver's Own Vehicle Number:

Insurance Company:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List:

Handler

Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

Called OSD. Drawing, call back

OSD called an. Inform about the claim. Confirm the accident. OSD agreed to settle. So far. Want to know cost. Get back to. OI once final breakdown cost.

Phone of. VCB issue.

OSD said both party are turning right.

TP is red plate. Rental or use half only.

Email to AIG Inform them we will submit VP report as I did not submit LOD

COPY SENT

FINAL SETTLEMENT

Date:

Confirm with

Repair Cost:

S\$

Final Liability:

50

%(Agreed / Assessed)

BOLA S/N No.: 30

Loss of Rental:

S\$

(days)

If NO or B 28, Ass. Lia:

...

...

/x x days)

1) Claim status: Normal/Reject/Private Settle

ASS. REC. BY:

REF:

A6/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 04 days Res: Yes or NoLum Sum: 1.31 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: STC 2452G Yr Regn: 021 Q8Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NIS Loris C.C. 1492Colour: Blue A/C: Insured / Std / NI / NASp. Reading: 93580 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JN18AAC 112-0009165Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModl: Nil / S/Rim / STD/A/Rim orTyre Size: F: 185/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI

TOYO / YOKO or

Front _____ Rear _____

R/Bal. 5 mm R/Bal. 4 mmL/Bal. 5 mm L/Bal. 4 mmD.O.A. 21/5/15 D.O.I. 2/6/15Survey held at ✓Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop orO/S Rear body

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

OPC

TP is red plate. Rental or use half only.

3017 813801 Confirm Simon (4x30)

Red (192, 8.12)

Date/Time, File Pass to?

☐ : Prel. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)

Survey Fee: _____

Transportation: _____

S - RS - IN

Photo



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref : CC6/AIG15009142/Kzm3		
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date : 03-06-2015		
		Code : AIG		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKS 642S	Veh. Inspected	SJC 2452G	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	03/06/2015	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	21/05/2015	Inspection Date	02/06/2015	
Survey held at	K KIM HIN AUTO PTE LTD BLK 34 SIN MING DRIVE, #01-114, SINGAPORE 575708			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				



CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司
新民通道(大牌34座)門牌114號
Blk 34 Sin Ming Drive, #01-114, Singapore 575708.
Tel: 6452 7018 (5 Lines) Fax: 6458 3895
Email: service@kkimhin.com.sg

Vehicle Insured : SKS 642 S
Accident Date : 21-May-2015

No. : 26968

Date : 23-May-2015

Our Ref : 150364 (AIG ASIA) / XW

PAGE : 1

MR MAO FONG CHEE
Singapore

ESTIMATED COST OF REPAIR FOR NISSAN LATIO 1.5L A (2008) SJC2452G
=====

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

300.00 ✓

To putty and respray rear bumper,
rear bumper lower skirting, o/s
rear fender, o/s rear door, o/s
front door & o/s rocker panel lower
skirting.

1,200.00 *10 for*

Total : S\$ 1,500.00
=====

Singapore Dollars One Thousand Five Hundred Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

Not Authorised

- LKK Auto Consultants Pte Ltd
- Resurvey before/after Spray Painting.
 - Damaged parts to Display when Re-inspection.
 - Parts prices subject to confirmation.
 - Third Party Survey without prejudice.
 - No illegal modification is allowed.

Zayyer

From: Zayyer
Sent: Friday, 5 February, 2016 4:21 PM
To: Selamberam, Kalpana
Cc: Zayyer; CS A Team
Subject: Date of accident on 21/5/2015 involving vehicles SJC 2452G & SKS 642S

Your Ref: 9685409974SG

Dear Sir / Madam,

Date of accident on 21/5/2015 involving vehicles SJC 2452G & SKS 642S

We refer to the above matter.

Be informed that our surveyor had finalised above matter with TP's repairer since 30/7/2015.

TP's repairer did not submit the LOD until now. In view of no further development, we will proceed to temporary close the file and submit the report to your office.

If any new development in future, we will keep you informed for an update and follow up the matter accordingly.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Your password will expire in 10 days. [Click here to change it.](#)

RE: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015 - AIG ref: 96854099745G-003 *** LKK REF:

From: Parthiban, Theerthan
 To: Mei Kwan (LKKAuto), Vic (LKKAuto)
 Cc: Gavallu, Nishalini, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang, Kaur, Baljit, Admin A
 Sent: Tuesday, 23 July 2019 10:52:50 AM

Hi Mei Kwan,

We have received LOD from TP in 2016.

You may increase the offer as it seems that Di was trying to go straight in a turn right only lane based on the TP's video footage.

Kindly assist

Thank you

Regards,

Theerthan R Parthiban (Troy)
 AIG
 Senior Claims Examiner, Auto
 Singapore Claims Operations WIG Shared Services

Theerthan.Parthiban@aig.com | www.aig.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
 Sent: Friday, July 12, 2019 5:47 PM
 To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Vic (LKKAuto) <vic@lkkauto.com>
 Cc: Gavallu, Nishalini <Nishalini.Gavallu@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Admin A <admin-a@lkkauto.com>
 Subject: [EXTERNAL] RE: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015 - AIG ref: 96854099745G-003 *** LKK REF: CCG/AIG15009142

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

TP video has been uploaded in Merimen.

Kindly send back our report and let us have your further instruction..

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6791 0055 | email: Meikwan@lkkauto.com | Fax: 6791 4108

Blk 51, Poon Wei Industrial Park, Ubi Avenue 1, #02-02 | 34090225

From: Mei Kwan (LKKAuto)
 Sent: Monday, 8 July, 2019 8:16 PM
 To: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>; Vic (LKKAuto) <vic@lkkauto.com>
 Cc: Gavallu, Nishalini <Nishalini.Gavallu@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Admin A <admin-a@lkkauto.com>
 Subject: RE: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015 - AIG ref: 96854099745G-003 *** LKK REF: CCG/AIG15009142

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Kindly advise:-

- * whether TP has submitted LOD to AIG
- * whether we can increase offer or maintain 50%

Meanwhile, we will request evidence / LOD from TP.

Hi Vic,

Please follow up:*To check availability of the case handler, you may contact the undersigned.*

Thank you

Best Regards,

Mel Kwan | Admin

LKK Auto Conciliators Pte Ltd

Phone: 6766 0055 | email: MelKwan@lkkauto.com | fax: 67414108

88 G/L Paya Ubi Industrial Park, Ubi Avenue 1, #02-03 | S(408823)

From: Parthiban, Theerthan**Sent:** Mon, 17 Jun 2019 08:35:08 +0000**To:** Vic (LKKAuto)**Cc:** Gavallu, Nishalini, Mohd Rizal, Nur Mariah Huibrechts, Lim, Sheng Yang, Kaur, Baljit, Admin A**Subject:** Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015 - AIG ref: 96854099745G-003

Hi Vic,

I have spoken to Joey a while ago regarding the reopening of the mentioned claim as I believe previous handler Zayyer is no longer with LKK - refer attachment and email below

Kindly assist to contact TP as they would like to re-negotiate on the TP settlement

Please let us know if the case needs to be reopened in Merimen

Thank you

Regards,

Theerthan R Parthiban (Trey)

AIG

Senior Claims Examiner, Auto

Singapore Claims Operations WIG Shared Services

Theerthan.Parthiban@aig.com | www.aig.com.sg**IMPORTANT NOTICE:**

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From: margaret@kimhin.com.sg [<mailto:margaret@kimhin.com.sg>]**Sent:** Wednesday, June 12, 2019 4:31 PM**To:** AIG SGP, Claims-Survey**Subject:** [EXTERNAL] Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015

This message is from an external sender; be cautious with links and attachments.

Our Ref: 150364/05

Dear Sirs,

We are writing to you for your assistance in the abovementioned claim.

LKK advised that the DIC is no longer with them and that the file has been closed. Could you kindly advise who is the AIG DIC of this case so that we can liaise with.

We have been offered 50% for this claim which we have rejected. Enclosed are correspondence with LKK for your reference.

We look forward to hearing from you.

Yrs & regards

Margaret

K. Kim Hin Auto Pte Ltd.

From: Parthiban, Theerthan <Theerthan.Parthiban@aig.com>**Sent:** Monday, 17 June, 2019 4:35 PM**To:** Vic (LKKAuto) <vic@lkkauto.com>**Cc:** Gavallu, Nishalini <Nishalini.Gavallu@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Admin A <admin-a@lkkauto.com>**Subject:** Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May 2015 - AIG ref: 96854099745G-003

This is a secure, encrypted message. To read it, open the attachment.

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[Click here](#) by 2019-06-24 08:35 CDT to read your message. After that, open the attachment.

[More info](#)

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CO. REG. NO: 199402370D
GST NO: M2-0123250-3

AUTO PTE LTD

金興(龔)汽車私人有限公司

新民通道(大牌34座)門牌114號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6458 3895

Email: service@kkinhin.com.sg

No. : 26968

Vehicle Insured : SKS 642 S

Accident Date : 21-May-2015

Date : 23-May-2015

Our Ref : 150364 (AIG ASIA) / XW

PAGE : 1

MR MAO FONG CHEE

Singapore

ESTIMATED COST OF REPAIR FOR NISSAN LATI 1.5L A (2008) SJC2452G

To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

300.00 ✓

To putty and respray rear bumper,
rear bumper lower skirting, o/s
rear fender, o/s rear door, o/s
front door & o/s rocker panel lower
skirting.

1,200.00 10800

Total : S\$ 1,500.00

Singapore Dollars One Thousand Five Hundred Only

Note: Amount quoted above is subject to prevailing GST at time of tax invoice.

Not Authorised

- LKK Auto Consultants Pte Ltd
- Resurvey before/after Spray Painting.
 - Damaged parts to display when Re-inspection.
 - Parts prices subject to confirmation.
 - Third Party Survey without prejudice.
 - No illegal modification is allowed.

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/AIG15009142/Kzm3

22 July 2015

ONE LEE LIN

12A Chestnut Crescent
Singapore 679367

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 642S & SJC 2452G ON 21/05/2015

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 1/8/2015, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Zayer

DID: 6841 2409

FAX: 6741 4108

Email: zayyer@lkkauto.com

Case Handler

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

To Whom It May Concern

Accident on 21 MAY 2015 involving SJC 24526 AND SKS 6425

Along JUNG OF JURONG KECIL & UPPER BT TIMAH ROAD

I/We MAO FONG CHIE NRIC NO S1157036 D of
BLK 6 SIN KING ROAD #02-04, 8/PAGE 575185

owner of Motor Vehicle Registration No SJC 24526 insured by
EA INSURANCE CO LTD under Policy No DMPPHQ15-000536

do hereby authorize M/s K. KIM HIN AUTO PTE LTD as my/our
representative with full authority to write, negotiate and settle claim for damages on my/our
behalf against the owner and /or driver of Motor Vehicle Regn No. SKS 6425
in regard to the above mentioned accident

I/We also consent to the agreed settlement sum be made in favour of my/our representative,
M/s K. KIM HIN AUTO PTE LTD and the said
payment be forwarded to them to be construed as full and final discharge of my/our claim.


Owner's Signature & Company Stamp

21/6/2015

Date

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, K.KIM HIN AUTO PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,476.60 (Repair Cost), S\$120.00 (Loss of Rental/Use), S\$2.00 (Disbursement), for vehicle no. SJC 2452G that was damaged pursuant to the accident which occurred on 21/05/2015 (date) along JUNCTION OF JURONG KECHIL AND UPPER BUKIT TIMAH ROAD (location) involving vehicle no/s SKS 642S. This is pursuant to the inspection conducted on 02/06/2015 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner MAO FONG CHEE ("the third party claimant") of vehicle no. SJC 2452G make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SJC 2452G (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 4 (day) of OCTOBER (month) 2019 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

TAX CLAIM INVOICECO. REG. NO: 199402370D
GST NO: M2-0123250-3**AUTO PTE LTD****金興(龔)汽車私人有限公司**

新民通道 (大牌 34 座) 門牌 114 號

Blk 34 Sin Ming Drive, #01-114, Singapore 575708.

Tel: 6452 7018 (5 Lines) Fax: 6454 9575

Email: service@kkinhin.com.sg

NO: 120857

Accident Date : 21-May-2015

Date : 03-Aug-2016

Our Ref : 150364 / MARGARET

PAGE : 1

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16
CHARTIS BUILDING
Singapore 079120FINAL REPAIR BILL FOR NISSAN LATIO 1.5L A (2008) SJC2452G
=====To remove, cut out damaged parts,
panel beating, welding, align,
refix and to renew affected parts.

300.00

To putty and respray rear bumper,
rear bumper lower skirting, o/s
rear fender, o/s rear door, o/s
front door & o/s rocker panel lower
skirting.

1,080.00

1,380.00

Add 7% GST : 96.60

Total : S\$ 1,476.60

Singapore Dollars One Thousand Four Hundred and
Seventy Six and Cents Sixty Only



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-15-066152
Date of Request: 22/05/2015

Your Ref No: Online Purchase

K Kim Hln Auto Pte Ltd
Blk 34, #01-114
Sin Ming Drive
Singapore 575708

Dear Sir/Madam,

Enquiry Date: 22/05/2015
Enquiry By: Jane
TP Vehicle No: SKS642S
Accident Date: 21/05/2015

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**
10 Anson Road, #06-16 International Plaza, Singapore 079903
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-15-066152
Date of Request: 22/05/2015

Your Ref No: Online Purchase

K Kim Hin Auto Pte Ltd
Blk 34, #01-114
Sin Ming Drive
Singapore 575708

Dear Sir/Madam,

Enquiry Date: 22/05/2015
Enquiry By: Jane
TP Vehicle No: SKS642S
Accident Date: 21/05/2015

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKS642S	AIG Asia Pacific Insurance Pte. Ltd.	24/03/2015-23/03/2016	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Fastlane

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Jun 2015 15:41 Edit Reg		02 Jun 2015 00:00 Edit Adj Rpt	S\$1,380.00 Edit Estimates	S\$1,380.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: Ong Lee Lin , ID: S1323474D									
Main Claimant: MAO FONG CHEE , ID: S1157036D									
Vehicle Reg. No.: SJC2452G		Date of Loss: 21/05/2015 19:00 - :59 [87 Months and 17 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 9685409974SG		Policy/Cover Note No.: 2100407034 (Comprehensive)							
Vehicle Reg. No. (Insured): SK56425		Policy No. (Claimant): DMPPHQ15-000536							
		Excess:							
Repairer: K Kim Hin Auto Pte Ltd (HQ) 160 Sin Ming Drive #02-20, Sin Ming AutoCity, 575722 Sin Ming - Tel: 64527018									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Selamberam, Kalpana]									
Claimant's Insurer: EQ Insurance Company Ltd (HQ) - Tel: 6223 9433									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 08/10/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG (04/10/2019): Report Send Back Alerts - SJC2452G (TP) - AIG_SG (11/08/2016): Report Send Back Alerts - SJC2452G (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJC2452G (9685409974SG)
[SKS642S]
TP
MAO FONG CHEE
May 21 2015 7:40PM
[Ong Lee Lin]
K Kim Hin Auto Pte Ltd

Upload Documents	Upload Photos	Compose New Letter	Upload Video	Upload Audio	View	View in Browser
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Video				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/07/19 17:44	Video - Accident		Load MP4	

Letters/Correspondences				1 per page	☒
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown		Edit	
2	17/02/16 10:30	Insurer Offer Letter/DV (Offer superseded on 2016/08/11)		Load HTM	
3	12/01/17 15:54	Insurer Offer Letter/DV (Offer superseded on 2019/10/04)		Load HTM	

Photos/Images				3 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	10/02/16 17:20	Odometer Reading		Load JPG	☒
2	10/02/16 17:20	Chassis Number		Load JPG	☒
3	10/02/16 17:20	General View		Load JPG	☒
4	10/02/16 17:20	General View		Load JPG	☒
5	10/02/16 17:20	General View		Load JPG	☒
6	10/02/16 17:20	General View		Load JPG	☒
7	10/02/16 17:20	General View		Load JPG	☒
8	10/02/16 17:20	General View		Load JPG	☒
9	10/02/16 17:20	General View		Load JPG	☒
10	10/02/16 17:20	General View		Load JPG	☒
11	10/02/16 17:20	General View		Load JPG	☒
12	10/02/16 17:20	General View		Load JPG	☒
13	10/02/16 17:20	General View		Load JPG	☒
14	10/02/16 17:20	General View		Load JPG	☒
15	10/02/16 17:21	AFTER REPAIR		Load JPG	☒
16	10/02/16 17:21	AFTER REPAIR		Load JPG	☒
17	10/02/16 17:21	AFTER REPAIR		Load JPG	☒

Documentation				1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	03/06/15 18:07	TP ESTIMATE		Load PDF	
2	03/06/15 18:07	TP GIA REPORT		Load PDF	
3	11/02/16 08:50	LETTER TO OI		Load PDF	
4	09/10/19 14:15	WORKSHOP INVOICE		Load PDF	
5	09/10/19 14:15	AUTHORISATION TO ACT FORM		Load PDF	
6	09/10/19 14:15	Release Voucher		Load PDF	
7	09/10/19 14:15	GIA SEARCH		Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)		Thumbnail	Print
1	05/06/15 09:49	OI GIA REPORT		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	SKS642S (Insd veh)	Model:	NISSAN LATIO 1.5 LSR (A)
	SJC2452G (TP veh)		
Date of Accident:	21/05/2015		

Global Sum Settlement	:	☐ Yes	☒ No
Repair Estimate	:	\$	1,605.00
Final Repair Cost	:	\$	1,476.60
Loss of Use	:	\$	120.00
Rental (if any)	:	\$	0.00
LTA / GIA Search Fee	:	\$	2.00
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	1,598.60

4.00 days at \$30.00 per day
days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For Non GIA Registered Workshop: Agreed Liability _____(%)

B) For GIA Registered Workshop: BOLA Applicable: ~~Yes~~/ No BOLA Scenario No: _____

BOLA Liability: _____100_____(%) Assessed Liability (*): _____(%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	K.Kim Hin Auto Pte Ltd	:	\$ 1,598.60
2)		:	\$
3)		:	\$

JOANNE LEE KHANG MIN

09 Oct
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.

(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg. No. 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC8/AIG15009142/KHA3Q2-1

Date: 09/10/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100407034
Claimant
Vehicle No : SJC2452G **Insured Vehicle No :** SKS642S
Date of Loss: 21/05/2015 **Nature of Claim:** TP **Claim No:** 9685409974SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJC2452G**
 Make & Model: NISSAN LATIO, 1.5 LSR (A) Engine No: HR15250512A
 Reg. Date: 04/02/2008 (Man. Year: 2007) Chassis No: JN1BAAC11Z0009165
 Colour: Metallic Grey Odometer: 93580 km
 Engine Capacity: 1498 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/65 R15 Rear Tyre Size: 185/65 R15
 Front Left Side: Sumitomo 5 mm Rear Left Side: Sumitomo 4 mm
 Front Right Side: Sumitomo 5 mm Rear Right Side: Sumitomo 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,500.00	1,380.00	120.00	8.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	1,500.00	1,380.00	120.00	8.00
+ GST 7.00/7.00% (S\$)	105.00	96.60	8.40	8.00
Nett Amount (S\$)	1,605.00	1,476.60	128.40	8.00
+ Loss of Use (4.0 x S\$30.00/day) (S\$)		120.00		
+ Doc/Search Fee (S\$)		2.00		
Nett Liability (S\$)		1,598.60		

INSPECTION

Date of Assignment: 02/06/2015
 Date Inspected: 02/06/2015 Inspected At: K Kim Hin Auto Pte Ltd (HQ)
 Blk 34, #01-114, Sin Ming Drive
 Singapore 575708
 Estimated Period of Repair: 4.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE ,CUT OUT DAMAGED PARTS ,PANEL BEATING ,WELDING ,ALIGN,REFIX AND TO RENEW AFFECTED PARTS	New	300.00	300.00
2	TO PUTTY AND RESPRAY REAR BUMPER REAR BUMPER LOWER SKIRTING O/S REAR FENDER ,O/S REAR DOOR ,O/S FRONT DOOR & O/S ROCKER PANEL LOWER SKIRTING	New	1,200.00	1,080.00
Gross Labour Cost (\$\$)			1,500.00	1,380.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >