## Vic (LKKAuto)

From: margaret@kkimhin.com.sg

Sent: Friday, 4 October, 2019 10:20 AM

To: Vic (LKKAuto)
Cc: Admin A

**Subject:** RE: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper

Bt Timah Road on 21 May 2015 - AIG ref: 9685409974SG-003 LKK Ref:

CC6/AIG15009142/Kha1-1

**Attachments:** SJY6062G - DV.pdf; SJY6062G - ;LOA.pdf

Our RefL 160194/03

Dear Vic

Enclosed is the duly chop and signed Discharge Voucher and the Letter of Authorization for your perusal. Payment to be made in favour of K. Kim Hin Auto Pte Ltd.

Rgds

Margaret

K. Kim Hin Auto Pte Ltd.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com> Sent: Thursday, October 03, 2019 5:49 PM

To: margaret@kkimhin.com.sg

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: RE: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21

May 2015 - AIG ref: 9685409974SG-003 LKK Ref: CC6/AIG15009142/Kha1-1

Without Prejudice

Dear Margaret,

We refer further to your below email and the video footage.

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we are prepared to improve our offer of settlement as below:

TOTAL	\$ 1,598.60
GIA Search Fee (pending invoice)	\$ 2.00
Loss of Use (\$30 x 4 days)	\$ 120.00
Cost of Repair (w/gst)	\$ 1,476.60

If agreeable, kindly chop and sign the attached DV and forward a copy to us(LKK) together with Letter of Authorization To Act and GIA Search Fee Invoice for our principal to process the payment.

The above amount is to be made payable to **K.KIM HIN AUTO PTE LTD**.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: margaret@kkimhin.com.sg [mailto:margaret@kkimhin.com.sg]

Sent: Thursday, 3 October, 2019 5:05 PM

To: AIGSGP ClaimsSurvey@AIG.com; Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Vic (LKKAuto)

Subject: Acc involving SJC2452G & SKS642S along junc of Jalan Jurong Kechil and Upper Bt Timah Road on 21 May

2015 - AIG ref: 9685409974SG-003 LKK Ref: CC6/AIG15009142

Our Ref:150364/05

Dear All,

Please note that this claim has been outstanding for a long time despite numerous correspondence with LKK. Could OIC from AIG please assist.

The Release Voucher was submitted on 03 Aug 2016 together with our Tax Claim Invoice for the amount of \$1,476.60 for repairs, Loss of Use for 4 days @ \$30 per day (weekend car) and GIA Search Fee \$2.

On 12 Oct 2016 we were offered a settlement of \$800.00 at 50% liability. On 1 November 2016 we replied to Zayyer (LKK) rejecting the offer and that we have footage of the accident and if they would like to view it. On 1 Nov 2016 we replied to Zayyer rejecting his offer. On 17 November 2016, Zayyer wrote to ask for the video footage. Informed him that video file is too large to send.

When we rang LKK on 11 June, we were told that Zayyer is no longer with them and the he has closed the file. We were advised to write to AIG. We emailed AIGSGP Claims Survey on 12 June 2019. And on 8 July 2019, Mei Kwan from LKK emailed us asking us to provide them with: evidence i.e. video and scene photo, PIR result (if any, LOD. On 12 July we replied that there was no police report made. We send them a copy of the Release Voucher and the Tax Claim Invoice and again advised them that the video file is too big and when their surveyor comes to our office to bring a thumb drive.

Todate we have no further news on this matter. Please review the matter and let us hear from you.

Rgds

## Margaret

K. Kim Hin Auto Pte Ltd.