Re: MARKET VALUE, Re: RE: FBM9403U AUTHORIZATION TO REPAIR

Shirley Hiew (LKK Auto)

Fri 13/9/2019 9:11 AM

To: Sbk E <sbk5643e@yahoo.com>
Cc: SUR <sur@lkkauto.com>

Hi Kwan S.H.

As instructed by our client, please proceed at repair cost not exceeding \$3,300.00 (inclusive supplementary) to repair the insured vehicle **FBM 9403U (Excess \$ 300/-)** on lump Sum basis.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Thursday, 12 September 2019 10:45 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: Re: MARKET VALUE, Re: RE: FBM9403U AUTHORIZATION TO REPAIR

Dear Shirley,

We are agreeable to accept at \$3,300.00 before Excess and GST. Please kindly authorise. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Thursday, September 12, 2019, 10:37:03 AM GMT+8, Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> wrote:

Dear Wendy,

As spoken, kindly confirm that you are able to undertake the repair cost not exceeding \$ 3,300.00 on lump sum basis.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Thursday, 12 September 2019 10:06 AM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Subject: RE: MARKET VALUE, Re: RE: FBM9403U AUTHORIZATION TO REPAIR

Dear Shirley,

The market value is around \$10,100.00. Therefore, maximum repair limit is \$3,900.00. I will like to highlight that we are not trying to repair to the maximum limit. Thanks.

Regards,

Kwan S. H. Director

Bike Production Pte Ltd

On Tuesday, September 10, 2019, 8:48:47 AM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Navita,

Please assist to upload the necessary documents. Thanks.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

On Monday, September 9, 2019, 6:59:05 PM GMT+8, Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com> wrote:

Hi Both,

No revise estimate or bike damaged photos being upload onto Merimen for me to view. As such, cannot be authorize.

Regards,

Thaddaeus Ng

AIG

Motor Claims Surveyor

Claims AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1929 Fax +(65) 6835 7416 Hp +(65) 8876 5433

Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

From: Sbk E <sbk5643e@yahoo.com> Sent: Monday, September 9, 2019 6:22 PM

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Ng, Thaddaeus-HC <Thaddaeus-

HC.Ng@aig.com>

Cc: SUR <sur@lkkauto.com>

Subject: [EXTERNAL] RE: FBM9403U AUTHORIZATION TO REPAIR

This message is from an external sender; be cautious with links and attachments.

Dear Navita

Please seek permission from AIG to authorise repair for FBM9403U. I have included Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H. Director Bike Production Pte Ltd

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