

Asher Sng (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Friday, 20 December 2019 3:16 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

Follow Up Flag: Follow up
Flag Status: Flagged

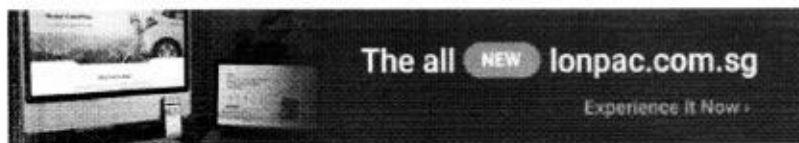
Lonpac External - Confidential

Dear Asher

Please proceed as per your recommendations.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Thursday, 12 December 2019 10:15 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 09/09/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

Summary to offer to repairer **KIAN TEONG AUTO CENTRE** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 15,008.46	\$ 8,153.14
2. Loss of Use (6days x \$60)	\$ 360.00	\$ 360.00 (6days x \$60)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
	Total	<u>\$ 8,520.59</u>

**6 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Shu Pei (LKKAuto)

Sent: Monday, 9 September 2019 5:14 PM

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG ; Asher Sng (LKKAuto)

Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLL 7309J at M/s Kian Teong Auto Centre on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair (parts price incomplete)

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 6 September 2019 12:38 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

Lonpac External - Confidential

Dear Nivitha

Noted with thanks.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Admin-D (LKKAuto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 6 September, 2019 12:34 PM

To: KENNY LIM CHING GHEE; assignments

Cc: MT_Claim_SG; Admin A

Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that due to unavailability of our surveyor Mohammad Rasul, repairer agreed our surveyor Mr. Kenneth to survey this vehicle.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nivitha (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Friday, 6 September 2019 12:30 PM

To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>

Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE [<mailto:kennylim@lonpac.com>]

Sent: Friday, 6 September 2019 12:27 PM

To: info@ktauto.com.sg; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 -
Oref: 18/19/19/VC00/022338 [External Confidential]

Lonpac External - Confidential

Dear all

Please arrange for a PRI at Kian Teong Auto Centre. Person to contact: Wendy Siew.

Surveyor : Mohammed Rasul

Documents pertaining to the accident are attached for your perusal.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



From: info@ktauto.com.sg [<mailto:info@ktauto.com.sg>]

Sent: Friday, 6 September, 2019 12:15 PM

To: KENNY LIM CHING GHEE; assignments@lkkauto.com

Cc: MT_Claim_SG

Subject: RE: PRE-REPAIR FOR SLL7309J [External Confidential]

Dear Kenny,

Kindly please arrange for Mohammed Rasul of LKK auto. Thanks

Yours faithfully

Wendy Siew

On and behalf of

Kian Teong Auto Centre

176 Sin Ming Drive

Sin Ming autocare #01-08

Singapore 575721

Tel: 65 64556268

Fax: 65 64555166

HP: 91786498

Website: www.ktauto.com.sg

From: info@ktauto.com.sg
Sent: Friday, 6 September, 2019 9:57 AM
To: MT_Claim_SG
Subject: RE: PRE-REPAIR FOR SLL7309J

Dear Sirs,

Kindly please help to arrange for pre-repair survey for our client vehicle number SLL7309J, your insured vehicle number

GZ6322L. Direct settlement is our priority, vehicle already in workshop awaiting for repair.

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive
Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg

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This email has been checked for viruses by AVG antivirus software.
www.avg.com

Asher Sng (LKKAUTO)

From: info@ktauto.com.sg
Sent: Wednesday, 9 October 2019 9:49 AM
To: Asher Sng (LKKAUTO); Kenneth Kong (LKKAUTO)
Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]
Attachments: 7309-1.pdf; 7309-2.pdf; image001.jpg
Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher,

Please find below LOD for your kind action and attached documents.

Cost of Repair: \$8,153.14 (incl gst)
Loss of used: \$360.00 (\$60.00 x 6days)
Search fees: \$7.45
Total Claim: 8,520.59

Yours faithfully
Wendy Siew
On and behalf of
Kian Teong Auto Centre
176 Sin Ming Drive
Sin Ming autocare #01-08
Singapore 575721
Tel: 65 64556268
Fax: 65 64555166
HP: 91786498
Website: www.ktauto.com.sg

From: "Asher Sng (LKKAUTO)" <AsherSng@lkkauto.com>
Sent: 9/18/19 11:49 AM
To: "info@ktauto.com.sg" <info@ktauto.com.sg>
Subject: RE: New Assignment - Accident involving GZ6322L (OI), SLL7309J and SLK6095L - DOA: 5/9/2019 - Oref: 18/19/19/VC00/022338 [External Confidential]
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'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.



KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08, Sin Ming AutoCare

Singapore 575721

Tel: 64556268 Fax: 64555166

Letter of Authorization

Re: Accident on 5/9/2019 involving vehicles number

SLL 7309L and GZ 6322L

I, HIOH HU: Ling, Angela NRIC NO: S77331576 hereby authorize Kian Teong Auto Centre to handle and proceed all claims for my vehicle accident dated 5/9/19. Vehicle involved SLL 7309L and GZ 6322L. I authorize Kian Teong Auto Centre to sign all necessary documents in connection with and arising out of the above claim with payment issue to Kian Teong Auto Centre.

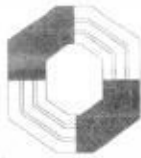
G

Name & Signature of Owner

Wendy Siew

Wendy Siew

Name & Signature of Witness



LONPAC INSURANCE BHD

CLAIM NO : 18/19/19/VC00/022338
DATE : 20/01/2020

DISCHARGE VOUCHER

I/We, **HOE HUI LING AGNES** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **GZ 6322L** the sum of Singapore Dollars **EIGHT THOUSAND FIVE HUNDRED TWENTY AND CENTS FIFTY NINE ONLY. (\$8,520.59)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SLL 7309J** on **05 SEPT 2019** along/at **PIE EXIT SIMS AVE.**

I /We hereby agree to indemnify and keep indemnify (**PROMPTECH (M&E) PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s KIAN TEONG AUTO CENTRE.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


..... 22/1/2020
Signature of vehicle owner/Date

HOE HUI LING AGNES
..... 22/1/2020
Name of vehicle owner/Date

KIAN TEONG AUTO CENTRE

Blk 176 Sin Ming Drive #01-08

Sin Ming AutoCare Singapore 575721

Tel No. : 64556268 Fax No. : 64555166

E-Mail : info@ktauto.com.sg

Website : www.ktauto.com.sg

Tax Reg. No. : 52991859E Buss. Reg. No. : 52991859E

LONPAC INSURANCE BHD

101 THOMSON ROAD # 18-01

UNITED SQUARE 307591

Contact : ATTN: KENNY 62507388 Fax No. : 62532058

Tax Invoice : KT042347

Invoice Date : 08/10/2019

Vehicle Num. : SLL 7309 J

Make/Model : HONDA VEZEL

Mileage(Km) :

PO/WO/RO# :

Ref./Remark :

S/N	Quantity	Particular	Unit Price	Amount S\$
1.		ACCIDENT REPAIR	7,619.76	7,619.76

SingDollars : Eight Thousand One Hundred Fifty-Three & Cents Fourteen Only

E. & O.E.



Total S\$: 7,619.76
GST@7% S\$: 533.38
Amount Due S\$: 8,153.14
=====

Terms : Cash

Customer's Signature/Co. Stamp

for KIAN TEONG AUTO CENTRE

Cheque must be crossed and made payable to "Kian Teong Auto Centre"

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2019 / 09:37:26

Receipt Date/Time : 06 Sep 2019 / 09:37:26

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190906-000549

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GZ6322L As at 05 Sep 2019/23:59:00 Insurance Co: LONPAC INSURANCE BHD			
1	Insurance Enquiry - GZ6322L Enquiry Fee 20190906093549160016	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45

Paid By

xxxxxxxxxxxx7788	Credit Card: Visa/MasterCard	7.45
Total		7.45
Cash Change		0.00
Tendered Amount		7.45
Excess Refundable Amount		0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.