

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>
To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>
Subject: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1470E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,450.00
Loss of Use	\$825.00 (3 days x \$275.00)
LTA search fee	\$7.00
Total	\$2,282.00

We enclose the following documents,

- 1) Repair Invoice
- 2) GIA report
- 3) LTA search



Date: 15.01.2021

Our Ref. No.: BUS/09/19/5003/PT

Letter of Authorisation

We, SMRT BUSES LTD (Company Registration No: 198202292D) the owner of bus registration number SMB1470E hereby authorise **SMRT Automotive Services Pte Ltd** ("**AutoSvs**") to deal with all matters arising out of the accident between my bus and YN8053A happened on 05/09/2019 at / along BUKIT TIMAH ROAD (the "**Accident**") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name : SMRT BUSES LTD Signature : 

Co. Reg No : 198202292D

Tel No : SMRT Buses Ltd

Address : 6 Ang Mo Kio Street 62
Singapore 569140

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.

Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN1738851902

Claim No : SNM19D204249/LKKDS

Claimant : SMRT BUSES LTD

Amount : S\$982.00

DOLLARS NINE HUNDRED AND EIGHTY TWO ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 1470E

Insured Vehicle No. : YN 8053A

Date of Loss : 05/09/2019

Place of Accident : ALONG BUKIT TIMAH ROAD TOWARDS CLEMENTI ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TOH KIM BOCK C-E CONTRACTOR PTE LTD

Driver Name : BIKRAMJIT SINGH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


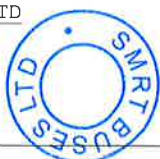
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	725.00 (\$1,450 @ 50%)
(3) Loss of Use/ Rental/Earning	S\$	250.00 (\$500 @ 50%)
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL	S\$	982.00

Claimant Name : SMRT BUSES LTD

NRIC No : 198202292D

Signature :

Date :

15/01/2021

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV191000447
Date : 24.10.2019
Vehicle No. : SMB1470E
Your Ref No. : BUS/09/19/5003
Our Ref No. : 24103242
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,450.00
GRAND TOTAL					\$ 1,450.00

Remark :

Make/Model : MAN A22
Accident Date : 05.09.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.



Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	05 Sep 2019 / 16:12:44		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	YN8053A		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190905161244320523
Search Date / Time:	05 Sep 2019 06:55:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI19015914/Eda3

09 NOVEMBER 2020

TOH KIM BOCK C-E CONTRACTOR PTE LTD
3 PEMIMPIN DRIVE
#05-04 LIP HING INDUSTRIAL BUILDING
SINGAPORE 576147

Dear Sir/Madam,

ACCIDENT INVOLVING YN 8053A & SMB 1470E ON 05/09/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 19/11/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
EMAIL: jiale@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jaslin Kok (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 14 January 2021 12:34 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02/lewelc) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

Dear Jaslin,

We refer to email dated 30.12.2020.

Please proceed as follows:

	Amount Revised
1. Cost of Repair	\$ 1,450.00
2. Loss of Rental (3 days x \$275.00)	\$ 500.00 - 550.00 (2 days x \$250.00 - 275.00)
3. LTA/GIA Search Fee	\$ 7.00
Total	\$ 982.00 - 1,007.00 (50%)

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, December 30, 2020 3:11 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02/lewelc) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

Dear Sirs/Mdm,

ACCIDENT INVOLVING YN 8053A (CTI) AND SMB 1470E (TP) ON 05.09.2019

We refer to the above matter.

We seek your approval to offer repairer "SMRT AUTOMOTIVE SERVICES PTE LTD" at **\$1,007.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,704.16	\$ 1,450.00
2. Loss of Rental (3 days x \$275.00)	\$ 825.00	\$ 550.00 (2 days x \$275.00)
3. LTA/GIA Search Fee	\$ 7.00	\$ 7.00
Total	\$ 2,536.16	<u>\$ 1,007.00 (50%)</u>

Surveyor recommended 1 days for repair + 1 PRS = 2days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, 30 December 2020 12:31 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02/lewelc) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

Dear Jaslin,

Please proceed as proposed at 50/50.

Thank you.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, December 24, 2020 2:34 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02/lewelc) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

Dear Jenny

We refer to the above matter.

TP reported that he was travelling on the extreme left lane and suddenly hit by our insured driver which was on the right.

OI reported that he was attempting to shift from lane 2 to 3, while TP was moving out from lane 3.

In view of both parties report, with no evidence provided by both parties. we are of the view that both parties should exercise caution when changing lanes and moving out from stationary position. The case would be resolved at equal liability

Kindly let us have your view/comments after reviewing the matter.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 30 September 2020 5:41 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept

of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving YN8053A (OI : CTI - SNM19D204249/C02/lewelc) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

Dear Mei Kwan,

We attached herewith the accident report for your reference.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, September 10, 2019 10:59 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN8053A (OI : CTI - TBA) and SMB1470E (TP : LKK REF - CC3/CTI19015914/Eda3) on 05.09.2019

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMB 1470E at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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