

## Jaslin Kok (LKK Auto)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>  
**Sent:** Friday, 15 January 2021 9:41 AM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG  
**Attachments:** 4544\_001.pdf

WITHOUT PREJUDICE

Morning Jaslin

Attached a copy of our duly signed discharge voucher for your perusal and necessary action, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]  
**Sent:** Thursday, January 14, 2021 2:14 PM  
**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

**WITHOUT PREJUDICE**

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **Discharge Voucher** enclosed and return to **us(LKK)** for our necessary action.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>  
**Sent:** Thursday, 14 January 2021 1:45 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>

**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

WITHOUT PREJUDICE

Dear Jaslin,

We accept your offer dated 14/01/2021, kindly let us have your discharge voucher if any, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency

Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)

6 Ang Mo Kio Street 62

Singapore 569140

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**From:** Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

**Sent:** Thursday, January 14, 2021 12:45 PM

**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Cc:** Admin A; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

Your Ref: **SMB 1470E**

LKK Ref: CC3/CTI19015914/Era3q2

**Without Prejudice**

Dear Sirs/Mdm,

**ACCIDENT INVOLVING YN 8053A AND SMB 1470E ON 05/09/2019**

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 1,450.00
2. Loss of Use (2 days x \$250.00)	\$ 500.00
<b>@ 50%</b>	\$975.00
3. LTA/GIA Search Fee	\$ 7.00
<b>Total</b>	<b>\$ 982.00</b>

Please confirm acceptance.

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>

**Sent:** Wednesday, 30 December 2020 2:25 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>

**Subject:** Re: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

WITHOUT PREJUDICE

Dear Jaslin,

Purely for an amicable settlement, we accept your 50% offer.  
Kindly let us have your DV soon, thanks.

Regards  
Patrick Tan

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Wednesday, December 30, 2020 12:47 PM

**To:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <[TanWeiTeck@smrt.com.sg](mailto:TanWeiTeck@smrt.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <[ChanSiauChin@smrt.com.sg](mailto:ChanSiauChin@smrt.com.sg)>

**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

**WITHOUT PREJUDICE**

Dear Wei Teck

Based on both parties' report and no concrete evidences provided. We are in the view that it is inconclusive to justify whether which party is at fault.

As such we have our principal instruction to propose 50/50.  
If there is other evidences, do submit to us for reviewing.  
**"Best Wishes for Merry Christmas & Happy New Year 2021"**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:TanWeiTeck@smrt.com.sg>]  
**Sent:** Thursday, 30 April 2020 4:46 PM  
**To:** Jia Le (LKK Auto); Admin A  
**Cc:** Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

WITHOUT PREJUDICE

Dear Jia Le,

Regret to inform that the video footage is not available.  
Our bus captain reported that it was your client's lorry that hit onto his right view mirror.  
Kindly review & let us have your offer soon, thanks.

Regards,

*Patrick Tan*

Claims and Insurance Agency  
Direct line +65 6556 3522 | [tanweiteck@smrt.com.sg](mailto:tanweiteck@smrt.com.sg)  
6 Ang Mo Kio Street 62  
Singapore 569140

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**From:** Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]  
**Sent:** Tuesday, April 21, 2020 10:32 AM  
**To:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A  
**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)  
**Subject:** RE: OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

**WITHOUT PREJUDICE**

Dear Sir/Mdm,  
Kindly let us have a copy of video footage for our viewing.  
Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) [<mailto:OngHuaYen@smrt.com.sg>]  
**Sent:** Wednesday, 6 November 2019 5:16 PM

**To:** Admin A; CS A Team

**Cc:** Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)

**Subject:** OUR REF:BUS/09/19/5003 - ACCIDENT ON 05/09/19 INVOLVING SMB1470E AND YN8053A ALONG BUKIT TIMAH ROAD BEFORE BS: 41071 TOWARDS CHOA CHU KANG

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1470E. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$1,450.00
Loss of Use	\$825.00 ( 3 days x \$275.00 )
LTA search fee	\$7.00
<b>Total</b>	<b>\$2,282.00</b>

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards

Hua Yen