

26/03/2019

ASS. REC. BY:

REF:

CS/EGT19015911/4yd30x

Special Instruction:

Surveyor: Marcus

Merimen

ASSIGNMENT (Office)

From (Person): Pauline Koh

of

GAT

Date/Time: 9/9/19 @ 2019

Estimated Cost:

Bill to:

OD ~~TP~~ / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SAB 1537T

Insured:

SLD 7952T

at Workshop in/s

Hock wuh

Tel:

64415655

of

Blk 3011 Bedok north Ave 4 #01-2008

Policy No:

Claim No:

CMPG19001612

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

4/9/2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

2.21pm @ 9/9/19

Person Contacted:

Anyia

Vehicle

☒ IN ☐ OUT

Date/Time

Action/Instruction

Johnny

9/9/19 @

2.22pm

Anyia said Estimate not yet ready she will direct call Marcus tomorrow to sunny eventhough today vehicle in.

SAB 1537T-X

SLD 7952T-X

12/9/19

Sent Preli Revised by Merimen

REF: EGI

ASS. REC. BY:

ASSIGNMENT

From:

Date:

10/9/19

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SGB1537T

at Workshop m/s

Hock wah

of Blk 301, Bedok North Ave 4 #01-2008

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its

repair at the time of inspection.

Bal. or Market Value:

386.

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

2

Consistent? : Yes or No

Est. Repairs:

4

days

Res.:

Yes or No

Lum Sum:

20

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS (up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGB1537T

Yr Regn:

1205

Type: ☒ M.Car / ☐ M.Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover /

Truck / Trailer or

cm /

Make:

Toyota Vios

C.C

1497

Colour:

white

A/C:

Insured / Std / NI / NA

Sp. Reading

softly fly

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

MR053MY/4204164012

Gen. Cond:

Good / Fair / Poor / Burnt

Steering:

In order / Jammed / Leaked / Burnt or

Brake:

In order / Jammed / Leaked / Burnt or

Modi:

Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/45R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

h.fly

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

4/5/19

D.O.I.

10/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear o/s.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

by S.

100 30-11-2025 LIA 3519/ALH 2809

16/9/19

2/5 @ 2100 continued with Anyseq (Red \$2604-81, 55%)

RECEIVED 25 SEP 2019

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

24/9/19 Typist

Days Of Repair:

4

Resurvey No. of Trip:

1

Survey Fee:

290

Transportation:

S + RS. \$

Photos

Others

TOTAL

11

261

Add Fee:



: Site Insp (\$)



: Interview (\$)



: Tech. Invs (\$)



: Weekend (\$)

Report Format:

Lump Sum / L.B.B. is

\$2100

Nivitha (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 9 September 2019 1:50 PM
To: Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Ivy Yong; Phoebe Xie; motor@hockwah.com.sg
Subject: FW: Claims ref no. (P) CDMPG19001612 TP CLAIM_SGB1537T & SLD7952T_DOA: 04/09/2019

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only)

Kindly contact us if you are not able to make it.

***** NOTE:** Please assist to quote our claims ref no. as the subject matter, when forwarding the Preliminary Reports / Survey Reports.

Thank you

Date Classification : Confidential (C3)

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard #04-05 Suntec Tower Two
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and a member of the Allianz Group. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Allianz Re, one of the world's leading risk carriers.

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From: Hock Wah Motor Pte Ltd [mailto:motor@hockwah.com.sg]
Sent: Monday, September 09, 2019 12:37 PM
To: ERGO Insurance Pte. Ltd. (Claims Department); Ivy Yong; Phoebe Xie; Pauline Soh
Subject: RE: Claims ref no. (P) CDMPG19001612 TP CLAIM_SGB1537T & SLD7952T_DOA: 04/09/2019

Dear Pauline

We would like to appoint LKK to survey above mention vehicle.

Please revert on liability for above mention claim.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 9 September, 2019 11:29 AM
To: Hock Wah Motor Pte Ltd <motor@hockwah.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMPG19001612 TP CLAIM_SGB1537T & SLD7952T_DOA: 04/09/2019

Dear Anysia,

Please refer to our list of surveyors

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	QRM	Quantum Risk Management (S) Pte Ltd
11	AA	Appraisal Associate

Date Classification: Confidential

Warmest Regards
Pauline Soh

ERGO Insurance Pte Ltd

5 Temasek Boulevard #4-00 Suntec City
Singapore 038985
DID: +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

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From: Hock Wah Motor Pte Ltd [<mailto:hockwahmotor@hockwah.com.sg>]

Sent: Monday, September 09, 2019 11:23 AM

To: ERGO Insurance Pte. Ltd. (Claims Department)

Subject: TP CLAIM_SGB1537T & SLD7952T_DOA: 04/09/2019

Dear sir/madam

Attached herewith our client's SAS report that claim against your insured SLD7952T.

Please make necessary arrangement with Bedok workshop.

Thank you.

Best Regards

Anysia Foo

Senior Claims Advisor

Hock Wah Motor Workshop Pte Ltd

Blk 3011 Bedok North Avenue 4 | #01-2008/2010/2012/2014 | Singapore 489977

Tel: 6441 5655 | Fax: 6243 8121 | Website: www.hockwah.com.sg

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: ERGO Insurance Pte. Ltd.
5 Temasek Boulevard
#04-01 Suntec Tower Five
Singapore 038985

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 12 Sep 2019

Preliminary Advice

Insured Vehicle No	: SLD7952T	Accident Date	: 04/09/2019
TP Vehicle No	: SGB1537T	Assignment Date	: 09/09/2019
Make	: TOYOTA CAMRY	Est. Duration of Repair	: 4 days
Date of Inspection	: 10/09/2019		
Inspection At	: HOCK WAH MOTOR WORKSHOP PTE LTD		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	4,704.81
Revised Amount	:S\$	2,974.47
Check Items (Estimated)	:S\$	0.00
Total	:S\$	2,974.47
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments : Survey on WP

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/09/2019 17:08
Date Of Accident	04/09/2019 17:50
Exact Location Of Accident	JUNCTION BETWEEN KAKI BUKIT VIEW & KAKI BUKIT AVE3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SGB1537T
Insured/Policyholder	
Name Of Registered Owner	EVERISE WAREHOUSING & TRANSPORTATION (PTE) LTD
Co Reg No	198404045D
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-93880009
Alternative Phone No	OFFICE-67435811

Vehicle Particulars

Manufacturer	TOYOTA
Model	VIOS 1.5E M
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	SI18V13874/VPE/R02
Cover Note Number	

Driver

Name of Driver	LEOW GIM TECK (LIAO JINZHU)
NRIC No	S7430920H
Date Of Birth	29/09/1974
Occupation	OUTDOOR
Date Of Driving Pass	20/12/1996
Driving Experience	22 YEARS AND 8 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93880009
Fax Number	
Contact Number	OTHERS-93880009
Email Address	NOEMAIL

Address	APT BLK 232B SUMANG LANE #17-383 SINGAPORE
Postcode	82232
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HELEN TAN GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLD7952T
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SIEU CHIK LENG
NRIC/Passport Number	S7777759H
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

No. Of Passenger (Including Driver)

3

Passenger 1

NAME: : UNKNOWN

GENDER: : MALE

Passenger 2

NAME: : UNKNOWN

GENDER: : FEMALE

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the report process.
2. This form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be truthful and accurate as possible. Any willful misrepresentation of "material" facts may allow insurers to deny or rescind policy liability.
4. The issue and acceptance of this Form by insurers is completely without an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/TIN No.:

Sketch Plan #2

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was at stationary position at the T-junction waiting for the traffic to clear. Suddenly, Veh B (SLD7952T) hit into the rear of my vehicle from the back.

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: _____
NRIC/FIN No.: _____

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	045D
Vehicle Details	
Vehicle No.:	SGB1537T
Vehicle to be Exported:	No
Intended Deregistration Date:	11 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	VIOS 1.5E M
Primary Colour:	White
Manufacturing Year:	2005
Engine No.:	1NZX346788
Chassis No.:	MR053HY4204164012
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$12,143.00
Original Registration Date:	13 Dec 2005
First Registration Date:	13 Dec 2005
Transfer Count:	3
Actual ARF Paid:	\$13,358.00
Intended PARF Rebate Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Expiry Date:	30 Nov 2025
COE Category:	A - Car (1600cc & below)
COE Period(Years):	10
PQP Paid:	\$56,583.00
COE Rebate Amount:	\$35,191.00
Total Rebate Amount:	\$35,191.00

The information contained herein is correct as at 10 Sep 2019

OK

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355 6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Not Authorised
Date
1/5 #2100/
The Rep Airway
10/9/19

TO : 198404045D
EVERISE WAREHOUSING & TPTN PTE LTD
NO 9 KAKI BUKIT ROAD 2
03-02 GORDON WAREHOUSE BLDG
SINGAPORE 417842
TEL : +65 6743 5811 FAX : +65 6743 4671
PH :
ATTN : 97355288 Simon Tan

ESTIMATE BILL

Number : EB00005265
Date : 06/09/2019
Case No : AD00010657
Vehicle No : SGB1537T
Chassis : MR053HY4204164012
Year of Mfr : 2005
Policy No
Model : TOYOTA VIOS 1.5E M

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	BOOTLID	1.0	580.90	25	435.68
2	BOOTLID LOCK	1.0	69.80	25	52.35
3	BOOTLID EMBLEM	1.0	77.20	25	57.90
4	REAR FENDER INNER AIR DUST RH	1.0	107.54	25	80.66
5	BOOTLID RUBBER	1.0	69.80	25	52.35
6	END PANEL	1.0	789.80	25	592.35
7	END PANEL TOP GARNISH	1.0	98.70	25	74.03
8	TAIL LAMP RH	1.0	189.57	25	142.18
9	TAIL LAMP CLIP	4.0	18.90	25	56.70
10	TAIL LAMP PANEL RH	1.0		25	
11	REAR BUMPER	1.0	488.70	25	366.53
12	REAR BUMPER BRACKET RH	1.0	70.70	25	53.03
13	REAR BUMPER RETAINER RH	2.0	76.70	25	115.05
List Price - Parts Sub Total					2,078.81
14	REAR BUMPER LOWER SPOILER RH	1.0	158.00	0	158.00
15	REAR BUMPER LOWER SPOILER LH	1.0	158.00	0	158.00
16	REVERSE SENSOR	1.0	280.00	0	280.00
17	REAR NUMBER PLATE	1.0	30.00	0	30.00
18	REAR NUMBER PLATE HOLDER	1.0	30.00	0	30.00
19	REAR FENDER RH - REPAIR	1.0			
20	SPARE TYRE PANEL - REPAIR	1.0			
21	REAR CHASSIS RH - REPAIR	1.0			
22	REAR CHASSIS LH - REPAIR	1.0			
Special Nett Price - Parts Sub Total					656.00
Parts Total					2,734.81
23	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	800.00	0	800.00
24	SPRAY PAINT ON THE AFFECTED AREAS	1.0	800.00	0	800.00
25	ANTI-RUST COATING	1.0	180.00	0	180.00
26	WIRING	1.0	40.00	0	40.00
27	TO REMOVE & REFIT REVERSE SENSOR	1.0	150.00	0	150.00
Labour Sub Total					1,970.00

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

LKK Auto Consultants
the Repairer of the following:
• To resurvey before/after spray painting
• To display damaged parts during resurvey
• Parts prices are subject to confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modification(s) is allowed
• Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

CUSTOMER SIGNATURE

Signature:

Print:

AUTHORISED SIGNATURE

Page 1 of 2

* N = Item not subjected to GST

Issued by : Anysia

P-12/9.77
25%
914.82
2672.82
2138

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12 SINGAPORE 489977
TEL: 6441 5655 FAX: 6441 5355/6243 8121
R.O.C No: 200104141D GST Reg. No. 20-0104141-D

TO: 198404045D
EVERISE WAREHOUSING & TPTN PTE LTD
NO 9 KAKI BUKIT ROAD 2
03-02 GORDON WAREHOUSE BLDG
SINGAPORE 417842
TEL: +65 6743 5811 FAX: +65 6743 4671
PH:
ATTN: 97355288 Simon Tan

ESTIMATE BILL

Number: EB00005265
Date: 06/09/2019
Case No: AD00010657
Vehicle No: SGB1537T
Chassis: MR053HY4204164012
Year of Mfr: 2005
Policy No:
Model: TOYOTA VIOS 1.5E M

Term:

Sn	DESCRIPTION	QTY	U_PRICE	DISC	AMOUNT
					4704.78
SINGAPORE DOLLARS : FIVE THOUSAND THIRTY-FOUR AND CENTS FIFTEEN ONLY			Less Excess		0.00
			SUBTOTAL		4,704.81
			GST 7.00%		329.34
			TOTAL		5,034.15

Date of accident : 04/09/2019 05:50 PM. Place : JUNCTION BETWEEN KAKI BUKIT VIEW & KAKI BUKIT AVE 3

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Oct 2019 12:16 Edit Reg		09 Sep 2019 00:00 Edit Adj Rpt	S\$2,100.00 Edit Estimates	S\$2,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured: -, Co. Reg. No.: -									
Main Claimant: -									
Vehicle Reg. No.: SGB1537T		Date of Loss: 04/09/2019 00:00 - :59 [164 Months and 22 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP		Policy/Cover Note No.:							
Vehicle Reg. No. (Insured): SLD7952T		Policy No. (Claimant):							
		Excess:							
Repairer: Hock Wah Motor Workshop Pte Ltd (Bedok) Blk 3011, Bedok Industrial Park E,, #01-2008/2010/2012, 489977 Bedok - Tel: 6441 5655									
Handling Insurer: ERGO Insurance Pte. Ltd. (HQ) - Tel: 6829 9199									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 18/09/2019]									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGB1537T
[SLD7952T]

TP

-

Sep 4 2019 12:00AM

[-]

Hock Wah Motor Workshop Pte Ltd

Upload Documents

Upload Photos

Compose New Letter

View

View in Browser

Assessment Reports




















1 per page

No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	12/09/19 15:13	Adjuster Immediate Advice		Load HTM	

Photos/Images

3 per page

No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	25/09/19 08:47	General View		Load JPG	
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40	25/09/19 08:47	General View		Load JPG	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EGI19015911/UYD3E2

Date: 03/10/2019

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd.

Policy No:

Claimant SGB1537T

Insured Vehicle No : SLD7952T

Vehicle No : SGB1537T

Date of Loss: 04/09/2019

Nature of Claim:

TP

Claim No: N/A

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGB1537T

Make & Model: TOYOTA VIOS, 1.5 E (M)

Engine No: 1NZX346788

Reg. Date: 13/12/2005 (Man. Year: 2005)

Chassis No: MR053HY4204164012

Colour: White

Odometer: 0 km

Engine Capacity: 1497 cc

Market Value/New Car Price: N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable): Yes Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/45 R16

Rear Tyre Size: 205/45 R16

Front Left Side: HIFLY 5 mm

Rear Left Side: HIFLY 5 mm

Front Right Side: HIFLY 5 mm

Rear Right Side: HIFLY 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,734.78	1,272.83	1,461.95	53.46
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,970.00	1,400.00	570.00	28.93
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	4,704.78	2,672.83	2,031.95	43.19
Approved Total (Overridden) (S\$)		2,100.00		
(S\$)	4,704.78	2,100.00	2,604.78	55.36
+ GST 7.00/7.00% (S\$)	329.33	147.00	182.33	55.36
Nett Amount (S\$)	5,034.11	2,247.00	2,787.11	55.36

INSPECTION

Date of Assignment: 09/09/2019

Date Inspected: 10/09/2019 Inspected At:

Hock Wah Motor Workshop Pte Ltd
(Bedok)

Blk 3011, Bedok Industrial Park E.,

#01-2008/2010/2012

Singapore 489977

Estimated Period of Repair: 4.0 days

Adjuster: MARCUS CHUA

Manager: YVONNE WONG YIN CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 03 Oct 2019)
Parts:	143	TOYOTA VIOS 1.5 E (M) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGB1537T)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BOOTLID	Repair	580.90 FL	*- FL
2	1		*BOOTLID LOCK	Not Necessary	69.80 FL	*- FL
3	1		*BOOTLID EMBLEM	Necessary	77.20 FL	*68.50 FL
4	1		*REAR FENDER INNER AIR DUST RH	Not Necessary	107.54 FL	*- FL
5	1		*BOOTLID RUBBER	Not Necessary	69.80 FL	*- FL
6	1		*END PANEL	Dented / Bent	789.80 FL	*619.10 FL
7	1		*END PANEL TOP GARNISH	Not Necessary	98.70 FL	*- FL
8	1		*TAIL LAMP RH	Cracked	189.57 FL	*189.57 FL
9	4		*TAIL LAMP CLIP	Not Necessary	75.60 FL	*- FL
10	1		*TAIL LAMP PANEL RH (NPA)	Repair	0.00 FL	*- FL
11	1		*REAR BUMPER	Dented	488.70 FL	*306.10 FL
12	1		*REAR BUMPER BRACKET RH	No such part	70.70 FL	*- FL
13	1		*REAR BUMPER RETAINER RH (2PCS)	Bent (1Pcs Only)	153.40 FL	*36.50 FL
14	1		*REAR BUMPER LOWER SPOILER RH	Deformed / Warped	158.00 FS	*158.00 FS
15	1		*REAR BUMPER LOWER SPOILER LH	Not Necessary	158.00 FS	*- FS
16	1		*REVERSE SENSOR	Shorted	280.00 FS	*200.00 FS
17	1		*REAR NUMBER PLATE	Not Necessary	30.00 FS	*- FS
18	1		*REAR NUMBER PLATE HOLDER	Not Necessary	30.00 FS	*- FS
19	1		*REAR FENDER RH (NPA)	Repair	0.00 FS	*- FS
20	1		*SPARE TYRE PANEL (NPA)	Repair	0.00 FS	*- FS
21	1		*REAR CHASSIS RH (NPA)	Not Necessary	0.00 FS	*- FS
22	1		*REAR CHASSIS LH (NPA)	Not Necessary	0.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	3,427.71	1,577.77
- List Item Discount on L Items 25.00/25.00% (S\$)	692.93	304.94
Total Parts (S\$)	2,734.78	1,272.83

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	LABOUR TO REMOVE & REFIT NECESSARY PARTS	New	800.00	600.00
2	SPRAY PAINT ON THE AFFECTED AREAS	New	800.00	700.00
3	ANTI-RUST COATING	New	180.00	30.00
4	WIRING	New	40.00	20.00
5	TO REMOVE & REFIT REVERSE SENSOR	New	150.00	50.00
Gross Labour Cost (S\$)			1,970.00	1,400.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >