

INS. CASE OWNER:

POO CHH YAN

CC3 / AIG 14007063

1 King-19

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

11/04/2014

Date / Time:

11/4/14

Registered in Merimen:

15/4/14

Pre-assign / CCU / FTE



Insured Vehicle No.

GZ 6503G

Claim No.

800728432

Name of Insured

TONG BAHKU FRIED FISH BALL

Policy No.

Insured Tel No.

HP:

Make / Model

Excess See II : SS

D.O.A:

10/04/2014

Place of Accident

Is driver the owner?

( YES / NO )

Nature of Accident

If NO, Driver Name / Age : FAN XINGUO

Driver Tel No.:

(V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability :

%

Final ? Yes / No

SHD 5892 T



INSRS:

WSP: Trans-cab

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:



INSRS:

WSP:

Tel :

Liability :

RMKS:

Date/Time

SHD 5892 T - CC3 / AIG 14007063 / King-19 DOA 02/02/2014  
- CC3 / AIG 15000631 / King-19 DOA 18/09/2014  
- CS / TP 11014577 / King-19 DOA 20/01/2014  
GZ 6503G - CC6 / AIG 15003612 / King-19 DOA 11/02/2015

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA/GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

16/01/2015

- TP LOD IN

- TOW. OFFERED 50/50 ON 29/09/14

- ALL DONE IN ORDER.

- TO CLOSE.

at DBA follow TP's version. (one night case)

RELIMINARY ADVICE Date/Time:

Sent By:

NALIZATION

Date/Time:

Confirm with:

Confirm by:

pair Cost:

US\$ 1,100.00

( 3 days) Reduction: 91 %

NAL SETTLEMENT

Date/Time:

16/01/2015 Confirm with: SHOWING

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

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US\$ 508.50

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( 3 days) Reduction: 91 %

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( 3 days) Reduction: 91 %

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( 3 days) Reduction: 91 %

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pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

COPY SENT

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

\$200 (PAID)

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 508.50

( 3 days) Reduction: 91 %

Email

Call

pair Cost:

US\$ 1,177.00

( 3 days) Reduction: 91 %

Email

Call

## ASSIGNMENT

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Claim No.:

Name of Insured:

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :S\$

D.O.A:

Place of Accident:

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

## FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

STAGE

DATE / PIC

Finalisation:

Email AJG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List:

Handler

Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

24/4/14 9:30 called 020. (Marlene speaking). Tgorn about the claim concern the accident. He said she was in the car. He said she was in the car and accident happened. We got photos.

Tgorn 020 we were setting the claim at best. Award of red 1300.

Letter out. KIV. Pending photos.

14/6/14 Got video was in thumb drive to view.

17/11/14 Email to TP the video.

14/11/14 Rec'd video from TP.

- TO RENEW

MARKING 50%.

27/12/15 Rec'd approval from Name to temporary close the

27/12/15 Acc part to Name to close

COMPLIMENT 27/12/15

FINAL SETTLEMENT	Date:	Confirm with
Repair Cost:	S\$	Final Liability: 50 % (Agreed / Assessed)
Loss of Rental:	S\$	( days)
Loss of Use:	S\$	( \$ x days)
Disbursement:		

BOLA S/N No.:

If NO or B 28, Ass. Lia:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

ASS. REC. BY:

REF:

AIG/

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

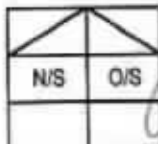
Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: S4D 5892T Yr Regn: 12, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Toy Wnh c.c. 1982Colour: Red A/C: Insured / Std / NI / NASp. Reading: 591902 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: ITDGT20W005003110

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 195/65R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 3 mmL/Bal. 6 mm L/Bal. 3 mmD.O.A. 10/9/14 D.O.I. 11/4/14

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
17/6	Get video L1 Sgt & 11000 Combined Police (3 x Pk. 49 + 150) Cost: \$11,304.99 (91%)
29/9/14	Offered 6/5 \$820.00 (all-in) RV TP to repair

Date/Time. File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time. File Return to?

2)

Report Format : \_\_\_\_\_

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)

Survey Fee: \_\_\_\_\_

Transportation: \_\_\_\_\_

S + RS \$ \_\_\_\_\_

Photos \_\_\_\_\_

Others \_\_\_\_\_

**TRANS-CAB AUTO SERVICIES PTE LTD**  
 NO.42 SUNGEI KADUT STREET 1 SINGAPORE 729346  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
**SHD 5892T - AIG**

*Adre*  
**Andrea**

*Not Autherised*  
*11 Sep 8110d*

Vehicle No.:  
 Chassis No.:  
 Vehicle Make:  
 Vehicle Model:  
 Date of Accident :  
 Third Party Insurer :

**SHD5892T - Andrea**  
**JTDGJ20W005003110\***  
**TOYOTA**  
**WISH 2.0 BI-FUEL**  
**10.04.2014**  
**AIG**

PART			LIST
1	1	Rear Door RH	\$ <i>R</i> 1,289.70 X
2	1	Rear Door weatherstrip RH	\$ <i>Sn</i> 193.68 X
3	1	Rear Door outer weatherstrip moulding RH	\$ <i>Sn</i> 115.68 X
4	1	Rear Door glass RH	\$ <i>Sn</i> 440.04 X
5	1	Rear Door glass Top Cover RH	\$ <i>Sn</i> 440.04 X
6	1	Rocker Panel outer Garnish RH	\$ <i>Sn</i> 614.28 X
7	1	Rear Bumper	\$ <i>R</i> 585.36 X
8	1	Rear Bumper side retainer RH	\$ <i>01</i> 68.76 —
9	1	Rear Bumper side support RH	\$ <i>Sn</i> 104.76 X
10	1	Rear Fender RH	\$ <i>R</i> 1,216.32 X
11	1	Rear fender 1/4 glass with moulding RH	\$ <i>nn</i> 644.70 X
12	1	Rear fender 1/4 glass inner sponge seal	\$ <i>nn</i> 48.00 X
13	1	Rear fender 1/4 glass sealant	\$ <i>nn</i> 72.00 X
<b>TOTAL</b>			<b>\$ 5,833.32</b>
<b>25%</b>			<b>\$ 1,458.33</b>
			<b>\$ 4,374.99</b>

### Specical Nett

1 Set	Rear Bumper Fastener Clip	\$	<i>nn</i> 30.00 X
1	CNG Sticker	\$	<i>nn</i> 30.00 <i>150a</i>
1 Set	Rocker panel outer Garnish Clip	\$	<i>nn</i> 40.00 X
1	Door Sticker "6555-3333"	\$	<i>nn</i> 80.00 X
1	Fender Advertisement Sticker FRT and RR	\$	<i>nn</i> 250.00 <i>150a</i>
1	Door Advertisement Sticker	\$	<i>nn</i> 250.00 <i>150a</i>
1	Rear Bumper Advertisement Sticker	\$	<i>nn</i> 150.00 <i>100a</i>
1	Rocker panel outer Garnish Sticker	\$	<i>nn</i> 150.00 X
<b>TOTAL</b>		<b>\$</b>	<b>980.00</b>
<b>TOTAL PARTS</b>		<b>\$</b>	<b>5,354.99</b>

**TRANS-CAB AUTO SERVCIES PTE LTD**  
 NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346  
 TEL NO.6287 6666 FAX NO.6366 8862  
 CO/GST REG NO.201019626G  
**SHD 5892T - AIG**

**Andrea**

<i>Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same</i>	\$	2,800.00 3001
<i>To Rust-Proofing Of The Affected Areas.</i>	\$	nn 170.00 X
<i>To Check Electrical Lighting Concerned.</i>	\$	120.00 156
<i>Putty And Spray Painting Of The Affected Portion.</i>	\$	2,700.00 5401
<i>To Transfer Of Door Fittings, Attachments And Perform Water Seepage Test.</i>	\$	nn 170.00 X
<i>To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.</i>	\$	nn 380.00 X
<i>To Remove And Refit Rear 1/4 Glass To Facilitate Bodywork Repair.</i>	\$	nn 170.00 X
<i>Towing fees</i>	\$	nn 120.00 X
<i>To remove and replace corporate sticker</i>	\$	330.00 601
<i>To reinstall rear bumper parking sensor.</i>	\$	nn 170.00 X
	<b>\$</b>	<b>7,130.00</b>

**TOTAL \$ 12,484.99**

**REPAIR DAYS**

LKK Auto Consultants hence notify  
 the Repairer of the following:  
**10 DAYS**  
 • To resurvey before/after spray painting  
 • To display damaged part(s) during resurvey  
 • Parts prices are subject to confirmation  
 • Third party survey is on a "Without Prejudice" basis  
 • No illegal modification(s) is allowed  
 • Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type: Company  
Owner ID: 200303878K

**Vehicle Details**

Vehicle No.: SHD5892T  
Vehicle to be Exported: Yes  
Intended De-registration Date: 14 Apr 2014  
Vehicle Make: TOYOTA  
Vehicle Model: WISH 2.0 BI-FUEL AUTO  
Primary Colour: Red  
Manufacturing Year: 2010  
Engine No.: 3ZRA514617  
Chassis No.: JTDGJ20W005003110  
Maximum Power Output: 104.0 kW (139 bhp)  
Open Market Value: \$25,053.00  
Original Registration Date: 24 Dec 2010  
First Registration Date: 24 Dec 2010  
Transfer Count: 0  
Actual ARF Paid: \$15,032.00

**Intended PARF Rebate Details**

PARF Eligibility: Yes  
PARF Eligibility Expiry Date: 23 Dec 2018  
PARF Rebate Amount: \$11,274.00

**Intended COE Rebate Details**

COE Expiry Date: 23 Dec 2018  
COE Category: A - Car (1600cc & below)  
COE Period(Years): 8  
QP Paid: \$25,932.00  
COE Rebate Amount: \$15,205.00

**Total Rebate Amount: \$26,479.00**

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Apr 2014

OK

Land Transport Authority

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## Hsiao Tong

---

**From:** Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>  
**Sent:** Tuesday, 27 October, 2015 11:29 AM  
**To:** Hsiao Tong  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Hi Hsiao Tong

Please proceed to temporarily close the case and submit the WP report into Merimen.

Thank you.

Regards  
Elaine Ngu  
AIG  
Claims Executive  
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

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---

**From:** Hsiao Tong [mailto:chewht@lkkauto.com]  
**Sent:** Tuesday, October 27, 2015 8:28 AM  
**To:** Ngu, Elaine-SM  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014. There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporary close our file and submit wp report to your good office.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]

**Sent:** Thursday, 8 October, 2015 9:58 AM

**To:** Hsiao Tong

**Cc:** Admin A; Zayyer

**Subject:** RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16 Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG

for any loss or damage arising in any way from its use.

---

**From:** Hsiao Tong [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, September 26, 2015 1:22 PM

**To:** Ngu, Elaine-SM



**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zayyer  
**Sent:** Friday, 25 September, 2015 9:36 AM  
**To:** Hsiao Tong; Ngu, Elaine-SM  
**Cc:** Admin-A (LKK Auto) ([lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com))  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We will check and revert back to you.

Dear Hsiao Tong,

Kindly assist. Our Ref: [CC3/AIG14007063/Kpa3](#).

Best Regards,

Zayer | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngu, Elaine-SM (<mailto:Elaine-SM.Ngu@aig.com>)  
**Sent:** Friday, 25 September, 2015 9:22 AM  
**To:** Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>  
**Cc:** Admin-A (LKK Auto) ([lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com)) <[lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com)>  
**Subject:** Our ref: 800728432B

Hi Zayyer

We refer to the above captioned matter.

Kindly advise if there is any update on this matter

Regards  
Elaine Ngu  
AIG  
Claims Executive  
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)  
CONTACT US (<https://www.police.gov.sg/content/contact-us>)  
E-FEEDBACK (</content/policehubefeedback/efeedback.html>)  
SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service (<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>)

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## Hsiao Tong

---

**From:** Hsiao Tong  
**Sent:** Monday, 17 November, 2014 10:44 AM  
**To:** 'JasmineTan' (jasminetan@transcabservices.com.sg);  
claims@transcabservices.com.sg; Zhe Wei (zhewei.kek@transcabservices.com.sg)  
**Subject:** <Request for Video Footage> Your Ref: SHD 5892T \*Our ref:  
CC3/AIG14007063/Kpa3 [ACCIDENT INVOLVING GZ 6503G & SHD 5892T ON  
11/04/2014]

Your Ref: SHD 5892T  
Our ref: CC3/AIG14007063/Kpa3

"WITHOUT PREJUDICE"

Dear Sirs,

**ACCIDENT INVOLVING GZ 6503G & SHD 5892T ON 11/04/2014**

We refer to the above matter.

We would like to request a copy of video as stated in your client's report in order for us to look into the matter.

We shall revert upon hearing from you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best regards,  
Chew Hsiao Tong  
LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1  
#01-25 Paya Ubi Industrial Park  
(S) 408933  
DID: 6742 3197  
Fax: 6741 4108  
Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

## Hsiao Tong

---

**From:** Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>  
**Sent:** Thursday, 8 October, 2015 9:58 AM  
**To:** Hsiao Tong  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 8007284328

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards  
Elaine Ngu  
AIG  
Claims Executive  
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, September 26, 2015 1:22 PM  
**To:** Ngu, Elaine-SM  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 8007284328

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

## Hsiao Tong

---

**From:** Hsiao Tong  
**Sent:** Tuesday, 27 October, 2015 8:28 AM  
**To:** 'Ngu, Elaine-SM'  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014.  
There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporary close our file and submit wp report to your good office.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]  
**Sent:** Thursday, 8 October, 2015 9:58 AM  
**To:** Hsiao Tong  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

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Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

## Hsiao Tong

---

**From:** Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>  
**Sent:** Tuesday, 27 October, 2015 11:29 AM  
**To:** Hsiao Tong  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Hi Hsiao Tong

Please proceed to temporarily close the case and submit the WP report into Merimen.

Thank you.

Regards  
Elaine Ngu  
AIG  
Claims Executive  
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, October 27, 2015 8:28 AM  
**To:** Ngu, Elaine-SM  
**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014.  
There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporary close our file and submit wp report to your good office.



Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]

**Sent:** Thursday, 8 October, 2015 9:58 AM

**To:** Hsiao Tong

**Cc:** Admin A; Zayyer

**Subject:** RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16 Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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---

**From:** Hsiao Tong [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, September 26, 2015 1:22 PM

**Cc:** Admin A; Zayyer  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Zayyer  
**Sent:** Friday, 25 September, 2015 9:36 AM  
**To:** Hsiao Tong; Ngu, Elaine-SM  
**Cc:** Admin-A (LKK Auto) ([lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com))  
**Subject:** RE: Our ref: 800728432B

Dear Elaine,

We will check and revert back to you.

Dear Hsiao Tong,

Kindly assist. Our Ref: [CC3/AIG14007063/Kpa3](#).

Best Regards,

**Zayer** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2409, email: [zayyer@lkkauto.com](mailto:zayyer@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]  
**Sent:** Friday, 25 September, 2015 9:22 AM  
**To:** Zayyer <[zayyer@lkkauto.com](mailto:zayyer@lkkauto.com)>  
**Cc:** Admin-A (LKK Auto) ([lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com)) <[lkkauto@lkkauto.com](mailto:lkkauto@lkkauto.com)>  
**Subject:** Our ref: 800728432B

Hi Zayyer

We refer to the above captioned matter.

Kindly advise if there is any update on this matter

Regards  
Elaine Ngu  
AIG  
Claims Executive  
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

[elaine-sm.ngu@aig.com](mailto:elaine-sm.ngu@aig.com) | [www.aig.com.sg](http://www.aig.com.sg)

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## Hsiao Tong (LKKAUTO)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Thursday, 16 January 2020 9:38 AM  
**To:** Hsiao Tong (LKKAUTO); 'Ng Wai Yin'  
**Cc:** Admin A; Vic (LKKAUTO)  
**Subject:** RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards



### TRANS-CAB SERVICES PTE LTD

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Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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---

**From:** Hsiao Tong (LKKAUTO) [mailto:[chewht@lkkauto.com](mailto:chewht@lkkauto.com)]  
**Sent:** Wednesday, 15 January 2020 10:19 AM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident statement for your perusal. Conflicting version.

Based on our record, we have offered at a global sum of \$820.00(all-in) during round table meeting on 29/09/2014.

Please confirm acceptance.

Thank.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Wishing you a Happy and Prosperous New Year"*



Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Monday, 23 December 2019 2:55 PM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Wai Yin,

The case now is handled by Mr Vic.

Hi Vic,

Kindly assist. CC3/AIG14007063/Kha3-1

*"Best Wishes for Merry Christmas, and Happy New Year 2020"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 23 December 2019 2:53 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

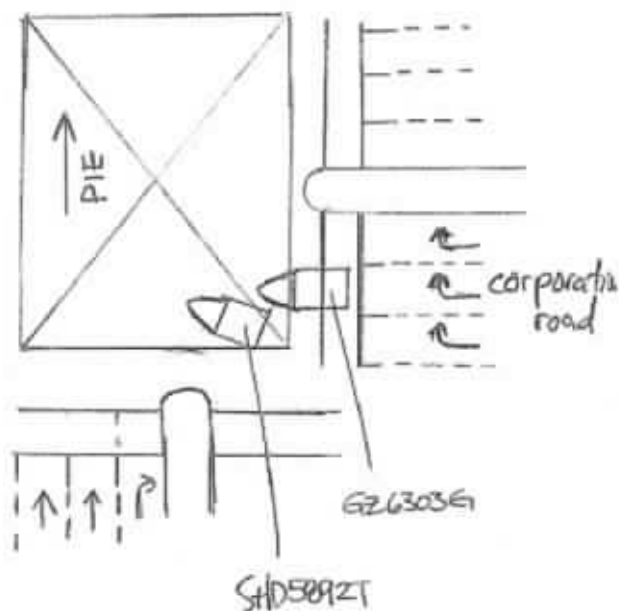
Dear Hsiao Tong

Are there any offer making to us?

Enclosed is our driver statement report for your action, Your client driving straight on right turn only lane and collided onto our taxi.

#### **Circumstances of Accident**

ON 10.04.2014 AT ABOUT 2331HRS I WAS AT A STATIONARY POSITION AT THE LEFT MOST LANE OF CORI ROAD WAITING FOR THE TRAFFIC LIGHT TO TURN GREEN BEFORE TURNING RIGHT TOWARDS PIE. WHEN TRAFFIC LIGHT TURNED GREEN, I PROCEEDED TO MOVE. WHEN SUDDENLY, I HEARD AN IMPACT SO, I IMMEDIATELY STOPPED TO CHECK AND REALIZED THAT VEHICLE B - GZ6503G COLLIDED ONTO THE RIGHT PORTION OF MY TAXI AND CAUSED MY REAR RIGHT DOOR GLASS TO SHATTER. VEHICLE A - NO PASSENGER  
VEHICLE B - NO PASSENGER



Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

**From:** Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]  
**Sent:** Wednesday, 17 July, 2019 5:57 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>  
**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

Dear Hsiao Tong

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]  
**Sent:** Thursday, 6 June, 2019 6:08 PM  
**To:** 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>  
**Cc:** 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'claims@transcab.com.sg' <claims@transcab.com.sg>  
**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

Dear Hsiao Tong

Are there any offer making to us?

Enclosed is our LOD for your easy reference.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]**Sent:** Tuesday, 28 May, 2019 11:47 AM**To:** 'Hsiao Tong (LKKAUTO)' <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>**Cc:** 'jasminetan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Hsiao Tong

Please refer to the above mention.

Any offer given to us for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)****TRANS-CAB SERVICES PTE LTD**

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---

**From:** Mei Kwan (LKKAUTO) [<mailto:Meikwan@lkkauto.com>]**Sent:** Monday, 8 April, 2019 11:52 AM**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>**Subject:** RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 \*\*\* LKK REF: CC3/AIG14007063/Kpa3n2**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG14007063/Kpa3n2	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

Mei Kwan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Sent:** Monday, 8 April, 2019 11:38 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

WITHOUT PREJUDICE

Dear Sir/Mdm

Please refer to the above mention.

May we have an update on the latest claim settlement for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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---

**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Thursday, 7 February, 2019 5:36 PM

**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Without Prejudice

Dear Sir/Mdm

Please refer to the preceding email and above mention case.

Any offer given to us for this case?

Attached LOD and GIA report for your reference.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Monday, 7 January, 2019 1:09 PM  
**To:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Without Prejudice

Dear Sir/Mdm

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

Attached LOD and GIA report for your reference.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** claims [<mailto:claims@transcab.com.sg>]**Sent:** Tuesday, 20 November, 2018 2:27 PM**To:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

RESEND with LOD attachment

Dear Sir/Mdm

We are making a claim against the owner of GZ6503G.

Enclose is our GIA report and LOD for your perusal and action.

Original hardcopy to be mailed to you by post.

We hope you can review this case and let us have your best offer.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

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**From:** claims [<mailto:claims@transcab.com.sg>]**Sent:** Tuesday, 20 November, 2018 2:26 PM**To:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Monday, 22 October, 2018 11:19 AM  
**To:** 'CS A Team' <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Dear Sir/Mdm

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May we have an update on the latest claim settlement for this case?

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This email has been checked for viruses by AVG antivirus software.  
[www.avg.com](http://www.avg.com)

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Apr 2014 <a href="#">Edit Reg</a>		11 Apr 2014 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,100.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,100.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

<b>Main</b>	<b>Reference</b>	<b>Claim Details</b>	<b>Documents</b>	<a href="#">Show All</a>
-------------	------------------	----------------------	------------------	--------------------------

<b>CLAIM SUBFOLDER DETAILS</b>		<a href="#">[Created by adjuster]</a>							
Insured:	TIOH BAHRU FRIED FISH BALL, Co. Reg. No.: 530185133								
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD5892T	Date of Loss:	10/04/2014 23:00 - :59 [39 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800728432	Policy/Cover Note No.:	2100267818 (Comprehensive) Coverage: 26/07/2013 - 25/07/2014						
Vehicle Reg. No. (Insured):	GZ6503G	Policy No. (Claimant):	D-12047359MFSH						
		Excess:							
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... <b>[Final Rpt due 25/07/2019]</b>								
<b>ASSOCIATED MAIL RECEIVED</b>		<a href="#">View All</a>	<a href="#">Compose Case Mail</a>						
<ul style="list-style-type: none"> <li>AIG_SG (23/07/2019): Report Send Back Alerts - SHD5892T (TP)</li> </ul>									
<b>ALL ASSOCIATED TASKS</b>		<a href="#">View All</a>	<a href="#">Search Tasks</a>	<a href="#">Create New Task</a>	<a href="#">Complete</a>				
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHD5892T (800728432)  
[GZ6503G]  
TP  
TRANS-CAB SERVICES PTE LTD  
Apr 10 2014 11:00PM  
[TIONG BAHRU FRIED FISH BALL]  
Trans-cab Auto Services Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View <span style="float: right;">View in Browser <input type="button" value="v"/></span>	
<b>Letters/Correspondences</b>										1 per page <input type="button" value="v"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	(Draft)	Third Party Express Settlement - Payment Breakdown								Edit	
2	02/11/15 10:12	Insurer Offer Letter/DV <small>[Offer superseded on 2019/07/23]</small>								Load HTM	
<b>Photos/Images</b>										3 per page <input type="button" value="v"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	15/04/14 20:34	Odometer Reading								Load JPG	
2	15/04/14 20:34	Chassis Number								Load JPG	
3	15/04/14 20:34	General View								Load JPG	
4	15/04/14 20:34	General View								Load JPG	
5	15/04/14 20:34	General View								Load JPG	
6	15/04/14 20:34	General View								Load JPG	
7	15/04/14 20:34	General View								Load JPG	
8	15/04/14 20:34	General View								Load JPG	
9	15/04/14 20:34	General View								Load JPG	
<b>Documentation</b>										1 per page <input type="button" value="v"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail		Print	
1	17/04/14 10:49	TP ESTIMATE								Load PDF	
2	17/04/14 10:49	TP GIA REPORT								Load PDF	
3	27/10/15 13:38	Email from AIG dd 271015								Load PDF	
4	28/10/15 11:13	LETTER TO OI								Load PDF	
5	18/07/19 10:03	TP LOD								Load PDF	
6	06/02/20 16:19	WORKSHOP INVOICE								Load PDF	
7	06/02/20 16:19	AUTHORISATION TO ACT FORM								Load PDF	
8	06/02/20 16:19	Release Voucher								Load PDF	
9	06/02/20 16:19	RENTAL RECEIPT								Load PDF	
10	06/02/20 16:19	RENTAL MILEAGE								Load PDF	
11	06/02/20 16:19	LTA SEARCH								Load PDF	
12	06/02/20 16:19	LOD								Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)						Thumbnail		Print	
1	23/04/14 10:10	OI GIA REPORT								Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>			Reset	Save	Print
There are no document checklists configured.					
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>					
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>					

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM \_\_\_\_\_

**AIG THIRD PARTY EXPRESS SETTLEMENT  
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008  
(PAYMENT BREAKDOWN)**

Vehicle No:	GZ6503G (Insd veh)	Model:	TOYOTA WISH 2.0 BI-FUEL
	SHD5892T (TP veh)		(A)
Date of Accident:	10/04/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	13,358.94
Final Repair Cost	:	\$	820.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	820.00

**Is Third Party Workshop GIA Registered?** ☐ YES ☒ NO (Kindly indicate below)

**A) For Non GIA Registered Workshop:** Agreed Liability 50 (%)

**B) For GIA Registered Workshop:** BOLA Applicable: Yes/ No BOLA Scenario No: \_\_\_\_\_

BOLA Liability: \_\_\_\_\_ (%) Assessed Liability (\*): \_\_\_\_\_ (%)

*\* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.*

Remarks \_\_\_\_\_

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 820.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

06 Feb  
2020

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.  
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;  
Medical Report/ Bill (if any))

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14007063/KHA3Q2-1

Date: 06/02/2020

## REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 2100267818  
 Claimant SHD5892T Insured Vehicle No: GZ6503G  
 Vehicle No: SHD5892T Nature of Claim: TP Claim No: 800728432  
 Date of Loss: 10/04/2014

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SHD5892T Engine No: 3ZRA514617  
 Make & Model: TOYOTA WISH, 2.0 BI-FUEL (A) Chassis No: JTDGJ20W005003110  
 Reg. Date: 24/12/2010 (Man. Year: 2010) Odometer: 591902 km  
 Colour: Red  
 Engine Capacity: 1987 cc  
 Market Value/New Car Price: N/A  
 Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 195/65R15 Rear Tyre Size: 195/65R15  
 Front Left Side: Falken 6 mm Rear Left Side: Falken 3 mm  
 Front Right Side: Falken 6 mm Rear Right Side: Falken 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,354.99	466.57	4,888.42	91.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,130.00	915.00	6,215.00	87.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>12,484.99</b>	<b>1,381.57</b>	<b>11,103.42</b>	<b>88.93</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,100.00</b>		
(S\$)	12,484.99	1,100.00	11,384.99	91.19
<b>+ GST 7.00/7.00% (S\$)</b>	<b>873.95</b>	<b>77.00</b>	<b>796.95</b>	<b>91.19</b>
<b>Nett Amount (S\$)</b>	<b>13,358.94</b>	<b>1,177.00</b>	<b>12,181.94</b>	<b>91.19</b>
<b>+ Loss of Use (3.0 x S\$50.00/day) (S\$)</b>		150.00		
<b>+ Car Rental (3.0 x S\$98.44/day) (S\$)</b>		295.32		
(S\$)		1,622.32		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>811.16</b>		
<b>+ Doc/Search Fee (S\$)</b>		6.00		
<b>Nett Liability (S\$)</b>		<b>817.16</b>		
<b>Global Sum Settlement (S\$)</b>		<b>820.00</b>		

## INSPECTION

Date of Assignment: 11/04/2014  
 Date Inspected: 11/04/2014 Inspected At:

Trans-cab Auto Services Pte Ltd (HQ)  
No. 42 Sungei Kadut St 1  
Singapore 729346

Estimated Period of Repair: 3.0 days

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**Adjuster:** KENNETH KONG

**Manager:** VIC ALPEH

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*REAR DOOR RH	Repair	1,289.70 FL	*- FL
2	1	*REAR DOOR WAETHERSTRIP MOULDING RH	Serviceable	193.68 FL	*- FL
3	1	*REAR DOOR OUTER WEATHERSTRIP MOULDING RH	Serviceable	115.68 FL	*- FL
4	1	*REAR DOOR GLASS RH	Serviceable	440.04 FL	*- FL
5	1	*REAR DOOR GLASS TOP COVER RH	Serviceable	440.04 FL	*- FL
6	1	*ROCKER PANEL OUTER GARNISH RH	Serviceable	614.28 FL	*- FL
7	1	*REAR BUMPER	Repair	585.36 FL	*- FL
8	1	*REAR BUMPER SIDE RETAINER RH	Distorted	68.76 FL	*68.76 FL
9	1	*REAR BUMPER SIDE SUPPORT RH	Serviceable	104.76 FL	*- FL
10	1	*REAR FINDER RH	Repair	1,216.32 FL	*- FL
11	1	*REAR FINDER 1/4 GLASS WITH MOULDING RH	Not Necessary	644.70 FL	*- FL
12	1	*REAR FINDER 1/4 GLASS INNER SPONGE SEAL	Not Necessary	48.00 FL	*- FL
13	1	*REAR FINDER 1/4 GLASS SEALANT	Not Necessary	72.00 FL	*- FL
14	1	*REAR BUMPER FASTENER CLIP (Set)	Not Necessary	30.00 FS	*- FS
15	1	*CNG STICKER	Necessary	30.00 FS	*15.00 FS
16	1	*ROCKER PANEL OUTER GARNISH CLIP (Set)	Not Necessary	40.00 FS	*- FS
17	1	*DOOR STICKER 6555-3333	Not Necessary	80.00 FS	*- FS
18	1	*FENDER ADVERTISEMENT STICKER FRT AND RR	Necessary	250.00 FS	*150.00 FS
19	1	*DOOR ADVERTISEMENT STICKER	Cut	250.00 FS	*150.00 FS
20	1	*REAR BUMPER ADVERTISEMENT STICKER	Necessary	150.00 FS	*100.00 FS
21	1	*ROCKER PANEL OUTER GARNISH STICKER	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>6,813.32</b>	<b>483.76</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>1,458.33</b>	<b>17.19</b>
<b>Total Parts (\$\$)</b>	<b>5,354.99</b>	<b>466.57</b>

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	New	2,800.00	300.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	120.00	15.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	540.00
5	TO TRANSFER OF DOOR FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR	New	380.00	0.00
7	TO REMOVE AND REFIT REAR 1/4 GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
8	TOWING FEES	New	120.00	0.00
9	TO REMOVE AND REPLACE CORPORATE STICKER	New	330.00	60.00
10	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	0.00
<b>Gross Labour Cost (S\$)</b>			<b>7,130.00</b>	<b>915.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >