

INS. CASE OWNER: FOO CHH YAN CC3 / AIG 14007063

1 King-19

LICK:
IDAC:

Surveyor: Kenneth DOI: 11/04/2014

Date / Time: 11/04/14
Registered in Merimen: 15/4/14

Pre-assign / CCU / FTE



Insured Vehicle No. : GZ 6503G
Name of Insured : TIONG BAHRU FRIED FISH BALL
Insured Tel No. : _____ HP: _____
Excess See II : SS _____ D.O.A : 10/04/2014
Is driver the owner? (YES / NO) Nature of Accident :

Claim No. : 800728432
Policy No. : _____
Make / Model : _____
Place of Accident : _____

If NO, Driver Name / Age : FAN XINGUO
Driver Tel No. : _____ (V/L YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
Insured Liability : % Final ? Yes / No

SHD 5892 T



INSRS:
WSP: Trans-cab
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____



INSRS:
WSP: _____
Tel : _____
Liability : _____
RMKS: _____

Date/Time	STAGE	DATE / PIC
<u>SHD 5892 T - CC3 / AIG 14002370 / Ken-92</u>	Non-Reporting ltr (1st):	<u>DOA 02/02/2014</u>
<u>- CC3 / R3115000631 / Ken-92</u>	Non-Reporting ltr (2nd):	<u>DOA 18/09/2014</u>
<u>- CS / TP11014577 / Ken-92</u>	Non-Reporting ltr (Final):	<u>DOA 20/02/2014</u>
<u>GZ 6503G - CC6 / AIG 14003612 / Ken-92</u>	Notification ltr (if non-pickup):	<u>DOA 11/02/2015</u>
	Call OI:	
	After call ltr to OI:	
	Documentation Check List: Handler Typist	
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	ITA/GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

TP LOD IN
16/01/2020 - TOUW. OFFERED 50/50 ON 29/09/14
ALL DONE IN ORDER.
to close.
at DBA follow TP's version. (overnight case)

PRELIMINARY ADVICE	Date/Time: _____	Sent By: _____	Confirm by: _____
REPAIR COST	<u>LL9</u> S\$ <u>1,100.00</u> (3 days) Reduction: <u>91</u> %		Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time: <u>16/01/2020</u> Confirm with: <u>SHOWING</u>		Email <input checked="" type="checkbox"/> Call <input type="checkbox"/>
Insured Liability	% <u>50</u> (Assessed) BOLA S/N No. : <u>ML</u>		If NO or B 28, Ass. Lia: _____
pair Cost:	<u>1,177.00</u> S\$ <u>508.50</u>		
Cost of Rental (LOR)	<u>147.66</u> S\$ (3 days) X <u>498.88</u>		
Cost of Use (LOU):	S\$ - (3 x days)		
Cost of Income (LOI):	<u>75.00</u> S\$ (\$ 50 x 3 days)		
R only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input checked="" type="checkbox"/>			
Medical Search	S\$ <u>6.00</u>		
Medical:	S\$ -		
Contribution:	S\$ - (e.g. Tow/Independent)		
Repair Cost	S\$ -		
Total: <u>1,628.52</u> S\$ <u>817.16</u> Global Sum S\$: <u>820.00</u>			
FINAL PAYMENT	Date/Time: _____	Confirm with: _____	Email <input type="checkbox"/> Call <input type="checkbox"/>
Fee 1:	S\$ <u>820.00</u> Name 1: <u>TRANS-CAB AUTO SERVICES PTE LTD</u>		
Fee 2: (Strike if N.A.)	S\$ - Name 2: _____		
Fee 3: (Strike if N.A.)	S\$ - Name 3: _____		

COPY SENT
16/01/2020

- 1) Claim status: Normal/Reject/Private Settle
- 2) Report Format: _____
- 3) Survey fee: \$320 (PAID)

ASSIGNMENT

Surveyor: Kenneth

DOI: 10-4-14

Date / Time: 10-4-14

Registered in Merimen: 10-4-14

Pre-assign / CCU / FTE



Insured Vehicle No.: A2 15036 Claim No.: 000728432
 Name of Insured: Tony Bohon Fredrick Bohon Policy No.: 210026798
 Insured Tel No.: _____ HP: _____ Make / Model: MERIN CHEVRO
 Excess Sec II :SS _____ D.O.A: 10-4-14 Place of Accident: Tony West Ave 2
 Is driver the owner? (YES / NO) Nature of Accident: _____
 If NO, Driver Name / Age: Fan Ximano OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: 90346574 (V/L: YES / NO Insured Liability: % Final? Yes / No



INRS: _____
 WSP: Trans-car
 Tel: _____
 Liability: _____
 RMKS: _____



INRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____



INRS: _____
 WSP: _____
 Tel: _____
 Liability: _____
 RMKS: _____

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
<u>24/4/14</u>	Is driver the owner? (YES / NO)	Finalisation:	
<u>24/4/14</u>	If NO, Driver Name / Age :	Email AJG for OI GIA:	
	Driver's Own Vehicle Number:	Apt letter to OI:	
	Insurance Company:	Call OI:	<u>27/4/14</u> (10M)
	<u>A2 15036 - X</u>	After call ltr to OI:	<u>27/4/14</u>
	<u>cancel 030. (Marlene speaking). Typist</u>	Type Report:	
	<u>about the claim concern the accident.</u>	Prepare Invoice:	
	<u>He said she was in the car, TP</u>	Others:	
	<u>with the car and accident</u>	Documentation Check List:	Handler Typist
	<u>happened. He got photos.</u>	OI Apt Ltr:	<input type="checkbox"/>
	<u>Typist 030 we want settle the claim</u>	Authorization To Act:	<input type="checkbox"/>
	<u>at best. Award of red issue.</u>	Release Voucher:	<input type="checkbox"/>
	<u>Letter out. KIV. Pending photos.</u>	Final Repair Bill:	<input type="checkbox"/>
		Car Rental Invoice:	<input type="checkbox"/>
		LTA / GIA :	<input type="checkbox"/>
		Medical Bill:	<input type="checkbox"/>
		Approval Email:	<input type="checkbox"/>
		Payment Breakdown Form:	<input type="checkbox"/>
		Others:	<input type="checkbox"/>
<u>14/6/14</u>	<u>Got video sent in thumb drive to review</u>		
<u>17/11/14</u>	<u>Email to TP the video</u>		
<u>17/11/14</u>	<u>Rec'd video thumb TP.</u>		
	<u>- Forward</u>		
	<u>MARKED 50%</u>		
<u>27/11/14</u>	<u>Rec'd approval from Name to temporary close file</u>		
<u>27/11/14</u>	<u>File passed to Name to close</u>		

COMPLET 27/11/14

FINAL SETTLEMENT	Date :	Confirm with
Repair Cost:	SS	Final Liability: <u>50</u> % (Agreed / Assessed) BOLA S/N No. : <u>NIL</u>
Loss of Rental:	SS	(days) IF NO or B 28, Ass. Lia :
Loss of Use:	SS	(\$ x days) 1) Claim status: Normal/Reject/Private Settle <u>up</u>
Disbursement:		2) Report Format: <u>TP</u>

ASS. REC. BY:

REF: AIG/

Kenneth

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s Town Cab

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 02 days Res.: Yes or No

Lum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: S140 5892T Yr Regn: 12, 10

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or Car

Make: Toy wish c.c. 1982

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 591902 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDGJ20W005003110

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or _____

Brake: Inorder / Jammed / Leaked / Burnt or _____

Modi: Nil / S/Rim / STD A/Rim or _____

Tyre Size: F: 195/65R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front 6 mm Rear 3 mm

R/Bal. 6 mm L/Bal. 3 mm

L/Bal. 6 mm U/Bal. 3 mm

D.O.A. 10/9/14 D.O.I. 11/4/14

Survey held at ✓

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

O/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>Get video</u>
<u>17/16</u>	<u>L1 Spg 811001 Combined Invoice (3 x Pd. 497/50)</u> <u>CRAB: \$11,304.99 (91%)</u>
<u>29/9/14</u>	<u>Offered O/S \$820.00 (all-in) RV TP to repair</u>

Date/Time. File Pass to? : Prel. Report
 : Final Report

1) _____
Date/Time. File Return to?
2) _____

Days Of Repair: _____
Resurvey No. of Trip: _____

Add Fee: : Site Insp (\$ _____)
 : Interview (\$ _____)
 : Tech. Invs (\$ _____)

Survey Fee:	_____
Transportation:	_____
\$ + RS + SI	_____
Photos	_____
Others	_____

Report Format : _____

TRANS-CAB AUTO SERVICIES PTE LTD
 NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHD 5892T - AIG

Andrea
Andrea

Not Autherized
11 Sep 8 11 00d

Vehicle No.:	SHD5892T - Andrea
Chassis No.:	JTDGJ20W005003110*
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 2.0 BI-FUEL
Date of Accident :	10.04.2014
Third Party Insurer :	AIG

		PART		LIST
1	1	Rear Door RH	\$	<i>R</i> 1,289.70 X
2	1	Rear Door weatherstrip RH	\$	<i>S</i> 193.68 X
3	1	Rear Door outer weatherstrip moulding RH	\$	<i>S</i> 115.68 X
4	1	Rear Door glass RH	\$	<i>S</i> 440.04 X
5	1	Rear Door glass Top Cover RH	\$	<i>S</i> 440.04 X
6	1	Rocker Panel outer Garnish RH	\$	<i>M</i> 614.28 X
7	1	Rear Bumper	\$	<i>R</i> 585.36 X
8	1	Rear Bumper side retainer RH	\$	<i>O/S</i> 68.76 —
9	1	Rear Bumper side support RH	\$	<i>S</i> 104.76 X
10	1	Rear Fender RH	\$	<i>R</i> 1,216.32 X
11	1	Rear fender 1/4 glass with moulding RH	\$	<i>NA</i> 644.70 X
12	1	Rear fender 1/4 glass inner sponge seal	\$	<i>NA</i> 48.00 X
13	1	Rear fender 1/4 glass sealant	\$	<i>NA</i> 72.00 X
			TOTAL	\$ 5,833.32
			25%	\$ 1,458.33
				\$ 4,374.99

Specical Nett

1 Set	Rear Bumper Fastener Clip	\$	<i>NA</i> 30.00 X	
1	CNG Sticker	\$	<i>NA</i> 30.00 <i>15/12</i>	
1 Set	Rocker panel outer Garnish Clip	\$	<i>NA</i> 40.00 X	
1	Door Sticker "6555-3333"	\$	<i>NA</i> 80.00 X	
1	Fender Advertisement Sticker FRT and RR	\$	<i>NA</i> 250.00 <i>15/12</i>	
1	Door Advertisement Sticker	\$	<i>GT</i> 250.00 <i>15/12</i>	
1	Rear Bumper Advertisement Sticker	\$	<i>NA</i> 150.00 <i>100/12</i>	
1	Rocker panel outer Garnish Sticker	\$	<i>NA</i> 150.00 X	
			TOTAL	\$ 980.00
			TOTAL PARTS	\$ 5,354.99

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT STEET 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHD 5892T - AIG

Andrea

<i>Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same</i>	\$	2,800.00 3001
<i>To Rust-Proofing Of The Affected Areas.</i>	\$	~ 170.00 X
<i>To Check Electrical Lighting Concerned.</i>	\$	120.00 15/
<i>Putty And Spray Painting Of The Affected Portion.</i>	\$	2,700.00 5401
<i>To Transfer Of Door Fittings, Attachments And Perform Water Seepage Test.</i>	\$	~ 170.00 X
<i>To Remove And Refit Interior Fittings, Trimings, Garnish, Fittings And Other, To Enable Repair.</i>	\$	~ 380.00 X
<i>To Remove And Refit Rear 1/4 Glass To Facilitate Bodywork Repair.</i>	\$	~ 170.00 X
<i>Towing fees</i>	\$	~ 120.00 X
<i>To remove and replace corporate sticker</i>	\$	330.00 601
<i>To reinstall rear bumper parking sensor.</i>	\$	~ 170.00 X
	\$	7,130.00

TOTAL \$ 12,484.99

REPAIR DAYS

LKK Auto Consultants hence notify
 the Resurvey of the following:
10 DAYS

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Enquire PARF/COE Rebate for Registered Vehicle**Vehicle Owner Particulars**

Owner ID Type: Company
 Owner ID: 200303878K

Vehicle Details

Vehicle No.: SHD5892T
 Vehicle to be Exported: Yes
 Intended De-registration Date: 14 Apr 2014
 Vehicle Make: TOYOTA
 Vehicle Model: WISH 2.0 BI-FUEL AUTO
 Primary Colour: Red
 Manufacturing Year: 2010
 Engine No.: 3ZRA514617
 Chassis No.: JTDGJ20W005003110
 Maximum Power Output: 104.0 kW (139 bhp)
 Open Market Value: \$25,053.00
 Original Registration Date: 24 Dec 2010
 First Registration Date: 24 Dec 2010
 Transfer Count: 0
 Actual ARF Paid: \$15,032.00

Intended PARF Rebate Details

PARF Eligibility: Yes
 PARF Eligibility Expiry Date: 23 Dec 2018
 PARF Rebate Amount: \$11,274.00

Intended COE Rebate Details

COE Expiry Date: 23 Dec 2018
 COE Category: A - Car (1600cc & below)
 COE Period(Years): 8
 QP Paid: \$25,932.00
 COE Rebate Amount: \$15,205.00

Total Rebate Amount: \$26,479.00**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 14 Apr 2014

OK

Land Transport Authority

Please read through the [Privacy Statement](#), [Terms of Use](#) and [Disclaimer](#).
 Please do not use the **Back** or **Forward** buttons on your browser as this may alter the results of the transactions.
 Best viewed with IE 8.0 SP3 and above, 1024 X 768 resolution
 Copyright © 2014 LTA | [Privacy Statement](#) | [Terms of Use](#) | [Disclaimer](#) | [Help the Website](#)

Hsiao Tong

From: Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>
Sent: Tuesday, 27 October, 2015 11:29 AM
To: Hsiao Tong
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Hi Hsiao Tong

Please proceed to temporarily close the case and submit the WP report into Merimen.

Thank you.

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Tuesday, October 27, 2015 8:28 AM
To: Ngu, Elaine-SM
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014. There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporary close our file and submit wp report to your good office.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]

Sent: Thursday, 8 October, 2015 9:58 AM

To: Hsiao Tong

Cc: Admin A; Zayyer

Subject: RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the

information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any

copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer

system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG

for any loss or damage arising in any way from its use.

From: Hsiao Tong [<mailto:chewht@lkkauto.com>]

Sent: Saturday, September 26, 2015 1:22 PM

To: Ngu, Elaine-SM

Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer
Sent: Friday, 25 September, 2015 9:36 AM
To: Hsiao Tong; Ngu, Elaine-SM
Cc: Admin-A (LKK Auto) (lkkauto@lkkauto.com)
Subject: RE: Our ref: 800728432B

Dear Elaine,

We will check and revert back to you.

Dear Hsiao Tong,

Kindly assist. Our Ref: [CC3/AIG14007063/Kpa3](#).

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]
Sent: Friday, 25 September, 2015 9:22 AM
To: Zayyer <zayyer@lkkauto.com>
Cc: Admin-A (LKK Auto) (lkkauto@lkkauto.com) <lkkauto@lkkauto.com>
Subject: Our ref: 800728432B

Hi Zayyer

We refer to the above captioned matter.

Kindly advise if there is any update on this matter

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

ABOUT US (<https://www.police.gov.sg/about-us>)
SGSECURE (<https://www.police.gov.sg/sgsecure>)
I-WITNESS (<https://www.police.gov.sg/iwitness>)
COMMUNITY PROGRAMMES (<https://www.police.gov.sg/community-programme>)
RESOURCES (<https://www.police.gov.sg/resources>)
NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)
JOIN US (<https://www.police.gov.sg/join-us>)
FAQS (<https://va.ecitizen.gov.sg/cfp/CustomPages/SPF/explorefaq.aspx>)
CONTACT US (<https://www.police.gov.sg/content/contact-us>)
E-FEEDBACK (</content/policehubefeedback/efeedback.html>)
SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service (<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>)

© 2019 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Hsiao Tong

From: Hsiao Tong
Sent: Monday, 17 November, 2014 10:44 AM
To: 'JasmineTan' (jasminetan@transcabsservices.com.sg);
claims@transcabsservices.com.sg; Zhe Wei (zhewei.kek@transcabsservices.com.sg)
Subject: <Request for Video Footage>Your Ref: SHD 5892T *Our ref:
CC3/AIG14007063/Kpa3 [ACCIDENT INVOLVING GZ 6503G & SHD 5892T ON
11/04/2014]

Your Ref: SHD 5892T
Our ref: CC3/AIG14007063/Kpa3

"WITHOUT PREJUDICE"

Dear Sirs,

ACCIDENT INVOLVING GZ 6503G & SHD 5892T ON 11/04/2014

We refer to the above matter.

We would like to request a copy of video as stated in your client's report in order for us to look into the matter.

We shall revert upon hearing from you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best regards,
Chew Hsiao Tong
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1
#01-25 Paya Ubi Industrial Park
(S) 408933
DID: 6742 3197
Fax: 6741 4108
Email: chewht@lkkauto.com

Hsiao Tong

From: Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>
Sent: Thursday, 8 October, 2015 9:58 AM
To: Hsiao Tong
Cc: Admin A; Zayyer
Subject: RE: Our ref: 8007284328

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Saturday, September 26, 2015 1:22 PM
To: Ngu, Elaine-SM
Cc: Admin A; Zayyer
Subject: RE: Our ref: 8007284328

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

Hsiao Tong

From: Hsiao Tong
Sent: Tuesday, 27 October, 2015 8:28 AM
To: 'Ngu, Elaine-SM'
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014.
There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporarily close our file and submit wp report to your good office.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [mailto:Elaine-SM.Ngu@aig.com]
Sent: Thursday, 8 October, 2015 9:58 AM
To: Hsiao Tong
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

Hsiao Tong

From: Ngu, Elaine-SM <Elaine-SM.Ngu@aig.com>
Sent: Tuesday, 27 October, 2015 11:29 AM
To: Hsiao Tong
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Hi Hsiao Tong

Please proceed to temporarily close the case and submit the WP report into Merimen.

Thank you.

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Tuesday, October 27, 2015 8:28 AM
To: Ngu, Elaine-SM
Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Dear Elaine,

We refer to your below email.

We have offered TP at 50% g/s \$820.00(all-in) during our round table meeting on 29/09/2014.
There was no response/acceptance from TP up-to-date.

In view of this, we will proceed to temporary close our file and submit wp report to your good office.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]

Sent: Thursday, 8 October, 2015 9:58 AM

To: Hsiao Tong

Cc: Admin A; Zayyer

Subject: RE: Our ref: 800728432B

Hi Hsiao Tong

Please upload your last offer correspondence email into Merimen.

In view of the last correspondence between you and TP's claimant is more than a year ago, you may consider to temporarily close the file and submit the WP report into Merimen.

Thank you.

Regards

Elaine Ngu

AIG

Claims Executive

Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

From: Hsiao Tong [<mailto:chewht@lkkauto.com>]

Sent: Saturday, September 26, 2015 1:22 PM

Cc: Admin A; Zayyer
Subject: RE: Our ref: 800728432B

Dear Elaine,

We have offered 50% to TP on 29/09/2014 and pending for their acceptance.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayyer
Sent: Friday, 25 September, 2015 9:36 AM
To: Hsiao Tong; Ngu, Elaine-SM
Cc: Admin-A (LKK Auto) (lkkauto@lkkauto.com)
Subject: RE: Our ref: 800728432B

Dear Elaine,

We will check and revert back to you.

Dear Hsiao Tong,

Kindly assist. Our Ref: [CC3/AIG14007063/Kpa3](#).

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ngu, Elaine-SM [<mailto:Elaine-SM.Ngu@aig.com>]
Sent: Friday, 25 September, 2015 9:22 AM
To: Zayyer <zayyer@lkkauto.com>
Cc: Admin-A (LKK Auto) (lkkauto@lkkauto.com) <lkkauto@lkkauto.com>
Subject: Our ref: 800728432B

Hi Zayyer

We refer to the above captioned matter.

Kindly advise if there is any update on this matter

Regards
Elaine Ngu
AIG
Claims Executive
Claims | AIG

78 Shenton Way #08-16Singapore 079120

Tel +64191953

elaine-sm.ngu@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

Hsiao Tong (LKKAuto)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Thursday, 16 January 2020 9:38 AM
To: Hsiao Tong (LKKAuto); 'Ng Wai Yin'
Cc: Admin A; Vic (LKKAuto)
Subject: RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line :(65) 6603 1250
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Wednesday, 15 January 2020 10:19 AM
To: Ng Wai Yin <waiyin.ng@transcab.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident statement for your perusal. Conflicting version.

Based on our record, we have offered at a global sum of \$820.00(all-in) during round table meeting on 29/09/2014.

Please confirm acceptance.

Thank.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

"Wishing you a Happy and Prosperous New Year"



Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 23 December 2019 2:55 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Wai Yin,

The case now is handled by Mr Vic.

Hi Vic,

Kindly assist. CC3/AIG14007063/Kha3-1

"Best Wishes for Merry Christmas, and Happy New Year 2020"

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent: Monday, 23 December 2019 2:53 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

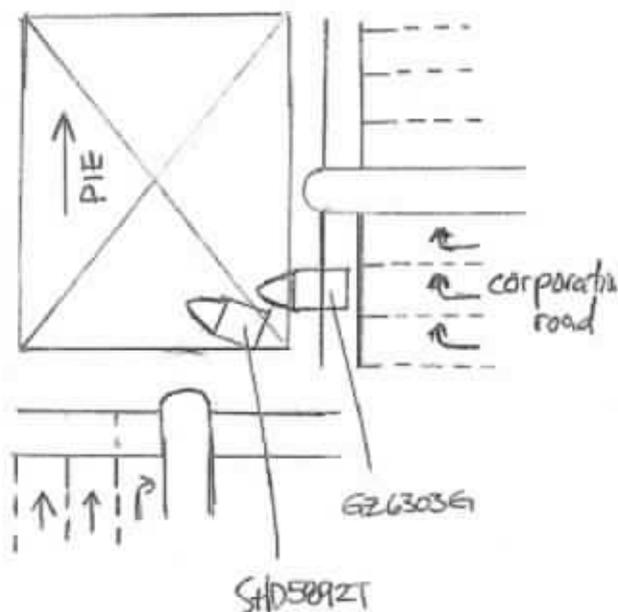
Dear Hsiao Tong

Are there any offer making to us?

Enclosed is our driver statement report for your action, Your client driving straight on right turn only lane and collided onto our taxi.

Circumstances of Accident

ON 10.04.2014 AT ABOUT 2331HRS I WAS AT A STATIONARY POSITION AT THE LEFT MOST LANE OF CORI ROAD WAITING FOR THE TRAFFIC LIGHT TO TURN GREEN BEFORE TURNING RIGHT TOWARDS PIE. WHE TRAFFIC LIGHT TURNED GREEN, I PROCEEDED TO MOVE. WHEN SUDDENLY, I HEARD AN IMPACT SO, I IMMEDIATELY STOPPED TO CHECK AND REALIZED THAT VEHICLE B - GZ6503G COLLIDED ONTO THE RIG PORTION OF MY TAXI AND CAUSED MY REAR RIGHT DOOR GLASS TO SHATTER. VEHICLE A - NO PASSEI
VEHICLE B - NO PASSENGER



Thank You

Best Regards,

Ng Wai Yin

Finance Department

TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Wednesday, 17 July, 2019 5:57 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

Dear Hsiao Tong

Are there any offer making to us?

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]
Sent: Thursday, 6 June, 2019 6:08 PM
To: 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>; 'claims@transcab.com.sg' <claims@transcab.com.sg>
Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

WITHOUT PREJUDICE

Dear Hsiao Tong

Are there any offer making to us?

Enclosed is our LOD for your easy reference.

Thank You
Best Regards,
Ng Wai Yin
Finance Department
TEL: 6603 1265 Ext.308

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]
Sent: Tuesday, 28 May, 2019 11:47 AM
To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>
Cc: 'jasminetan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

Without Prejudice

Dear Hsiao Tong

Please refer to the above mention.

Any offer given to us for this case?

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Monday, 8 April, 2019 11:52 AM
To: claims <claims@transcab.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014 *** LKK REF: CC3/AIG14007063/Kpa3n2

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

Thank you for your email.

Please note that: -

LKK ref	Officer in charge
CC3/AIG14007063/Kpa3n2	Hsiao Tong - 6742 3197

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims <claims@transcab.com.sg>

Sent: Monday, 8 April, 2019 11:38 AM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: RE: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

WITHOUT PREJUDICE

Dear Sir/Mdm

Please refer to the above mention.

May we have an update on the latest claim settlement for this case?

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]

Sent: Thursday, 7 February, 2019 5:36 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Without Prejudice

Dear Sir/Mdm

Please refer to the preceding email and above mention case.

Any offer given to us for this case?

Attached LOD and GIA report for your reference.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]
Sent: Monday, 7 January, 2019 1:09 PM
To: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Without Prejudice

Dear Sir/Mdm

Please refer to the above mention case.

May we have an update on the latest claim settlement for this case?

Attached LOD and GIA report for your reference.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**

**TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]**Sent:** Tuesday, 20 November, 2018 2:27 PM**To:** 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>**Cc:** 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

RESEND with LOD attachment

Dear Sir/Mdm

We are making a claim against the owner of GZ6503G.

Enclose is our GIA report and LOD for your perusal and action.

Original hardcopy to be mailed to you by post.

We hope you can review this case and let us have your best offer.

Thank You

Best Regards,

Calvin Er

Finance Department

TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg****TRANS-CAB SERVICES PTE LTD**

No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]**Sent:** Tuesday, 20 November, 2018 2:26 PM**To:** 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>**Cc:** 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg**Subject:** FW: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Dear Sir/Mdm

We are making a claim against the owner of GZ6503G.

Enclose is our GIA report and LOD for your perusal and action.

Original hardcopy to be mailed to you by post.

We hope you can review this case and let us have your best offer.

Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.

From: claims [<mailto:claims@transcab.com.sg>]
Sent: Monday, 22 October, 2018 11:19 AM
To: 'CS A Team' <cs-a@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg
Subject: TCS REF: AAD1404-117--Accident involving GZ6503G & SHD5892T on 10/4/2014

Dear Sir/Mdm

We are making a claim against the owner of GZ6503G

May we have an update on the latest claim settlement for this case?

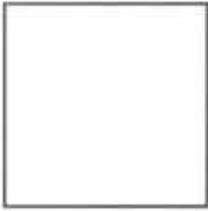
Thank You
Best Regards,
Calvin Er
Finance Department
TEL: 6603 1265 Ext.307

***** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg**



TRANS-CAB SERVICES PTE LTD
No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet.



This email has been checked for viruses by AVG antivirus software.
www.avg.com

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	23 Apr 2014 Edit Reg		11 Apr 2014 00:00 Edit Adj Rpt	S\$1,100.00 Edit Estimates	S\$1,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	TIONG BAHRU FRIED FISH BALL , Co. Reg. No.: 530186133								
Main Claimant:	TRANS-CAB SERVICES PTE LTD , Co. Reg. No.: 200303878K								
Vehicle Reg. No.:	SHD5892T	Date of Loss:	10/04/2014 23:00 - :59 [39 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 800728432	Policy/Cover Note No.:	2100267818 (Comprehensive) Coverage: 26/07/2013 - 25/07/2014						
Vehicle Reg. No. (Insured):	GZ6503G	Policy No. (Claimant):	D-12047359MFSH						
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungai Kadut St 1, 729346 Sungai Kadut - Tel: 62876666								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Foo, Chit Yan] Chityan.Foo@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 25/07/2019]								
ASSOCIATED MAIL RECEIVED				View All	Compose Case Mail				
• AIG_SG (23/07/2019): Report Send Back Alerts - SHD5892T (TP)									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SHD5892T (800728432)
[GZ6503G]
TP
TRANS-CAB SERVICES PTE LTD
Apr 10 2014 11:00PM
[TIONG BAHRU FRIED FISH BALL]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio			View View in Browser	
Letters/Correspondences			1 per page v <input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	(Draft)	Third Party Express Settlement - Payment Breakdown	Edit	
2	02/11/15 10:12	Insurer Offer Letter/DV <small>[Offer superseded on 2019/07/23]</small>	Load HTM	
Photos/Images			3 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	15/04/14 20:34	Odometer Reading	Load JPG <input checked="" type="checkbox"/>	
2	15/04/14 20:34	Chassis Number	Load JPG <input checked="" type="checkbox"/>	
3	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
4	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
5	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
6	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
7	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
8	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
9	15/04/14 20:34	General View	Load JPG <input checked="" type="checkbox"/>	
Documentation			1 per page v <input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/04/14 10:49	TP ESTIMATE	Load PDF	
2	17/04/14 10:49	TP GIA REPORT	Load PDF	
3	27/10/15 13:38	Email from AIG dd 271015	Load PDF	
4	28/10/15 11:13	LETTER TO OI	Load PDF	
5	18/07/19 10:03	TP LOD	Load PDF	
6	06/02/20 16:19	WORKSHOP INVOICE	Load PDF	
7	06/02/20 16:19	AUTHORISATION TO ACT FORM	Load PDF	
8	06/02/20 16:19	Release Voucher	Load PDF	
9	06/02/20 16:19	RENTAL RECEIPT	Load PDF	
10	06/02/20 16:19	RENTAL MILEAGE	Load PDF	
11	06/02/20 16:19	LTA SEARCH	Load PDF	
12	06/02/20 16:19	LOD	Load PDF	
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print
1	23/04/14 10:10	OI GIA REPORT	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
<div style="border: 1px solid black; width: 100%; height: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

**AIG THIRD PARTY EXPRESS SETTLEMENT
FOR ACCIDENTS ON OR AFTER 1ST JUNE 2008
(PAYMENT BREAKDOWN)**

Vehicle No:	GZ6503G (Insd veh)	Model:	TOYOTA WISH 2.0 BI-FUEL (A)
	SHD5892T (TP veh)		
Date of Accident:	10/04/2014		

Global Sum Settlement	:	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> No
Repair Estimate	:	\$	13,358.94
Final Repair Cost	:	\$	820.00
Loss of Use	:	\$	3.00 days at \$50.00 per day
Rental (if any)	:	\$	3 days
LTA / GIA Search Fee	:	\$	
Others:	:	\$	
	:	\$	
Final Settlement Sum (Global Sum)	:	\$	820.00
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A) For Non GIA Registered Workshop:		Agreed Liability <u>50</u> (%)	
B) For GIA Registered Workshop:		BOLA Applicable: Yes/ No BOLA Scenario No: _____	
BOLA Liability: _____ (%)		Assessed Liability (*): _____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks _____			

Payment Instruction: Payee's Breakdown			
1)	Trans-cab Auto Services Pte Ltd	:	\$ 820.00
2)		:	\$
3)		:	\$
4)		:	\$

JOANNE LEE KHANG MIN

LKK Auto Consultants Pte Ltd

06 Feb
2020

Date

Please attach all the supporting documents to the form.
(Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG14007063/KHA3Q2-1

Date: 06/02/2020

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd.	Policy No:	2100267818
Claimant	Insured Vehicle No :	GZ6503G
Vehicle No : SHD5892T	Nature of Claim:	TP
Date of Loss: 10/04/2014	Claim No:	800728432

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SHD5892T		
Make & Model:	TOYOTA WISH, 2.0 BI-FUEL (A)	Engine No:	3ZRA514617
Reg. Date:	24/12/2010 (Man. Year: 2010)	Chassis No:	JTDGJ20W005003110
Colour:	Red	Odometer:	591902 km
Engine Capacity:	1987 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Falken 6 mm	Rear Left Side:	Falken 3 mm
Front Right Side:	Falken 6 mm	Rear Right Side:	Falken 3 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,354.99	466.57	4,888.42	91.29
Miscellaneous Items	0.00	0.00	0.00	
Labour	7,130.00	915.00	6,215.00	87.17
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	12,484.99	1,381.57	11,103.42	88.93
Approved Total (Overridden) (S\$)		1,100.00		
(S\$)	12,484.99	1,100.00	11,384.99	91.19
+ GST 7.00/7.00% (S\$)	873.95	77.00	796.95	91.19
Nett Amount (S\$)	13,358.94	1,177.00	12,181.94	91.19
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$98.44/day) (S\$)		295.32		
(S\$)		1,622.32		
Liabile Amount (50.00%) (S\$)		811.16		
+ Doc/Search Fee (S\$)		6.00		
Nett Liability (S\$)		817.16		
Global Sum Settlement (S\$)		820.00		

INSPECTION

Date of Assignment: 11/04/2014
 Date Inspected: 11/04/2014 Inspected At:

Trans-cab Auto Services Pte Ltd (HQ)
No. 42 Sungei Kadut St 1
Singapore 729346

Estimated Period of Repair: 3.0 days

Adjuster: KENNETH KONG

Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR DOOR RH	Repair	1,289.70 FL	*- FL
2	1		*REAR DOOR WAETHERSTRIP MOULDING RH	Serviceable	193.68 FL	*- FL
3	1		*REAR DOOR OUTER WEATHERSTRIP MOULDING RH	Serviceable	115.68 FL	*- FL
4	1		*REAR DOOR GLASS RH	Serviceable	440.04 FL	*- FL
5	1		*REAR DOOR GLASS TOP COVER RH	Serviceable	440.04 FL	*- FL
6	1		*ROCKER PANEL OUTER GARNISH RH	Serviceable	614.28 FL	*- FL
7	1		*REAR BUMPER	Repair	585.36 FL	*- FL
8	1		*REAR BUMPER SIDE RETAINER RH	Distorted	68.76 FL	*68.76 FL
9	1		*REAR BUMPER SIDE SUPPORT RH	Serviceable	104.76 FL	*- FL
10	1		*REAR FNERD RH	Repair	1,216.32 FL	*- FL
11	1		*REAR FNERD 1/4 GLASS WITH MOULDING RH	Not Necessary	644.70 FL	*- FL
12	1		*REAR FNERD 1/4 GLASS INNER SPONGE SEAL	Not Necessary	48.00 FL	*- FL
13	1		*REAR FNERD 1/4 GLASS SEALANT	Not Necessary	72.00 FL	*- FL
14	1		*REAR BUMPER FASTENER CLIP (Set)	Not Necessary	30.00 FS	*- FS
15	1		*CNG STICKER	Necessary	30.00 FS	*15.00 FS
16	1		*ROCKER PANEL OUTER GARNISH CLIP (Set)	Not Necessary	40.00 FS	*- FS
17	1		*DOOR STICKER 6555-3333	Not Necessary	80.00 FS	*- FS
18	1		*FENDER ADVERTISEMENT STICKER FRT AND RR	Necessary	250.00 FS	*150.00 FS
19	1		*DOOR ADVERTISEMENT STICKER	Cut	250.00 FS	*150.00 FS
20	1		*REAR BUMPER ADVERTISEMENT STICKER	Necessary	150.00 FS	*100.00 FS
21	1		*ROCKER PANEL OUTER GARNISH STICKER	Not Necessary	150.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,813.32	483.76
- List Item Discount on L Items 25.00/25.00% (\$\$)	1,458.33	17.19
Total Parts (\$\$)	5,354.99	466.57

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME	New	2,800.00	300.00
2	TO RUST-PROOFING OF THE AFFECTED AREAS	New	170.00	0.00
3	TO CHECK ELECTRICAL LIGHTING CONCERNED	New	120.00	15.00
4	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION	New	2,700.00	540.00
5	TO TRANSFER OF DOOR FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST	New	170.00	0.00
6	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR	New	380.00	0.00
7	TO REMOVE AND REFIT REAR 1/4 GLASS TO FACILITATE BODYWORK REPAIR	New	170.00	0.00
8	TOWING FEES	New	120.00	0.00
9	TO REMOVE AND REPLACE CORPORATE STICKER	New	330.00	60.00
10	TO REINSTALL REAR BUMPER PARKING SENSOR	New	170.00	0.00
Gross Labour Cost (S\$)			7,130.00	915.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >