

INS. CASE OWNER:

CC4/EQ119015908/Kga3

LKK:

IDAC:

ASSIGNMENT

Surveyor:

KENNETH

DOI: 16/09/2019

Date / Time: 6/9/2019

Registered in Meritum: _____

Pre-assign / CCU / FTE



Insured Vehicle No. : GBE 3845J

Claim No. : DM19HO02485-JG

Name of Insured : JUN GUAN TRADING

Policy No. : DMCPhQ18-004980

Insured Tel No. : _____ HP: _____

Make / Model : PEUGEOT PARTNER-1.6 HDI ETG LWB (A)

Excess Sec II :S\$ _____ D.O.A : 05/09/2019 11:25

Place of Accident : BLK 635 ANG MO KIO CARPARK

Is driver the owner? (YES / NO) Nature of Accident : _____

If NO, Driver Name / Age : SOH YENG SEN

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No. : +65-98445872 (V/L: YES / NO)

Insured Liability : % Final ? Yes / No

SLR 9142C

INSRS:
WSP: LIM TAN
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	SLR 9142C - X	GBE 3845J -X	STAGE	DATE / PIC
			Non-Reporting ltr (1st):	
			Non-Reporting ltr (2nd):	
			Non-Reporting ltr (Final):	
			Notification ltr (if non-pickup):	
			Call OI:	
			After call ltr to OI:	
			Documentation Check List: Handler	Typist
			Notification ltr (if non-pickup)	☒
			After call ltr to OI:	☒
			Authorisation To Act:	☒
			Release Voucher:	☒
			Final Repair Bill:	☒
			Car Rental Invoice:	☒
			Towing Invoice:	☒
			LTA / GIA :	☒
			Medical Bill:	☒
			PIR:	☒
			Mandate/Reject Instruction:	☒
			LOD	☒
			Payment Breakdown Form:	☒
			Post-Repair Photos:	☒
			Others:	☒

PRELIMINARY ADVICE		Date/Time:	Sent By:	Confirm by: Kenneth
Repair Cost:	S\$ 4211.60	(5 days) Reduction:	\$350	% 8
FINAL SETTLEMENT		Date/Time: 4/10/2019	Confirm with: Mandy	Email ☒ Call ☒
Final Liability:	% 100	(Agreed / Assessed) BOLA S/N No.:	34	If NO or B 28, Ass. Lia:
Repair Cost:	S\$ 4506.41			(OI out of parking lot hit on TPV driving straight)
Loss of Rental (LOR):	S\$ 500.00	(3 days) x \$100		
Loss of Use (LOU):	S\$ -	(\$ x days)		
Loss of Income (LOI):	S\$ -	(\$ x days)		
LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐	[Tick only one]			
GIA/LTA Search	S\$ 7.40			
Medical:	S\$ -			1) Claim status: Normal/Reject/Private Settle
Disbursement:	S\$ -	(e.g. Tow/ Independent)		2) Report Format: TP
Legal Cost	S\$ -			3) Survey fee: \$400
Total:	S\$ 5013.86	Global Sum S\$:	5000.00	
FINAL PAYMENT		Date/Time:	Confirm with:	Email ☒ Call ☒
Payee 1:	S\$ 5000.00	Name 1:	LIM TAN MOTOR PTE LTD	
Payee 2: (Strike if N.A.)	S\$ -	Name 2:		
Payee 3: (Strike if N.A.)	S\$ -	Name 3:		

COPY SENT 9/3/2020

ASS. REQ. BY:

REF: EQ1

ASSIGNMENT

From:

Date: 16-9-2019

Veh No:

SLR 9142C

Yr Regn:

08, 17

Estimated Cost:

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

Make:

Hande Shuttle Wagon 1496

To inspect Vehicle No:

SLR 9142C

Colour:

M. P. White

A/C: Insured / Std / NI / NA

at Workshop m/s

Lim Tan motor

Sp. Reading

35584

Ti/Radio: Insured / Std / NI / NA

of B1K 176 sin my

Insured:

Eng/No:

Policy No.

C/No:

GK8 - 1104228

Claims No.

Gen. Cond: ☒ Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: ☒ In order / Jammed / Leaked / Burnt or

(Client's Record)

Brake: ☒ In order / Jammed / Leaked / Burnt or

Make of Veh:

After 10.00 a.m

Mod:

Nil S/Rim / STD A/Rim or

Tyre Size:

F:

185/60R15

R:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / ☒ OKO or

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

7 mm

R/Bal.

7 mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

7 mm

L/Bal.

7 mm

Est. Repairs:

05 days

Res.: Yes or No

D.O.A.

5/9/19

D.O.I.

16/9/19

Lum Sum:

1-B, %

3 Val.: Yes or No

Survey held at

☒

CA / REV / REP. / 24 HRS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S body

Date:

Person Contacted:

Vehicle: IN / OUT

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

P/P \$4211.60 (Red: \$350 / 8.1)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S + RS: \$1

Photos

Notes

(Total)

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Rep. Format:

Lump Sum / U.C. /

LTM LIM TAN MOTOR

5 day

83997-60
4211-60

SURVEYOR NAME :	Kenneth (Kf)
DATE OF SURVEY :	16. 09. 2019
TIME OF SURVEY :	

DATE : 6-Sep-19
DATE OF ACCIDENT : 5-Sep-19
THIRD PARTY REF : GBE 3845 J / EQ INSURANCE

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	N/S Front Door				\$ 857.20
1 pc	N/S Front Door Rubber				\$ 70.00
1 pc	N/S Front Door Power Window Regulator Motor				\$ 382.90
1 pc	N/S Front Door Frame Tape				\$ 55.20
1 pc	N/S Rear Door				\$ 899.50
1 pc	N/S Rear Door Rubber				\$ 50.20
1 pc	N/S Rear Door Rubber - Front				\$ 43.90
1 pc	N/S Rear Door Power Window Regulator Motor				\$ 185.40
1 pc	N/S Rear Door Frame Tape				\$ 45.20
2 pcs	N/S Rear Door Hinges		\$ 50.00		\$ 100.00
	Less 20%		7589. -20%	7589.50 517.90	\$ 2,689.50 \$ 537.90
	To putty and spray painting			2071.60	\$ 1,000.00
	To transfer door fittings		Lab	1640.00	\$ 80.00
	To anit-rust		Snpp	550.00	\$ 80.00
	Labour charges		PBP	4261.60	\$ 700.00
TG/RA-	Total				\$ 4,011.60

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey 14 days after spray painting
- To display damaged parts during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modifications to be allowed
- Supplemental survey may be carried out and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature

Date

[Signature]
APPROVED

Linn Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127

Email: edmund@LTM.sg

Website : www.LTM50.com

Co. Reg. No. 1993072770

GST Reg No.MZ-0019088-0

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* Supplementry = To Recast Beeds Premium Ceramic Paint treatment — \$ 550/-

4561.60



SUPPLEMENTARY TO REPAIR

VEHICLE NO : SLR 9142 C
MAKE : HONDA
MODEL : SHUTTLE 1.5G CVT
YEAR : 2017
CHASSIS NO : GK81104228

SURVEYOR NAME :
DATE OF SURVEY :
TIME OF SURVEY :

DATE : 18 September 2019
DATE OF ACCIDENT : 05 September 2019
THIRD PARTY REF : GBE3845J / EQ INSURANCE

Qty	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
	To recoat beads premium ceramic paint treatment				\$ 550.00
TG-ML/-	TOTAL				\$ 550.00

Lim Tan Motor Pte Ltd

Bik 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721
Tel:65-64520893 Fax:65-64589127 Email: edmund@LTM.sg Website : www.LTM.sg
Co.Reg No.199307277D GST Reg No.M2-0019088-0

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juzz|BRILLIANT shine & body works

176 sin ming drive
sin ming autocare #03-15
singapore 575721

Attn: MS EUNICE CHANG

Date: 20/06/2019

INVOICE

Invoice No: 2019-544

DATE	DESCRIPTION	VEH. NO	AMOUNT
20 06 19	Paint Enhancements/ Prep BEEDS Premium Ceramic Paint Treatment HD Full Interior Leather Grooming	SLR9142C	\$788



SUB-TOTAL: \$788

TOTAL: \$788

For payment via Paylah or Paynow - 87213119

For cheque payment, please write cheque to 'JUZZ BRILLIANT'

For funds transfer - DBS CURRENT 015-901475-4

Do contact us at juzzbrilliant@gmail.com or call 87213119 for appointments.

Not Notional
Presum B4 point
5 day



ESTIMATE TO REPAIR

VEHICLE NO. : SLR 9142 C
MAKE : HONDA
MODEL : SHUTTLE 1.5G CVT
YEAR : 2017
CHASSIS NO : GK81104228

SURVEYOR NAME : Kenneth (LTP)
DATE OF SURVEY : 16.09.2019
TIME OF SURVEY :

DATE : 6-Sep-19
DATE OF ACCIDENT : 5-Sep-19
THIRD PARTY REF : GBE 3845 J / EQ INSURANCE

No.	Parts Description/ Labour	Type	Unit Price	Nett Item Amt	Amount
1 pc	N/S Front Door				\$ 857.20
1 pc	N/S Front Door Rubber				\$ 70.00
1 pc	N/S Front Door Power Window Regulator Motor				\$ 382.90
1 pc	N/S Front Door Frame Tape				\$ 55.20
1 pc	N/S Rear Door				\$ 899.50
1 pc	N/S Rear Door Rubber				\$ 50.20
1 pc	N/S Rear Door Rubber - Front				\$ 43.90
1 pc	N/S Rear Door Power Window Regulator Motor				\$ 185.40
1 pc	N/S Rear Door Frame Tape				\$ 45.20
2 pcs	N/S Rear Door Hinges		\$ 50.00		\$ 100.00
	Less 20%				\$ 2,689.50
					\$ 537.90
					\$ 2,151.60
	To putty and spray painting				\$ 1,000.00
	To transfer door fittings				\$ 80.00
	To anit-rust				\$ 80.00
	Labour charges				\$ 700.00
TG/RA-	Total				\$ 4,011.60

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel: 65-64520893 Fax: 65-64589127 Email: edmund@LTM.sg Website: www.LTM.sg

Co.Reg No. 199307277D

GST Reg No. M2-0019088-0

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: DM19HO02485-JG
Our ref: CC4/EQI19015908/Kga3

Date: 17/09/2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

PRELIMINARY ADVICE OF VEHICLE NO.

SLR 9142C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 16/09/2019 at the premises of M/s Lim Tan Motor Pte Ltd - Sin Ming and have the following to report:-

Workshop Estimate Amount	: S\$	4,011.60
Revised Estimate Amount	: S\$	3,125.68
"Check" Items Amount	: S\$	585.92
Total (Including Check Items)	: S\$	3,711.60

Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
N/S Body



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5.0 days

Yours faithfully,

KENNETH KONG
Licensed Appraiser

15908/19
Nivitha (LKK Auto)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>
Sent: Friday, 6 September 2019 2:41 PM
To: assignments
Subject: FW: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)
Attachments: ESTIMATE - SLR9142C.PDF; GIA - SLR9142C.PDF

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 6 September 2019 2:40 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Without Prejudice

Save As To Cost

Dear Richard

Thank you for your confirmation.

We will arrange for LKK to handle this direct settlement.

Dear LKK

Please assist to take conduct of this DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Citystate

From: richard@ltn.sg [mailto:richard@ltn.sg]

Sent: Friday, September 6, 2019 1:27 PM

To: Joel Goh

Cc: Mandy; venus

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Importance: High

WITHOUT PREJUDICE

Dear Joel,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩拿私人有限公司

COMPANY REGISTRATION NO: 29930727D GST REGISTRATION NO: M2-0119080-0

MAIN OFFICE / WORKSHOP

BLK 179 SIN MANG DRIVE
SIN MANG AUTOCARE #01-09/33/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: richard@ltn.sg

Operating hours: Mon - Fri 9am - 6pm

Sat 9am - 5pm

24hrs hotline: +65 6452 0893

www.ltm.sg

BRANCH

BLK 9 SECTOR C #01-38/39/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2139



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From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

Sent: Friday, 6 September 2019 1:04 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Without Prejudice

Save As To Costs

Dear Richard

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg

A Member of Equinox

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From: richard@lrm.sg [mailto:richard@lrm.sg]

Sent: Friday, September 6, 2019 12:53 PM

To: EQI PRS

Cc: Mandy; venus

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLR9142C** to submit a claim against your insured, **GBE3845J** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈廖移私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MANG DRIVE
SIN MANG AUTOCARE #01-09/10/06
SINGAPORE 575711

TEL: +65 6452 0859 FAX: +65 6458 9127

EMAIL: sales@ltsm.sg

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520891

BRANCH

BLK 5 SECTOR C #01-38/40/42
SIN MANG INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2115 FAX: +65 6452 2139

Sat 9am – 5pm

WORKING



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 September, 2019 10:14 AM
To: Joel Goh
Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO02485-JG
LKK REF: CC4/EQI19015908/Kga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLR 9142C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 11 September, 2019 1:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Dear Mei Kwan

Attached as per your request.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]
Sent: Monday, September 9, 2019 3:06 PM
To: Joel Goh
Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 6 September, 2019 2:59 PM
To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 6 September 2019 2:40 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Without Prejudice

Save As To Cost

Dear Richard

Thank you for your confirmation.

We will arrange for LKK to handle this direct settlement.

Dear LKK

Please assist to take conduct of this DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, September 6, 2019 1:27 PM

To: Joel Goh
Cc: Mandy; venus
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)
Importance: High

WITHOUT PREJUDICE

Dear Joel,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg
+65 6452 0893 (Office)
+65 6458 9127 (Facsimile)
+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林添摩打私人有限公司

COMPANY REGISTRATION NO: 199807277D GST REGISTRATION NO: M3-0219086-6

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: sales@ltm.sg

Operating Hours: Mon - Fri 9am - 6 pm

Sat/Sun Hotline: +65 64520893

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2138

Sat/Sun - 5pm



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]
Sent: Friday, 6 September 2019 1:04 PM
To: richard@ltm.sg

Cc: Mandy <mandy@itm.sg>; venus <venus@itm.sg>
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019
(DM19HO02485-JG)

Without Prejudice
Save As To Costs

Dear Richard

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: richard@ltn.sg [mailto:richard@ltn.sg]

Sent: Friday, September 6, 2019 12:53 PM

To: EQI PRS

Cc: Mandy; venus

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLR9142C** to submit a claim against your insured, **GBE3845J** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩拿私人有限公司

COMPANY REGISTRATION NO: 1998072770 GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #01-09/10/06
SINGAPORE 575721

TEL: +65 6452 0883 FAX: +65 6458 8127

EMAIL: SALES@LTM.SG

Operating Hours: Mon - Fri 9am - 6 pm

Sat 9am - 5pm

24hrs Helpline: +65 64520883

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2125 FAX: +65 6452 2139



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Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

Cecilia Chong (LKK Auto)

From: Mandy <mandy@lrm.sg>
Sent: Wednesday, 4 March 2020 3:21 PM
To: Cecilia Chong (LKK Auto)
Cc: 'venus'
Subject: RE: Offer Accept - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

WITHOUT PREJUDICE

Hi Cecilia,

Pls let us have the DV for our client signature.

The settlement is agreeable with the full payment payable to LIM TAN MOTOR PTE LTD.

Thank you and regards,

Mandy Lim

Lim Tan Motor Pte Ltd

www. LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

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www.facebook.com/LTM.Performance.Singapore



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 19/03/2020

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	GBE 3845J	(Insd Veh)	Your Ref. No. : DM19HO02485-JG
	SLR 9142C	(TP Veh)	Our Ref. No. : CC4/EQ119015908/Kga3q2
Date of Accident	5/9/2019		

Liability	100%	
Final Repair Cost	: \$ 4,506.41	
Loss of Use	: \$	days
Rental (If any)	: \$ 500.00	5 days
Others:	: \$ 7.45	
	: \$	
	5,013.86	
Final Settlement Sum	: \$ 5,000.00	GLOBAL SUM
Remarks	:	

Payment Instruction: Payee's Breakdown

1)	LIM TAN MOTOR PTE LTD	: \$ 5,000.00
		: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQ119015908/Kga3q2

5 MAXWELL ROAD
#17-00 TOWER BLOCK
MND COMPLEXSINGAPORE 069110

Date : 19-03-2020



Code : EQI

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GBE 3845J	Veh. Inspected	SLR 9142C
Policy No.	DMCPHQ18-004980	Coverage (\$)	0.00
Claim No.	DM19HO02485-JG	Excess (\$)	0.00
Assign From	JOEL	Assign Date	06/09/2019

2. Vehicle Particulars & Condition

Make & Model	HONDA SHUTTLE (A)	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	GK81104228	Colour	METALLIC PEARL WHITE
Odometer	35584	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	185/60 R15	YOKOHAMA	7 mm
L/H Front Tyre	185/60 R15	YOKOHAMA	7 mm
R/H Rear Tyre	185/60 R15	YOKOHAMA	7 mm
L/H Rear Tyre	185/60 R15	YOKOHAMA	7 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE N/S BODY. DAMAGES SEE DETAILS.
--

5. General Information

Accident Date	05/09/2019	Inspection Date	16/09/2019
Survey held at	LIM TAN MOTOR PTE LTD BLK 176 SIN MING DRIVE #03-09 SIN MING AUTOCARE SINGAPORE 575721		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	5 Working Days
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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLR 9142C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	N/S FRONT DOOR	BENT	857.20	857.20
1	N/S FRONT DOOR RUBBER	CUT	70.00	70.00
1	N/S FRONT DOOR POWER WINDOW REGULATOR MOTOR	BENT	382.90	382.90
1	N/S FRONT DOOR FRAME TAPE	NECESSARY	55.20	55.20
1	N/S REAR DOOR	BENT	899.50	899.50
1	N/S REAR DOOR RUBBER	CUT	50.20	50.20
1	N/S REAR DOOR RUBBER -FRONT	CUT	43.90	43.90
1	N/S REAR DOOR POWER REGULATOR MOTOR	BENT	185.40	185.40
1	N/S REAR DOOR FRAME TAPE	NECESSARY	45.20	45.20
2	N/S REAR DOOR HINGES @\$50.00	NOT NECESSARY	100.00	-
	LESS 20% DISCOUNT		-537.90	-517.90
			2,151.60	2,071.60
LABOUR				
	TO PUTTY AND SPRAY PAINTING.		1,000.00	900.00
	TO TRANSFER DOOR FITTINGS.		80.00	80.00
	TO ANTI-RUST.		80.00	60.00
	LABOUR CHARGES.		700.00	600.00
	TO RECOAT BEEDS PREMIUM CERAMIC PAINT TREATMENT.(ADDITIONAL)		550.00	500.00
			2,410.00	2,140.00
GRAND TOTAL			4,561.60	4,211.60
RECOMMENDED COST OF REPAIRS				4,211.60

Report Ref No. CC4/EQ119015908/Kga3q2

KONG SENG CHEONG

Licensed Appraiser

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