

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 18 September, 2019 10:14 AM
To: Joel Goh
Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.pdf
Categories: HMK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

EQI REF: DM19HO02485-JG
LKK REF: CC4/EQI19015908/Kga3

Dear Sir / Madam,

We refer to the above matter.

Enclosed revert of vehicle: SLR 9142C

We have not authorized repairs.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Wednesday, 11 September, 2019 1:43 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Dear Mei Kwan

Attached as per your request.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, September 9, 2019 3:06 PM

To: Joel Goh

Cc: CS A Team; Admin A; Cecilia Chong (LKK Auto)

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 6 September, 2019 2:59 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; 'Joel Goh' <joel.goh@eqinsurance.com.sg>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards,

Catherine Chong | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Friday, 6 September 2019 2:40 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Without Prejudice

Save As To Cost

Dear Richard

Thank you for your confirmation.

We will arrange for LKK to handle this direct settlement.

Dear LKK

Please assist to take conduct of this DS.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, September 6, 2019 1:27 PM

To: Joel Goh
Cc: Mandy; venus
Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19H002485-JG)
Importance: High

WITHOUT PREJUDICE

Dear Joel,

Thank you for your email.

We select LKK Auto Consultants Pte Ltd to conduct the survey to our client's vehicle.

Please assist to arrange.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

From: Joel Goh [<mailto:joel.goh@eqinsurance.com.sg>]

Sent: Friday, 6 September 2019 1:04 PM

To: richard@ltm.sg

Cc: Mandy <mandy@ltm.sg>; venus <venus@ltm.sg>

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019 (DM19HO02485-JG)

Without Prejudice
Save As To Costs

Dear Richard

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: richard@ltm.sg [<mailto:richard@ltm.sg>]

Sent: Friday, September 6, 2019 12:53 PM

To: EQI PRS

Cc: Mandy; venus

Subject: RE: Survey Request - Our Client : SLR9142C Your Insured : GBE3845J D.O.A : 05/09/2019

Importance: High

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our mutual client the vehicle owner of **SLR9142C** to submit a claim against your insured, **GBE3845J** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please let us have a list of your external surveyor for us to choose.

Thank you and regards,

Richard Ang

Claims Executive
Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 8484 5418 (Mobile)

Like us in Facebook!!

www.facebook.com/LTMsg

www.facebook.com/LTM.Performance.Singapore



LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

BRANCH

BLK 9 SECTOR C #01-38/40/42
SIN MING INDUSTRIAL ESTATE
SINGAPORE 575644

TEL: +65 6452 2135 FAX: +65 6452 2159

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

WWW.LTM.SG



IMPORTANT NOTICE

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.