

INSURANCE

INS. CASE OWNER:

CC 4/1111901

5907, K gbs

S3

LKK:
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

12/11/19

Date / Time:

6/1/19

Registered in Merimen:

9/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHC 2542B

Name of Insured:

CTPL

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

28/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

LOW MEND 1450M7

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

MLIMBOLG

LYNDRAI

SIR MINTH AVE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability: % Final ? Yes / No

6/1/19



INSRS:
WSP:
Tel:
Liability:
RMKS:

BH
AUTO



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

18/1 - Pending approval / instruction from
III to reject TP claim.
TPV read and DIV. (approved)
base on TP statement.
21/1 - Rejection email send TP.
7/2 - File pass me to close

cc:ccia
Vn
20-03-20

STAGE

DATE / PIC

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup):

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

0

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28. Ass. Lia:

Repair Cost:

SS

Loss of Rental (LOR):

SS

(days)

Loss of Use (LOU):

SS

(S x days)

Loss of Income (LOI):

SS

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Total:

SS

Global Sum SS:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

COPY SENT
6/3/2020

ASS. REC. BY:

REF:

III

g

ASSIGNMENT

From:

Date:

13.9.2019

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SGY 66515

at Workshop m/s

BH Auto

at BIC 1 Sin Ming Industrial Estate Sector

Insured:

C #01-115

Policy No:

Claims No:

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

<input checked="" type="checkbox"/>	<input type="checkbox"/>
N/S	O/S
<input type="checkbox"/>	<input type="checkbox"/>

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

10'22

rup'

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SGY 66515

Vr Regn:

10 07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

MPV

Make:

Honda Stream

C.C.

1799

Colour:

Yellow

A/C:

Insured / Std / NI / NA

Sp. Reading:

153069

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

JHMRN884075 200849

Gen. Cond: ☒ Good / Fair / Poor / BurntSteering: ☒ In order / Jammed / Leaked / Burnt orBrake: ☒ In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/65R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front:

2

Rear:

4

R/Bal.

mm

R/Bal.

mm

L/Bal.

2

mm

L/Bal.

4

mm

D.O.A.

28/8/19

D.O.I.

13/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

FR N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

US \$750 (Red - \$5466.96 / 887.)
2. Item \$850 US

Date/Time, File Pass in?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Rep. Form:

Emp. Sign / REP.:

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Other:

TOTAL

BH AUTO SERVICES PTE LTD

Blk 1, Sector C, Sin Ming Industrial Estate #01-111 / 113 / 115 / 117 Singapore 575636

Tel: 6559 8944 / Fax: 6269 2404

India International Insurance Pte Ltd

64 Cecil Street

#04-05 IOB Building

Singapore 049711

ATTN: MOTOR CLAIM DEPARTMENT

Tel : 63476100 Fax : 62244174

DEAR SIR / MADAM :

*Not Notion
Lily @
Resurvey After Pain*

ACCIDENT REPAIR ON: SGY6651S

MODEL : HONDA STREAM

POLICY NO : 18-MW010799-R03

CHASSIS NO : JHMRN68407S200849

YEAR OF MANUFACTURE : 2007

DATE / TIME OF ACCIDENT: 28/08/2019 Time: 1500Hrs at ALONG SIN MING DRIVE.

THIRD PARTY VEHICLE NO: SHC2543B

Date: 09/09/2019

Page : 1 of 2

Appended below are the estimated cost of repair and parts to be replaced for the above vehicle: -

Replacement Of Parts

S/N	Quantity	Unit Price	Condition	Amount
		SS		SS
1 Front grille	1	385.90	Broken	385.90 X
2 Front grille emblem	1	39.30	Necessary	39.30 X
3 Front grille clip	8	2.80	Necessary	22.40 X
4 Front grille lining chrome	1	375.40	Scratches	375.40 X
5 Headlamp LH	1	912.00	Torn	912.00 ?
6 Headlamp lower bracket LH	1	67.20	Broken	67.20 ?
7 Front bumper	1	864.00	Cracked	864.00 ✓
8 Front bumper side retainer LH	1	28.00	Necessary	28.00 ✓
9 Front bumper side retainer RH	1	28.00	Necessary	28.00 X
10 Front bumper clip	12	2.50	Necessary	30.00 ✓
11 Front bumper lower grille	1	184.00	Torn	184.00 X
12 Front bumper reinforcement	1	385.00	Dented	385.00 ?
13 Front bumper fog lamp cover LH	1	125.00	Scratches	125.00 X
14 Front support panel	1	720.00	Bented	720.00 X
15 Front support panel top garnish	1	90.00	Kinked	90.00 X
16 Front support panel top garnish clip	8	2.50	Necessary	20.00 X
17 Air intake resonator box	1	320.00	Kinked	320.00 X

Sub-Total: 4,596.20

Less: 20% discount - 919.24

Total Parts after 20% discount: 3,676.96

Special Nett Items

1 Anti-rust coating	1	80.00	80.00 X
			80.00

Total Parts: 3,756.96

LKK Auto Consultants hereby notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be referred and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

Labour Charges For Front LH Portion

1 Provide skill labour to remove all damaged parts, panel beat, cut & weld if necessary and align all panel and reinstall all damaged parts.	1,250.00
--	----------

2006

- 2 Provide skill labour & material to putty all damaged parts & panel & to respray with 2K paint with oven spray booth facilities
- 3 Provide skill labour to disconnect and check electrical wiring
- 4 Provide skill labour to remove and refit aircon condenser, pipe and radiator to vacuum aircon system and refill gas

2201
1,000.00
60.00 15/
~ 150.00 X

Total Labour:

2,460.00

Total Parts & Labour:

6,216.96

GST 7%

435.19

Grand Total:

6,652.15

Estimate Repair Duration

07 days

2 days

ACCIDENT VEHICLE OF : SGY6651S

Page : 2 of 2

Remark: Supplementary estimate will be raised in the event additional damaged parts are found in the course of repair.

Yours sincerely,

ESTIMATOR: WEN ZHENG

Survey attended by:

Name : Kennerth
Company : LLK
Date : 13/9/18
Time : 11.35am
Contact No : 96910663
Email : _____

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Company

Owner ID: 512K

Vehicle Details

Vehicle No.: SGY66515

Vehicle to be Exported: No

Intended Deregistration Date: 06 Sep 2019

Vehicle Make: HONDA

Vehicle Model: STREAM 1.8L A

Primary Colour: Grey

Manufacturing Year: 2007

Engine No.: R18A11700841

Chassis No.: JHMRN684075200849

Maximum Power Output: 103.0 kW (138 bhp)

Open Market Value: \$20,627.00

Original Registration Date: 03 Oct 2007

First Registration Date: 03 Oct 2007

Transfer Count: 2

Actual ARF Paid: \$22,690.00

Intended PARF Rebate Details

PARF Eligibility: Forfeited

PARF Eligibility Expiry Date: -

PARF Rebate Amount: \$0.00

Intended COE Rebate Details

COE Expiry Date: 02 Oct 2022

COE Category: B - Car (1601cc & above)

COE Period(Years): 5

PQP Paid: \$25,226.00

COE Rebate Amount: \$15,499.00

Total Rebate Amount: \$15,499.00

Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 06 Sep 2019

OK



Honda Stream 1.8A (New 5-yr COE) **\$38,800** **\$7,750 /yr** **20-Jan-2010** **1,799 cc** **94,200 km** **MPV** **Available**

One Owner, \$5,800 Down Payment, \$732 Monthly, New Shock Absorbers, Clean And Very Well Maintained Interior, Almost Like New Leather Seats, Beautiful Condition.

[View Details](#)

Posted: 05-Sep-2019 Tags: 2010 Honda Stream, 2010 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A (COE till 05/2024) **\$34,800** **\$7,350 /yr** **13-Jun-2009** **1,799 cc** **120,000 km** **MPV** **Available**

Full Agent Maintained, Bank Loan Or 100% Inhouse Loan Available! Transmission Tip Top Condition! Beautiful Paintwork! Most Affordable MPV To Own In Town! Accident Free! 6 Months Warranty! Trade In Welcome. Come View Today! Not To Be Missed!

Posted: 05-Sep-2019 Tags: 2009 Honda Stream, 2009 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A Style Edition (COE till 07/2022) **\$22,800** **\$7,950 /yr** **20-Jul-2007** **1,799 cc** **-** **MPV** **Available**

Posted: 04-Sep-2019 Tags: 2007 Honda Stream, 2007 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A X (COE till 06/2028) **\$47,800** **\$5,420 /yr** **26-Jul-2008** **1,799 cc** **-** **MPV** **Available**

100% Loan Available. Bank And In House Loan Available! Good For Family Usage, A Well Maintained Family Car, Comfortable And Able To Fit Multiple Car Seats. Engine And Gearbox In Excellent Condition! No Gimmicks! Trade In Welcome! Don't Miss It, View To Believe! Can...

38 Karz Station LLP

Posted: 04-Sep-2019 Tags: 2008 Honda Stream, 2008 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A Style Edition (New 5-yr COE) **\$39,800** **\$7,950 /yr** **03-Sep-2009** **1,799 cc** **109,000 km** **MPV** **Available**

100% Loan Available. Agent Unit, Nice Number (7787). Low Mileage Done. Well Kept Condition. Excellent Condition Interior And Exterior. Option For 5/10 Years COE. View To Believe. In House/Bank Loan Available, Call Now For Viewing.

Posted: 04-Sep-2019 Tags: 2009 Honda Stream, 2009 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Name your price, sell your car

Sell by consignment-hassle free with no obligations to sell!

Find out more!



Honda Stream 1.8A (COE till 03/2024) **\$34,800** **\$7,620 /yr** **17-Jul-2009** **1,799 cc** **122,000 km** **MPV** **Available**

Original Paintwork That Is Close To Perfect And All Wear And Tear Done! Easy And Reliable MPV, Low Maintenance And Great Value For Money. Leather Seat Is In Pistine Condition, Definitely No Repairs Needed. Healthy Engine And Gearbox, And Pretty Sets Of Tyres Too...

Tan Wei Auto Pte Ltd

Posted: 04-Sep-2019 Tags: 2009 Honda Stream, 2009 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A X (OPC) (New 5-yr COE) **\$41,800** **\$8,350 /yr** **08-Feb-2010** **1,799 cc** **110,000 km** **MPV** **Available**

1K Drive Away! 100% Loan! Monthly Fr \$800! The Best Recondition Stream In Town! 80% Part Replaced! New Paint, New Leather Seats, New Rim & New Tyres And Many More View It To Believed, Call Now Viewing By Appointment Only

[View Details](#)

ABWIN (1994) Pte Ltd

Posted: 04-Sep-2019 Tags: 2010 Honda Stream, 2010 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda



Honda Stream 1.8A X (New 5-yr COE) **\$36,800** **\$7,350 /yr** **17-Jul-2009** **1,799 cc** **-** **MPV** **Available**

Graded B by **STP**

2.88% Per Annum. \$688 Monthly. \$0 Admin Fees For All GV Purchase. 2 Years Warranty For Engine And Gearbox, In House Finance, In House Workshop And Paintshop All Under One Roof, Buy With Assurance. Warranty Booklet And STA Report Will Be Given.

[View Details](#)

GV Credit Pte Ltd

Posted: 04-Sep-2019 Tags: 2009 Honda Stream, 2009 honda stream, Honda Stream, honda stream, Honda, Stream, stream, Used Honda

Honda Stream 1.8A RSZ (New 5-yr COE) **\$41,800** **\$8,350 /yr** **25-Aug-2009** **1,799 cc** **97,000 km** **MPV** **Available**

1 Year Sellin

11 Loan Available, Free 2x Servicing, Warranty NOT By 3rd Party Workshop, Price Stated Above Is Actual Fully Refurbished, Accident Free, STA Or Vicom Are Welcome, Purchase With Official Certificate With A Pea...

Carpage

Catherine Chong (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 6 September, 2019 3:57 PM
To: BHAS - Chan Yun Shi; 'sur@lkkauto.com'; Admin-D (LKKAuto)
Cc: Sundari Nagarajan - III
Subject: RE: PRE-REPAIR INSPECTION and CHECKING LIABILITY - ACCIDENT INVOLVING - SGY6651S & SHC2543B 28/08/2019
Attachments: PRI INDIA.PDF; GIA REPORT.PDF

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SGY6651S and let us have your report urgently.

This claim will be handled by Ms Sundari.

*Kindly upload this survey request email to merimen.

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext - 248

P. Yun Shi

T: 4.01 p.m

V: Out

E: ✓

From: BHAS - Chan Yun Shi [mailto:yunshi.chan@bhauto.com.sg]
Sent: 06 September, 2019 2:31 PM
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: BHAS - Information <info@bhauto.com.sg>; BHAS - Lina Tan <lina.tan@bhauto.com.sg>
Subject: RE: PRE-REPAIR INSPECTION and CHECKING LIABILITY - ACCIDENT INVOLVING - SGY6651S & SHC2543B 28/08/2019

Dear Officer In charge:

We take LKK Auto Consultants Pte Ltd to survey our vehicle.

Thank you.

Best Regards,

Yun Shi

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapore: 575636

(T) +65-6559 8944 / 8942 (F) +65-6515 3144 / +65-6269 2404

Email: yunshi.chan@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 6 September, 2019 1:35 PM

To: BHAS - Lina Tan <lina.tan@bhauto.com.sg>

Cc: BHAS - Information <info@bhauto.com.sg>

Subject: RE: PRE-REPAIR INSPECTION and CHECKING LIABILITY - ACCIDENT INVOLVING - SGY6651S & SHC2543B
28/08/2019

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Best Regards,
Gabriel Wee



64 Cecil Street, #05 - IOB Building

Singapore 049711

Tel: 6347 6100, Ext - 248

From: BHAS - Lina Tan [<mailto:lina.tan@bhauto.com.sg>]

Sent: 06 September, 2019 12:57 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: BHAS - Information <info@bhauto.com.sg>

Subject: PRE-REPAIR INSPECTION and CHECKING LIABILITY - ACCIDENT INVOLVING - SGY6651S & SHC2543B
28/08/2019

Dear sir, mdm,

I would like to arrange surveyor and check liability on of the above mentioned accident vehicle.

Ps- vehicle currently in our workshop. (Pls on hold this arrangement. Our estimator still preparing estimate , once ready will update you again.)

Appreciate awaiting for your favourable reply asap. Please kindly assist.

Thank you.

Best Regards,

Yun Shi

BH AUTO SERVICES PTE LTD

Address: Blk 1, Sector C, Sin Ming Industrial Estate

#01-111/113/115/117 Singapre:575636

(T) +65-6559 8944 /8942 (F) +65-6515 3144 / +65-6269 2404

Email: yunshi.chan@bhauto.com.sg

Website: <http://www.bhauto.com.sg>

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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India International Insurance Pte Ltd.

Registration No. 198703792-K

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India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with :

***SGY6651S (MCT19080730)**

[SHC2543B]

TP

BH AUTO SERVICES PTE LTD

Aug 28 2019 3:00PM

[COMFORT TRANSPORTATION PTE LTD]

BH Auto Services Pte Ltd

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 19/09/2019 12:59 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SGY6651S - Claim Handler: Sundari Nagarajan

Approved:0.00.

Claim Audit

AUDIT TRAIL

No.	On	Audit	Remarks	By
1	09 Sep 2019 15:03	Cim Dtl Modified	Claimant's Name: -> BH AUTO SERVICES PTE LTD. Claimant's ID: -> 200917512K.	[A] Lau Shu Pei
2	09 Sep 2019 15:03	Cim Veh Model Changed	(201726) HONDA STREAM 1.8 L (A).	[A] Lau Shu Pei
3	09 Sep 2019 15:03	Cim Created	Reg No: SGY6651S, Acct Date: 2019/08/28, Claim Type: TP, Insurer: India International Insurance Pte Ltd (HQ), TP Insurer: Tokio Marine Insurance Singapore Ltd (HQ). Workshop: BH Auto Services Pte Ltd (Sin Ming)	[A] Lau Shu Pei
4	09 Sep 2019 15:03	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	09 Sep 2019 15:03	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/18	[A] Lau Shu Pei
6	09 Sep 2019 15:03	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lau Shu Pei
7	09 Sep 2019 15:03	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	09 Sep 2019 15:03	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	11 Sep 2019 10:31	Cim Dtl Modified	Insured Name: -> COMFORT TRANSPORTATION PTE LTD,	[A] Lau Shu Pei
10	18 Sep 2019 18:04	Adj Mandate Request	Cur.Req:0.00:PODS LIABILITY: 0 REMARKS: TPV REAR ENDED OTV. KINDLY LET US HAVE YOUR INSTRUCTION TO REJECT TP CLAIM.THANKS	[A] Chong Pui Lin
11	19 Sep 2019 12:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/18	[I] Sundari Nagarejan
12	19 Sep 2019 12:59	Adj Mandate Set	Approved:0.00.	[I] Sundari Nagarejan

Date From



Date To



Audit Type

None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
No billing items								

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 23 September 2019 11:33 AM
To: 'BHAS - Chan Yun Shi'
Cc: BHAS - Moo Wen Zheng
Subject: RE: CHECKING LIABILITY - ACCIDENT INVOLVING - SGY6651S & SHC2543B 28/08/2019
Attachments: OI REPORT.pdf

WITHOUT PREJUDICE

Your Ref: SGY 6651S
Our Ref: CC4/III19015907/Kgb3

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING SHC 2543B & SGY 6651S ON 28/08/2019

We refer to the above matter.

Attached is a copy of our insured accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Base on your client's statement, your client has rear ended Our Insured's vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

 Auto Consultants Pte Ltd *Save the Earth. Print only when necessary.*

From: BHAS - Chan Yun Shi [mailto:yunshi.chan@bhauto.com.sg]
Sent: Tuesday, 17 September 2019 12:20 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; BHAS - Moo Wen

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 Edit Reg		06 Sep 2019 00:00 Edit Adj Rpt	S\$750.00 Edit Estimates	S\$750.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	BH AUTO SERVICES PTE LTD, Co. Reg. No.: 200917512K								
Vehicle Reg. No.:	SGY6651S	Date of Loss:	28/08/2019 15:00 - :59 [142 Months and 25 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19080730	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHC2543B	Policy No. (Claimant):	18-MW010799-R03						
		Excess:							
Repairer:	BH Auto Services Pte Ltd (Sin Ming) Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117, 575636 Sin Ming - Tel: 6559 8944								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Sundari Nagarajan - 6347 6071]								
Claimant's Insurer:	Tokio Marine Insurance Singapore Ltd (HQ) - Tel: 6221 6111								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 18/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (01/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SGY6651S - Claim Handler: Sundari Nagara... III_SG (19/09/2019): Alert - Adj Mandate Approved (S\$0.00) - SGY6651S - Claim Handler: Sundari Nagara... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SGY6651S (MCT19080730)**
[SHC2543B]
TP
BH AUTO SERVICES PTE LTD
Aug 28 2019 3:00PM
[COMFORT TRANSPORTATION PTE LTD]
BH Auto Services Pte Ltd

[Upload Documents](#)
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[Compose New Letter](#)

View
[View in Browser](#)

Video				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	01/10/19 12:07	Video - Accident		Load MP4	

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
2	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
3	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
4	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
5	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
6	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
7	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
8	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
9	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
10	05/03/20 16:59	General View		Load JPG	<input checked="" type="checkbox"/>
11	05/03/20 16:59	Odometer Reading		Load JPG	<input checked="" type="checkbox"/>
12	05/03/20 16:59	Chassis Number		Load JPG	<input checked="" type="checkbox"/>

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	09/09/19 15:03	EMAIL FROM III DD 09092019		Load PDF	
2	09/09/19 15:03	TP GIA REPORT		Load PDF	
3	09/09/19 15:03	WKSP NOTICE		Load PDF	
4	16/09/19 16:47	TP ESTIMATE- MARKED		Load PDF	
5	05/03/20 16:58	REJECTION EMAIL TO TP		Load PDF	

No	Finalized On	India International Insurance Pte Ltd (HQ)		Thumbnail	Print
1	10/09/19 08:52	Singapore Accident Statement		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div> <div></div> <div> <div></div> <div></div> </div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III19015907/KGS3Q2

Date: 10/03/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant: SGY6651S Insured Vehicle No: SHC2543B
 Vehicle No: Date of Loss: 28/08/2019 Nature of Claim: TP Claim No: MCT19080730

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGY6651S
 Make & Model: HONDA STREAM, 1.8 L (A) Engine No: R18A11700841
 Reg. Date: 03/10/2007 (Man. Year: 2007) Chassis No: JHMRN68407S200849
 Colour: Yellow Odometer: 153069 km
 Engine Capacity: 1799 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/65 R15 Rear Tyre Size: 205/65 R15
 Front Left Side: Yokohama 2 mm Rear Left Side: Yokohama 4 mm
 Front Right Side: Yokohama 2 mm Rear Right Side: Yokohama 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	3,676.96	737.60	2,939.36	79.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,540.00	435.00	2,105.00	82.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	6,216.96	1,172.60	5,044.36	81.14
Approved Total (Overridden) (S\$)		750.00		
(S\$)	6,216.96	750.00	5,466.96	87.94
+ GST 7.00/7.00% (S\$)	435.19	52.50	382.69	87.94
Nett Amount (S\$)	6,652.15	802.50	5,849.65	87.94
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 06/09/2019
 Date Inspected: 13/09/2019 Inspected At: BH Auto Services Pte Ltd (Sin Ming)
 Blk 1 Sin Ming Industrial Estate Sector C, #01/111/113/115/117
 Singapore 575636
 Estimated Period of Repair: 2.0 days

Adjuster: KENNETH KONG

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Mar 2020)
Parts:	M1-MPV	HONDA STREAM 1.8 L (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGY6651S)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT GRILLE	Serviceable	385.90 FL	*- FL
2	1		*FRONT GRILLE EMBLEM	Serviceable	39.30 FL	*- FL
3	8		*FRONT GRILLE CLIP	Not Necessary	22.40 FL	*- FL
4	1		*FRONT GRILLE LINING CHROME	Serviceable	375.40 FL	*- FL
5	1		*HEADLAMP LH	*Check	912.00 FL	*- FL
6	1		*HEADLAMP LOWER BRACKET LH	*Check	67.20 FL	*- FL
7	1		*FRONT BUMPER	Buckled	864.00 FL	*864.00 FL
8	1		*FRONT BUMPER SIDE RETAINER LH	Distorted	28.00 FL	*28.00 FL
9	1		*FRONT BUMPER SIDE RETAINER RH	Serviceable	28.00 FL	*- FL
10	12		*FRONT BUMPER CLIP	Necessary	30.00 FL	*30.00 FL
11	1		*FRONT BUMPER LOWER GRILLE	Serviceable	184.00 FL	*- FL
12	1		*FRONT BUMPER REINFORCEMENT	*Check	385.00 FL	*- FL
13	1		*FRONT BUMPER FOG LAMP COVER LH	Serviceable	125.00 FL	*- FL
14	1		*FRONT SUPPORT PANEL	Repair	720.00 FL	*- FL
15	1		*FRONT SUPPORT PANEL TOP GARNISH	Serviceable	90.00 FL	*- FL
16	8		*FRONT SUPPORT PANEL TOP GARNISH CLIP	Not Necessary	20.00 FL	*- FL
17	1		*AIR INTAKE RESONATOR BOX	Serviceable	320.00 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (\$\$) **4,596.20** **922.00**
 - List Item Discount on L Items 20.00/20.00% (\$\$) 919.24 184.40

Total Parts (\$\$) **3,676.96** **737.60**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	ANTI-RUST COATING	New	80.00	0.00
2	PROVIDE SKILL LABOUR TO REMOVE ALL DAMAGED PARTS ,PANEL BEAT ,CUT & WELD IF NECESSARY AND ALIGN ALL PANEL AND REINSTALL ALL DAMAGED PARTS	New	1,250.00	200.00
3	PROVIDE SKILL LABOUR & MATERIAL TO PUTTY ALL DAMAGED PARTS & PANEL & TO RESPRAY WITH 2K PAINT WITH OVEN SPRAY BOOTH FACILITIES	New	1,000.00	220.00
4	PROVIDE SKILL LABOUR TO DISCONNECT AND CHECK ELECTRICAL WIRING	New	60.00	15.00
5	PROVIDE SKILL LABOUR TO REMOVE AND REFIT AIRCON CONDENSER ,PIPE AND RADIATOR TO VACUUM AIRCON SYSTEM AND REFILL GAS	New	150.00	0.00
Gross Labour Cost (S\$)			2,540.00	435.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >