

# Premium Automobiles

**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SLR 6875 R**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/1083/2019/NH

2<sup>nd</sup> March 2020

from  
Telephone +65-  
Telefax +65-  
EMail  
Our department  
Our Ref  
Your Ref  
Date

Dear Sir,

**RE: INSURANCE CLAIM FOR SLW 4223 J, Audi Q5 SPORT 2.0 TFSI QU S-TRONIC.**

With reference to the above-mentioned vehicle, no. **SLW 4223 J**, claimant, **Ms. Yip Lai Mun**, please find the related document as per attached.

1. A copy of the Original invoice no. 85014887 – S\$ 5,859.45.
2. A copy of Authorization to Act duly signed by client
3. A copy of the Release Voucher attached
4. A copy of the Breakdown of Payment attached
5. Loss of Use – S\$ 400.00 (S\$ 100.00 x 4 working days)
6. A copy of Ceramic Coating invoice – S\$ 780.00
7. A copy of the GIA search – S\$ 2.00

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encls

AIG – SLW 4223 J

total pages

Premium Automobiles Pte Ltd  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref:** CC3/AIG19015904/T1eb3

18 SEPT 2019

**NG JUN WEI ANDY**  
29 GHIM MOH LINK  
#27-320  
SINGAPORE 270029

Dear Sir/Madam,

**ACCIDENT INVOLVING SLR 6875R AND SLW 4223J ON 04/09/2019**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

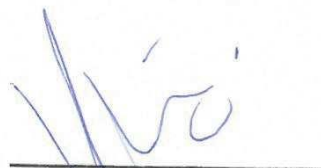
**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, Yip Lai Mun (the third party claimant) of 78 Bayshore Road  
#11-23 Singapore 464991 (address), owner of SLW 4223J (vehicle no.)  
hereby authorize Premium Automobile Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SLW 4223J that was damaged pursuant to the accident which occurred on 4/9/2019  
(date) along 6 Bayview Lane Car Park (location) involving vehicle no/s  
SLR 6875 R ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 25 (day) of Feb (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

**RELEASE VOUCHER**  
**(AIG Express Third Party Claim)**

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$5,859.45 (Repair Cost), S\$360.00 (Loss of ~~rental~~/use), S\$782.00 (Disbursement), for vehicle no. SLW 4223 J that was damaged pursuant to the accident which occurred on 4/9/2019 (date) along 6 Penjuru Land Car Park (location) involving vehicle no/s SLR 875 R. This is pursuant to the inspection conducted on 10/09/2019 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Yip Lai Man ("the third party claimant") of vehicle no. SLW 4223 J make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLW 4223 J (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 01 (day) of JUNE (month) 2020 (year)



MTH

Signed by appointed surveyor



Signed by "the workshop" (with chop)



# Premium Automobiles Pte Ltd



**Audi Centre Singapore**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

**Alexandra Service Centre**  
281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

**Ubi Service Centre**  
55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

**Customer Service**  
Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

Page 1 14:07

Company Reg. No. 199902271W  
GST Reg. No. 199902271W

<b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120 079120</b>		<b>Invoice No:</b> 85014887 <b>Date :</b> 24/02/2020 <b>Order :</b> SLW4223J <b>Term :</b> 30	<b>Account:</b> A0006 (T 0) <b>AIG ASIA PACIFIC INSURANCE PTE LTD</b> <b>MOTOR CLAIM DEPT</b> <b>AIG BUILDING</b> <b>78 SHENTON WAY</b> <b>#07-16</b> <b>SINGAPORE 079120</b>		
<b>Regn No:</b> SLW4223J (V 34069) <b>Regn Date:</b> 19/06/2017 <b>Mileage:</b> 32771 <b>WIP No.:</b> 11621		<b>Model:</b> Q5 SPORT 2.0 TFSI qu S tronic <b>Chassis:</b> WAUZZZF8H2025014 <b>Engine:</b> DAX 005746 <b>Dept:</b> U			
You have been assisted by :- UB-Tony Foong ( 33 )					
		Details	Qty	Unit Price	Amount
S	BODYWORK	M: TO REMOVE,CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS,HORNS,OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY	360.00	1.00	360.00
S	BODYWORK	M: TO DISMANTLE FRONT BUMPER,RHS FRONT FENDER AND RHS FRONT DOOR.TO RENEW FRONT FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1000.00	1.00	1,000.00
S	BODYWORK	M: TO RESPRAY RHS FRONT FENDER,RHS FRONT DOOR, DOOR COVER AND BOTH FRONT WHEEL ARCH TRIM	1925.00	1.00	1,925.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A80A821106A STL	(A) (SK) FENDER 12/9/1	1.00	1301.00	1,040.80
X	A80A853717E GRU	COVER AP	1.00	576.50	461.20
X	A80A853718E GRU	COVER	1.00	576.50	461.20
X	AD 355205A2	(GER) BONDAGENT	1.00	44.90	35.92
Parts 1,999.12 Labour 0.00 Sublet 3,477.00 Menus 0.00 Lubricant 0.00					<b>Sub-Total</b> 5,476.12 <b>7% GST</b> 383.33 <b>Grand Total</b> 5,859.45



Received by

For & on behalf of  
Premium Automobiles Pte Ltd

5TH APRIL 2019

ATTN: MR RAYMOND YEE

The Detail Studio

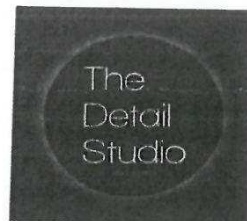
48 Toh Guan Road East, Enterprise Hub

#01-115

Singapore 608586

Contact: 93661747 (Azhari), 83837797 (Mychelle)

CRN: UEN: 53335598B



#INVSLW4223J

# INVOICE

DATE	CAR PLATE	PRICE
5/4/2019	AUDI Q5 / SLW 4223 J IGL 10H Kenzo Ceramic Coating	\$ 1,038.00

# PAID

Subtotal: \$ 1,038.00

Total Outstanding: \$ 1,038.00

Warm Regards,  
The Detail Studio

FOR CHEQUES:  
"THE DETAIL STUDIO"

FOR BANK TRANSFER:  
THE DETAIL STUDIO  
DBS CURRENT 054-905729-0

The Detail Studio  
UEN : 53335598B  
48 Toh Guan Road East  
#01-115 Enterprise Hub

20TH SEPTEMBER 2019

ATTN: MR RAYMOND YEE

The Detail Studio

48 Toh Guan Road East, Enterprise Hub  
#01-115  
Singapore 608586

Contact: 93661747 (Azhari), 83837797 (Mychelle)  
CRN: UEN: 53335598B

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### QUOTATION

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DATE	CAR PLATE	PRICE
20/9/2019	AUDI Q5 / SLW 4223 J	\$ 780.00
	IGL 10H Kenzo Ceramic Coating	
	Front bumper / Fender	
	Front right hand side door	
	Front right wing mirror	
	Front right hand side trim	
	(Includes wash Clay down, polishing and recoat)	

Subtotal: \$ 780.00  
Total Outstanding: \$ 780.00

Warm Regards,  
The Detail Studio

FOR CHEQUES:  
"THE DETAIL STUDIO"

FOR BANK TRANSFER:  
THE DETAIL STUDIO  
DBS CURRENT 054-905729-0

**The Detail Studio**  
UEN : 53335598B  
48 Toh Guan Road East  
#01-115 Enterprise Hub



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-19-146259  
Date of Request: 06/09/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/09/2019  
Enquiry By Tony Foong Chin Fong  
TP Vehicle No. SLR6875R  
Accident Date 04/09/2019

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLR6875R	AIG Asia Pacific Insurance Pte. Ltd.	24/08/2019-23/08/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-19-146259  
Date of Request: 06/09/2019

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd  
55 Ubi Road 1  
Singapore 408699

Dear Sir/Madam,

Enquiry Date 06/09/2019  
Enquiry By Tony Foong Chin Fong  
TP Vehicle No. SLR6875R  
Accident Date 04/09/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Print Received Message

This mail is associated with :

**\*SLW4223J (6923811799SG)**

**[SLR6875R]**

TP

YIP LAI MUN

Sep 4 2019 2:00PM

[NG JUN WEI ANDY]

Premium Automobiles Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 28/05/2020 15:34 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$7041.45) - SLW4223J - Claim Handler: Goh, Jeremy-CX

Approved:7041.45:Please offer LOU @ \$80 per day first, before offering \$100/day. Please provide offer email and if TP rejects the offer before offering \$100/day