

CS3 | LPC 18016 301 / RI 9 d3-1ⁿ²
Assignment (Office)
Person: Ong Li Li
LPC
Date/Time: 05/09/2019

OD / PD / WS / TR RES / OD RES / EVA / INV / MV / CS
To Inspect Vehicle No: SMA 4942X Insured: SJL 8326B
At Workshop: AK Workshop Tel: 9339 7780
No. 10, AMK Ind. Park 2A # 04-10
Policy No: Claim No: 17118118 / VP05 / 020880
Sum Insured: Excess:
Make of Veh: DOA: 31/9/2018
(Owner's Record)

CA / REV / REP / REV 24 HRS
Date/Time: 10:03am @ 6/9/18 Person Contacted: Matthew Vehicle: ① OTT

Date/Time	Action/Instruction (✓) Estimate
	SMA 4942X - NA / LPC 18016 291 / 24 DOA: 3/9/18
	SJL 8326B - NA / LPC 18016 291 / 24 DOA: 3/9/18
03/10/18	Coln checked with Matthew, the vehicle still under repair & wait for spare parts (estimate 1-2 weeks).
15/11/18	Submit PR3.

20/9/19 Submit vs \$11900, 12 days
cred \$8900, 43%.


18/9/2019

RECEIVED 23 SEP 2019

ONG LI LI

From: ONG LI LI
Sent: Thursday, 5 September, 2019 4:29 PM
To: 'Nivitha (LKK Auto)'; assignments@lkkauto.com
Cc: MT_Claim_SG; 'SUR'
Subject: RE: PRE-INSPECTION SMA 4942X (KC) Our Ref :17/18/18/VP05/020880
[External General]

Lonpac External - General

Dear Nivitha

The third party lawyer has now submitted survey report with a thick stack of photographs.

Please send someone to collect it at our office and let us have your surveyor's paper survey report.

Thank you.

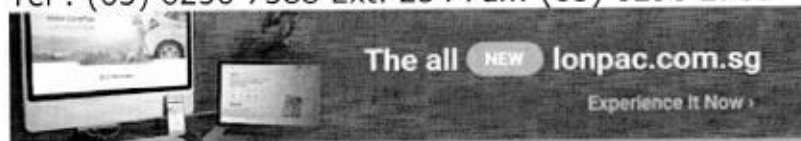
Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



Lonpac External - General data is for internal / external use.

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Thursday, 6 September, 2018 10:06 AM
To: ONG LI LI; assignments@lkkauto.com
Cc: MT_Claim_SG; 'SUR'
Subject: RE: PRE-INSPECTION SMA 4942X (KC) Our Ref :17/18/18/VP05/020880

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS,

G.Nivitha | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [mailto:llong@lonpac.com]
Sent: Thursday, 6 September 2018 8:33 AM
To: Kelley Choong <kelley@chiaarul.com>; assignments@lkkauto.com; Nivitha (LKK Auto) <admin-d@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRE-INSPECTION SMA 4942X (KC) Our Ref :17/18/18/VP05/020880

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	05/09/2018 11:11
Date Of Accident	03/09/2018 20:00
Exact Location Of Accident	AYE (TUAS 3.9KM MARK)
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMA4942X
Insured/Policyholder	
Name Of Registered Owner	YANE MARTIN TAMRIN
NRIC No	S8303023B
Email Address	YANETAMRIN@ME.COM
Mobile Phone No	(LOCAL) +65-98807905
Alternative Phone No	OTHERS-87500958
Vehicle Particulars	
Manufacturer	AUDI
Model	A4-2.0 (A)
Exact Purpose for which vehicle was being used at time of accident	PTE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3058011800
Cover Note Number	29/08/2018 - 28/08/2019
Driver	
Name of Driver	YANE MARTIN TAMRIN
NRIC No	S8303023B
Date Of Birth	01/02/1983
Occupation	OUTDOOR
Date Of Driving Pass	11/08/2011
Driving Experience	7 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98807905
Fax Number	
Contact Number	OTHERS-87500958
Email Address	YANETAMRIN@ME.COM

Address	BLK 602 WOODLANDS DRIVE 42 #02-57
Postcode	730602
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : YAMINI BINTE YUSOF GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	CLEMENTI N.P.C
Police Station Address	ROAD: 20 CLEMENTI AVE 5 , POSTCODE: 129858 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO POLICE REPORT NO.: T/20180904/2146.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL8326B
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE KOON GUAN
NRIC/Passport Number	S7905077F
Contact Number	93374008
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	YANE MARTIN TAMRIN
Approximate Age	35
Injuries Sustain	LOWER BACK PAIN
Injured person in which vehicle?	SMA4942X
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	BLK 602 WOODLANDS DRIVE 42 #02-57
Postcode	730602

DETAILS OF INJURED PERSON 2

Name	YAMINI BINTE YUSOF
Approximate Age	33
Injuries Sustain	CRAMP IN ABDOMEN AREA
Injured person in which vehicle?	SMA4942X
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	BLK 602 WOODLANDS DRIVE 42 #02-57
Postcode	730602

Sketch Plan

SKETCH PLAN

VEHICLE NO.: SMA 4942 X
INSURER: CHINA TAIPIUG
DATE & TIME: 5th SEP 2018 11:02 HRS
05/09/18 @ 2090

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (c) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time: 5th SEP 2018
11:02 HRS

Driver's Signature
(If driver is not the policyholder)
Date & Time

Reporting Centre Personnel's Signature
Name: [Signature] 05/09/18
NIC/PIN No.

Sketch Plan #2

SKETCH PLAN

AVE Towards Tuarua

A: SMA4942X

B: 35L 8326B

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Vehicle No: SMA4942X (HIND)

REFER TO POLICE REPORT (7/20180904/2146)

Date & Time: 03/09/2018 @ 2000hr.

Note: Please note that your insurer may have 14 days Time Frame for you to submit an Own Damage Claim under your own comprehensive policy. Please check with your policy for more information.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 03/09/2018
1100 hrs

Driver's Signature

(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature

Name:
NRIC/FIN No:

() Claim Own Policy (x) Claim Third Party () Reporting Only
() Claim ODP at other workshop (AK Workshop)

Sketch Plan #3



**SINGAPORE
POLICE FORCE**



T/20180904/2146

1 of 4

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

Report No. T/20180904/2146

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 04/09/2018 19:47	Vide Report No.:	Station Diary No.: 124
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Informant's Particulars

Name of Informant: YAMINI BINTE YUSOF			Address: APT BLK 602 WOODLANDS DRIVE 42 #02-57 SINGAPORE 730602		
ID Type / ID No.: NRIC NO / S8512960J			Contact No.: Home/Office: Mobile: 87500958		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Female	Age: 33	Date of Birth: 07/05/1985	Type of Informant: Passenger		
Race: Indonesian			Language: English		Institution / School Name:
Occupation: Lifeguard			Driving Licence Information: Class:		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive No	Date/Time of Accident: 03/09/2018 20:00	Type of Location: Straight Road
Location: Along Road 1 AYER RAJAH EXPRESSWAY				
Towards Tuas, 3.9km mark				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume:
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SJL8326B	Car	HONDA	Civic	White	Seriously Damaged	0
SMA4942X	Car	AUDI	A4 Avant	White	Seriously Damaged	1

Details of Person Involved

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE
POLICE FORCE**



T/20180904/2146

2 of 4

Police Station Of Origin:

Clementi N.P.C

20 Clementi Avenue 5 SINGAPORE 129858

Tel No: 1800-8729999

Report No T/20180904/2146

CONTINUATION OF REPORT

Driver			
Name	LEE KOON GUAN	ID No.	S7905077F
Related Vehicle	SJL8326B (Car)	Contact No.	93374008
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Passenger			
Name	YAMINI BINTE YUSOF	ID No.	S8512960J
Related Vehicle	SMA4942X (Car)	Contact No.	87500958
Hospital/Clinic	NATIONAL UNIVERSITY HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	04/09/2018	Date Discharge	04/09/2018
No. of Days granted Medical Leave	05	Degree of Injury	Slight
Driver			
Name	YANE MARTIN TAMRIN	ID No.	S8303023B
Related Vehicle	SMA4942X (Car)	Contact No.	98807905
Hospital/Clinic	NATIONAL UNIVERSITY HOSPITAL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	04/09/2018	Date Discharge	04/09/2018
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details.

On 03/09/2018 at about 2000hrs, I was in my husband's car travelling along AYE towards direction of Tuas. We were travelling on the right most lane at that point of time.

Suddenly, 2 cars in front collided. The vehicle in front of us managed to stop in time and my husband also managed to stop in time. After our vehicle stopped, almost immediately, I felt a strong impact coming from the rear. Fortunately, my husband's car did not collided into the car in front.

My husband and I alighted from our vehicle to take a look at what had happened. We saw that a white colour Honda had just collided into the rear of my husband's car. My husband went to talk to the driver and I went about taking pictures of the scene and damages on both vehicles. Subsequently, my husband exchanged particulars with the driver of the Honda. My husband then drove his car to the shoulder to wait



**SINGAPORE
POLICE FORCE**



T/20180904/2146

3 of 4

Police Station Of Origin:

Clementi N.P.C

20 Clementi Avenue 5 SINGAPORE 129858

Tel No: 1800-8729999

Report No. T/20180904/2146

CONTINUATION OF REPORT

for tow truck.

A short while later, EMAS came and towed my husband's car to the carpark of Clementi Woods Park. After which, we waited for our own tow truck to come. After the car was towed away, we then went to stay at the nearby fragrance hotel as we are residing in Johor Bahru and has no means to return home.

Due to the accident, I felt cramp in my abdomen area. However, I did not went to seek medical attention immediately.

On 04/09/2018, at about 1100hrs, I woke up and still felt cramp in my abdomen area. Hence, we went to NUH to seek medical attention. After seeing the doctor, I was given 5 days medical leave while my husband was given 3 days medical leave due to his lower back pain.

Sketch Plan #6



SINGAPORE
POLICE FORCE



T/20180904/2146

Police Station Of Origin:
Clementi N.P.C
20 Clementi Avenue 5 SINGAPORE 129858
Tel No: 1800-8729999

4 of 4

Report No T/20180904/2146

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Sgt 2 PAY ZHIQIN

Signature Of Interpreter:

Not applicable

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 SHARIFAH NOR FARIZAN BINTE SYED

MOHD SAID

Contact No.: 65476172

Authentication Stamp

NP168

Signature Of Informant:

Date/Time:

04/09/2018 19:47

Classification Of Case:

CARLINK CONSULTANCY

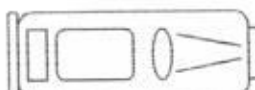
60 Hillside Drive
Singapore 549009

Tel : 62856178

Fax : 62874788

ACCIDENT VEHICLE INSPECTION / ASSESSMENT REPORT

Our Ref: CL 12008 SMA 4942 X

1 REFERENCE			
Date of request	:	6th September 2018	
Requested by	:	Yane Martin Tamrin C/o No. 10 Ang Mo Kio Industrial Park 2A, #04-10 AMK Autopoint Singapore 568047	
Type of claim	:	Third party	
Workshop	:	M/S AK Workshop No. 10 Ang Mo Kio Industrial Park 2A, #04-10 AMK Autopoint Singapore 568047	
Date of survey	:	6th September 2018	
Accident date	:	3rd September 2018	
2 DETAILS OF VEHICLE			
Registration No.	:	SMA 4942 X	
Make & Model	:	Audi A4 Avant 2.0 TFSI MU	
Date of registration	:	31st March 2012	
Engine No.	:	CDN248533	
Chassis No.	:	WAUZZZ8K0CA106936	
Speedometer reading	:	115955 Km	
Transmission	:	Automatic	
Colour	:	White	
3 STATIC CHECK			
Steering	:	see annex(es)	Paintwork : Good
Footbrake	:	see annex(es)	Modification : Nil
Handbrake	:	see annex(es)	General condition : Good
4 TYRE CONDITION			
		<u>Nearside/Make</u>	<u>Offside/Make</u> <u>Size</u>
Front tyre	:	6mm/Continental	6mm/Continental : 241/40 R18
Rear tyre	:	6mm/Continental	6mm/Continental : 241/40 R18
5 POINT OF IMPACT			
See Annex(es) and Motor Accident Reports			
6 REMARK			
This inspection was conducted entirely on a "WITHOUT PREJUDICE" basis and we have not authorised any repair.			

ND - No Damaged

Annex A : Assesement / Adjustment on Spare Parts

SMA 4942 X

Item	Vehicle Parts Description	Condition	Qty	W/shop Est. (\$)	Disc (%)	Adjusted Cost (\$)
List Items						
1	Rear bumper fascia	Buckled/cut	1	\$1,620.71	10%	\$1,458.64
2	Rear bumper reinforcement	Distorted/dented	1	\$440.71	10%	\$396.64
3	Rear bumper side retainer @ 64	Nec/cut	1 pc 2	\$128.00	10%	\$115.20 57.60
4	Rear bumper side attachment @ 63	Nec/cut	1 pc 2	\$126.00	10%	\$113.40 56.70
5	Rear bumper clips	Necessary	10	\$40.00	10%	\$36.00
6	Rear bumper reverse sensor LH	Cut/faulty	1	\$200.71	10%	\$180.64
7	Rear bumper lower spoiler diffuser	Distorted/cut	1	\$700.80	10%	\$630.72
8	Boot lid	Dented/bent	1	\$1,656.70	10%	\$1,491.03
9	Boot lid inner lock X	Distorted/jammed	1	\$144.74	10%	\$130.27 X ND
10	Boot lid A4 emblem	Necessary	1	\$79.17	10%	\$71.25
11	Boot lid logo	Necessary	1	\$90.33	10%	\$81.30
12	Boot lid 2.0T	Necessary	1	\$20.17	10%	\$18.15
13	Boot lid reflector LH X	Grazed	1	\$600.70	10%	\$540.63 X SUC
14	Boot lid reflector sealant LH X	Necessary	1	\$60.00	10%	\$54.00 X ND
15	Rear end panel	Repair	1	\$800.71	100%	\$0.00
16	Rear end panel top garnish X	Bent/cut	1	\$180.60	10%	\$162.54 X No Damaged
17	Rear windscreen moulding	Necessary	1	\$69.00	10%	\$62.10
18	Rear windscreen inner seal	Necessary	1	\$51.00	10%	\$45.90
19	Tail lamp LH	Grazed/cracked	1	\$785.00	10%	\$706.50
20	Tail lamp clips LH @ 18	Necessary	1 pc 2	\$36.00	10%	\$32.40 16.20
21	Tail lamp sealant LH	Necessary	1	\$60.00	10%	\$54.00
22	Rear fender assy LH	Buckled	1	\$1,800.20	10%	\$1,620.18
23	Rear fender inner trim board LH X	Cut	1	\$430.80	10%	\$387.72 X ND
24	Rear fender inner trim board clips LH	Necessary	8	\$56.80	10%	\$51.12
25	Rear fender air vent LH	Cut	1	\$141.00	10%	\$126.90
26	Rear fender inner trim tray LH X	Cut	1	\$198.00	10%	\$178.20 X ND
27	Rear fender splash shield LH	Grazed/cut	1	\$161.20	10%	\$145.08
28	Rear fender splash shield clips	Necessary	6	\$30.00	10%	\$27.00
29	Rear fender glass chrome moulding LH X	Slack	1	\$120.70	10%	\$108.63 X ND
30	Rear fender glass inner seal LH	Necessary	1	\$38.10	10%	\$34.29
31	Rear upper control arm (front) LH X	Bent	1	\$240.20	10%	\$216.18 X ND
32	Rear lower control arm LH	Bent	1	\$260.10	10%	\$234.09
33	Rear knuckle arm LH	Distorted	1	\$1,150.00	10%	\$1,035.00
34	Rear knuckle hub & bearing LH	Distorted/cracking sound	1	\$650.00	10%	\$585.00
35	Rear knuckle bushing LH	Shifted	2	\$84.20	10%	\$75.78
36	Rear lower arm assy LH	Bent	1	\$900.00	10%	\$810.00
37	Rear shock absorber mounting LH X	Distorted	1	\$168.00	10%	\$151.20 X NDA
38	Rear shock absorber rubber bumper LH X	Deformed/cut	1	\$68.00	10%	\$61.20 X NDA
39	Rear shock absorber assy LH X	Bent/leaked	1	\$780.00	10%	\$702.00 X NDA
40	Rear coil spring LH	Serviceable	1	\$400.10	100%	\$0.00
41	Rear coil spring seat upper LH	Serviceable	1	\$48.00	100%	\$0.00
42	Rear coil spring seat lower LH	Serviceable	1	\$48.00	100%	\$0.00
43	Rear exhaust silencer RH X	Distorted/dented/rattle	1	\$1,690.70	10%	\$1,521.63 X ND
44	Rear exhaust silencer pipe clamp RH X	Necessary	1	\$38.10	10%	\$34.29 X ND
45	Rear exhaust silencer front hanger RH	Bent	1	\$39.20	10%	\$35.28
46	Rear exhaust silencer LH	Bent/dented/cut	1	\$1,690.70	10%	\$1,521.63
47	Rear exhaust silencer pipe clamp LH	Necessary	1	\$38.10	10%	\$34.29

11810.61

SMA 4942 X

Item	Vehicle Parts Description	Condition	Qty	W/shop Est. (\$)	Disc (%)	Adjusted Cost (\$)
48	Rear exhaust silencer front hanger LH X	Bent	1	\$39.20	10%	\$35.28 XND
49	Rear exhaust center muffler pipe assy X	Distorted/dented/rattle	1	\$1,510.00	10%	\$1,359.00 XND
50	Rear exhaust rubber mounting	Shifted/slack	4	\$124.00	10%	\$111.60
S/Nett Items						
51	Rear tyre LH X	Grazed/bulge	1	\$550.00		\$550.00 XND
52	Rear wheel rim LH X	Grazed/warped/chipped	1	\$780.00		\$780.00 XND
53	Rear exhaust chrome pipe LH	Dented/slack	1	\$120.00		\$120.00
54	Rear exhaust chrome pipe RH X	Dented/slack	1	\$120.00		\$120.00 XND
55	Rear LH fender glass sealant	Necessary	1	\$80.00		\$80.00
56	Rear windscreen glass sealant	Necessary	1	\$80.00		\$80.00

Total for Spare Parts : \$22,564.45 \$19,313.88

Annex B : Adjustment on Labour and Spray Painting

SMA 4942 X

Item	Job Description	Workshop Est. (\$)	Adjusted Cost (\$)
1	Towing fee	\$100.00	\$80.00
2	To check wiring system & light	\$120.00	\$100.00 30
3	Anti rust treatment	\$200.00	\$150.00 80
4	To remove & refix interior upholstery	\$200.00	\$100.00 60
5	To reset electrical module system	\$450.00	\$300.00 150
6	To transfer boot lid mechanism	\$100.00	\$80.00 60
7	To remove/refix rear LH fender glass to assist in repair	\$150.00	\$120.00 60
8	To remove/refix rear windscreen glass to assist in repair	\$150.00	\$120.00
9	To remove/replace rear LH reverse sensor	\$100.00	\$80.00 60
10	To remove/replace exhaust silencer silencers L/R, rear exhaust centre muffler pipe assy, rubber mounting L/R, chrome pipe L/R, exhaust pipe clamps L/R & etc	\$400.00	\$300.00 150
11	To remove & replace rear LH undercarriage component	\$300.00	\$250.00 150
12	To check & adjust 4 wheel computerize alignment	\$200.00	\$120.00 60
13	Labour to renew damaged parts, cut & weld rear LH fender & panel, straighten & align spare tyre panel & align all parts	\$2,400.00	\$2,100.00 1000
14	To spray painting on affected areas	\$1,500.00	\$1,250.00 800
TOTAL FOR LABOUR & SPRAY PAINTING :		<u>\$6,370.00</u>	<u>\$5,150.00</u>

Summary

	Workshop Est. (\$)	Adjusted Cost (\$)
TOTAL FOR SPARE PARTS :	\$22,564.45	\$19,313.88
TOTAL FOR LABOUR & SPRAY PAINTING :	\$6,370.00	\$5,150.00
TOTAL REPAIR COSTS :	<u>\$28,934.45</u>	<u>\$24,463.88</u>

11,810.61
220.00
2840.00
14,870.61

20%
11,896.48

4/3 11,900 12 days

CARLINK CONSULTANCY

SMA 4942 X

Annex C: Recommendation

We have inspected thoroughly the actual damages found on the vehicle and our assessment is appended in the Annex(es) attached. The condition and age of the vehicle was considered before we reached our recommendation as to whether the parts need replacement or repair.

M/S AK Workshop estimated repair cost is **S\$28,934.45** and we have adjusted it to **S\$24,463.88** on a part by part basis. However, taking into consideration the age of the vehicle and the availability of used/recondition components. We, therefore recommend a contract lump sum repair cost.


The repairer have agreed to undertake the repairs on a contract lump sum of **S\$20,800.00**, according to acceptable quality and standard. (Repairer discretion to repair parts, to replace with old parts, or to replace with OEM or genuine parts).

The entire repair of the damaged vehicle should be completed within a reasonable period of **35** working days.

We have advised the repairer that the inspection was conducted strictly on a WITHOUT PREJUDICE basis and we have not given any instruction and authorisation to proceed with the repair of the vehicle.

We are reverting the matter to you for your discretion and enclosed is our invoice for service rendered.

Yours faithfully,
CARLINK CONSULTANCY


PATRICK NG
Automotive Engineer Assessor
MIMI, MIRTE, LCGI, I ENG, LAE, CGLI FTC.




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
LONPAC INSURANCE BHD			Ref : CS3/LPC18016301/R1qd3n2-1	
300 BEACH ROAD #17-04/07 THE CONCOURSESINGAPORE 199555			Date : 24-09-2019	
			Code : LPC2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SJL 8326B	Veh. Inspected	SMA 4942X	
Policy No.		Coverage (\$)	0.00	
Claim No.	17/18/18/VP05/020880	Excess (\$)	0.00	
Assign From	ONG LI LI	Assign Date	05/09/2019	
2. Vehicle Particulars & Condition				
Make & Model	AUDI A4 2.0 A	c.c	1984	
Engine No.	HIDDEN	Year of Reg.	2012	
Chassis No.	WAUZZZ8K0CA106936	Colour	WHITE	
Odometer	115955	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	245/40 R18	CONTINENTAL	6 mm	
L/H Front Tyre	245/40 R18	CONTINENTAL	6 mm	
R/H Rear Tyre	245/40 R18	CONTINENTAL	6 mm	
L/H Rear Tyre	245/40 R18	CONTINENTAL	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	03/09/2018	Inspection Date	06/09/2018	
Survey held at	AK WORKSHOP NO. 10 AMK IND PARK 2A # 04-10 AMK AUTO POINT SINGAPORE 568047			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		12 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMA 4942X

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	REAR BUMPER FASCIA	BUCKLED / CUT	1,620.71	1,620.71
1	REAR BUMPER REINFORCEMENT	DISTORTED / DENTED	440.71	440.71
2	REAR BUMPER SIDE RETAINER	NECESSARY / CUT (1 PC ONLY)	128.00	64.00
2	REAR BUMPER SIDE ATTACHMENT	NECESSARY / CUT (1 PC ONLY)	126.00	63.00
10	REAR BUMPER CLIPS	NECESSARY	40.00	40.00
1	REAR BUMPER REVERSE SENSOR LH	CUT / FAULTY	200.71	200.71
1	REAR BUMPER LOWER SPOILER DIFFUSER	DISTORTED / CUT	700.80	700.80
1	BOOTLID	DENTED / BENT	1,656.70	1,656.70
1	BOOT LID INNER LOCK	NO DAMAGED	144.74	-
1	BOOT LID A4 EMBLEM	NECESSARY	79.17	79.17
1	BOOT LID LOGO	NECESSARY	90.33	90.33
1	BOOT LID 2.0 T	NECESSARY	20.17	20.17
1	BOOT LID REFLECTOR LH	SERVICEABLE	600.70	-
1	BOOT LID REFLECTOR SEALANT LH	NOT NECESSARY	60.00	-
1	REAR END PANEL	TO REPAIR SEE LABOUR	800.71	-
1	REAR END PANEL TOP GARNISH	NO DAMAGED	180.60	-
1	REAR WINDSCREEN MOULDING	NECESSARY	69.00	69.00
1	REAR WINDSCREEN INNER SEAL	NECESSARY	51.00	51.00
1	TAIL LAMP LH	GRAZED / CRACKED	785.00	785.00
2	TAIL LAMP CLIPS LH	NECESSARY (1 PC ONLY)	36.00	18.00
1	TAIL LAMP SEALANT LH	NECESSARY	60.00	60.00
1	REAR FENDER ASSY LH	BUCKLED	1,800.20	1,800.20
1	REAR FENDER INNER TRIM BOARD LH	NO DAMAGED	430.80	-
8	REAR FENDER INNER TRIM BOARD CLIPS LH	NECESSARY	56.80	56.80
1	REAR FENDER AIR VENT LH	CUT	141.00	141.00
1	REAR FENDER INNER TRIM TRAY LH	NO DAMAGED	198.00	-
1	REAR FENDER SPLASH SHIELD LH	GRAZED / CUT	161.20	161.20

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
6	REAR FENDER SPLASH SHIELD CLIPS	NECESSARY	30.00	30.00
1	REAR FENDER GLASS CHROME MOULDING LH	NO DAMAGED	120.70	-
1	REAR FENDER GLASS INNER SEAL LH	NECESSARY	38.10	38.10
1	REAR UPPER CONTROL ARM (FRONT) LH	NO DAMAGED	240.20	-
1	REAR LOWER CONTROL ARM LH	BENT	260.10	260.10
1	REAR KNUCKLE ARM LH	DISTORTED	1,150.00	1,150.00
1	REAR KNUCKLE HUB & BEARING LH	DISTORTED / CRACKING SOUND	650.00	650.00
2	REAR KNUCKLE BUSHING LH	SHIFTED	84.20	84.20
1	REAR LOWER ARM ASSY LH	BENT	900.00	900.00
1	REAR SHOCK ABSORBER MOUNTING LH	NO DAMAGED	168.00	-
1	REAR SHOCK ABSORBER RUBBER BUMPER LH	NO DAMAGED	68.00	-
1	REAR SHOCK ABSORBER ASSY LH	NO DAMAGED	780.00	-
1	REAR COIL SPRING LH	SERVICEABLE	400.10	-
1	REAR COIL SPRING SEAT UPPER LH	SERVICEABLE	48.00	-
1	REAR COIL SPRING SEAT LOWER LH	SERVICEABLE	48.00	-
1	REAR EXHAUST SILENCER RH	NO DAMAGED	1,690.70	-
1	REAR EXHAUST SILENCER PIPE CLAMP RH	NO DAMAGED	38.10	-
1	REAR EXHAUST SILENCER FRONT HANGER RH	BENT	39.20	39.20
1	REAR EXHAUST SILENCER LH	BENT / DENTED / CUT	1,690.70	1,690.70
1	REAR EXHAUST SILENCER PIPE CLAMP LH	NECESSARY	38.10	38.10
1	REAR EXHAUST SILENCER FRONT HANGER LH	NO DAMAGED	39.20	-
1	REAR EXHAUST CENTER MUFFLER PIPE ASSY	NO DAMAGED	1,510.00	-
4	REAR EXHAUST RUBBER MOUNTING	SHIFTED / SLACK	124.00	124.00
	LESS 10% DISCOUNT		-	-1,312.29
			20,834.45	11,810.61
	SPECIAL NETT ITEMS			
1	REAR TYRE LH (SN)	NO DAMAGED	550.00	-
1	REAR WHEEL RIM LH (SN)	NO DAMAGED	780.00	-
1	REAR EXHAUST CHROME PIPE LH (SN)	DENTED / SLACK	120.00	120.00
1	REAR EXHAUST CHROME PIPE RH (SN)	NO DAMAGED	120.00	-
1	REAR LH FENDER GLASS SEALANT (SN)	NECESSARY	80.00	40.00

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	REAR WINDSCREEN GLASS SEALANT (SN)	NECESSARY	80.00	60.00
			1,730.00	220.00
	LABOUR			
	TOWING FEE.		100.00	60.00
	TO CHECK WIRING SYSTEM & LIGHT.		120.00	30.00
	ANTI RUST TREATMENT.		200.00	80.00
	TO REMOVE & REFIX INTERIOR UPHOLSTERY.		200.00	60.00
	TO RESET ELECTRICAL MODULE SYSTEM.		450.00	150.00
	TO TRANSFER BOOT LID MECHANISM.		100.00	60.00
	TO REMOVE/REFIX REAR LH FENDER GLASS TO ASSIST IN REPAIR.		150.00	60.00
	TO REMOVE/REFIX REAR WINDSCREEN GLASS TO ASSIST IN REPAIR.		150.00	120.00
	TO REMOVE/REPLACE REAR LH REVERSE SENSOR.		100.00	60.00
	TO REMOVE/REPLACE EXHAUST SILENCER SILENCERS L/R,REAR EXHAUST CENTRE MUFFLER PIPE ASSY,RUBBER MOUNTING L/R,CHROME PIPE L/R,EXHAUST PIPE CLAMPS L/R & ETC.		400.00	150.00
	TO REMOVE & REPLACE REAR LH UNDERCARRIAGE COMPONENT.		300.00	150.00
	TO CHECK & ADJUST 4 WHEEL COMPUTERIZE ALIGNMENT.		200.00	60.00
	LABOUR TO RENEW DAMAGED PARTS,CUT & WELD REAR LH FENDER & PANEL,STRAIGHTEN & ALIGN SPARE TYRE PANEL & ALIGN ALL PARTS.INCLUSIVE OF THE REPAIR OF REAR END PANEL.		2,400.00	1,000.00
	TO SPRAY PAINTING ON AFFECTED AREAS.		1,500.00	800.00
			6,370.00	2,840.00
	GRAND TOTAL		28,934.45	14,870.61
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			11,900.00

Report Ref No. CS3/LPC18016301/R1qd3n2-1

MOHAMMED RASUL BIN MOHD YUNUS

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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