

Merimen

ALG CC31A1G 19015879 / GVf3n2

ASSIGNMENT

From: _____ Date: 6/9/19

Estimated Cost: _____

☒ OD / ☐ P / ☐ WS / ☐ IP RES / ☐ OD RES / ☐ EVA / ☐ INV / ☐ MV

To inspect Vehicle No: SBR 4482

at Workshop m/s: Premium

of: 55 ubi Road 1

Insured: _____

Policy No: 1800064901

Claims No: _____

Sum Insured: _____ Excess: 1000

(Client's Record)

Make of Veh: 21/30pm waiting

(Policy Condition)

Remarks: The veh had commenced its repair at the time of inspection.

Bal. or Market Value: \$171k

IDAC Accident Report: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 12 days Res: Yes or No

Lum Sum: % 3 Val: Yes or No

CA / ☒ REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SBR 4482 Yr Regn: 20 Jan 2018

Type: ☒ M Car / ☐ M Cycle / ☐ Bus / ☐ Van / ☐ Lorry / ☐ Taxi / ☐ Prime Mover / ☐ Truck / ☐ Trailer or

Make: Audi Q5 C.C. 1984

Colour: Blue A/C: Insured / Std / NI / NA

Sp. Reading: 24212 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WAAU 882 FYX J2153860

Gen. Cond: ☒ Good / ☐ Fair / ☐ Poor / ☐ Burnt

Steering: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Brake: ☒ In order / ☐ Jammed / ☐ Leaked / ☐ Burnt or

Mod: Nil / S/Rim / STD / ☒ A/Rim or

Tyre Size: F: 235/55R19 R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / TOYO / YOKO or Continental

Front: R/Bal. 6 mm L/Bal. 6 mm D.O.A. 3/9/19

Rear: R/Bal. 6 mm L/Bal. 6 mm D.O.I. 06-09-19

Survey held at: w/s 2pm

Des. of Damages: Frt / Rear / O/S / ☒ N/S / ☐ UIC / ☐ Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
9/9/19	Revert via merimen
9/9/19	Rece approved \$20,792 from Victor by merimen
9/9/19	Informed Troy CIA ex \$1000 by email
16/1/2020	Final fig \$19,330.64 confirmed by email (Ref 14,605-36, 4310)

RECEIVED 9 FEB 2020

Date/Time, File Pass to? ☐ : Prel. Report

ii ☐ : Final Report

Days Of Repair: 12

Resurvey No. of Trip: 1

Date/Time, File Returns to? 3/19/20 - typist

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : (Other) (\$)

Survey Fee:	200
Transportation:	
Food:	
Other:	11
TOTAL:	211

Report Formik: merimen

Lump Sum / LCU: 19,330.64

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 09 Sep 2019

Preliminary Advice

Vehicle No	: SBR448Z	Accident Date	: 03/09/2019
Make	: AUDI Q5 SPORT	Policy No.	: 1800064901
Assignment Date	: 09/09/2019	Excess	: S\$0.00
Date of Inspection	: 06/09/2019	Est. Duration of Repair	: 12.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s body and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	33,936.00
Revised Amount	:S\$	20,792.00
Check Items (Estimated)	:S\$	801.00
Total	:S\$	21,593.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	171,000.00
COE / PARF Rebate	:S\$	74,571.00
Salvage Value	:S\$	
Margin for Repair	:S\$	96,429.00

Remarks

(X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

() Other comments :

View Received Message

This mail is associated with :

***SBR448Z (3572816051SG)**

OO

Sep 3 2019 1:00PM

[CHUA SWEE TUCK]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 09/09/2019 17:08 PM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$20792.00) - SBR448Z - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:20792.00:Spray paint 3 panels + 3 blend panels - 4.5 panels \$2475.00 why 6 panels given? Re-inspection to be done for damage check and supplementary items / labour,

DOCUMENTS SUMMARY

There are no documents.

View Sent Message

This mail is associated with :

***SBR448Z (3572816051SG)**

OD

Sep 3 2019 1:00PM

[CHUA SWEE TUCK]

Premium Automobiles Pte Ltd

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From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 10/09/2019 10:36 AM.

To AIG_SG; Victor_KohCK

Subject Re: Alert - Adj Mandate Approved (S\$20792.00) - SBR448Z - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Dear Sir/Madam,

Spray paint 3 panels + 3 blend panels - 4.5 panels \$2475.00 why 6 panels given?

According to surveyor,

Rear bumper,Rear fender,Rear door -3 x \$550=\$1650

End panel,Sill panel,Door Entrance,Roof Channel,Drain panel-\$1200

Wheel Arch Trim -2 x \$175=\$350.00

Door handle-\$100

Total-\$3300/-

Best Regards,

Veron Chen

<-- Original Message -->

From: AIG_SG

To: LKK_HQ

Sent On: 09/09/2019 05:08 PM

Subject: Alert - Adj Mandate Approved (S\$20792.00) - SBR448Z - Claim Handler: Mithoo Singh, Aashweenjeet Kaur

Approved:20792.00:Spray paint 3 panels + 3 blend panels - 4.5 panels \$2475.00 why 6 panels given? Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

View Received Message

This mail is associated with :

***SBR448Z (3572816051SG)**

OD

Sep 3 2019 1:00PM

[CHUA SWEE TUCK]

Premium Automobiles Pte Ltd

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DOCUMENTS SUMMARY

There are no documents.

Rear Bumper
Rear Fender
Rear Door
3 x 550 = 1650.

End Panel
Sill Panel
Door Entrance
Roof Channel
Drain Panel
200

Wheel Arc Trim x 02 = 175 x 2 = 350

Door Handle = 100

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 9 September 2019 5:25 PM
To: Claims Dept; SUR
Cc: (nora.khai@premiumauto.com.sg)
Subject: RE: OD CLAIM FOR SBR 448 Z ON 3/9/2019

Dear TRoy,

As instructed by our client , please proceed to repair the **insured vehicle SBR 448Z (Excess S1000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Monday, 9 September 2019 11:39 AM
To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: FW: OD CLAIM FOR SBR 448 Z ON 3/9/2019

Dear TRoy,

Where is parts No 21- No 40?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 6 September 2019 3:44 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SBR 448 Z ON 3/9/2019

Dear all,

Survey was just done by surveyor. Herein attached the estimate repair with marking for your reference. Kindly assist to advise this mentioned case.

Thanks

Best Regards,
T Roy Goh
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 5 September 2019 12:05 PM
To: 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SBR 448 Z ON 3/9/2019

Dear all,

Attached is the estimate for your kind reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 4 September 2019 2:29 PM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SBR 448 Z ON 3/9/2019

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Please arrange survey on 6/9/2019, 1.30pm. owner waiting

Best Regards,
 Syafiq
 Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
 55 Ubi Road 1 Road Singapore 408699
 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
 e. claims@premiumauto.com.sg w. www.audi.com.sg
 Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 16 January 2020 11:46 AM
To: 'Boo seng yak'; Guo Qiang (LKKAuto); SUR; Carrine Leong; jiajee.yap@premiumauto.com.sg; Chang Chee Sing
Subject: RE: FINAL REVISION - SBR448Z - OD AIG - SURVEYED 6 SEP 19

Dear Mr Boo,

Confirm repair cost of \$19,330.64 before excess \$1000 and GST @ 12 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Wednesday, 15 January 2020 3:02 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FINAL REVISION - SBR448Z - OD AIG - SURVEYED 6 SEP 19

Hi Guo Qiang and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,330.64 @ 12 days exclude 1 Sunday.

Your early closure is well appreciated. **OWNER REQUEST TO CLOSE - URGENT.**

Best regards - jb

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC
Owner ID:	528D
Vehicle No.:	SBR448Z
Vehicle to be Exported:	No
Intended Deregistration Date:	08 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	Q5 SPORT 2.0 TFSI QU S TRONIC
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	DAX035185
Chassis No.:	WAUZZZFVXJ2153860
Maximum Power Output:	185.0 kW (248 bhp)
Open Market Value:	\$44,967.00
Original Registration Date:	20 Jun 2018
First Registration Date:	20 Jun 2018
Transfer Count:	0
Actual ARF Paid:	\$54,954.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jun 2028
PARF Rebate Amount:	\$41,215.00
COE Expiry Date:	19 Jun 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$37,989.00
COE Rebate Amount:	\$33,356.00
Total Rebate Amount:	\$74,571.00

The information contained herein is correct as at 08 Sep 2019

OK

▶ audi q5 Used Vehicle List (5 vehicles)

Car Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Company	Availability
Audi Q5 2.0A TFSI Quattro	\$171,000	\$17,080 /yr	04-May-2018	1,984 cc	15,000 km	Precise Auto Trading Pte Ltd	Available

High Loan Available! 5 Years Warranty From Optima Werkz Until 3/5/2023. Apple Car Play Installed. Car In Pristine Condition! No Repairs Needed! Internal Transfer Between 2 Expts. Interest From 2.28%....

Office No. - -

Wei Quan - 97713559 | Marcus Ong - 94897930 | Feng - 91153492

Audi Q5 2.0A TFSI Quattro S-	\$210,000	\$20,730 /yr	27-Jun-2018	1,984 cc	15,000 km	Munich Alpina Pte Ltd	Available
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Offer Loan Interest At 2.28%, Extremely Well Maintained, Comes With Agent Warranty 5 Years, Up To 70% Financing Of Car Price Possible, It's 100% Accident-Free. View To Believe! Welcome Trade In, Call/...

Office No. - -

Zen - 90234262 | Ben - 91849182

Audi Q5 2.0A TFSI Quattro S-	\$176,800	\$16,790 /yr	26-Jul-2018	1,984 cc	17,600 km	Car House Pte Ltd	Available
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Only 1 Owner With Low Mileage,Extremely Well Maintained, Comes With Agent Warranty 5 Years. Up To 70% Financing Of Car Price Possible, It's 100% Accident-Free. View To Believe! Welcome Trade In, Call/...

Office No. - 64631939

Teo - 96116191 | Damien - 87848949 | Wing - 82273461 | Michelle - 86063381

Audi Q5 2.0A TFSI Quattro S-	\$184,800	\$17,200 /yr	27-Nov-2018	1,984 cc	19,000 km	Speedo Motoring	Available
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Owner Coinsignment, Premium Auto 5 Years Warranty, 3 Years Free Servicing. In House Loan Available. Overtrade Available. Call Javier 91811291 For Viewing Appointment.

Office No. - 67637757

Javier Eu - 91811291

Audi Q5 2.0A TFSI Quattro S-	\$184,999	\$17,070 /yr	29-Nov-2018	1,984 cc	16,500 km	Premium Automobiles	Available
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Latest Q5 With Virtual Cockpit! Management Unit! Agent Warranty Till Nov 2023 Unlimited Mileage! Certified Multipoint Check! High In House Loan Approval! Audi Bank Interest Rate 2.28%! Showroom Superb...

Office No. - 68365223

Vena Kwok - 97300219

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AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : CHUA SWEE TUCK
Period of Insurance : 20 Jun 2019 To 19 Jun 2020
Engine No. : DAX 035185
Chassis No. : WAUZZZFYXJ2153860

Vehicle No. : SBR448Z
Policy No. : 1800064901-01
Endorsement No. :
Issued Date : 10 Jun 2019

ABOUT THE COVER

Make/Model : AUDI Q5 Sport 2.0 TFSI qu
Engine Capacity/Tonnage : 1,984.00 CC
Driver Restriction : NA
Sum Insured : Market Value
Off Peak Car : No
First Year of Registration : 2018
Insuring with COE/PAF : Yes

Person or Classes of Persons Entitled to Drive*

a) The Policyholder
 b) Any other person who is driving on the Policyholder's order or with his/her permission.
 This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Inexperienced Driver Excess" ("IDR") if You are or Your Authorised Driver (named or unnamed) has less than 2 years' driving experience.

Age Condition : 30 years old and above

Limitation as to use*

Use only for social, domestic and pleasure purposes and for the Policyholder's business.
 This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$1000 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

CHUA SWEE TUCK - \$1000 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63562323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: MayBank

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia) and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125217

PREMIUM LEASING - EF

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

M. J. J. J.

AIG Asia Pacific Insurance Pte. Ltd.
 AUTHORISED REPRESENTATIVE

SSPMLU

24-HOUR AIG AUTO HOTLINE: +65 6338 6200

IMPORTANT: KEEP THIS DOCUMENT IN YOUR CAR AT ALL TIMES.

What can the 24-hour AIG Auto Emergency Hotline provide for you?

- Immediate assistance after an accident
- Emergency breakdown service
- Towing service (accident or non-accident related)
- Advice on Motor Claims procedures
- Medical Referral Assistance

If no one is injured in the accident:

- You are not required to make any police report.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s).
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

If the accident involves injuries or damage to government property & vehicles, foreign registered vehicles or non-injury hit & run case:

- Report the accident to the police, providing full details of the circumstances of the accident.
- Record vehicle number, name and address, insurance company and policy number of the other driver(s) and vehicle(s), if applicable.
- Collect details (name, address and contact number) of witnesses and/or try to take photographs of the scene of the accident.
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.

What should I do in the event of an accident?

- Keep calm and move your car to a safe place.
- Do not admit or discuss fault or blame with the other party(ies).
- Report the accident to us with your accident vehicle (whether damaged or not) via our approved reporting centres or authorised repairers within 24 hours or the next working day of the accident.
- Submit Writ/Summons/Correspondences from third party(ies) to AIG immediately.

LOSS OF USE CAR REPLACEMENT BENEFIT

Applicable only if this benefit is included in your motor insurance. Please refer to your Policy Schedule for details. Policy terms and conditions apply. Please call our customer service hotline number **(65) 6419-3000** for assistance.

The Certificate of Insurance (CI) should be produced without demand when collecting the Rental Car and the Rental Car Company reserves the right to verify the identity of the holder. The CI is the property of AIG and its use is subject to the terms and conditions contained in the Loss of Use Endorsement under the policy issued to the policyholder.

Steps to activate Loss of Use Car Replacement Benefit and Important Information

1. To activate your loss of use car replacement, please contact the Rental Car Company (listed below) after filing/reporting your accident claim.
2. Your rental car will be made available within **5** working hours of activation with the Rental Car Company.
3. At the time of collection of the Rental Car, the **original** insurance policy and schedule issued by AIG, a copy of the Accident Report from **Audi Customer Service Centre** must be produced.
4. The number of days is based on the period your vehicle is in the repair workshop unless the number of days of loss of use entitlement is stated in the Policy.
5. Rental cars are strictly for use in Singapore only.
6. Extension of rental beyond repair period approved by AIG surveyor will be chargeable by the Rental Car Company on per day basis.
7. Upgrade of Rental Car is available upon request subject to additional charges by the Rental Car Company.

Rental Car Company: Popular Rent A Car Pte. Ltd.

Activation Hotline: 67428888

501 Guillemard Road Singapore 399840

Operation Hours: Monday to Friday: 9am to 6pm Saturday (Half Day): 9am to 4pm

*The Rental Car Company's Terms & Conditions apply (i.e., refundable security deposit, excess liability for the Rental Car, Collision Damage Waiver, etc).

IMPORTANT NOTICE

If you sell your motor vehicle, this Notice is **IMPORTANT** and **MUST** be complied with. Policyholders are hereby warned that under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.99), it shall be unlawful for any person to use or cause or permit any other person to use a motor vehicle without a valid policy of insurance under the Act.

The Policyholder is further warned that on the sale of a motor vehicle, they must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third Party Risks and Compensation) Act (Cap.88).

This Policy will cease to be valid once the motor vehicle has been sold to another person unless the transfer of interest has been duly notified to and agreed to by the insurance company concerned. If the insurance company agrees to cover the new owner, they will issue a new Certificate of Insurance in the new owner's name. The premium chargeable may vary according to the new owner's profile.

UNDERTAKING

I, CHUA SWEET TUCK, (NRIC No: S7032528D), hereby confirm that the Singapore Accident Statement lodged by me on 04 SEP 2019 at 11.25 hours pertaining to the accident involving motor car Reg. No: SBR448Z, in which I was the driver are true and accurate to the best of my knowledge, information and belief.

I acknowledge that my insurers are not liable under the contract of insurance if there is a breach of policy terms and conditions.

In the event that an unrelated/unreported third party property or injury claim arises or there is evidence emerges that there is a breach of policy terms and conditions, I irrevocably undertake to absolve my insurer from all liability under the contract of insurance and I undertake to re-pay any sums paid by my insurers pursuant to the contract of insurance upon receipt of written demand by my insurers.

Signature

- : 

~~CHUA SWEET TUCK~~

Name of Insured / Driver

:

CHUA SWEET TUCK

Nric No.

:

S7032528D

Date

:

04 SEP 2019

Signature

:



Name of Policyholder

:

CHUA SWEET TUCK

Nric No.

:

S7032528D

Date

:

04 SEP 2019



AIG Asia Pacific Insurance Pte. Ltd
AIG Building
78 Shenton Way
#07-16

MOTOR ACCIDENT INTERVIEW FORM

NAME : CHUA SNEE TUCK
VEHICLE NUMBER : SBR 448Z
DATE/ TIME OF ACCIDENT : 03 SEP 2019 / 1300 HRS
PLACE OF ACCIDENT : 10 CANBERRA DRIVE, CONDO CAR PARK
THIRD PARTY VEHICLE (IF ANY) : NIL

WHERE DID YOU START YOUR JOURNEY AND WHERE WAS THE INTENDED DESTINATION BEFORE THE ACCIDENT?

AT MY CONDO CAR PARK AS STATED ABOVE. INTENDED TO GO
TO WORK.

DID YOU DRINK ANY ALCOHOLIC DRINKS BEFORE YOU DRIVE ON THE DAY OF THE ACCIDENT? IF YES, DID THE TRAFFIC POLICE CONDUCT ANY BREATHE-ANALYSER TEST ON YOU? IF YES, WHAT WAS THE RESULTS?

No.

WHAT IS THE TYPE OF COLLISION AND THE EXTENSIVENESS OF THE DAMAGES TO ALL VEHICLES INVOLVED?

IT IS AN OWN DAMAGE. DEEP SCRATCHES TO THE AREA ABOVE
LEFT-REAR TIRE AND SURROUNDING AREA (INCLUDING LEFT-REAR
DOOR AND BUMPER).

WERE YOU OR YOUR PASSENGER/S INJURED? IF INJURED, WHICH HOSPITAL? WERE YOU TAKEN TO THE TRAFFIC POLICE FOR INVESTIGATION?

No.


NAME: CHUA SNEE TUCK

I AFFIRMED THE ABOVE INFORMATION IS GIVEN TO MY BEST KNOWLEDGE

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11113

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1064/2019/NS
Date	:	5-Sep-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Chua Swee Tuck
Address	:	10 Canberra Drive #01-15 Singapore 768142
Telephone	:	HP +65 98206421
Type of Claim	:	Own Damage Claim
Policy No.	:	1800064901
Vehicle No	:	SBR 448 Z
Model Code	:	Audi Q5 SPORT 2.0 TFSI QU
Model / Year	:	20/6/2018
Engine No	:	DAX 035185
Chassis No	:	WAUZZZfyxj2153860
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	3-Sep-19
Place of Accident	:	10 Canberra Drive



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SBR 448 Z

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N	\$ 360.00	✓ ✓
2	To renew lhs 1/4 glass to facilitate fender renewal.	S/N	\$ 300.00	✓ ✓
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N	\$ 280.00	✓ ✓
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay tray, electrical and audio components.	S/N	\$ 1,400.00	✓ ✓
SUB TOTAL LABOUR CHARGES		:	<u>\$ 2,340.00</u>	



Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SBR 448 Z

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag.	S/N \$ 1,400.00	✓ ✓
6	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender. Renew rear bumper and lhs rear door. Re-organise crash management components. Reinstall all parts removed,	7 \$ 7,200.00	3500 ✓
7	To respray rear upper bumper, lhs rear fender, lhs rear door, door handles, lhs sill panel, door entrances, roof chanel, drain panel, end panelling, door cover and both rear wheel arch trims. To carry out stone shipment and joint sealer works.	\$ 7,100.00	3300 ✓ 5 x 550 = 2750.
8	to carry out diagnostic checks.	\$ 192.00	✓ ✓
TOTAL LABOUR CHARGES		: \$ 15,892.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBR 448 Z

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
1	REAR UPPER BUMPER X <i>Repairs</i>	\$ 1,571.00	
2	REAR LOWER BUMPER X	\$ 1,077.00	
3	REAR BUMPER TOWING EYE COVER - LH X	\$ 43.00	
4	REAR BUMPER TOWING EYE COVER - RH X	\$ 26.00	
5	TAIL LIGHT LH X	\$ 627.00	
6	REAR BUMPER GUIDE SECTION - LH X	\$ 76.00	
7	REAR BUMPER FOAM FILLER PIECE - LH X	\$ 56.00	
8	REAR FENDER - SIDE PANEL - LH <i>Buc.</i>	\$ 4,072.00	3257.60
9	1/4 GLASS <i>McL</i>	\$ 750.00	599.60
10	REAR DOOR - LH <i>DD</i>	\$ 2,829.00	2262.00
11	DOOR SEAL BRACKET <i>DD</i>	\$ 39.00	3176
12	OUTER DOOR SEAL - LH REAR <i>DD</i>	NEC \$ 190.00	152
13	BONDING AGENT X X <i>McL</i>	NEC \$ 45.00	
14	CLEANING SOLUTION X X <i>McL</i>	NEC \$ 65.00	
15	DOOR SEALING STRIP X X <i>McL</i>	\$ 15.00	
16	OUTER DOOR SEAL - LH REAR <i>DD</i>	\$ 201.00	160.80
17	DOOR CATCH X <i>NN</i>	\$ 132.00	
18	REAR DOOR ATTACHMENT PARTS <i>X NN</i>	\$ 201.00	
19	DOOR HANDLE TRIM PLATE - LH <i>X Repairs</i>	\$ 250.00	
20	DOOR HANDLE SENSOR - LH X <i>NN</i>	\$ 208.00	
SUB TOTAL SPARE PARTS		: \$ 12,473.00	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Telefax

Material List for Accident Vehicle Regn No.

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remark
21	EXTERIOR DOOR HANDLE - LH X	\$ 35.00	
22	DOOR HANDLE HOUSING X	\$ 16.00	
23	DOOR HANDLE TRIM X	\$ 149.00	
24	REAR DOOR COVER - LH X	\$ 577.00	461.20
25	REAR WHEEL COVER - LH / RH X	2 \$ 974.00	779.20
26	ACRYLIC SEALANT /	S/N \$ 180.00	180
27	CAVITY WAX /	S/N \$ 140.00	140
28	STONE CHIP /	S/N \$ 180.00	180
29	METAL FILLER POWDER /	S/N \$ 280.00	280
30	1/4 GLASS SEALANT /	S/N \$ 100.00	100
31	SUNDRIES X	\$ 600.00	13.28
TOTAL SPARE PARTS		: \$ 15,704.00	
TOTAL LABOUR CHARGES		: \$ 15,892.00	18,232
GRAND TOTAL		: <u>\$ 31,596.00</u>	33,936

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

12 Days.

before paint photos.

Guo Qiang - 82880282

06/9/19.

Excess TBA

Not Authorised.

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11113

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1064/2019/NS
Date : 5-Sep-19

Vehicle NOT IN workshop. Please arrange for survey

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Guo Qiang

12 days exclude 1 Sunday

jb 15 Jan 20.

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

**URGENT CLOSURE
OWNER REQUESTED**

Owner's Name : Mr Chua Swee Tuck
Address : 10 Canberra Drive
#01-15
Singapore 768142
Telephone : HP +65 98206421
Type of Claim : Own Damage Claim
Policy No. : 1800064901
Vehicle No : **SBR 448 Z**
Model Code : Audi Q5 SPORT 2.0 TFSI QU
Model / Year : 20/6/2018
Engine No : DAX 035185
Chassis No : WAUZZZfyxj2153860
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 3-Sep-19
Place of Accident : 10 Canberra Drive

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SBR 448 Z

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function.	S/N \$	360.00	\$ 360.00
2	To renew lhs 1/4 glass to facilitate fender renewal.	S/N \$	300.00	\$ 300.00
3	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	\$ S/N	280.00	\$ 280.00
4	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay tray, electrical and audio components.	S/N \$	1,400.00	\$ 1,400.00
SUB TOTAL LABOUR CHARGES		:	<u>\$ 2,340.00</u>	<u>\$ 2,340.00</u>

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

1

S/n	Nature of Jobs	Estimated Charges	Surveyor's recommendation
	c/f		\$ 2,340.00
5	To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain air bag.	S/N \$ 1,400.00	\$ 1,400.00
6	To dismantle rear bumper, rear lid and lhs rear door. Cut out and weld lhs rear fender. Renew rear bumper and lhs rear door. Re-organise crash management components. Reinstall all parts removed,	\$ 7,200.00	\$ 3,500.00
7	To respray rear upper bumper, lhs rear fender, lhs rear door, door handles, lhs sill panel, door entrances, roof channel, drain panel, end panelling, door cover and both rear wheel arch trims. To carry out stone shipment and joint sealer works.	\$ 7,100.00	\$ 3,300.00
8	to carry out diagnostic checks,	\$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		\$ 15,892.00	\$ 10,732.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SBR 448 Z

S/N	Parts Description	<u>Damaged Parts & Prices</u>	
		<u>S/Nett</u>	<u>Remark</u>
1	REAR UPPER BUMPER	\$ 1,571.00	
2	REAR LOWER BUMPER	\$ 1,077.00	
3	REAR BUMPER TOWING EYE COVER - LH	\$ 43.00	
4	REAR BUMPER TOWING EYE COVER - RH	\$ 26.00	
5	TAIL LIGHT LH	\$ 627.00	
6	REAR BUMPER GUIDE SECTION - LH	\$ 76.00	
7	REAR BUMPER FOAM FILLER PIECE - LH	\$ 56.00	
8	REAR FENDER - SIDE PANEL - LH	\$ 4,072.00	\$ 3,257.60
9	1/4 GLASS	\$ 750.00	\$ 599.60
10	REAR DOOR - LH	\$ 2,829.00	\$ 2,263.20
11	DOOR SEAL BRACKET	\$ 39.00	\$ 31.76
12	OUTER DOOR SEAL - LH REAR	NEC \$ 190.00	\$ 152.00
13	BONDING AGENT	NEC \$ 45.00	
14	CLEANING SOLUTION	NEC \$ 65.00	
15	DOOR SEALING STRIP	\$ 15.00	
16	OUTER DOOR SEAL - LH REAR	\$ 201.00	\$ 160.80
17	DOOR CATCH	\$ 132.00	
18	REAR DOOR ATTACHMENT PARTS	\$ 201.00	
19	DOOR HANDLE TRIM PLATE - LH	\$ 250.00	
20	DOOR HANDLE SENSOR - LH	\$ 208.00	
SUB TOTAL SPARE PARTS		\$ 12,473.00	\$ 6,464.96

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No.

S/N	Parts Description	c/f	Damaged Parts & Prices	
			S/Nett	Remark
				\$ 6,464.96
41	EXTERIOR DOOR HANDLE - LH		\$ 35.00	
42	DOOR HANDLE HOUSING		\$ 16.00	
43	DOOR HANDLE TRIM		\$ 149.00	
44	REAR DOOR COVER - LH		\$ 577.00	\$ 461.20
45	REAR WHEEL COVER - LH / RH	2	\$ 974.00	\$ 779.20
46	ACRYLIC SEALANT	S/N	\$ 180.00	\$ 180.00
47	CAVITY WAX	S/N	\$ 140.00	\$ 140.00
48	STONE CHIP	S/N	\$ 180.00	\$ 180.00
49	METAL FILLER POWDER	S/N	\$ 280.00	\$ 280.00
50	1/4 GLASS SEALANT	S/N	\$ 100.00	\$ 100.00
51	SUNDRIES		\$ 600.00	\$ 13.28
TOTAL SPARE PARTS		:	\$ 15,704.00	\$ 8,598.64
TOTAL LABOUR CHARGES		:	\$ 15,892.00	\$ 10,732.00
GRAND TOTAL		:	\$ 31,596.00	\$ 19,330.64

All charges are not inclusive of GST.

Legend :

Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SBR 448 Z

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1064/2019/NH

18th February 2020

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SBR 448 Z, Audi Q5 SPORT 2.0 TFSI qu S-TRONIC.

With reference to the above-mentioned vehicle, no. **SBR 448 Z**, claimant, **Mr. Chua Swee Tuck**, please find the related document per attached.

1. A copy of the Original invoice no. 85014851 – S\$ 19,613.78.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SBR 448 Z

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120		Invoice No: 85014851 Date : 17/02/2020 Order : SBR0448Z Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120		
Regn No: SBR0448Z (V 38348)		Regn Date: 20/06/2018	Mileage: 30497	WIP No.: 11113	
Model: Q5 SPORT 2.0 TFSI qu S tronic		Chassis: WAUZZ2FYXJ2153860	Engine: DAX 035185	Dept: U	
You have been assisted by :- UB-Tony Foong (33)					
		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-1000.00	1.00	-1,000.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION.	360.00	1.00	360.00
S	BODYWORK	M: TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	300.00	1.00	300.00
S	BODYWORK	M: TO REMOVE AND TRANSFER LHS REAR DOOR'S MULTI LOCK SYSTEM AND POWER WINDOW DEVICES.INSPECT FOR DAMAGES	280.00	1.00	280.00
S	BODYWORK	M: TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR LIGHTS,BATTERY MANAGER,FUSE AND RELAY TRAY,ELECTRICAL AND AUDIO EQUIPMENT	1400.00	1.00	1,400.00
S	BODYWORK	M: TO SUPPLY ACRYLIC SEALANT,CAVITY WAX, STONE CHIP,METAL FILLER POWDER AND 1/4 GLASS SEALANT	880.00	1.00	880.00
S	BODYWORK	M: TO REMOVE AND REINSTALL REAR SEAT,BACK REST, HAT TRAY,ABCD PILLAR TRIMS,LUGGAGE COMPARTMENT TRIMS.DISLODGE ROOF LINER AND DISENGAGE CURTAIN AIRBAG	1400.00	1.00	1,400.00
S	BODYWORK	M: TO DISMANTLE REAR BUMPER,REAR LID AND LHS REAR DOOR.CUT OUT AND WELD LHS REAR FENDER. RENEW REAR DOOR.REORGANISE CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	3500.00	1.00	3,500.00
S	BODYWORK	M: TO RESPRAY REAR UPPER BUMPER,LHS REAR FENDER, LHS REAR DOOR,LHS SILL PANEL,DOOR ENTRANCES, ROOF CHANNEL,DRAIN PANEL,END PANELLING AND	3300.00	1.00	3,300.00

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6366 2323
Main Telefax 6641 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014851	Account: A0006 (T 0)
	Date : 17/02/2020	AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
	Order : SBR0448Z	
	Term : 30	

Regn No: SBR0448Z (V 38348) Regn Date: 20/06/2018 Mileage: 30497 WIP No.: 11113

Model: Q5 SPORT 2.0 TFSI qu s tronic Chassis: WAUZZZFXYJ2153860 Engine: DAX 035185 Dept: U

You have been assisted by :- UB-Tony Poong (13)

		Details	Qty	Unit Price	Amount
S	BODYWORK	DOOR COVER.TO CARRY OUT STONE CHIP TREATMENT AND JOINT SEALER WORK M:	192.00	1.00	192.00
X	A80A809837 STL	TO CARRY OUT DIAGNOSTIC CHECK			
X	A80A845297H NVB	(A) (GER) SUBPART 10/9	Less 020%	1.00	4072.00
X	A80A833051B STL	(A) (SK) SIDE WINDO 10	Less 020%	1.00	749.50
X	A80A839911B	DOOR	Less 020%	1.00	2829.00
X	A80A839119B	SEAL (LAST)	Less 020%	1.00	190.00
X	A80A853969A GRU	(A) (SK) DOOR SEAL 10/	Less 020%	1.00	201.00
X	A80A853817A GRU	COVER (LAST) AP	Less 020%	1.00	576.50
X	A80A853818A GRU	COVER AP	Less 020%	1.00	487.00
X	A80A839151A	(A) (SK) BRACKET 5/10/	Less 020%	1.00	487.00
X	AWHT005180	BOLT AP	Less 020%	2.00	39.70
				8.30	13.28

Parts 7,718.64
Labour 0.00
Sublet 11,612.00
Menus 0.00
Lubricant 0.00

Sub-Total 18,330.64

7% GST 1,283.14

Grand Total 19,613.78



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SBR 448 Z

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1064/2019/TG
19 October 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi Q SPORT 2.0 TFSI QU
Vehicle Chassis No. : WAUZZZFVYXJ2153860
Vehicle Regn No. : **SBR 448 Z**
Vehicle Mileage : 26373 KM
Vehicle Owner : Mr. Chua Swee Tuck
Certificate No : 1800064901
Own Damage Excess : \$ 1070.00 (Inclusive GST)
Accident Date : 03/09/2019
Place : 10 Canberra Drive
Repair Cost : \$ 19,613.78
WIP No. : 11113
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature : 
Time : 09.50 am
Date : 19/10/2019

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 11:57		09 Sep 2019 10:50 Edit Adj Rpt	S\$19,330.64 Edit Estimates	S\$19,330.64 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS **[Created by insurer]**

Insured:	CHUA SWEE TUCK, ID: S7032528D, Tel: +6598206421, Email: TUCK_CHUA@YAHOO.COM.SG			
Vehicle Reg. No.:	SBR448Z	Date of Loss:	03/09/2019 13:00 - :59 [14 Months and 14 Days From LTA Reg Date (Man Yr)]	
Claim Type:	OD / 3572816051SG	Policy/Cover Note No.:	1800064901 (Comprehensive)	
		Excess:	S\$1,000.00	
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911			
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Mithoo Singh, Aashweenjeet Kaur] Aashweenjeetkaur.Mithoosingh@aig.com			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/09/2019]			
Driver/Custodian:	CHUA SWEE TUCK (48 / Male), NRIC: S7032528D, Tel: +6598206421 Email: TUCK_CHUA@YAHOO.COM.SG			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

- AIG_SG (09/09/2019): Alert - Adj Mandate Approved (S\$20792.00) - SBR448Z - Claim Handler: Mithoo Sing...
- AIG_SG (09/09/2019): SBR448Z / OD / 03/09/2019 / Coverage & Excess update

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SBR448Z (3572816051SG)
OD
Sep 3 2019 1:00PM
[CHUA SWEE TUCK]
Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser	
Assessment Reports															1 per page			
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/09/19 12:38	Adjuster Immediate Advice													Load HTM			
Photos/Images															3 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/09/19 11:28	General View													Load JPG			
2	09/09/19 11:28	General View													Load JPG			
3	09/09/19 11:28	General View													Load JPG			
4	09/09/19 11:28	General View													Load JPG			
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19	09/09/19 11:28	General View													Load JPG			
20	09/09/19 11:28	General View													Load JPG			
21	16/01/20 10:19	Reinspection Photo													Load JPG			
22	16/01/20 10:19	Reinspection Photo													Load JPG			
23	16/01/20 10:19	Reinspection Photo													Load JPG			
Documentation															1 per page			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)													Thumbnail	Print		
1	09/09/19 12:03	Singapore Accident Statement													Load PDF			
2	09/09/19 12:03	Insured's Driving License													Load PDF			
3	09/09/19 12:04	INTERVIEW FORM													Load PDF			
4	09/09/19 12:04	UNDERTAKING													Load PDF			
5	09/09/19 12:04	MARK ESTIMATE													Load PDF			
6	09/09/19 16:07	Certificate of Insurance													Load PDF			
7	19/02/20 15:13	Workshop Invoice													Load PDF			
8	19/02/20 15:13	Discharge Voucher													Load PDF			

Linked Accident Report Documents

										View		View in Browser ▾	
Assessment Reports										1 per page ▾			
No	Finalized On	Premium Automobiles Pte Ltd (UBI)									Thumbnail	Print	

Assessment Reports			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 14:22	Accident Statement	Load HTM	
Photos/Images			3 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 14:19	Accident Photo	Load JPG	
2	04/09/19 14:19	Accident Photo	Load JPG	
3	04/09/19 14:19	Accident Photo	Load JPG	
4	04/09/19 14:19	Accident Photo	Load JPG	
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18	04/09/19 14:19	Accident Photo	Load JPG	
Documentation			1 per page	
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	04/09/19 14:20	Sketch Plan	Load JPG	
2	04/09/19 14:20	Sketch Plan #2	Load JPG	

Documents Checklist

DOCUMENTS CHECKLIST	<input type="button" value="Reset"/> <input type="button" value="Save"/> <input type="button" value="Print"/>
<p>There are no document checklists configured.</p>	
<p>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</p> <div style="border: 1px solid #ccc; height: 100px; margin-top: 5px;"></div>	
<p>Show Remarks To: <input checked="" type="checkbox"/> Handling Insurer</p> <p><small>Note: Remarks are private unless you show it to other parties.</small></p>	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19015879/GVF3N2

Date: 20/02/2020

REFERENCE

Insured/Claimant:	CHUA SWEE TUCK	Policy No:	1800064901	
Date of Loss:	03/09/2019	Nature of Claim:	OD	Claim No: 3572816051SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SBR448Z		
Make & Model:	AUDI Q5 SPORT, 2.0 TFSI QU S TRONIC (A)	Engine No:	DAX035185
Reg. Date:	20/06/2018 (Man. Year: 2018)	Chassis No:	WAUZZZFXYXJ2153860
Colour:	Blue	Odometer:	24212 km
Engine Capacity:	1984 cc		
Market Value/New Car Price:	S\$171,000.00		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	235/55 R19	Rear Tyre Size:	235/55 R19
Front Left Side:	Continental 6 mm	Rear Left Side:	Continental 6 mm
Front Right Side:	Continental 6 mm	Rear Right Side:	Continental 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,704.00	8,598.64	7,105.36	45.25
Miscellaneous Items	0.00	0.00	0.00	
Labour	18,232.00	10,732.00	7,500.00	41.14
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	33,936.00	19,330.64	14,605.36	43.04
- Excess (S\$)	1,000.00	1,000.00	0.00	0.00
(S\$)	32,936.00	18,330.64	14,605.36	44.34
+ GST 7.00/7.00% (S\$)	2,305.52	1,283.14	1,022.38	44.34
Nett Amount (S\$)	35,241.52	19,613.78	15,627.74	44.34

INSPECTION

Date of Assignment:	09/09/2019		
Date Inspected:	06/09/2019	Inspected At:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1 Singapore 408699
Estimated Period of Repair:	12.0 days		

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR UPPER BUMPER	Repair	1,571.00 FS	*- FS
2	1		*REAR LOWER BUMPER	Not Necessary	1,077.00 FS	*- FS
3	1		*REAR BUMPER TOWING EYE COVER - LH	Not Necessary	43.00 FS	*- FS
4	1		*REAR BUMPER TOWING EYE COVER - RH	Not Necessary	26.00 FS	*- FS
5	1		*TAIL LIGHT LH	Not Necessary	627.00 FS	*- FS
6	1		*REAR BUMPER GUIDE SECTION - LH	Not Necessary	76.00 FS	*- FS
7	1		*REAR BUMPER FOAM FILLER PIECE - LH	Not Necessary	56.00 FS	*- FS
8	1		*REAR FENDER - SIDE PANEL - LH	Buckled	4,072.00 FS	*3,257.60 FS
9	1		*1/4 GLASS	Necessary	750.00 FS	*599.60 FS
10	1		*REAR DOOR - LH	Dented	2,829.00 FS	*2,263.20 FS
11	1		*DOOR SEAL BRACKET	Necessary	39.00 FS	*31.76 FS
12	1		*OUTER DOOR SEAL - LH REAR	Necessary	190.00 FS	*152.00 FS
13	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
14	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
15	1		*DOOR SEALING STRIP	Not Necessary	15.00 FS	*- FS
16	1		*OUTER DOOR SEAL - LH REAR	Necessary	201.00 FS	*160.80 FS
17	1		*DOOR CATCH	Not Necessary	132.00 FS	*- FS
18	1		*REAR DOOR ATTACHMENT PARTS	Not Necessary	201.00 FS	*- FS
19	1		*DOOR HANDLE TRIM PLATE - LH	Repair	250.00 FS	*- FS
20	1		*DOOR HANDLE SENSOR - LH	Not Necessary	208.00 FS	*- FS
21	1		*EXTERIOR DOOR HANDLE - LH	Not Necessary	35.00 FS	*- FS
22	1		*DOOR HANDLE HOUSING	Not Necessary	16.00 FS	*- FS
23	1		*DOOR HANDLE TRIM	Not Necessary	149.00 FS	*- FS
24	1		*REAR DOOR COVER - LH	Necessary	577.00 FS	*461.20 FS
25	2		*REAR WHEEL COVER - LH / RH	Necessary	974.00 FS	*779.20 FS
26	1		*ACRYLIC SEALANT	Necessary	180.00 FS	*180.00 FS
27	1		*CAVITY WAX	Necessary	140.00 FS	*140.00 FS
28	1		*STONE CHIP	Necessary	180.00 FS	*180.00 FS
29	1		*METAL FILLER POWDER	Necessary	280.00 FS	*280.00 FS
30	1		*1/4 GLASS SEALANT	Necessary	100.00 FS	*100.00 FS
31	1		*SUNDRIES	Necessary	600.00 FS	*13.28 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) **15,704.00** **8,598.64**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION	New	360.00	360.00
2	TO RENEW LHS 1/4 GLASS TO FACILITATE FENDER RENEWAL	New	300.00	300.00
3	TO REMOVE AND TRANSFER LHS REAR DOORS MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES. INSPECT FOR DAMAGES	New	280.00	280.00
4	TO DISLodge AND REINSTALL REAR WIRE HARNESS FOR LIGHTS, BATTERY MANAGER, FUSE AND RELAY TRAY, ELECTRICAL AND AUDIO COMPONENTS	New	1,400.00	1,400.00
5	TO REMOVE AND REINSTALL REAR SEAT, BACK REST, HAT TRAY, ABCD PILLAR TRIMS, LUGGAGE COMPARTMENT TRIMS. DISLodge ROOF LINER AND DISENGAGE CURTAIN AIR BAG	New	1,400.00	1,400.00
6	TO DISMANTLE REAR BUMPER, REAR LID AND LHS REAR DOOR. CUT OUT AND WELD LHS REAR FENDER. RENEW REAR BUMPER AND LHS REAR DOOR. RE-ORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	New	7,200.00	3,500.00
7	TO RESPRAY REAR UPPER BUMPER, LHS REAR FENDER, LHS REAR DOOR, DOOR HANDLES, LHS SILL PANEL, DOOR ENTRANCES, ROOF CHANNEL, DRAIN PANEL, END PANELLING, DOOR COVER AND BOTH REAR WHEEL ARCH TRIMS. TO CARRY OUT STONE SHIPMENT AND JOINT SEALER WORKS	New	7,100.00	3,300.00
8	TO CARRY OUT DIAGNOSTIC CHECKS	New	192.00	192.00
Gross Labour Cost (S\$)			18,232.00	10,732.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >