Veron Chen (LKKAuto)

From: Claims < claims@premiumauto.com.sg>
Sent: Tuesday, 18 February 2020 3:57 PM

To: Veron Chen (LKKAuto); Guo Qiang (LKKAuto); SUR; Adrian Ling (LKKAuto); Admin A

Cc: claims@premiumauto.com.sq

Subject: RE: LOD - FINAL REVISION - SBR448Z - OD AIG - SURVEYED 6 SEP 19

Attachments: SAftersales20021815590.pdf

Dear Veron,

Attached LOD for your perusal. We will submit over original documents by hand to Adrian.

Kindly keep a look out and arrange for settlement upon receiving.

Thank you.

Best Regards, Nadia Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 8826 8736 p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Thursday, 16 January, 2020 11:46 AM

To: Boo seng yak <boojohnny@gmail.com>; Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; SUR

<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg;

Chang Chee Sing <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SBR448Z - OD AIG - SURVEYED 6 SEP 19

Dear Mr Boo.

Confirm repair cost of \$19,330.64 before excess \$1000 and GST @ 12 days

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak < boojohnny@gmail.com > Sent: Wednesday, 15 January 2020 3:02 PM

To: Guo Qiang (LKKAuto) < <u>GuoQiang@lkkauto.com</u>>; SUR < <u>sur@lkkauto.com</u>>; Carrine Leong < <u>carrine.leong@premiumauto.com.sg</u>>; <u>jiayee.yap@premiumauto.com.sg</u>; Chang Chee Sing

<<u>claims@premiumauto.com.sg</u>>; Veron Chen (LKKAuto) <<u>veronchen@lkkauto.com</u>>

Subject: FINAL REVISION - SBR448Z - OD AIG - SURVEYED 6 SEP 19

Hi Guo Qiang and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$19,330.64 @ 12 days exclude 1 Sunday.

Your early closure is well appreciated. OWNER REQUEST TO CLOSE - URGENT.

Best regards - jb