

Shirley Hiew (LKK Auto)

From: Bryan Ang (LKKAuto)
Sent: Tuesday, 24 September 2019 4:16 pm
To: Koh, Victor-CK; Shirley Hiew (LKK Auto); Celine Fong (LKKAuto)
Cc: SUR; Fong, Andy-SY; KKLau; Simon Ho (LKKAuto)
Subject: RE: SMD6885Z/ OD / 5323615867SG

Dear Celine

Please send message to our group chat to remind our surveyors to take clear photos showing the damage. Any items without photographs and/or not clear photographs will not be allowed or approved.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 24 September 2019 3:43 PM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>
Subject: RE: SMD6885Z/ OD / 5323615867SG

Hi Shirley,

I think we have stress that all items replace need to be justify by damage photos many times.

As you can see from the photos below there is no visible damage to the part.

Do note that any future cases with such scenario will not be approve.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +65 6419 1785 | Fax +65 68357416

Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]

Sent: Tuesday, September 24, 2019 10:37 AM

To: Koh, Victor-CK

Cc: SUR

Subject: [EXTERNAL] Re: SMD6885Z/ OD / 5323615867SG

This message is from an external sender; be cautious with links and attachments.

Hi Victor,

According to our surveyor, we have checked with Premium, and the items has been discarded.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 23 September 2019 10:35 AM
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SMD6885Z/ OD / 5323615867SG

Hi Shirley,

I don't see any visible crumple line. Kindly ask surveyor to take photo of item from the front to see any visible crumple line if not to reuse.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, September 20, 2019 4:25 PM
To: Koh, Victor-CK
Cc: SUR
Subject: [EXTERNAL] Re: SMD6885Z/ OD / 5323615867SG

This message is from an external sender; be cautious with links and attachments.

Hi Victor,

According to our surveyor, this is item no. 56 in the estimate which was crumpled at the arrowed area.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Thursday, 19 September 2019 5:29 PM
To: Koh, Victor-CK <Victor-CK.Koh@aig.com>; SUR <sur@lkkauto.com>
Subject: Re: SMD6885Z/ OD / 5323615867SG

Hi Victor,

We will check & revert.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Thursday, 19 September 2019 5:11 PM
To: SUR <sur@lkkauto.com>
Subject: SMD6885Z/ OD / 5323615867SG

Hi,

Kindly enlighten what is the damage on this item?



Thanks & Regards

Victor Koh
AIG

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

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