

Premium Automobiles

55 Ubi Road 1, Singapore 408699
Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJB 2189 Y

S/N	Parts Description	Damage Parts & Prices	
		S/NETT	Remarks
	c/f		\$ 646.00
21	BONDING AGENT	NEC \$ 45.00	
22	CLEANING SOLUTION	NEC \$ 65.00	
23	FRONT DOOR ATTACHMENT PARTS	\$ 218.00	
24	FRONT DOOR CATCH	\$ 96.00	
25	EXTERIOR DOOR HANDLE - LH	\$ 331.00	
26	FRONT DOOR SLIDE VALVE - LH	\$ 12.00	
27	DOOR HANDLE SENSOR	\$ 208.00	
28	DOOR HOUSING	\$ 47.00	
29	FRONT DOOR MOUNTING BAR	\$ 149.00	
30	FRONT DOOR CORNER TRIM - LH	\$ 41.00	\$ 32.80
31	WINDOW GUIDE TRIP STRIP - LH	\$ 235.00	\$ 187.60
32	FRONT WINDOW SLOT SEAL WITH TRIM STRIP - LH	\$ 282.00	\$ 225.60
33	EXTERIOR MIRROR MOUNTING - LH	\$ 929.00	\$ 742.80
34	MIRROR CAP - LH	\$ 136.00	\$ 108.80
35	MIRROR GLASS WITH CARRIER PLATE - LH	\$ 1,132.00	\$ 905.60
36	FRONT DOOR WINDOW - LH	\$ 211.00	\$ 168.40
37	SUNDRIES	\$ 400.00	\$ 12.00
	TOTAL SPARE PARTS	\$ 16,526.00	\$ 3,030.00
	TOTAL LABOUR CHARGES	\$ 9,832.00	\$ 4,657.00
	GRAND TOTAL	\$ 26,358.00	\$ 7,687.00

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved
Spare parts are Special Nett.

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Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the
progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 17 October 2019 10:09 AM
To: Boo seng yak; Carrine Leong; Chang Chee Sing; jiayee.yap@premiumauto.com.sg;
SUR
Subject: RE: FINAL CLOSURE - SJB2189Y - OD AIG - SURVEYED 6 SEP 19

Dear Mr Boo,

Confirm repair cost of \$7687.00 before excess \$600 and GST @ 7 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>
Sent: Tuesday, 15 October 2019 5:38 PM
To: Guo Qiang (LKKAuto) <GuoQiang@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FINAL CLOSURE - SJB2189Y - OD AIG - SURVEYED 6 SEP 19

Hi Guo Qiang, Veron and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$7687.00 @ 7 days of repairs.

Your early closure is well appreciated.

Best regards - jb

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJB 2189 Y

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1068/2019/NH

11 Nov 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

RE: INSURANCE CLAIM FOR SJB 2189 Y, Audi A3 SEDAN 1.0 FSI.

With reference to the above-mentioned vehicle, no. **SJB 2189 Y**, claimant, **Ms. Samantha Seah**, please find the related document per attached.

1. A copy of the Original invoice no. 85014442 – S\$ 7,583.09.
2. A copy of the Discharge Voucher duly signed by client.

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJB 2189 Y

total pages

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6366 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 17:35

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014442 Date : 08/11/2019 Order : SJB2189Y Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SJB2189Y (V 32711)	Regn Date: 28/02/2017	Mileage: 21009	WIP No.: 11251
Model: A3 SEDAN 1.0 TFSI 8VMANG	Chassis: WAUZZZ8V1H1048546	Engine: CHZ 188355	Dept: U
You have been assisted by :- UB-Tony Foong (33)			

		Details	Qty	Unit Price	Amount
Q	EXC	M: 8888 Insurance Excess/Liability	-600.00	1.00	-600.00
S	BODYWORK	M: TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	360.00	1.00	360.00
S	BODYWORK	M: TO REMOVE AND INSTALL WING MIRROR AND WINDOW SLOT TRIMS.	280.00	1.00	280.00
S	BODYWORK	M: TO DISMANTLE AND RENEW LHS FRONT FENDER. TO REPAIR REAR BUMPER, LHS BOTH DOORS. RE-ORGANISE REAR CRA MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED	1250.00	1.00	1,250.00
S	BODYWORK	M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, LHS FRO DOOR, DOOR HANDLE, MIRROR COVER AND REAR DOOR.	2575.00	1.00	2,575.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECKS.	192.00	1.00	192.00
X	A8V5864237	007423/(V) (GER) SEAL	1.00	30.50	24.40
X	A8V5845201	(A) (SK) WINDOW 11/9/1	1.00	210.50	168.40
X	A8V5821105A	FENDER (LAST)	1.00	777.50	622.00
X	A8V0857535G	MIRROR (LAST)	1.00	1132.00	905.60
X	A8V0857527D GRU	CAP (LAST)	1.00	136.00	108.80
X	A8V5837637A 5FQ	TRIM	1.00	41.00	32.80
X	A8V5857409N 9B9	(A) (SK) MOUNTING 11/9	1.00	928.50	742.80
X	AN 0161857	POP-RIVET	5.00	3.00	12.00
X	A8V5853283B 2ZZ	WINDOW SLO	1.00	282.00	225.60
X	A8V5837643 2ZZ	TRIM	1.00	234.50	187.60
Parts 3,030.00 Labour 0.00 Sublet 4,657.00 Menus 0.00 Lubricant 0.00					Sub-Total 7,087.00
					7% GST 496.09
					Grand Total 7,583.09



Received by

For & on behalf of
Premium Automobiles Pte Ltd

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJB2189Y

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1068/2019/TF
14 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

1 total pages

Make & Model : Audi A3 SEDAN 1.0 TFSI
Vehicle Chassis No. : WAUZZZ8V1H1048546
Vehicle Regn No. : **SJB2189Y**
Vehicle Mileage : 21009KM
Vehicle Owner : Ms. Samantha Seah
Certificate No : 2100501751-02
Own Damage Excess : \$856.00 (Inclusive GST)
Accident Date : 5/9/2019
Place : 83 Jalan Setia
Repair Cost : S\$ 7583.09
WIP No. : 11251
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :



18/9/19

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 11:08		09 Sep 2019 10:25 Edit Adj Rpt	S\$7,687.00 Edit Estimates	S\$7,687.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS									
Insured: SAMANTHA SEAH , ID: S8429400D, Tel: +6591268005, Email: MEATBALL0018@YAHOO.COM.SG			[Created by insurer]						
Vehicle Reg. No.: SJB2189Y		Date of Loss: 05/09/2019 09:00 - :59 [30 Months and 8 Days From LTA Reg Date (Man Yr)]							
Claim Type: OD / 9393892051SG		Policy/Cover Note No.: 2100501751-02 (Comprehensive)							
		Excess: S\$600.00							
Repairer: Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911									
Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000 ... [Handled by Gan, Hunchung] Hunchung.Gan@aig.com									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Final Rpt due 18/09/2019]									
Driver/Custodian: SAMANTHA SEAH (34 / Female) , NRIC: S8429400D, Tel: +6591268005 Email: MEATBALL0018@YAHOO.COM.SG									
ASSOCIATED MAIL RECEIVED									
			View All	Compose Case Mail					
- AIG_SG (10/09/2019): Alert - Adj Mandate Approved (S\$8152.00) - SJB2189Y - Claim Handler: Gan, Hunchu... - AIG_SG (09/09/2019): SJB2189Y / OD / 05/09/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS									
View All	Search Tasks	Create New Task	Complete						
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJB2189Y (9393892051SG)
 OD
 Sep 5 2019 9:05AM
 [SAMANTHA SEAH]
 Premium Automobiles Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View		View in Browser ▼	
Assessment Reports															1 per page ▼		✓	
No	Finalized On		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
1	09/09/19 12:49		Adjuster Immediate Advice												1 Load HTM			
Photos/Images															3 per page ▼		✓	
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Documentation															1 per page ▼		✓	
No	Relabel/Reorder		LKK Auto Consultants Pte Ltd (HQ)												Thumbnail		Print	
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2	09/09/19 11:22		Certificate of Insurance												1 Load PDF			

Assessment Reports			1 per page ▾	☒
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3	09/09/19 11:22	Insured's Driving License	Load PDF	
4	09/09/19 11:22	MARK ESTIMATE	Load PDF	
5	20/11/19 14:02	DISCHARGE VOUCHER	Load PDF	
6	20/11/19 14:02	WORKSHOP INVOICE	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page ▾	☒
No	Finalized On	Premium Automobiles Pte Ltd (UBI)	Thumbnail	Print
1	05/09/19 13:38	Accident Statement	Load HTM	

Photos/Images			3 per page ▾	☒
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22	05/09/19 13:32	Accident Photo	Load JPG	☒
23	05/09/19 13:32	Accident Photo	Load JPG	☒
24	05/09/19 13:35	PRIVATE SETTLEMENT FORM	Load JPG	☒

Documentation			1 per page ▾	☒
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1	05/09/19 13:37	Sketch Plan	Load JPG	☒
2	05/09/19 13:37	Sketch Plan #2	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer
 Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #08-16
Singapore 079120

Our File No: CC3/AIG19015875/GVF3S2

Date: 20/11/2019

REFERENCE

Insured/Claimant: SAMANTHA SEAH Policy No: 2100501751-02
Date of Loss: 05/09/2019 Nature of Claim: OD Claim No: 9393892051SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJB2189Y**
Make & Model: AUDI A3, 999cc SEDAN TFSI (A) Engine No: CHZ188355
Reg. Date: 28/02/2017 (Man. Year: 2016) Chassis No: WAUZZZ8V1H1048546
Colour: Black Odometer: 21009 km
Engine Capacity: 999 cc
Market Value/New Car Price: S\$81,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/55 R16 Rear Tyre Size: 205/55 R16
Front Left Side: Goodyear 6 mm Rear Left Side: Goodyear 6 mm
Front Right Side: Goodyear 6 mm Rear Right Side: Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	16,526.00	3,030.00	13,496.00	81.67
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,832.00	4,657.00	5,175.00	52.63
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	26,358.00	7,687.00	18,671.00	70.84
- Excess (S\$)	600.00	600.00	0.00	0.00
(S\$)	25,758.00	7,087.00	18,671.00	72.49
+ GST 7.00/7.00% (S\$)	1,803.06	496.09	1,306.97	72.49
Nett Amount (S\$)	27,561.06	7,583.09	19,977.97	72.49

INSPECTION

Date of Assignment: 09/09/2019
Date Inspected: 06/09/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699
Estimated Period of Repair: 7.0 days

Adjuster: XING GUO QIANG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BUMPER	Repair	1,830.00 FS	*- FS
2	1		*FRONT BUMPER FIXING PART	Not Necessary	170.00 FS	*- FS
3	1		*FRONT BUMPER GUIDE SECTION - LH	Not Necessary	35.00 FS	*- FS
4	1		*FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE	Not Necessary	488.00 FS	*- FS
5	1		*FRONT BUMPER CLOSING ELEMENT - LH	Not Necessary	270.00 FS	*- FS
6	1		*FRONT BUMPER COVER TRIM - LH	Not Necessary	148.00 FS	*- FS
7	1		*FRONT BUMPER WHEEL HOUSING LINER ADAPTER - LH	Not Necessary	34.00 FS	*- FS
8	1		*FRONT BUMPER AIR GUIDE GRILLE - LH	Not Necessary	171.00 FS	*- FS
9	1		*FRONT FENDER - LH	Buckled	778.00 FS	*622.00 FS
10	1		*FRONT FENDER ATTACHMENT PARTS	Not Necessary	65.00 FS	*- FS
11	1		*FENDER REAR BRACKET - LH	Not Necessary	25.00 FS	*- FS
12	1		*FENDER CENTRE BRACKET - LH	Not Necessary	35.00 FS	*- FS
13	1		*FRONT FENDER BRACE	Not Necessary	88.00 FS	*- FS
14	1		*WHEEL HOUSING LINER SEAL - LH	Deformed	31.00 FS	*24.40 FS
15	1		*WHEEL HOUSING LINER - LH	Not Necessary	158.00 FS	*- FS
16	1		*WHEEL HOUSING LINER ATTACHMENT PARTS	Not Necessary	81.00 FS	*- FS
17	1		*LED HEADLIGHT - LH	Not Necessary	5,029.00 FS	*- FS
18	1		*HEADLIGHT LIFT CYLINDER	Not Necessary	128.00 FS	*- FS
19	1		*FRONT DOOR - LH	Repair	2,279.00 FS	*- FS
20	1		*OUTER DOOR SEAL - LH	Not Necessary	146.00 FS	*- FS
21	1		*BONDING AGENT	Not Necessary	45.00 FS	*- FS
22	1		*CLEANING SOLUTION	Not Necessary	65.00 FS	*- FS
23	1		*FRONT DOOR ATTACHMENT PARTS	Not Necessary	218.00 FS	*- FS
24	1		*FRONT DOOR CATCH	Not Necessary	96.00 FS	*- FS
25	1		*EXTERIOR DOOR HANDLE - LH	Repair	331.00 FS	*- FS
26	1		*FRONT DOOR SLIDE VALVE - LH	Not Necessary	12.00 FS	*- FS
27	1		*DOOR HANDLE SENSOR	Not Necessary	208.00 FS	*- FS
28	1		*DOOR HOUSING	Not Necessary	47.00 FS	*- FS
29	1		*FRONT DOOR MOUNTING BAR	Not Necessary	149.00 FS	*- FS
30	1		*FRONT DOOR CORNER TRIM - LH	Cut	41.00 FS	*32.80 FS
31	1		*WINDOW GUIDE TRIP STRIP - LH	Cut	235.00 FS	*187.60 FS
32	1		*FRONT WINDOW SLOT SEAL WITH TRIM STRIP - LH	Scratched	282.00 FS	*225.60 FS
33	1		*EXTERIOR MIRROR MOUNTING - LH	Distorted	929.00 FS	*742.80 FS
34	1		*MIRROR CAP - LH	Broken	136.00 FS	*108.80 FS
35	1		*MIRROR GLASS WITH CARRIER PLATE - LH	Cracked	1,132.00 FS	*905.60 FS
36	1		*FRONT DOOR WINDOW - LH	Scratched	211.00 FS	*168.40 FS
37	1		*SUNDRIES	Necessary	400.00 FS	*12.00 FS

F=Franchise part. S=SpcNett.

Total Parts (\$\$) 16,526.00 3,030.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE, CHECK AND REINSTALL FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS OUTSIDE TEMPERATURE SENSOR AND HEADLIGHT WASHER ASSY.	New	360.00	360.00
2	TO REMOVE AND TRANSFER LHS FRONT DOOR MULTI-LOCK SYSTEM AND POWER WINDOW DEVICES, CHECK FUNCTION AND RENEW IF NECESSARY.	New	280.00	280.00
3	TO INSTALL LHS FRONT DOOR WINDOW GLASS SOLAR FILM.	New	400.00	0.00
4	TO DISMANTLE AND RENEW FRONT BUMPER, LHS FRONT FENDER, LHS HEADLIGHT AND LHS FRONT DOOR. TO REPAIR LHS REAR DOOR. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	3,500.00	1,250.00
5	TO RESPRAY FRONT BUMPER, LHS FRONT FENDER, LHS UPPER A-PILLAR, LHS FRONT DOOR, DOOR HANDLE, LHS WING MIRROR COVER AND LHS REAR DOOR.	New	5,100.00	2,575.00
6	TO CONDUCT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (\$\$)			9,832.00	4,657.00

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< END OF ESTIMATES >