

Raman

ASSIGNMENT

Merimen

From

Date

6/9/19

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SJW 5232A

at Workshop n/s

Premium Automobile

of

281 Alexandra Road

Insured:

Policy No

2100490004

Claims No.

5080 46958856

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

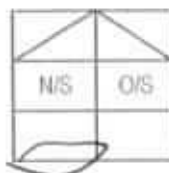
2.30 pm

(Policy Condition)

OWNER CAME AT

5pm

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

99K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res.:

Yes or No

Lum Sum:

%

3 Val.:

Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJW 5232A

Yt Regn:

2016 / N8V

Type:

M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Audi A4 1.4 TFSI STRONIC 1395

Colour:

GRAY

A/C:

Insured / Std / NI / NA

Sp. Reading

9990

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

W9UZZZF49HA019751

Gen. Cond: Good / Fair / Poor / Burnt

Steering: ☒ Order / Jammed / Leaked / Burnt orBrake: ☒ Order / Jammed / Leaked / Burnt orModi: Nil / ☒ STD A/Rim or

Tyre Size:

F:

205/60R16

R:

BS / DUN / EXNOVA / GY / FS / LIZA / ☒ OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6 mm

R/Bal.

6 mm

L/Bal.

6 mm

L/Bal.

6 mm

D.O.A.

04/09/19

D.O.A.

06/09/19

Survey held at

Premium

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear n/s

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SJW 5232A -x

09/9/19 @ 10.40am revert to Victor via Merimen.

12/9/19 @ 2.39pm Victor informed C/A via Merimen.

12/9/19 @ 4.32pm Informed George C/A & Ex: \$600 by email.

13/9/19 @ 10.12am Yoke Shii informed that the excess is waived.

01/11/19 @ 2.43pm Confirmed with Mr Bao final fig @ 4165.44, 3 days.
(Red @ 11943.56, 74%)

RECEIVED 18 DEC 2019

Date/Time, File Pass in?

☐

: Preli. Report

1) 18/12 11:15am

☐

: Final Report

Date/Time, File Return in?

3)

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Weekend (\$)

Survey Fee:

700

Transportation:

3 x RS: \$1

Phone

/ day

Total

11

211

Report Format:

MER-01

Lump Sum / L&L:

4165.44

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 1 November 2019 2:43 PM
To: Boo seng yak; SUR; Carrine Leong; Chang Chee Sing;
jiayee.yap@premiumauto.com.sg
Subject: RE: FINAL REVISION - SJW5232A - OD AIG - SURVEYED 6 SEP 19 - RASUL

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$4,165.44 before excess \$0/- & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 21 October 2019 6:30 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SJW5232A - OD AIG - SURVEYED 6 SEP 19 - RASUL

Hi Adrian and all,

Revised estimate and photos is attached.

Please confirm repair cost of \$4165.44 @ 3 days of repairs.

Your early closure is appreciated.

Best regards - jb

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	09 Sep 2019 09:10	Cim Dtl Modified	Insured Name: -> GAN KONG YEW. Insured ID: -> S18120391.	[A] Nivitha Govindasamy
2	09 Sep 2019 09:10	Cim Veh Model Changed	(206049) AUDI A4 1.4 (A).	[A] Nivitha Govindasamy
3	09 Sep 2019 09:10	Cim Created	Reg No: SJW5232A. Policy No: 210049000. Acct Date: 2019/09/06. Claim Type: O D. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Nivitha Govindasamy
4	09 Sep 2019 09:10	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ); Suggested Adj. : LKK Auto Consultants Pte Ltd.	[A] Nivitha Govindasamy
5	09 Sep 2019 09:10	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/18	[A] Nivitha Govindasamy
6	09 Sep 2019 09:10	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] Nivitha Govindasamy
7	09 Sep 2019 09:10	Cim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	09 Sep 2019 09:10	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Nivitha Govindasamy
9	09 Sep 2019 10:37	Adj Rpt Initiated		[A] SHIAU CHAN
10	09 Sep 2019 10:37	Insured Phone No Updated	[None] -> [+6596156043]	[A] SHIAU CHAN
11	09 Sep 2019 10:37	Cim Dtl Modified	Driver Name: -> GAN KONG YEW.	[A] SHIAU CHAN
12	09 Sep 2019 10:37	Cim Dtl Modified	JPJ Reg. Date: -> 2016/11/16.	[A] SHIAU CHAN
13	09 Sep 2019 10:37	Cim Details Notified		[A] SHIAU CHAN
14	09 Sep 2019 10:39	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2019/09/18	[A] SHIAU CHAN
15	09 Sep 2019 10:40	Adj Mandate Request	Cur.Req:9174.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] SHIAU CHAN
16	11 Sep 2019 10:18	Cim Registration Modified	Acct Date:2019/09/06->2019/09/04.	[I] Chan, Yoke Shi
17	12 Sep 2019 11:44	Cim Registration Modified	Pol No:210049000->2100490004.	[I] Chan, Yoke Shi
18	12 Sep 2019 11:55	Cim Registration Modified	Excess: -> 600.00, 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Chan, Yoke Shi
19	12 Sep 2019 14:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/18. Mandate Remarks: Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
20	12 Sep 2019 14:39	Adj Mandate Set	Approved:4007.00:Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK
21	23 Sep 2019 10:08	Cim Registration Modified	Excess: 600.00 -> 0.00. Excess Waived: -> 600.00.	[I] Chan, Yoke Shi
22	24 Oct 2019 14:49	Adj Mandate Request	Cur.Req:4165.44:KINDLY APPROVE REPAIR COST OF \$4,165.44.	[A] SHIAU CHAN
23	01 Nov 2019 14:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2019/09/18. Mandate Remarks:	[I] Koh, Victor-CK
24	01 Nov 2019 14:29	Adj Mandate Set	Approved:4165.44:	[I] Koh, Victor-CK

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2273209	09 Sep 2019 10:37:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJW5232A		11.77

- RE: OD CLAIMS FOR SJW5232A / excess

From: Chan, Yoke Shi
To: Claims
Cc: 'SUR', Lim, Sheng Yang, Parthiban, Theerthan, Mohd Rizal, Nur Mariah Huibrechts
Sent: 23/9/2019 10:12:32 AM

Good morning George,

Please be informed that OD excess amount is waived.

Thank you

Regards,

Yoke Shi
AIG
Claim Adjuster II, Singapore FNOL, Claims Operations – Auto

yokeshi.chan@aig.com | www.aig.com

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Saturday, September 21, 2019 9:06 AM
To: Chan, Yoke Shi
Cc: 'SUR'; Lim, Sheng Yang; Parthiban, Theerthan; claims@premiumauto.com.sg; Mohd Rizal, Nur Mariah Huibrechts
Subject: [EXTERNAL] OD CLAIMS FOR SJW 5232 A

This message is from an external sender; be cautious with links and attachments.

Dear Yoke Shi,

Please find the attached photos of third party police report for your reference.

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)
281 Alexandra Road Singapore 159938
p. +65 6366 2323, option 1
e. Claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 12 September 2019 4:32 PM
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SJW 5232 A

Dear George,

As instructed by our client, please proceed to repair the insured vehicle **SJW 5232A (Excess \$600/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 6 September 2019 8:52 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIMS FOR SJW 5232 A

Dear Nivitha,

Appt confirmed @230 today.

Thank you.

Best Regards,

George Wong
Claims advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

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3	09 Sep 2019 09:10	Cim Created	Reg No: SJWS232A. Policy No: 210049000. Acct Date: 2019/09/06. Claim Type: O D. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Nivitha Govindasamy
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Date From



Date To



Audit Type None

Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

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2273209	09 Sep 2019 10:37:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJWS232A		11.77

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607196R)51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #07-16
Singapore 079120From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Khoo, Kay-Eng

Date: 09 Sep 2019

Preliminary Advice

Vehicle No	: SJW5232A	Accident Date	: 06/09/2019
Make	: AUDI A4	Policy No.	: 210049000
Assignment Date	: 09/09/2019	Excess	: S\$0.00
Date of Inspection	: 06/09/2019	Est. Duration of Repair	: 3.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	16,109.00
Revised Amount	:S\$	4,007.00
Check Items (Estimated)	:S\$	5,167.00
Total	:S\$	9,174.00

Lump Sum Repair	:S\$	
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Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	99,000.00
COE / PARF Rebate	:S\$	60,643.00
Salvage Value	:S\$	
Margin for Repair	:S\$	38,357.00

Remarks

- (X) The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- () Other comments :

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	039I
Vehicle Details	
Vehicle No.:	SJW5232A
Vehicle to be Exported:	No
Intended Deregistration Date:	09 Sep 2019
Vehicle Make:	AUDI
Vehicle Model:	A4 1.4 TFSI S TRONIC
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	CVN016797
Chassis No.:	WAUZZZF49HA019791
Maximum Power Output:	110.0 kW (147 bhp)
Open Market Value:	\$32,161.00
Original Registration Date:	16 Nov 2016
First Registration Date:	16 Nov 2016
Transfer Count:	0
Actual ARF Paid:	\$27,026.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	15 Nov 2026
PARF Rebate Amount:	\$20,269.00
Intended COE Rebate Details	
COE Expiry Date:	15 Nov 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,206.00
COE Rebate Amount:	\$40,374.00
Total Rebate Amount:	\$60,643.00

The information contained herein is correct as at 09 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/09/2019 14:49
Date Of Accident	04/09/2019 08:35
Exact Location Of Accident	JUNCTION/TRAFFIC LIGHT ALONG BT BATOK EAST AVE 3
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJW5232A
Insured/Policyholder	
Name Of Registered Owner	GAN KONG YEW
NRIC No	S1812039I
Email Address	KONGYEWGAN@SATS.COM.SG
Mobile Phone No	(LOCAL) +65-96156043
Alternative Phone No	OFFICE-65413997

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	210049000-02
Cover Note Number	

Driver

Name of Driver	GAN KONG YEW
NRIC No	S1812039I
Date Of Birth	16/12/1967
Occupation	INDOOR
Date Of Driving Pass	11/03/1985
Driving Experience	34 YEARS AND 5 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96156043
Fax Number	
Contact Number	OFFICE-65413997
E-Mail Address	KONGYEWGAN@SATS.COM.SG

Address	BLK 87 #08-08. HILLVIEW AVE
Postcode	669623
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	RAINING
Road Surface	WET

Other Information

Was any foreign vehicle involved in this accident?	YES
Foreign Vehicle Registration Number	JLN2149 (COMMERCIAL VEHICLE)
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

I WAS TRAVELLING ALONG BT BATOK EAST AVE 3 TOWARDS PIE, WHILE STOPPING AT THE TRAFFIC LIGHT JUNCTION WITH TOH TUCK ROAD, THE VAN (JLN 2149) COULD NOT STOP IN TIME & HIT ONTO MY REAR BUMPER, AFTER I HAVE ALREADY STOPPED AT THE TRAFFIC LIGHT. DATE ACCIDENT : 4 SEPTEMBER 2019, TIME : 0835 HRS.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	JLN2149
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

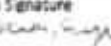
1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
 - (ii) for complying with requirements under any regulations, laws or court orders.

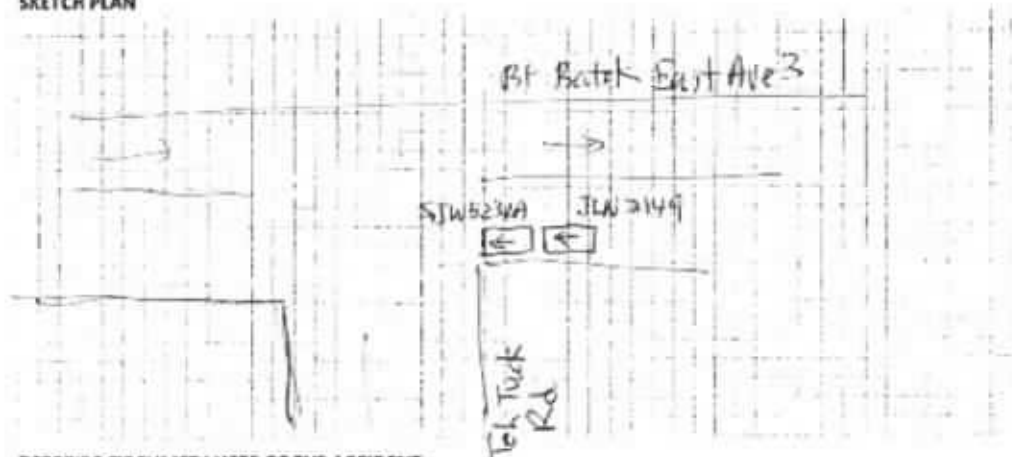

Policyholder's Signature
Date & Time: 4 Sep 19
9:45 AM


Driver's Signature
(If driver is not the policyholder)
Date & Time: 4 Sep 19
9:45 AM


Reporting Centre Personnel's Signature
Name: 
NRIC/FIN No.: G 29 8 1 432

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was travelling along BT Batek East Ave 3 towards PIE. While stopping at the traffic light junction with Teluk Road, the van ILN 2149 ~~was~~ could not stop in time & hit into my rear bumper, after I have already stopped at the traffic light.

Date of accident : 4 Sep 2019
Time : 0835 hrs

DECLARATION

(We declare the foregoing particulars are true in every respect.)

[Signature]
Policyholder's Signature
Date & Time: 4 Sep 19
9:45am

[Signature]
Driver's Signature
(If driver is not the policyholder)
Date & Time: 4 Sep 19
9:45am

[Signature]
Reporting Centre Personnel's Signature
Name: *[Signature]*
NRIC/IN No: G-2094-224

Accident Photo



Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11239

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/1069/2019/NS
Date	:	06-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Gan Kong Yew
Address	:	87 Hillview Avenue #08-08 Singapore 669623
Telephone	:	96156043
Type of Claim	:	Own Damage Claims
Policy No.	:	210049000-02
Vehicle No	:	SJW 5232 A
Model Code	:	Audi A4 Sedan 1.4 TFSI
Model / Year	:	16-11-16
Engine No	:	CVN 016797
Chassis No	:	WAUZZZF49HA019791
Mileage	:	
Date In	:	
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	04-Sep-19
Place of Accident	:	Junction /Traffic Light Along Bt Batok East Ave 3

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 5232 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00 280	
2	To dislodge and reinstall rear wire harness for tail lights, battery manager,	S/N \$ 480.00 X nn	
3	To dismantle and renew rear bumper. Cut out and reweld end panelling. Re-organise rear crash management components. Reinstall all parts removed.	\$ 3,500.00 500	
4	To respray rear bumper, spare wheel housing and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 3,000.00 550	
5	To renew rear exhaust silencer and align to position.	S/N \$ 480.00 ? photo X nn	
6	To carry out diagnostic checks.	S/N \$ 192.00	
TOTAL LABOUR CHARGES		: \$ <u>8,012.00</u>	

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJW 5232 A

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	REAR BUMPER <i>de /</i>		\$ 2,015.00	1612
2	REAR BUMPER FIXING PARTS <i>? x su</i>		\$ 66.00	X
3	REAR BUMPER SECURING STRIP <i>? x su</i>	NEC	\$ 203.00	X
4	REAR BUMPER SPOILER <i>cut /</i>		\$ 227.00	181.20
5	REAR LIGHT REFLECTOR - LH / RH <i>x su</i>	2	\$ 76.00	
6	REAR PARKING AID SENSOR - INNER / OUTER <i>Aw /</i>	1 pc	\$ 693.00	184.80
7	REAR PARKING AID SENSOR SEAL RING <i>Aw /</i>	4	\$ 12.00	10.74
8	BUMPER WIRING SET <i>? x su</i>		\$ 618.00	X
9	REAR BUMPER CARRIER <i>? bt</i>		\$ 819.00	655.20 ✓
10	REAR BUMPER SEAL <i>? x su</i>	2	\$ 25.00	X
11	REAR BUMPER GUIDE SECTION - LH / RH <i>? x su</i>	2	\$ 40.00	X
12	REAR BUMPER UPPER GUIDE SECTION - LH / RH <i>? x su</i>	2	\$ 81.00	X
13	REAR CROSS PANEL <i>? x su</i>		\$ 238.00	X
14	CROSS PANEL REINFORCEMENT <i>? x su</i>		\$ 461.00	X
15	CROSS PANEL TRIM <i>? x su</i>		\$ 154.00	X
16	REAR SILENCER <i>? x su</i>		\$ 999.00	X
17	REAR SILENCER DUAL CLIP <i>? x su</i>		\$ 45.00	X
18	EXHAUST SILENCER BRACKET <i>? x su</i>		\$ 38.00	X
19	BOOT LID CONTROL UNIT <i>x su</i>		\$ 387.00	
20	ACRYLIC SEALANT <i>? x su</i>	S/N	\$ 180.00	X
21	CAVITY WAX <i>? x su</i>	S/N	\$ 140.00	X
22	STONE CHIP <i>? x su</i>	S/N	\$ 180.00	X
23	SUNDRIES <i>? x su</i>	S/N	\$ 400.00	X
TOTAL SPARE PARTS		:	\$ 8,097.00	
TOTAL LABOUR CHARGES		:	\$ 8,012.00	
GRAND TOTAL		:	\$ 16,109.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

[Handwritten signature]
9/9/19

Name

: Rasul - Hp 90010068

Surveyed Date

: 06/09/19 @ 1700

Authorised Date

:

Excess Cost

:

3 days

Liability

:

Remarks

:

EXCESS: TBA

Revers

Resurvey before paint

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel: 6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LUX Auto Consultants hereby notify the Receiver of the following:

- To ensure adequate body repairs
- To ensure damaged parts are fully replaced
- Parts price are subject to market price
- Third party survey is on a non-binding basis
- All legal work is subject to advice
- Supplementary work must be done and is subject to final approval from the receiver

Acknowledged by Receiver:
Signature:
Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 11239

Telefax

Estimate : Accident Repairs
Workshop : Ubi Road 1
Contact No : 6366 2323
Fax No : 6841 1183
Reference : PA/OD/1069/2019/NS
Date : 6-Sep-19

Vehicle NOT IN workshop. Kindly arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Hi Adrian

3 days - ok -jb - 21 Oct 19

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name : Mr Gan Kong Yew
Address : 87 Hillview Avenue
#08-08
Singapore 669623
Telephone : 96156043
Type of Claim : Own Damage Claims
Policy No. : 210049000-02
Vehicle No : **SJW 5232 A**
Model Code : Audi A4 Sedan 1.4 TFSI
Model / Year : 16/11/2016
Engine No : CVN 016797
Chassis No : WAUZZZF49HA019791
Mileage :
Date In :
Estimated By : Johnny Boo / Allan Wu
Accident Date : 4-Sep-19
Place of Accident : Junction /Traffic Light Along Bt Batok East Ave 3

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Estimated Labour Charges for Accident Vehicle SJW 5232 A

S/n	Nature of Jobs	Estimated Charges	Surveyor's recommendation
1	To remove and reinstall rear parking aid and rear lid kick sensor. Check function and renew according to damage.	S/N \$ 360.00	\$ 280.00
2	To dislodge and reinstall rear wire harness for tail lights, battery manager, fuse and relay trays, electrical and audio.	S/N \$ 480.00	
3	To dismantle and renew rear bumper. Cut out and reweld end panelling. Re-organise rear crash management components. Reinstall all parts removed.	\$ 3,500.00	\$ 500.00
4	To respray rear bumper, spare wheel housing and end panelling. To carry out joint sealer works and stone chip treatment.	\$ 3,000.00	\$ 550.00
5	To renew rear exhaust silencer and align to position.	S/N \$ 480.00	
6	To carry out diagnostic checks.	S/N \$ 192.00	\$ 192.00
TOTAL LABOUR CHARGES		: \$ 8,012.00	\$ 1,522.00

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Material List for Accident Vehicle Regn No. SJW 5232 A

S/N	Parts Description		Damaged Parts & Prices	
			S/Nett	Remark
1	REAR BUMPER		\$ 2,015.00	\$ 1,612.00
2	REAR BUMPER FIXING PARTS		\$ 66.00	
3	REAR BUMPER SECURING STRIP	NEC	\$ 203.00	
4	REAR BUMPER SPOILER		\$ 227.00	\$ 181.20
5	REAR LIGHT REFLECTOR - LH / RH	2	\$ 76.00	
6	REAR PARKING AID SENSOR - INNER / OUTER	3	\$ 693.00	\$ 184.80
7	REAR PARKING AID SENSOR SEAL RING	4	\$ 12.00	\$ 10.24
8	BUMPER WIRING SET		\$ 618.00	
9	REAR BUMPER CARRIER		\$ 819.00	\$ 655.20
10	REAR BUMPER SEAL	2	\$ 25.00	
11	REAR BUMPER GUIDE SECTION - LH / RH	2	\$ 40.00	
12	REAR BUMPER UPPER GUIDE SECTION - LH / RH	2	\$ 81.00	
13	REAR CROSS PANEL		\$ 238.00	
14	CROSS PANEL REINFORCEMENT		\$ 461.00	
15	CROSS PANEL TRIM		\$ 154.00	
16	REAR SILENCER		\$ 999.00	
17	REAR SILENCER DUAL CLIP		\$ 45.00	
18	EXHAUST SILENCER BRACKET		\$ 38.00	
19	BOOT LID CONTROL UNIT		\$ 387.00	
20	ACRYLIC SEALANT	S/N	\$ 180.00	
21	CAVITY WAX	S/N	\$ 140.00	
22	STONE CHIP	S/N	\$ 180.00	
23	SUNDRIES	S/N	\$ 400.00	
TOTAL SPARE PARTS			\$ 8,097.00	\$ 2,643.44
TOTAL LABOUR CHARGES			\$ 8,012.00	\$ 1,522.00
GRAND TOTAL			\$ 16,109.00	\$ 4,165.44

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name :
Surveyed Date :
Authorised Date :
Excess Cost :
Liability :
Remarks :

Please Note : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,
Premium Automobiles Pte Ltd

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims Dept
Yr Ref: SJW 5232 A

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/OD/1069/2019/NK

9 Dec 2019

from
Telephone +65-
Telefax +65-
EMail
Our department
Our Ref
Your Ref
Date

Dear Sir,

total pages

RE: INSURANCE CLAIM FOR SJW 5232 A, Audi A4 SEDAN 1.4 TFSI.

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

With reference to the above-mentioned vehicle, no. **SJW 5232 A** claimant,
Mr. Gan Kong Yew, please find the related document per attached.

1. A copy of the Original invoice no. 85014577 – S\$4,457.02.
2. A copy of the Discharge Voucher duly signed by client.

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG – SJW 5232 A

Premium Automobiles

Telefax

to **AIG Asia Pacific Insurance Pte Ltd**
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Motor Claims Dept
Yr Ref: SJW5232A

Norah Khai
6768 9828
6841 1183

Body Repair

PA/OD/1069/2019/TF
30 September 2019

from
Telephone +65-
Telefax +65-
Mobile +65-
Our department
Your Claim Ref
Our Ref
Date

total pages

RE: CLAIM – OWNER'S SATISFACTION/DISCHARGE VOUCHER

Make & Model : Audi A4 SEDAN 1.4 TFSI
Vehicle Chassis No. : WAUZZZF49HA019791
Vehicle Regn No. : **SJW5232A**
Vehicle Mileage : 93584KM
Vehicle Owner : Mr. Gan Kong Yew
Certificate No : 2100490004-02
Own Damage Excess : Waiver
Accident Date : 04 September 2019
Place : Junction of Bt Batok East Ave 3 & Toh Tuck Rd
Repair Cost : \$ 4,457.02
WIP No. : 11239
Repairer's Name : Premium Automobiles Pte Ltd

Premium Automobiles Pte Ltd
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Road 1
Singapore 408699
Telephone (65) 6366 2323
Telefax (65) 6841 1183

I/We certify that the vehicle has been fully repaired to my entire satisfaction and that payment of the repairer's charges that are claimable under the policy will be deemed in full and final settlement of my claim.

Owner / Insured Signature :

Time :

Date :


4.45pm
30 Sep 2019

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6386 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6386 2323
Main Telefax 6541 1153

Customer Service
Service Appointment 6396 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 12:11

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85014577 Date : 07/12/2019 Order : SJW5232A Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
---	--	--

Regn No: SJW5232A (V 31061) Regn Date: 16/11/2016 Mileage: 93584 WIP No.: 11239

Model: A4 SEDAN 1.4 TFSI S tronic Chassis: WAUZZZF49HA019791 Engine: CVN 016797 Dept: U

You have been assisted by :- UB-Tony Foong (33)

	Details	Qty	Unit Price	Amount
S	BODYWORK M: TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR.CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE	280.00	1.00	280.00
S	BODYWORK M: TO DISMANTLE AND RENEW REAR BUMPER. CUT OUT AND REWELD END PANELLING. REORGANISE REAR CRASH MANAGEMENT COMPONENTS.REINSTALL ALL PARTS REMOVED	500.00	1.00	500.00
S	BODYWORK M: TO RESPRAY REAR BUMPER.TO CARRY OUT JOINT SEALER WORK AND STONE CHIP TREATMENT	550.00	1.00	550.00
S	BODYWORK M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
X	A8W0807309 BRACKET(SHARE) AP	1.00	819.00	655.20
X	A8W5807067A GRU COVER	1.00	2015.00	1,612.00
X	A8W0807521E 9B9 (SK)SPOILER	1.00	226.50	181.20
X	A5Q0919275B GRU Sensor	1.00	231.00	184.80
X	A5Q0919133 704 WASHER	4.00	3.20	10.24

Parts 2,643.44
Labour 0.00
Sublet 1,522.00
Menus 0.00
Lubricant 0.00

Sub-Total 4,165.44

7% GST 291.58

Grand Total 4,457.02



Received by

For & on behalf of
Premium Automobiles Pte Ltd

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 Edit Reg		06 Sep 2019 00:00 Edit Adj Rpt	\$4,165.44 Edit Estimates	\$4,165.44 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	GAN KONG YEW, ID: S18120391, Tel: +6596156043								
Vehicle Reg. No.:	SJW5232A	Date of Loss:	04/09/2019 08:00 - :59 [33 Months and 19 Days From LTA Reg Date (Man Yr)]						
Claim Type:	OD / 5080469588SG	Policy/Cover Note No.:	2100490004 (Comprehensive)						
		Excess:	\$0.00						
Repairer:	Premium Automobiles Pte Ltd (UBI) 55 Ubi Road 1, 408699 Ubi - Tel: 67689828/9827/9911								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Chan, Yoke Shi] yokeshi.chan@aig.com								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 18/09/2019]								
Driver/Custodian:	GAN KONG YEW (52), NRIC: S18120391, Tel: +6596156043 Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- AIG_SG_EXPRESS (01/11/2019): Alert - Adj Mandate Approved (\$4165.44) - SJW5232A - Claim Handler: Chan, Yoke ... - AIG_SG (23/09/2019): SJW5232A / OD / 04/09/2019 / Coverage & Excess update - AIG_SG_EXPRESS (12/09/2019): Alert - Adj Mandate Approved (\$4007.00) - SJW5232A - Claim Handler: Chan, Yoke ... - AIG_SG (12/09/2019): SJW5232A / OD / 04/09/2019 / Coverage & Excess update									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SJW5232A (5080469588SG)

OD

Sep 4 2019 8:00AM

[GAN KONG YEW]

Premium Automobiles Pte Ltd

Upload Documents		Upload Photos		Compose New Letter		Upload Video		Upload Audio		View View in Browser	
Assessment Reports										1 per page ☐	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/09/19 10:39	Adjuster Immediate Advice							Load HTM		
Photos/Images										3 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/09/19 10:22	Odometer Reading							Load JPG		
2	09/09/19 10:22	Chassis Number							Load JPG		
3	09/09/19 10:22	General View							Load JPG		
4	09/09/19 10:22	General View							Load JPG		
5	09/09/19 10:22	General View							Load JPG		
6	09/09/19 10:22	General View							Load JPG		
7	09/09/19 10:22	General View							Load JPG		
8	09/09/19 10:22	General View							Load JPG		
9	09/09/19 10:22	General View							Load JPG		
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25	09/09/19 10:22	General View							Load JPG		
26	09/09/19 10:22	General View							Load JPG		
27	09/09/19 10:22	General View							Load JPG		
28	09/09/19 10:22	General View							Load JPG		
29	09/09/19 10:22	General View							Load JPG		
30	09/09/19 10:22	General View							Load JPG		
31	01/11/19 09:04	Reinspection Photo							Load JPG		
32	01/11/19 09:04	Reinspection Photo							Load JPG		
33	01/11/19 14:40	Reinspection Photo							Load JPG		
34	01/11/19 14:40	Reinspection Photo							Load JPG		
Documentation										1 per page ☐	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)						Thumbnail	Print		
1	09/09/19 10:23	Singapore Accident Statement							Load PDF		
2	09/09/19 10:23	Certificate of Insurance							Load PDF		
3	09/09/19 10:23	Driver's Driving License							Load PDF		
4	09/09/19 10:23	ESTIMATE							Load PDF		
5	12/09/19 11:20	Police Report							Load PDF		

Assessment Reports				1 per page	☒
No	Finalized On			Thumbnail	Print
6	30/10/19 17:14	LKK Auto Consultants Pte Ltd (HQ)			
		REVISED ESTIMATE	1	Load PDF	
7	03/01/20 11:17	Workshop Invoice	1	Load PDF	
8	03/01/20 11:17	Discharge Voucher	1	Load PDF	
No	Finalized On			Thumbnail	Print
		AIG Asia Pacific Insurance Pte. Ltd. (SG)			
1	23/09/19 10:06	TP's police report	1	Load JPG	☒
2	23/09/19 10:06	TP's police report	1	Load JPG	☒
3	23/09/19 10:06	TP's police report	1	Load JPG	☒

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) ^ v			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

AIG Asia Pacific Insurance Pte. Ltd.
AIG Building, 78 Shenton Way #07-16
Singapore 079120

Our File No: CC3/AIG19015868/R1QD3E2

Date: 03/01/2020

REFERENCE

Insured/Claimant: GAN KONG YEW Policy No: 2100490004
Date of Loss: 04/09/2019 Nature of Claim: OD Claim No: 5080469588SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SJW5232A**
Make & Model: AUDI A4, 1.4 TFSI S TRONIC (A) Engine No: CVN016797
Reg. Date: 16/11/2016 (Man. Year: 2016) Chassis No: WAUZZZF49HA019791
Colour: Grey Odometer: 91990 km
Engine Capacity: 1395 cc
Market Value/New Car Price: S\$99,000.00
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
Front Left Side: Michelin 6 mm Rear Left Side: Michelin 6 mm
Front Right Side: Michelin 6 mm Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	8,097.00	2,643.44	5,453.56	67.35
Miscellaneous Items	0.00	0.00	0.00	
Labour	8,012.00	1,522.00	6,490.00	81.00
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	16,109.00	4,165.44	11,943.56	74.14
+ GST 7.00/7.00% (S\$)	1,127.63	291.58	836.05	74.14
Nett Amount (S\$)	17,236.63	4,457.02	12,779.61	74.14

INSPECTION

Date of Assignment: 06/09/2019
Date Inspected: 06/09/2019 Inspected At: Premium Automobiles Pte Ltd (UBI)
55 Ubi Road 1
Singapore 408699

Estimated Period of Repair: 3.0 days

Adjuster: MOHD RASUL

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Deformed	2,015.00 FS	*1,612.00 FS
2	1		*REAR BUMPER FIXING PARTS	Serviceable	66.00 FS	*- FS
3	1		*REAR BUMPER SECURING STRIP	Serviceable	203.00 FS	*- FS
4	1		*REAR BUMPER SPOILER	Cut	227.00 FS	*181.20 FS
5	2		*REAR LIGHT REFLECTOR - LH/RH	Serviceable	76.00 FS	*- FS
6	1		*REAR PARKING AID SENSOR - INNER / OUTER (3PCS)	Not Working (1Pc Only)	693.00 FS	*184.80 FS
7	4		*REAR PARKING AID SENSOR SEAL RING	Necessary	12.00 FS	*10.24 FS
8	1		*BUMPER WIRING SET	Serviceable	618.00 FS	*- FS
9	1		*REAR BUMPER CARRIER	Bent	819.00 FS	*655.20 FS
10	2		*REAR BUMPER SEAL	Not Necessary	25.00 FS	*- FS
11	2		*REAR BUMPER GUIDE SECTION - LH/RH	Serviceable	40.00 FS	*- FS
12	2		*REAR BUMPER UPPER GUIDE SECTION - LH/RH	Serviceable	81.00 FS	*- FS
13	1		*REAR CROSS PANEL	Serviceable	238.00 FS	*- FS
14	1		*CROSS PANEL REINFORCEMENT	Serviceable	461.00 FS	*- FS
15	1		*CROSS PANEL TRIM	Serviceable	154.00 FS	*- FS
16	1		*REAR SILENCER	Serviceable	999.00 FS	*- FS
17	1		*REAR SILENCER DUAL CLIP	Serviceable	45.00 FS	*- FS
18	1		*EXHAUST SILENCER BRACKET	Serviceable	38.00 FS	*- FS
19	1		*BOOT LID CONTROL UNIT	Serviceable	387.00 FS	*- FS
20	1		*ACRYLIC SEALANT	Not Necessary	180.00 FS	*- FS
21	1		*CAVITY WAX	Not Necessary	140.00 FS	*- FS
22	1		*STONE CHIP	Not Necessary	180.00 FS	*- FS
23	1		*SUNDRIES	Not Necessary	400.00 FS	*- FS
Total Parts (S\$)					8,097.00	2,643.44

F=Franchise part. S=SpcNett.

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Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE AND REINSTALL REAR PARKING AID AND REAR LID KICK SENSOR. CHECK FUNCTION AND RENEW ACCORDING TO DAMAGE.	New	360.00	280.00
2	TO DISLODGE AND REINSTALL REAR WIRE HARNESS FOR TAIL LIGHTS, BATTERY MANAGER,	New	480.00	0.00
3	TO DISMANTLE AND RENEW REAR BUMPER. CUT OUT AND REWELD END PANELLING. RE-ORGANISE REAR CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED.	New	3,500.00	500.00
4	TO RESPRAY REAR BUMPER, SPARE WHEEL HOUSING AND END PANELLING. TO CARRY OUT JOINT SEALER WORKS AND STONE CHIP TREATMENT.	New	3,000.00	550.00
5	TO RENEW REAR EXHAUST SILENCER AND ALIGN TO POSITION.	New	480.00	0.00
6	TO CARRY OUT DIAGNOSTIC CHECKS.	New	192.00	192.00
Gross Labour Cost (S\$)			8,012.00	1,522.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >