Jia Le (LKK Auto)

From:

GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent:

Wednesday, 16 October 2019 3:50 PM

To: Cc: Jia Le (LKK Auto) MT_Claim_SG

Subject:

RE: Direct Settlement - Accident Involving GBH5885P (OI: LPC -

19/19/19/VC05/022327) AND SKX 2968M (TP: LKK REF -

CC6/LPC19015822/Uda3q2) on 04/09/2019 [External Confidential]

Lonpac External - Confidential

Dear Jia Le,

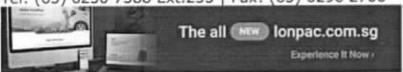
Kindly proceed as proposed.

Best Regards Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



Lonpac External - Confidential data is for use by authorised external parties only.

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]

Sent: Tuesday, 8 October, 2019 9:41 AM

To: MT_Claim_SG Cc: Admin A

Subject: RE: Direct Settlement - Accident Involving GBH5885P (OI: LPC - 19/19/19/VC05/022327) AND SKX 2968M

(TP: LKK REF - CC6/LPC19015822/Uda3q2) on 04/09/2019

Lonpac Ref: 19/19/19/VC05/022327 LKK Ref: CC6/LPC19015822/Uda3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 07/10/2019 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "HUP MOTOR TRADING & SERVICE" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 17,634.67	\$ 8,000.00
2. Loss of Rental (8days x \$110.00)	\$ 880.00	\$ 880.00 (8days x \$110.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
	\$ 18,516,67	\$ 8,882.00

**07days recommendation for repair + 1sunday = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Monday, 7 October 2019 5:59 PM

To: 'MT Claim SG'

Cc: Jia Le (LKK Auto); CS A Team; Admin A

Subject: Direct Settlement - Accident Involving GBH5885P (OI: LPC - 19/19/19/VC05/022327) AND SKX 2968M (TP:

LKK REF - CC6/LPC19015822/Uda3q2) on 04/09/2019

'WITHOUT PREJUDICE' SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 2968M at M/s Hup Motor Trading & Service - Tampines and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

哈汽車貿易服務

HUP MOTOR TRADING & SERVICE Email : hupmotor@gmail.com

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 WEB SITE: http://hupmotor.com.sg Reg. No. 378091/00W

Date: 17th SEP 2019 TF 2958/09/19 Your Ref:

The Claim's Manager Motor Claims Dept. LONDAC INSURANCE BHD 300, Beach Rd, #17-04/07 The Concoures, Singapore 199555

Dear Sirs,

RE : ACCIDENT ON 04/09/19 ALONG COMMONWEALTH AVE WEST TWOS JURONG INVOLVING : SEX 2968 M & YOUR INSURED : GBH 5885 F

We act for Mr Lim Chee Teck NRIC No : 813716940 Who is the registered owner of Veh. No : SKH 2968 M Which was involved in the above accident with Veh. No : GBH 5885 P Which we understand is insured with you.

Your appointed surveyor had surveyed our client's damaged vehicle and we had repaired the vehicle.

The accident was clearly caused by your insured's negligence, I am, therefore, seeking compensation from you for my financial losses as itemised below : -

> Cost of repair \$ 8,000.00 Car rental for 8 days (1 day X \$ 110.00) 880.00 2.00 LTA Search Fee & GIA-RMC Search Fee 0.00 Survey Fee

\$ 8,882.00 ------

We have enclosed copies of relevant documents to support my client's claim, There was no receipt enclosed, as my client's did not pay us any single amount.

Your prompt settlement of our claim would be much appreciated.

Yours faithfully.

HUP MOTOR TRADING & SERVICE

Mr David Ang B. Y.

Encl : Final Bill, Car Rental Bill, LTA Search Fee, Owner Authorisation Letter, GIA Report, Survey Report & Ins. Cert.

Note : Car rental total 8 days, due to 15/09/19 was Sunday, Not Working Day.

Remark : Kindly acknowledge receipt.

important Note: The Settlement only value for property claims Not include injury claims.

AUTHORIZATION TO ACT

of 23D Nallur Road, S (456647)	(address)
owner of SKX 2968 M (v	ehicle no.) hereby authorize
Hup Motor Trading & Service,	
("The workshop") to act for me w	
repair costs and/or rental and/o	or loss of use ("claim") for my
Vehicle No. SKX 2968 M that	was damaged pursuant to the
accident which occurred on 04/09	9/2019 (date) along <u>Commonwealth</u>
Ave West Towards Jurong.	(location
involving Vehicle No/s _GBH 5885	P
The same of the sa	11.
("The accident").	
("The accident"). I further authorize the workshop	p to settle my above mentioned m fit and the workshop is furthe urther to settlement of my claim
("The accident"). I further authorize the workshop claim in a manner that they deer authorized to receive payment from with payment cheque/s being made. I further acknowledge that any	p to settle my above mentioned m fit and the workshop is furthe urther to settlement of my claim e in favour of the workshop. settlement the workshop may read ejudice and without admission of
("The accident"). I further authorize the workshop claim in a manner that they deer authorized to receive payment from with payment cheque/s being made of further acknowledge that any on my behalf is on a without proliability basis insofar as the other vehicle/s is concerned.	p to settle my above mentioned m fit and the workshop is furthe urther to settlement of my claim e in favour of the workshop. settlement the workshop may read ejudice and without admission of
("The accident"). I further authorize the workshop claim in a manner that they deer authorized to receive payment from with payment cheque/s being made of further acknowledge that any on my behalf is on a without proliability basis insofar as the other vehicle/s is concerned.	p to settle my above mentioned m fit and the workshop is furthe urther to settlement of my claim e in favour of the workshop. settlement the workshop may read ejudice and without admission of driver/owner/insurers of the



LONPAC INSURANCE BHD

CLAIM NO : 19/19/19/VC05/022327 DATE : 16 OCTOBER 2019

DISCHARGE VOUCHER

I/We, LIM CHEE TECK confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of GBH 5885P the sum of Singapore Dollar Eight Thousand Eight Hundred Eighty Two Only (\$8,882.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKX 2968M and GBH 5885P on 04 September 2019 along COMMONWEALTH AVE WEST TOWARDS JURONG.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ NICAE TRADING & INDUSTRIAL SUPPLIES AND/OR TAN CHER SHERN HECTOR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to HUP MOTOR TRADING & SERVICE.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

Signature of vehicle owner/Date

17/10/2019

Not include injury claims,

MR LIM CHEE TECK 17/10/19

Name of vehicle owner /Date

哈汽車貿易服務

HUP MOTOR TRADING & SERVICE

Blk 9004 Tampines Street 93 #01-120 Singapore 528838 Tel: 6784 0039 Fax: 6784 0076 Email: hupmotor@gmail.com Reg. No. 378091/00W

Our Ref: TP 2958/09/19 Your Ref: Date: 17th SEP 2019

MR LIM CHEE TECK 23D, Nellur Rd, Singapore 456647

Cost of repair to TOYOTA HARRIER ELEGANCE 2.0 (A) 5 door - SKX 2968 M

To supply tail gate door, emblems, inner lock, weatherstrip, rear windscreen glass moulding, sealant, rear bumper, clips, reinforcement, damper, lower garnish, side retainer, reverse sensor, rear end panel, top garnish, caroma moulding, rear tool set garnish, spare tyre lock nut, tail lamp assy, rear floor board panel & necessary parts.

To tranfers rear windscreen glass, top spoiler, tail gate door inner trim board cover, blinge, shock absorber, garnish, lock, third brake light & necessary parts into new door.

To remove & refix rear cushion seat, carpet, floor mat, garnish, floor board cover, tool set, spare tyre & necessary parts, including wiring check up.

Labour charge to remove & out out damaged parts, to jack, straighten & knocking out necessary parts, to weld, renew & align above parts.

To putty & respray painting on all affected accident parts, including respray Tuff-Kote on all affected accident parts.

Lump Sum Repair : \$ 8,000.00

Dollars : Bight Thousand Only.

HUP MOTOR TRADING & SERVICE

Blk 5033, Ang Mo Kio Industrial Park 2 #01-279 (off Ang Mo Kio Ave. 3) Singapore 569536 Tel: 6482 5577 (3 Lines) Fax: 6482 5000 Reg. No: 53060835M

TOWING SERVICE: 6858 4067 (After 10.30 pm)

车辆出租合同

VEHICLE RENTAL AGE	REEMENT	
HEZ TECK (OWNER)	OF Stx 2968	MI
	H/P. 8//	8/323
sur 20. 2 (45667	4)	
enter into this Vehicle Rental Agreemen both sides of this document. Hirer ackn e upon signing.	it for the motor vehicle describe owledges having read and unde	ed below and upon the rstood all the terms and
TOOK L TOJOTA HORS	Agreement No.: 1981	4
Particulars 2 720C	Odometer: <u>57906</u> Date & Time Out: <u>179</u> Date & Time In: <u>179</u>	4 TAME THE C. 19 14:10+104
Dr/Licence No: \$1371694/C	Hour @\$	2-00 880-00
Occupation: 2000R	4700 12100	0-00 080-00
Tools: Olo Spare Tyre: Owe jet	Mths @\$	
nsation to Owner for impact of claim on to Owner for impact of Council on to Owner f	party, (i.e.) ged vehicle ge of 25 or PETROL DIESEL	To Pay: \$80-00
	ERENTAL ("the owner") HAZ TACK (OWNER) Fax: LUR LD. D (45667) enter into this Vehicle Rental Agreement both sides of this document. Hirer acknowle upon signing. Particulars TOOK A HARDY Particulars TOOK	Fax: H/P: 8// Fax: Fax:

B & O VEHICLE RENTAL

Hirer's Signature

Authorised Signature



GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No:

GR-19-145265

Date of Request:

04/09/2019

Your Ref No:

Online Purchase

Hup Motor Trading & Service Blk 9004 Tampines Street 93

#01-120

Singapore 528838

Dear Sir/Madam,

Enquiry Date

04/09/2019

Enquiry By

Sandy Loo Chwee Ngoh

TP Vehicle No.

GBH5885P

Accident Date

04/09/2019

Enquiry Result

TP Vehicle No.	Insurer		
CRHESSER	Lonpac Insurance Bhd	Period of Insurance	Insurer Tel. No.
		24/07/2019-23/07/2020	
		10.0 200112020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No:

GR-19-145265

Date of Request:

04/09/2019

Your Ref No:

Online Purchase

Hup Motor Trading & Service Blk 9004 Tampines Street 93 #01-120

Singapore 528838

Dear Sir/Madam,

Enquiry Date

04/09/2019

Enquiry By

Sandy Loo Chwee Ngoh

TP Vehicle No.

GBH5885P

Accident Date

04/09/2019

DESCRIPTION	AMOUNT (S\$)	
TP Insurer Enquiry	1.87	
GST Amount	0.13	
Total Amount Due (GST Inclusive)	2.00	

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[X] GIRO [] Cash [] Cheque