

ASS. REC. BY:

PRP:

03/MSG19015800/Gcd352

Special Instruction:

Assigner:

ASSIGNMENT (Office)

From (Person): Crystal Lee of MSLG Date/Time: 6/9/19 @ 11:42am

Estimated Cost: Bill to:

OD / PP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SJF 9674X Insured: GBF 4740R

at Workshop m/s HT Automation Tel: 63847105

of 8 kaki Bukit Ave 4 # 03-14

Policy No: A29036662MKC Claim No: 605160

Sum Insured: Excess:

Make of Veh: D.O.A. 04/09/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12:39pm 6/9/19 Person Contacted: Clovis Vehicle: IN / OUT

Date/Time	Action/Instruction	Initials (X)
	SJF 9674X - NA / MSG19015719/h4	DOA: 4/9/19
	GBF 4740R - NA / MSG19015719/h4	DOA: 7/9/19
	Dismantle: 10/9/2019	

GR.

REF: M819

PRS

ASSIGNMENT

From: _____ Date: 9/9/19
 Estimated Cost: _____
 OF / TP / WS / TP RES / OD RES / EVA / INV / MV
 To Inspect Vehicle No: SJF 9674X
 at Workshop n/s HT Automation
 of 8 Kaki Bukit Ave # 02-14 premier
 Insured: _____
 Policy No: _____
 Claims No: _____
 Sum Insured: _____ Excess: _____
 (Client's Record)
 Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \$49k
 IDAC Accident Rpt: _____ Consistent?: Yes or No
 GIA / PR Seen: 6 Consistent?: Yes or No
 Est. Repairs: 6 days Res.: Yes or No
 Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS lup

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SJF 9674X Yr Regn: 17 Jun 2008
 Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
 Truck / Trailer or
 Make: Toyota wish C.C. 1794
 Colour: Maroon A/C: Insured / Std / NI / NA
 Sp. Reading: 116007 T/Radio: Insured / Std / NI / NA
 Eng/No: _____
 C/No: ENZ 100378098
 Gen. Cond: Good / Fair / Poor / Burnt
 Steering: In order / Jammed / Leaked / Burnt or
 Brake: In order / Jammed / Leaked / Burnt or
 Modi: Nil / S/Rim / STD A/Rim or
 Tyre Size: F: 195/65 R15
 R: "

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Kapsen

Front Rear
 R/Bal. 5 mm R/Bal. 5 mm
 L/Bal. 5 mm L/Bal. 5 mm
 D.O.A. D.O.I. 09-09-19

Survey held at w/s 8:10 pm
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
 o/s Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	06:33:23 33230
	\$5000 - \$6000
	10/9/2019

Date/Time, File Pass to?

☐ : Prel. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + PS \$

Photos

Other

TOTAL

Report Format: PRS

Lump Sum / L.E.H. G

Add Fee: ☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Insp (\$)

☐ : Weekend (\$)

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 18:01		10 Sep 2019 18:20 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	KEY MARINE & ENGINEERING SERVICES PTE LTD, Co. Reg. No.: 198200167M		
Main Claimant:	FAM WAN ONN, ID: S7011958G		
Vehicle Reg. No.:	SJF9674X	Date of Loss:	04/09/2019 15:00 - :59 [134 Months and 18 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 605160	Policy/Cover Note No.:	A29036662MKC (Comprehensive) Coverage: 05/11/2018 - 04/11/2019
Vehicle Reg. No. (Insured):	GBF4740R	Policy No. (Claimant):	DMPCSN3049681901
		Excess:	
Repairer:	Ht Automation (HQ) 8 Kaki Bukit Avenue 4, #03-24 Premier @ Kaki Bukit, 415875 Kaki Bukit - Tel: 98733215		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]		
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Imm.Advice due 11/09/2019]		
Driver/Custodian (Insured):	TNG YAP HUAT (67 / Male) , NRIC: S0027322H, Tel: +6591526664 Email:		
Adj Asg. Remarks:	on WP, Manual assigned to LKK via email 06/09/19. (Manual Assign). Llab: unclear. Disagree on SJE. Contact: Ms Clovis Ong @ 6384 7105.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Friday, 6 September 2019 11:42 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF9674X & GBF4740R (MSIG) [1909-7452(HT)(PD)]

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Friday, 6 September, 2019 10:41 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF9674X & GBF4740R (MSIG) [1909-7452(HT)(PD)]

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua

Sent: Friday, 6 September, 2019 10:41 AM

To: Wendy Jiang <wendy_jiang@rssolomon.com>

Cc: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF9674X & GBF4740R (MSIG) [1909-7452(HT)(PD)]

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

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A Member of **MS&AD** INSURANCE GROUP

From: Wendy Jiang [mailto:wendy_jiang@rssolomon.com]

Sent: Thursday, 5 September, 2019 2:59 PM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Cc: Jasmine Lok Kheng Kwei <jasmine_lok@sg.msig-asia.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: Re: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF9674X & GBF4740R (MSIG) [1909-7452(HT)(PD)]

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helene,

We refer to your email of even date.

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your Surveyors to contact Ms. Clovis Ong of HT Automation at tel no. 6384 7105 for a pre-repair survey of our client's vehicle located at No. 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit #03-14 Singapore 415875.

Thank you and Best Regards.

Yours sincerely
Wendy Jiang | Legal Executive

R. S. Solomon LLC | 正氣律師事務所

Advocates & Solicitors

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e wendy_jiang@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including any attachments) from your computer system.

Thank you.

On Thu, Sep 5, 2019 at 2:05 PM Helene Phua <helene_phua@sg.msig-asia.com> wrote:

Hi,

We refer to your email dated 05/09/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd

- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

(a) *Fast lane settlement is not applicable for cases that liability is in dispute*

(b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msiga.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Wendy Jiang [mailto:wendy_jiang@rssolomon.com]

Sent: Thursday, 5 September 2019 11:27 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: PRE-REPAIR SURVEY ACCIDENT INVOLVING SJF9674X & GBF4740R[1909-7452(HT)(PD)]

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs,

We act for the owner ('our client') of vehicle no. SJF9674X.

Our client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GBF4740R at the material time. As a result, our client's vehicle was damaged and before our client proceed to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our client's vehicle within the stipulated timeline, our client will proceed to repair its vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date;
2. GIA report lodged by our client.

Let us hear from you soonest.

Yours sincerely

Wendy Jiang | Legal Executive

R. S. Solomon LLC | 正氣律師事務所

Advocates & Solicitors

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e wendy_jiang@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including any attachments) from your computer system.

Thank you.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	04/09/2019 16:55
Date Of Accident	04/09/2019 15:30
Exact Location Of Accident	8 KAKI BUKIT AVE 4
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SJF9674X
Insured/Policyholder	
Name Of Registered Owner	FAM WAN ONN
NRIC No	S7011958G
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96797374
Alternative Phone No	OFFICE-96797374

Vehicle Particulars

Manufacturer	TOYOTA
Model	WISH 1.8X LIMITED A
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3049681901
Cover Note Number	

Driver

Name of Driver	FAM WAN ONN
NRIC No	S7011958G
Date Of Birth	30/03/1970
Occupation	INDOOR
Date Of Driving Pass	02/05/1995
Driving Experience	24 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96797374
Fax Number	
Contact Number	OFFICE-96797374
EMail Address	NOEMAIL

Address	BLK 444 JURONG WEST AVENUE 1 #14-780
Postcode	640444
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : - GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

ON STATED DATE AND TIME, I WAS TRAVELLING ALONG THE STATED VENUE. SUDDENLY VEHICLE B REVERSED AND HIT ONTO MY VEHICLE REAR RIGHT PORTION.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	VIDEO FOOTAGE WITH DRIVER
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBF4740R
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	TNG YAP HUAT
NRIC/Passport Number	S0027322H
Contact Number	
Address	
Postcode	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Passenger 1

2

NAME: :

GENDER: :

Accident Sketch Plan


SKETCH PLAN


IMPORTANT NOTICE

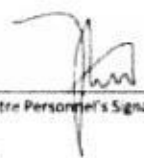
1. Please report **correctly** the details of the accident to speed up the claims process.
2. This form must be **completed by the Policyholder and/or the Authorised Driver**
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that

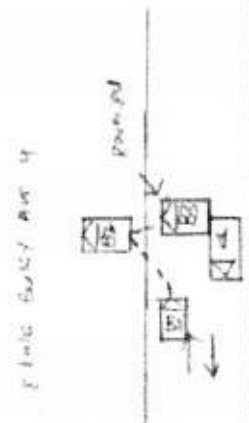
- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders


Policyholder's Signature
Date & Time:


Driver's Signature
(if driver is not the policyholder)
Date & Time:


Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN



A. JF 4242
B. GEF 4742R

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Rolla to St. Louis

i/We declare the foregoing particulars are true in every respect

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Singapore NRIC
Owner ID:	958G

Vehicle Details

Vehicle No.:	SJF9674X
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8X LIMITED A
Primary Colour:	Grey
Manufacturing Year:	2007
Engine No.:	1ZZ2951818
Chassis No.:	ZNE100378098
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$24,553.00
Original Registration Date:	17 Jun 2008
First Registration Date:	17 Jun 2008
Transfer Count:	1
Actual ARF Paid:	\$14,747.00

Intended PARF Rebate Details

PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

Intended COE Rebate Details

COE Expiry Date:	16 Jun 2028
COE Category:	E - Open Category
COE Period(Years):	10
PQP Paid:	\$37,906.00
COE Rebate Amount:	\$33,230.00
Total Rebate Amount:	\$33,230.00

The information contained herein is correct as at 10 Sep 2019

OK

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	09 Sep 2019 18:01		10 Sep 2019 18:20 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	KEY MARINE & ENGINEERING SERVICES PTE LTD, Co. Reg. No.: 198200167M			
Main Claimant:	FAM WAN ONN, ID: S7011958G			
Vehicle Reg. No.:	SJF9674X	Date of Loss:	04/09/2019 15:00 - :59 [134 Months and 18 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 605160	Policy/Cover Note No.:	A29036662MKC (Comprehensive) Coverage: 05/11/2018 - 04/11/2019	
Vehicle Reg. No. (Insured):	GBF4740R	Policy No. (Claimant):	DMPCSN3049681901	
		Excess:		
Repairer:	Ht Automation (HQ) 8 Kaki Bukit Avenue 4, #03-24 Premier @ Kaki Bukit, 415875 Kaki Bukit - Tel: 98733215			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Jasmine Lok Kheng Kwei - 6594 2550]			
Claimant's Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by XING GUO QIANG] ... [Imm.Advice due 11/09/2019]			
Driver/Custodian (Insured):	TNG YAP HUAT (67 / Male), NRIC: S0027322H, Tel: +6591526664 Email:			
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email 06/09/19. (Manual Assign). Liab: unclear. Disagree on SJE. Contact: Ms Clovis Ong @ 6384 7105.			

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SJF9674X (605160)**
[GBF4740R]

TP

FAM WAN ONN

Sep 4 2019 3:00PM

[KEY MARINE & ENGINEERING SERVICES PTE LTD]

Ht Automation

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

[View](#)
[View in Browser ▼](#)

Assessment Reports			1 per page ▼	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/09/19 18:04	Accident Statement From:SC - Reg. No: GBF4740R, Claimant: KEY MARINE & ENGINEERING SERVICES PTE LTD	Load HTM	
Photos/Images			3 per page ▼	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
2	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
3	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
4	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
5	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
6	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
7	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
8	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
9	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
10	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
11	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
12	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
13	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
14	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
15	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
16	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
17	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
18	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
19	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
20	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
21	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
22	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
23	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
24	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
25	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
26	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
27	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
28	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
29	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
30	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
31	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
32	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
33	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
34	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
35	20/09/19 11:31	General View	Load JPG	<input checked="" type="checkbox"/>
36	20/09/19 11:32	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
37	20/09/19 11:32	Reinspection Photo	Load JPG	✓
38	20/09/19 11:32	Reinspection Photo	Load JPG	✓
39	20/09/19 11:32	Reinspection Photo	Load JPG	✓
40	20/09/19 11:32	Reinspection Photo	Load JPG	✓
41	20/09/19 11:32	Reinspection Photo	Load JPG	✓
42	20/09/19 11:32	Reinspection Photo	Load JPG	✓
43	20/09/19 11:32	Reinspection Photo	Load JPG	✓
44	20/09/19 11:32	Reinspection Photo	Load JPG	✓
Documentation			1 per page	✓
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	09/09/19 18:06	PRI	Load PDF	
2	10/09/19 11:54	Disagree on SJE	Load PDF	
3	10/09/19 11:54	Workshop Details	Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	10/09/19 18:18	Survey Request - Manual Assigned	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	✓
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	04/09/19 17:05	Accident Statement	Load HTM	
Photos/Images			3 per page	✓
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	04/09/19 17:03	Accident Photo	Load JPG	✓
2	04/09/19 17:03	Accident Photo	Load JPG	✓
3	04/09/19 17:03	Accident Photo	Load JPG	✓
4	04/09/19 17:03	Accident Photo	Load JPG	✓
5	04/09/19 17:03	Accident Photo	Load JPG	✓
6	04/09/19 17:03	Accident Photo	Load JPG	✓
7	04/09/19 17:03	Accident Photo	Load JPG	✓
8	04/09/19 17:03	Accident Photo	Load JPG	✓
9	04/09/19 17:03	Accident Photo	Load JPG	✓
10	04/09/19 17:03	Accident Photo	Load JPG	✓
Documentation			1 per page	✓
No	Finalized On	National Assessment Centre Services (Ubi)	Thumbnail	Print
1	04/09/19 17:03	Accident Sketch Plan	Load JPG	✓
2	04/09/19 17:03	Accident Sketch Plan	Load JPG	✓

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19015800/GCD3S2

Date: 20/09/2019

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	A29036662MKC
Claimant Vehicle No :	SJF9674X	Insured Vehicle No :	GBF4740R
Date of Loss:	04/09/2019	Nature of Claim:	TP
		Claim No:	605160

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJF9674X	Engine No:	1ZZ2951818
Make & Model:	TOYOTA WISH, 1.8 1.8X L-EDITION A (A)	Chassis No:	ZNE100378098
Reg. Date:	17/06/2008 (Man. Year: 2007)	Odometer:	116007 km
Colour:	Maroon		
Engine Capacity:	1794 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Good	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	195/65 R15	Rear Tyre Size:	195/65 R15
Front Left Side:	KAPSEN 5 mm	Rear Left Side:	KAPSEN 5 mm
Front Right Side:	KAPSEN 5 mm	Rear Right Side:	KAPSEN 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment:	10/09/2019	
Date Inspected:	09/09/2019 Inspected At:	Ht Automation (HQ) 8 Kaki Bukit Avenue 4, #03-24 Premier @ Kaki Bukit Singapore 415875
Estimated Period of Repair:	6.0 days	

Adjuster: XING GUO QIANG

Manager: CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

9/20/2019

Adjuster Report

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000.00 - \$6,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Sep 2019)

Parts: M1-MPV TOYOTA WISH 1.8 1.8X L-EDITION A (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJF9674X)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >