

ASS. REC. BY:

REF: CS/CTI19015790/R1vd3n2 Special Instruction:

Surveyor: Rasul

ASSIGNMENT (Office)

From (Person): Chong Boon Sen of CTI Date/Time: 6/9/19 @ 9:02am

Estimated Cost: Bill to:

OD ☒ TP WS/TP RES/OD RES/EVA/INV/MV/CS

To Inspect Vehicle No: SJV 2958P Insured: SKZ 5116A

at Workshop m/s Car life Tel: 62733810

of Blk 1002 Blk menth lane 3 #01-75

Policy No: OMPCSN1763151801 Claim No: SNM19D204088

Sum Insured: Excess:

Make of Veh: D.O.A. 20/08/2019
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 10:27am @ 6/9/19 Person Contacted: May Vehicle ☒ IN/OUT

Date/Time	Action/Instruction	
	SJV 2958P - NBA/INC19011507 / y	DOA: 27/6/2019
	SKZ5116A - NBA/INC19011507 / y	DOA: 27/6/2019
23/9/19	LS \$ 2800 confirmed by email (Red 2747.28, 5013)	

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	24 Sep 2019		24 Sep 2019 11:38 Edit Adj Rpt				Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	
Main Claimant:	TODDS PARTNERS PTE. LTD., Co. Reg. No.: 201533177E
Vehicle Reg. No.:	SJV2958P
Claim Type:	TP / SNM19D204088C02
Vehicle Reg. No. (Insured):	SKZ5116A
Repairer:	Car Life Auto Engineering Services (TOWN) BLK 1002 #01-75 BUKIT MERAH LANE 3, 159719 Bukit Merah - Tel:
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Chong Boon Sen]
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD RASUL] ... [Final Rpt due 03/10/2019]

ASSOCIATED MAIL RECEIVED [View All](#) [Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Sent: Friday, 6 September 2019 9:02 AM
To: CarLife
Cc: assignments
Subject: RE: OUR REF: SNM19D204088-SKZ5116A-CBS - FW: pre inspect vehicle SJV2958P involving SKZ5116A along 3 jalan yasin twds jalan eunos on 30.08.19

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG 3 Anson
Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: CarLife [mailto:autolife_sin@yahoo.com.sg]
Sent: Thursday, 5 September, 2019 9:21 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: OUR REF: SNM19D204088-SKZ5116A-CBS - FW: pre inspect vehicle SJV2958P involving SKZ5116A along 3 jalan yasin twds jalan eunos on 30.08.19

Hi
We shall request LKK
Thank you
Regards
Tan

Sent from my iPhone

On 5 Sep 2019, at 09:01, Chong Boon Sen <boonsen.chong@sg.cntaiping.com> wrote:

Without prejudice

Dear Sir,

EKK
STA
LBS

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城

Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Wednesday, 4 September, 2019 5:45 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Alfred Toh
<alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>;
autolife_sin@yahoo.com.sg

Subject: OUR REF: SNM19D204088-SKZ5116A-CBS - FW: pre inspect vehicle SJV2958P involving SKZ5116A along 3 jalan yasin twds jalan eunos on 30.08.19

Dear Boon Sen,

Please conduct PRS for SJV2958P.

Note : officer in charge – Boon Sen 63896171.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城

Taiping SG

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From: CarLife [mailto:autolife_sin@yahoo.com.sg]

Sent: Wednesday, September 04, 2019 12:58 PM

To: Claims Dept of CTI

Subject: pre inspect vehicle SJV2958P involving SKZ5116A along 3 jalan yasin twds jalan eunos on 30.08.19

hi, Sir/ Mdm

kindly arrange for pre-inspection.

thank you
regards

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 23 September 2019 1:48 PM
To: CarLife; SUR
Subject: RE: FINALISATION OF REPAIR COST TO SJV 2958P

Dear Sir,

WITHOUT PREJUDICE

Noted with thanks.

Kindly send Final invoice and all supporting documents directly to CHINA TAIPING

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CarLife <autolife_sin@yahoo.com.sg>
Sent: Monday, 23 September 2019 12:41 PM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FINALISATION OF REPAIR COST TO SJV 2958P

HI VERON

Please close matter as per your recommendation \$2800.00.

Thank you.

Regards
Tan

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 16 September 2019 11:49 AM
To: Xinya Auto Services; SUR
Subject: RE: AFTER PAINT PHOTO SJV2958P

Dear Sir,

WITHOUT PREJUDICE

Lump Sum \$2800 is the Nett Value.

Please confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xinya Auto Services <xinyaauto@singnet.com.sg>
Sent: Monday, 16 September 2019 11:40 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: AFTER PAINT PHOTO SJV2958P

Hi, veron

Can we close the case at \$3000.00

Thank you

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, September 16, 2019 9:07 AM
To: Xinya Auto Services <xinyaauto@singnet.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: AFTER PAINT PHOTO SJV2958P

Dear Sir,

WITHOUT PREJUDICE

Offer Lump Sum \$2800 @ 7 working days.

PARTS-\$2241.60 (less 20%)=\$1793.28

SN-\$30

LABOUR-\$1680

TOTAL-\$3503.28 (less 20%)=2802.62

Please check and confirm.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Xinya Auto Services <xinyaauto@singnet.com.sg>

Sent: Friday, 13 September 2019 3:25 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: FW: AFTER PAINT PHOTO SJV2958P

From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Friday, September 13, 2019 3:21 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: FW: AFTER PAINT PHOTO SJV2958P

Pls. find attach photo for finalize too

Thank you

From: Xinya Auto Services [mailto:xinyaauto@singnet.com.sg]

Sent: Friday, September 13, 2019 3:17 PM

To: 'sur@lkkauto.com' <sur@lkkauto.com>

Subject: AFTER PAINT PHOTO SJV2958P

Hi, Veron

Photo after paint



Virus-free. www.avg.com

Enquire PARF/COE Rebate for Registered Vehicle

The information contained herein is correct as at 09 Sep 2019

$$\begin{array}{r} 17,000 \\ 14,145 \\ \hline 2855 \end{array}$$

CAR LIFE AUTO ENGINEERING SERVICES

C/o: Blk 1002 Bukit Merah Lane 3 #01-75 Singapore 159719 Tel: 6273 3810 Fax: 62787522

E-mail : autolife_sin@yahoo.com.sg

Date : 06-Sep-19

Address : TODDS PARTNERS
BLK 1002 BUKIT MERAH LANE 3
01-75
SINGAPORE 159719

Reference : TP 1219/09/19
Vehicle No : SJV 2958P
Make/Model : HONDA STREAM
Insurance Co. : NTUC

RE : QUOTATION REPAIRS TO SJV 2958P FOR THIRD PARTY CLAIMS.

PARTS REQUIRED	QTY	COST	AMT \$
1) REAR BUMPER <i>repair</i>	1		\$639.60
2) REAR LH DOOR <i>bt</i>	1		\$836.60
3) REAR LH DOOR HINGES <i>XSR</i>	1		\$40.10
4) REAR LH DOOR WEATHERSTRIP <i>new</i>	1		\$128.70
5) REAR LH FENDER <i>bt</i>	1		\$792.90
6) LH SIDE SKIRT <i>repair</i>	1		\$500.30
7) SPORT RIM LH <i>scr</i>	1		\$483.40

LIST PRICE TOTAL

LESS DISCOUNT 20%

LIST PRICE TOTAL AFTER LESS

2241.60

20%

1793.28

\$3,421.60

\$684.32

\$2,737.28

8) REAR QUARTER GLASS SEALANT *new*

~~\$50.00~~ 30

SUB TOTAL

1793.28

30

\$50.00

TOTAL PARTS COST

30.00

1680.00

3503.28

20%

2862.62

15.28

\$2,787.28

LABOUR AND MISCELLANEOUS CHARGES

- 1) TO REMOVE & REPLACE REAR BUMPER AND TO PANEL BEAT CUT & WELD REAR LH FENDER & REPLACE DOOR *800*
(8 Days) *1680*
- 2) TO PUTTY & SPRAY PAINT TO REAR BUMPER, DOOR & SIDE SKIRT *700*
(4 Panel) *1680*
- 3) TO TRANSFER REAR LH DOOR MACHANISM PARTS TO NEW DOOR. *60*
- 4) TO REMOVE & REFIT REAR LH DOOR QUARTER GLASS *60.00*
- 5) TUFF KOTE *60*

LABOUR TOTAL

RASUL

Hp 90010068

7 days

4/8

06/09/19 P1525

Recovery after repair

\$2,760.00

TOTAL ESTIMATED REPAIR COST

\$ 5,547.28

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI19015790/R1VD3N2

Date: 27/09/2019

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMPCSN17631518011	
Claimant Vehicle No :	SJV2958P	Insured Vehicle No :	SKZ5116A	
Date of Loss:	30/08/2019	Nature of Claim:	TP	Claim No: SNM19D204088C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SJV2958P	Engine No:	R18A13860087
Make & Model:	HONDA STREAM, 1.8 (A)	Chassis No:	JHMRN6880AC200087
Reg. Date:	20/01/2010 (Man. Year: 2009)	Odometer:	113387 km
Colour:	White		
Engine Capacity:	1799 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:		Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:	

CONDITION OF TYRES

Front Tyre Size:	205/50R17	Rear Tyre Size:	205/50R17
Front Left Side:	Hankook 6 mm	Rear Left Side:	Hankook 6 mm
Front Right Side:	Hankook 6 mm	Rear Right Side:	Hankook 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS

	Repairer's	Adjuster's	Difference	Diff %
Parts	2,787.28	1,823.28	964.00	34.59
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,760.00	1,680.00	1,080.00	39.13
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	5,547.28	3,503.28	2,044.00	36.85
Approved Total (Overridden) (S\$)		2,800.00		
Nett Amount (S\$)	5,547.28	2,800.00	2,747.28	49.52

INSPECTION

Date of Assignment:	24/09/2019	
Date Inspected:	06/09/2019	Inspected At:
		Car Life Auto Engineering Services (TOWN) BLK 1002 #01-75 BUKIT MERAH LANE 3 Singapore 159719

Estimated Period of Repair: 7.0 days

Adjuster: MOHD RASUL

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 27 Sep 2019)
Parts: M1-MPV	HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour: Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SJV2958P)
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	639.60 FL	*-FL
2	1		*REAR LH DOOR	Bent	836.60 FL	*836.60 FL
3	1		*REAR LH DOOR HINGES	Serviceable	40.10 FL	*-FL
4	1		*REAR LH DOOR WEATHERSTRIPE	Necessary	128.70 FL	*128.70 FL
5	1		*REAR LH FENDER	Bent	792.90 FL	*792.90 FL
6	1		*LH SIDE SKIRT	Repair	500.30 FL	*-FL
7	1		*SPORT RIM LH	Scratched	483.40 FL	*483.40 FL
8	1		*REAR QUARTER GLASS SEALANT	Necessary	50.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (\$\$)	3,471.60	2,271.60
- List Item Discount on L Items 20.00/20.00% (\$\$)	684.32	448.32
Total Parts (\$\$)	2,787.28	1,823.28

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO REMOVE & REPLACE REAR BUMPER AND TO PANEL BEAT CUT & WELD REAR LH FENDER & REPLACE DOOR	New	1,600.00	800.00
2	TO PUTTY & SPRAY PAINT TO REAR BUMPER, DOOR & SIDE SKIRT	New	800.00	700.00
3	TO TRANSFER REAR LH DOOR MECHANISM PARTS TO NEW DOOR	New	150.00	60.00
4	TO REMOVE & REFIT REAR LH DOOR QUARTER GLASS	New	60.00	60.00
5	TUFF KOTE	New	150.00	60.00
Gross Labour Cost (\$\$)			2,760.00	1,680.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >