

Veron Chen (LKKAUTO)

From: Monica Chung <Monica_Chung@sg.msig-asia.com>
Sent: Thursday, 12 September 2019 11:21 AM
To: Veron Chen (LKKAUTO)
Subject: RE: Survey Request - Manual Assigned -SJT 2888T

Dear Veron,

Ref: 605293

Regards,

Monica Chung

Executive, Claims Services

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Monica Chung
Sent: Monday, September 09, 2019 2:35 PM
To: Priscilla Liou Shi Hui <priscilla_liou@sg.msig-asia.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned -SJT 2888T

Pris,

Please register claim and advise Veron. Thanks.

Regards,

Monica Chung

Executive, Claims Services

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Crystal Lee
Sent: Monday, September 09, 2019 2:23 PM
To: Monica Chung <Monica_Chung@sg.msig-asia.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: Survey Request - Manual Assigned -SJT 2888T

Dear Monica,

Please assist.

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, 9 September, 2019 2:15 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>
Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned -SJT 2888T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Crystal,

Please provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 6 September 2019 9:32 AM
To: 'Crystal Lee' <crystal_lee@sg.msig-asia.com>; assignments <assignments@lkkauto.com>
Cc: 'Ong Zi Hui' <zihui_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>
Subject: RE: Survey Request - Manual Assigned

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Crystal Lee [mailto:crystal_lee@sg.msig-asia.com]

Sent: Thursday, 5 September 2019 5:14 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: Survey Request - Manual Assigned

Importance: High

ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle. **Car in, please arrange survey after 11am.**

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Motor Survey

Sent: Thursday, 5 September, 2019 3:18 PM

To: SAMANTHA TAN <sam@sngahtee.com>; SNG AH TEE MOTOR <admin@sngahtee.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>; Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>; Helene Phua <helene_phua@sg.msig-asia.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019 (Pend TP folder in merimen, Car in 06/09/19?)

Dear Samantha,

Please submit TP's claim through merimen. Is the car in/owner's waiting on 06/09/19? Time? Location?

Dear Crystal,

Please assist to confirm apt. tks.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: SAMANTHA TAN [<mailto:sam@sngahtee.com>]

Sent: Thursday, 5 September 2019 2:59 PM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Monica Chung <Monica_Chung@sg.msig-asia.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi,

Kindly arrange to survey the above vehicle on 06/09/2019.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



From: Monica Chung <Monica_Chung@sg.msig-asia.com>

Sent: Thursday, 5 September 2019 11:09 AM

To: SAMANTHA TAN <sam@sngahtee.com>

Subject: RE: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019

WITHOUT PREJUDICE

Dear Samantha,

Our insured has not reported. Please submit repair estimate via Merimen if vehicle needs to be survey first on a without admission of liability basis.

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, “the Purpose”). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose. If you do not agree to the above, please let us know immediately.

Thank you.

Regards,

Monica Chung

Executive, Claims Services

D: +65 6594 2552 | F: +65 6225 7402 | monica_chung@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Muhd Ashik B Madi

Sent: Thursday, September 05, 2019 10:50 AM

To: Monica Chung <Monica_Chung@sg.msig-asia.com>

Cc: SAMANTHA TAN <sam@sngahtee.com>

Subject: FW: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019

Dear Monica,

For your action.

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: SAMANTHA TAN [<mailto:sam@sngahtee.com>]

Sent: Thursday, 5 September, 2019 10:04 AM

To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>

Subject: ACCIDENT INVOLVING OUR CLIENT VEHICLE SJT2888T AND YOUR INSURED GBE618T ON 04/09/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi All,

We refer to above and wish to check liability for this case.

Hope to hear from you soon.

Thank you.

Best Regards

Samantha Tan | sam@sngahtee.com

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

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