

INS. CASE OWNER

CC 3 /AIG1702

12486, 621689, 1

LKR

ITAC

Surveyor

Fallon

DOI

ASSIGNMENT

Date / Time

7/11/19

Registered in Meritum

7/11/19

Pre-assign / CCU / FTE



Insured Vehicle No

SKD 1AUC

Claim No.

AA3649203154

Name of Insured

LIM YONG MENG (XIG YAMMING)

Policy No

Insured Tel No

HP:

Make / Model

Excess Sec II SS

D.O.A

04/11/19

Place of Accident

Is driver the owner?

(YES / NO)

Nature of Accident

If NO, Driver Name / Age

Driver Tel No

(V/L: YES / NO)

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability

%

Final ? Yes / No

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting in (1st): 07/11/19 -

Non-Reporting in (2nd): 20/11/19 - 2nd AM

Non-Reporting in (Final): 20/11/19 - 2:30 AM

Notification in (if non-pickup)

Call OI

After call in to OI

Documentation Check List:

Handler

Typist

Notification in (if non-pickup)		
After call in to OI		
Authorization To Act		
Release Voucher		
Final Repair Bill		
Car Rental Invoice		
Towing Invoice		
OTA-GIA		
Medical Bill		
PIR		
Mandate/Reject Instruction		
LOD		
Payment Breakdown Form		
Post-Repair Photos		
Others:		

1. ELIMINARY ADVICE

Date/Time

Sent By

FINALIZATION

Date/Time

Confirm with

Confirm by:

Repair Cost

P/P

\$5 280.00

Reduction

%

Email ☐ Call ☐

FINAL SETTLEMENT

Date/Time

Confirm with

Aileen Tan

Email ☐ Call ☐

Total Liability

\$

100

(Agreed / Assessed) BOLA SN No: 27

If NO or B 28, Ass. Lia

Original Cost (w/ GST)

\$

299.60

Loss of Rental (LOR)

\$

375.00

3 days

X \$125.00

Loss of Use (LOU)

\$

-

(5 x 3 days)

Loss of Income (LOI)

\$

150.00

(5 x 3 days)

LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOI only ☐LOU only ☐LOR + LOU ☐LOR + LOU ☒LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐LOR + LOU ☐

SHC 8177K $^9J_{-}$, 216

Veh No: SHC 8177K
 Type: M.Car / M.Cycle / Bus / Van / Lorry / T/B / Prime Mover /
 Truck / Trailer /
 Make: Hyundai ZR
 Colour: Blue
 Se Reading: 171664
 Eng No:
 CNo: KM HLB414M649122
 Gen Cond: Good / Fair / Poor / Burnt
 Steering: Inorder / Jammed / Leaked / Burnt /
 Brake: Inorder / Jammed / Leaked / Burnt /
 Mod: Nil / S/Rim / STD / Rim /

	
YES	NO

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PR / SUMI	
TOYO / YOKO	Hen Kach
Food	Food 2
R.Ba 2	R.Ba 1
L.Ba 2	L.Ba
D.O.A 4/1/02	D.O.A 7/1/07
Survey held at	CHE (Logans)

Vehicle IN / OUT

The UIC / Chassis frame / Body Structure attached due to collision

AZG
P.C.

$\frac{1}{2} \times 100 = 50\%$
 $\frac{1}{2} \times 100 = 50\%$

Days Of Repair
Resurvey No. of Trip

Add Fee:		Site Insp	0.5
		Interp	0.5
		Transp	0.5
		Lab	0.5

400	200
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**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3581 FAX: 6256 4315

Reg No: 199907198R GST Reg No: 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AIG ASIA PACIFIC INSURANCE PTE LTD		Ref	CC3/AIG17021346/K1ub3
78 SHENTON WAY #08-16 CHARTIS BUILDING SINGAPORE 079120		Date	08-11-2017
		Code	AIG
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SKD 192C	Veh. Inspected	SHC 8177K
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	08/11/2017
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer		Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	04/11/2017	Inspection Date	07/11/2017
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE*

VEHICLE NO : SHC 8177K

MAKE :

MODEL : HYUNDAI i40

Ang Asia - CPLP

DATE 7/11/2017

LKK - Kalvin

LTS

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X repair X 1			\$ 603.60	
	Rear Bumper Reinforcement X 1			\$ 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) X 1		\$ 180.00	\$ 360.00	
	Rear Bumper Side Bracket X 1			\$ 49.00	
	Rear Bumper Clips X 1			\$ 22.00	
	Rear Bumper Sponge X 1			\$ 143.40	
	Rear Bumper Under Cover X 1			\$ 225.00	
			</		

COMFORTDELGRO ENGINEERING

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive, Singapore 508965
Fax: 6546 8156

Our Job Ref No: 305086376

Date: 08/11/17

FINALIZATION FORM

To: LKK

Fax:

Attn: KALVIN ANG

Vehicle Reg No: SHC8177K

Date of Accident: 04-Nov-17

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: AIG ASIA -- SKD 192C

2. The finalized amount shall be:

(a) Spare Parts after List discount NIL

(b) Labour Charges \$280.00

Total for Part-By-Part Repair Cost \$280.00

(c) Lumpsum Repair (if applicable)

Total for Lumpsum repair cost after Less: 20%

Final Lumpsum Repair cost

3. Estimated normal period for repairs: 2 working days

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance

We confirm the estimates and finalized amount

Signature: LIM T S

Name: LIM T S

Tel: 62148398

Fax: 65468156

Signature: Kalvin

Name: Kalvin

Date: 8/11/17

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid				
3. Survey Fees	*****			
4. LTA Search Fee				
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks

COMFORTDELGRO ENGINEERING PTE LTD

Date: 08.11.2017

REPAIR ESTIMATE

Time: 08:56:07

Page: 1.

COMPANY: THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS: COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO: 305086376
REGN NO: SHC8177K
MILEAGE: 0000000000
MAKE: HYUNDAI
MODEL: I-40
DATE OF REGN: 09.06.2016
DATE/TIME IN: 05.11.2017 14:00
ACCIDENT DATE: 04.11.2017

JOB PARTS DESCRIPTION

QTY IND UNIT PRICE DISC% AMOUNT

PART REQUISITION

SUB-TOTAL : 0.00

JOB NATURE

00001 PANEL BEATING 100.00

00011 23-502 SPRAYPAINT ON AFFECTED AREA 180.00

SUB-TOTAL : 280.00

TOTAL : 280.00

MVA NAME & SIGNATURE
DATE

AUTHORISED: YES / NO
SURVEYOR NAME & SIGNATURE
DATE

ARC Repair TP(CLSO)1

JOB CARD Sales Order: JC NO.305086376

NAME

REGN NO

SHC8177K

MILEAGE

MAKE

HYUNDAI

FUEL

MODEL

I-40

05.11.2017 14:00

YR OF MANF

09.06.2016

TARGET DATE

CHASSIS CODE

KMHLE41UMGU091325

COMPLETION DATE/TIME

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

JOB CARD NO

Ident Date: 04.11.2017
TUES 3P 04.11.17

JOB DESCRIPTION

SL	LABOR CODE	DESCRIPTION
----	------------	-------------

TO BE PASSED OUT BY

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

Component Sup:

Est Price

SHC8177K

LIMITS

Vehicle No

SHC8177K

Sent to Advisor

Signature/Date

Name of Service Advisor

Date

To be kept by Service Reception upon collection

To be kept by Security Guard

COMFORTDELGRO ENGINEERING PTE LTD
REPAIR ESTIMATE*

VEHICLE NO : SHC 8177K

MAKE :

MODEL : HYUNDAI i40

Ag Asia - (PIP)

DATE 7/11/2017

LKK - Kelvin

TS

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper X repair			S 603.60	
	Rear Bumper Reinforcement			S 504.35	
	Rear Bumper Reinforcement Bracket (LH/RH) ?		S 180.00	S 360.00	
	Rear Bumper Side Bracket ?			S 49.00	
	Rear Bumper Clips X			S 22.00	
	Rear Bumper Sponge ?			S 143.40	
	Rear Bumper Under Cover X			S 225.00	
	SUB TOTAL			S 1,907.35	
	LESS 20%			S 381.47	
	DISCOUNTED TOTAL			S 1,525.88	
	Rear Bumper Reverse Sensor X			S 135.70	Nett
	Rear Bumper Rubber Mat X			S 50.00	Nett
				S 185.70	
	Labour Charge				
	Panel Beating			S 350.00	100
	Spray Painting Charge			S 200.00	180
	Wiring Charge			S 50.00	X
	R/Refix Reverse Sensor			S 120.00	X
	TOTAL LABOUR			S 720.00	
	ESTIMATE TOTAL			S 2,431.58	
<p>Kolva LKK</p> <p>7/11/17 1015hrs</p> <p>2 Days</p> <p>PIP</p> <p>After Repair photo</p>					
<p>This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.</p>					



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Avenue 3
Singapore 408865
Tel +65 6547 0000
Fax +65 6547 4883
www.police.gov.sg

Your Ref : CC3/AIG17021346/K1hb3
Our Ref : GIA/T00345/19B/0361
Date : 11 March 2019

CHIA YANG LENG (XIE YANMING)
49 LORONG 5 TOA PAYOH
#03-73
SINGAPORE 310049

Dear Sir / Madam,

**TRAFFIC ACCIDENT INVOLVING VEHICLES SHC8177K & SKD192C ON 04.11.2017 @
2005 HRS ALONG GEYLANG ROAD TOWARDS KALLANG**

I refer to the above accident.

2 We have been informed by your insurance company, **AIG Asia Pacific Insurance Pte Ltd**, that you have yet to report the above accident despite a reminder. Please do so with the said insurance company as soon as possible.

3 If you were not involved in any such accident, please inform your insurance company as such.

4 Should you have any queries, you may contact your insurance company.

5 Thank you.

Yours faithfully,

**SSGT SELINA WONG
for HEAD
TRAFFIC INVESTIGATION
TRAFFIC POLICE**

 cc: AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#08-16 AIG BUILDING
SINGAPORE 079120
ATTN: VIC SANGHILAN – TEL: 6256 3561



By [Signature]

AIG Building
78 Shenton Way
#07-16
Singapore 079120

Tel: 65-6419-3000 (Call Centre)
WebSite: www.AIG.sg
Co.Reg.No. 201009404M

Mr Chia Yang Meng
49 Lorong 5 Toa Payoh
#03-73
Singapore 310049

BY ORDINARY POST
& REGISTERED POST

Date: 18 July 2019

Your Ref : SKD192C
Policy No: 1700036749

Our Ref: 9936402031SG

(Please quote our reference when replying)

ACCIDENT INVOLVING SKD192C & SHC8177K on 4
NOVEMBER 2017 ALONG JUNCTION OF GEYLANG
ROAD AND PIE/KPE

We refer to the above captioned matter and the letters from our adjuster, LKK Auto Consultants Pte Ltd, dated 9/11/2017, 22/1/2018, 25/2/2019, Traffic Police letter dated 11/3/2019, and email dated 29/4/2019.

It is with regret that both you/your driver have/has failed to report the accident at our approved reporting centres.

We wish to refer you to your Auto Policy under Condition 8, Part D – Your Policy Conditions i.e. Notification of Accidents and Claims Procedure, which states: -

Quote

"If the Vehicle is involved in an accident, whether or not it would give rise to a claim, You must report the accident to Our Approved Reporting Centre and take the Vehicle to Our Approved Reporting Centre for inspection within 24 hours of the accident or by the next working day."

Unquote

As you have failed to comply the above, we regret to advise that there is no indemnity granted for the above accident under your Auto Policy.

However, in the event of a Bodily injury claim is submitted by the other party and/or other parties involved in the captioned accident and we are required to resolve such claim(s) under Motor vehicle (Third Party Risk & Compensation) Act, we reserve all rights to seek recovery from you and/or re-direct the claim to you/ your driver for handling.

We sincerely hope that our position on this matter is clear.



e-Services (/content/policehubhome/homepage.html)

Log in

Status of Driving Licence

Qualified Driving Licence

Qualified Driving Licence Number

S7807035H

Status of Qualified Driving Licence

Valid

Class(es) of Qualified Driving Licence

3

Expiry Date

Lifetime unless revoked, suspended or disqualified

Provisional Driving Licence

Provisional Driving Licence Number

S7807035H

Status of Provisional Driving Licence

No Licence

Class(es) of Provisional Driving Licence

HOME (<https://www.police.gov.sg/>)

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NEWS & PUBLICATIONS (<https://www.police.gov.sg/news-and-publications>)

JOIN US (<https://www.police.gov.sg/join-us>)

FAQS (<https://va.ecitizen.gov.sg/cfp/CustomerPages/SPF/explorefaq.aspx>)

CONTACT US (<https://www.police.gov.sg/content/contact-us>)

E-FEEDBACK (/content/policehubfeedback/efeedback.html)

SITEMAP (<https://www.police.gov.sg/sitemap>)

Privacy Statement (<https://www.police.gov.sg/content/privacy-statement>) | Terms of Use

(<https://www.police.gov.sg/content/terms-of-use>) | Rate this Service

(<https://form.gov.sg/forms/spf/5b90934f64567e000fb2d9a6>) . © 2019 Singapore Police Force. A Member of The Home Team (<https://www.mha.gov.sg>).

Our Ref T 1117 / SHC8177K /CL(st)
Your Ref
Date 10-Nov-17

COMFORTDELGRO ENGINEERING

AIG ASIA PACIFIC INSURANCE PTE LTD
CHARTIS Building
78 Shenton Way
#07-16
Singapore 079120

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
275 Braddell Road Singapore 119471

Moravia +65 6381 6255
Faximile +65 6381 4752

www.cdge.com.sg

Workshops

Braddell

275 Braddell Road
Singapore 119471

Loyang

59 Loyang Drive
Singapore 508969

Bin Ming

263 Bin Ming Drive
Singapore 575717

Pandan

45 Pandan Road
Singapore 605298

Ubi

221 Ubi Road 1
Singapore 408642

Sengkang

24 Sengkang Lane
Singapore 758194

Sungei Kadut

1 Sungei Kadut Way
Singapore 729751

Yishun

111 Yishun Industrial Park A
Singapore 768732

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC8177K YOUR INSURED SKD 192C
AND OTHER ON 04.11.17

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHC8177K** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving **SKD 192C** we are submitting these claim for your consideration on behalf of the claimants

TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 299.60
2	4 days Loss of Rental @ \$ 125.00 per day	\$ 500.00
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	GIA / LTA Search Fees	\$ 5.35
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation	\$ -
Sub Total :		\$ 804.95

HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per days	\$ 320.00
Total Claims :		\$ 1,124.95

We enclosed herewith the following documents to support the claims: -

- a) Original repair bill and photocopies of photographs 9 pcs
b) LTA search slip/s of SKD 192C
c) GIA / Police report/s of SHC8177K
d) Letter of authority from owner / hirer / operator
(X) Photograph/s of Accident Scene () Certificate of Insurance
() Witness statement/s (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver

Yours faithfully

Cecilia Lee

Executive

CDGE Claims Department

Tel : 6214 8354 Fax: 6214 1843 Email : cecilialee@sparkcarcare.com

This is a computer generated letter. No signature is required

A member of

COMFORTDELGRO



Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 24 September 2019 11:37 AM
To: terence_chia@ymail.com
Subject: quantum breakdown of SHC8177K

Our Ref: CC3/AIG17021346/K1db3

CHIA YANG MENG
BLK 49 TOA PAYOH LORONG 5
#03-73
SINGAPORE 310049

Dear Sir/Madam,

ACCIDENT INVOLVING SKD 192C & SHC 8177K ALONG/AT GEYLANG ROAD ON 04/11/2017

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHC 8177K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head to rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please find below the adjusted breakdown for the proposed settlement amount to the claimant for your reference.

Cost of Repair (w/gst)	\$ 299.60
Loss of Rental (\$125 x 3 days)	\$ 375.00
Loss of Income (\$50 x 3 days)	\$ 150.00
LTA Search Fee	\$ <u>5.35</u>
TOTAL	\$ 829.95

Our surveyor is in the opinion that based on the damages sustained to the claimant's vehicle and the adjusted amount is already fair and reasonable.

We attached some inspection photos taken by our surveyor for your reference.

If you have further clarifications, please reply within 5 days from the date of this email, otherwise, we will proceed accordingly.

Please be informed that your No Claim Discount (NCD – if any) may be affected as a result of the claim against your policy.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LETTER OF AUTHORISATION

(HAR / RAR)

ACCIDENT INVOLVING
ALONG

I 40 SHCB177K , SKD192C
GEYLAND RD TWDS KALLANG RD, X JUNCTION NEAR TWDS PIE / KPE.

ON 04-Nov-17 20:05

I / We: YOUNG CHIN PENG (Hirer) NRIC No.: S1287405G

and/or TAN SEE HUA (Relief) NRIC No.: S1557810F

Fax Number: SHCB177K

heretby authorise ComfortDelGro Engineering Pte Ltd(CDGE)

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date: 06-Nov-2017

Name of Hirer: YOUNG CHIN PENG
Hirer NRIC: S1287405G

Signature:



Address: 685 HOUGANG STREET 61 #02-168
S30685

Contact No.: 91647835

Name of Relief: TAN SEE HUA
Relief NRIC: S1557810F

Signature:



Address: 444 HOUGANG AVE 8 #07-1599
S30444

Contact No.: 97538221

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, COMFORTDELGRO ENGINEERING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$299.60 (Repair Cost), S\$525.00 (Loss of ^{2016/17} Use/Rental), S\$5.35 (Disbursement) for vehicle no. SHC 8177K that was damaged pursuant to the accident which occurred on 04/11/2017 (date) along GEYLANG RD TWDS KALLANG RD X NEAR TWDS PIE/KPE (location) involving vehicle no/s SKD 192C. This is pursuant to the inspection conducted on 07/11/2017 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHC 8177K make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHC 8177K (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of October (month) 2017 (year)



Signed by appointed surveyor

 **AILEEN TAN**
Manager, Claims

Signed by "the workshop" (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
50 LOYANG DRIVE
SINGAPORE 508969

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

TAX INVOICE

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

#08-16 78 SHENTON WAY, CHARTIS BUILD
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHCS177K

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
09.06.2016

CHASSIS CODE
FMHLB41UM3U091325

INV. NO/DATE
91339924 09.11.2017

JOB NO.
305086376

ODOMETER READING

DATE/TIME IN
05.11.2017 14:00

Issued by : CHEWHEELING 09.11.2017 15:03:36
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91339924	299.60	

Our Ref: CT17110172

Date: 09 November 2017



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	04/11/2017 @ 20:05 hrs
ALONG	GEYLAND RD TWDS KALLANG RD X NEAR TWDS PIE/KPE
INVOLVING	SKD192C

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC8177K** (the "Taxi"). The Taxi was hired to **YOUNG CHIN PENG IC NO S1287405G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.00** per day (inclusive of GST).

Please be advised that the Taxi was insured with **First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Executive, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	TIME	N/A

DATE	NAME OF DRIVER	MILEAGE READING				MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		N/A
		1	2	3	4		FROM	TO	
1/11 (E)	Young	1	69	8	19	345	0601	1033	
1-11-17	ALBERT	1	70	1	59	270	1636	0230	
2	Young	1	70	4	60	281	0010	1038	
02/11/17	TSW	1	7	0	709	269	16.50	03.25	
3	Young	1	7	0	703	194	0618	1558	
3-11-17	ALBERT	1	7	1	253	350	1513	0352	
4	Young	1	7	1	349	126	0709	1613	
04/11/17	TSW	1	7	1	642	262	16.35	0440	
5	Young						1915		
5/11	Accident					70	1400		
8/11	repair				W	60		1200	

Long

Enquire Vehicle Insurer

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKD192C	04 Nov 2017 / 20:05:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#) [OK](#)

You are returning to a previous page. This page may be outdated.
Please click 'Refresh' to refresh the page.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Express

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	08 Nov 2017 Edit Reg		07 Nov 2017 00:00 Edit Adj Rpt	S\$280.00 Edit Estimates	S\$280.00 View Rpt		Pending for Survey Report Cancel Case


Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	CHIA YANG MENG(XIE YANMING), ID: 57807035H								
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Vehicle Reg. No.:	SHC8177K	Date of Loss:	04/11/2017 20:00 - :59 [16 Months and 26 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 9936492031SG	Policy/Cover Note No.:	1700036749 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKD192C	Policy No. (Claimant):	D-1572701MFSH						
		Excess:							
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300								
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000 ... [Handled by Loh, Chee-Heng] Chee-Heng.Loh@aig.com								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 21/10/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AIG_SG_EXPRESS (17/10/2019): Report Send Back Alerts - SHC8177K (TP) AIG_SG (30/11/2018): Re: Re: No OI GIA Report AIG_SG (09/11/2017): No OI GIA Report 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									















Claim Documents
















*SHC8177K (9936492031SG)
[SKD192C]
TP
COMFORT TRANSPORTATION PTE LTD
Nov 4 2017 8:05PM
[CHIA YANG MENG(XIE YANMING)]
ComfortDelGro Engineering Pte Ltd

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 [Upload Video](#) |
 [Upload Audio](#)

View [View in Browser](#)

Letters/Correspondences				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	(Draft)	Third Party Express Settlement – Payment Breakdown	 Edit		
2	31/07/19 11:19	Insurer Offer Letter/DV <small>[Offer superseded on 2019/10/16]</small>	 Load HTML		

Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
2	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
3	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
4	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
5	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
6	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
7	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
8	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
9	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
10	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
11	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
12	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
13	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
14	08/11/17 18:03	General View	 Load JPG	<input checked="" type="checkbox"/>	
15	09/11/17 17:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
16	09/11/17 17:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	
17	09/11/17 17:00	Reinspection Photo	 Load JPG	<input checked="" type="checkbox"/>	

Documentation				1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print	
1	08/11/17 20:08	TP ESTIMATE- MARKED	 Load PDF		
2	08/11/17 20:08	TP GIA REPORT	 Load PDF		
3	10/11/17 09:46	Non reporting letter	 Load PDF		
4	19/01/18 16:52	1st AR letter	 Load PDF		
5	25/02/19 10:20	2ND AR LETTER AND TRAFFIC POLICE LETTER	 Load PDF		
6	19/07/19 08:51	EMAIL TO WKSP REPUDIATE	 Load PDF		
7	30/07/19 10:10	Registered Mail Fee	 Load PDF		
8	01/11/19 15:35	WORKSHOP INVOICE	 Load PDF		
9	01/11/19 15:35	AUTHORISATION TO ACT FORM	 Load PDF		
10	01/11/19 15:35	Release Voucher	 Load PDF		
11	01/11/19 15:35	RENTAL RECEIPT	 Load PDF		
12	01/11/19 15:35	RENTAL MILEAGE	 Load PDF		
13	01/11/19 15:35	LTA SEARCH	 Load PDF		
14	01/11/19 15:35	LOD	 Load PDF		
15	01/11/19 15:35	LETTER TO OI	 Load PDF		
No	Finalized On	AIG Asia Pacific Insurance Pte. Ltd. (SG)	Thumbnail	Print	
1	29/04/19 17:36	Traffic Police letter - non reporting	 Load PDF		
2	24/09/19 10:47	OI GIA REPORT	 Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST[Reset](#)[Save](#)[Print](#)

There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)**Show Remarks To:** ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

NOTE: TO BE COMPLETED BY SURVEYOR

TEAM _____

THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	SKD192C (Insd veh)	Model:	HYUNDAI I40 1.7 D (A)
	SHC8177K (TP veh)		
Date of Accident:	04/11/2017		

Global Sum Settlement	:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Repair Estimate	:	\$	2,601.79
Final Repair Cost	:	\$	299.60
Loss of Use	:	\$	150.00
Rental (if any)	:	\$	375.00
LTA / GIA Search Fee	:	\$	5.35
Others:	:	\$	0.00
	:	\$	
Final Settlement Sum	:	\$	829.95

3.00 days at \$50.00 per day
3 days

Is Third Party Workshop GIA Registered? ☒ YES ☐ NO (Kindly indicate below)

A) For **Non GIA Registered Workshop**: Agreed Liability _____ (%)

B) For **GIA Registered Workshop**: BOLA Applicable: Yes/ ~~No~~ BOLA Scenario No: _____
 27
 BOLA Liability: _____ 100 (%) Assessed Liability (*): _____ (%)
 * Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks _____

Payment Instruction: Payee's Breakdown			
1)	ComfortDelGro Engineering Pte Ltd	:	\$ 829.95
2)		:	\$
3)		:	\$
4)		:	\$
5)		:	\$

JOANNE LEE KHANG MIN

01 Nov
2019

LKK Auto Consultants Pte Ltd

Date

Please attach all the supporting documents to the form.
 (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report;
 Medical Report/ Bill (if any))

LKK Auto Consultants Pte Ltd (Co. Reg No: 199807198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AIG17021346/K1DB3Q2-1

Date: 01/11/2019

REFERENCE

Handling Insurer: AIG Asia Pacific Insurance Pte. Ltd. Policy No: 1700036749
Claimant
Vehicle No : SHC8177K **Insured Vehicle No :** SKD192C
Date of Loss: 04/11/2017 **Nature of Claim:** TP **Claim No:** 9936492031SG

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SHC8177K**
 Make & Model: HYUNDAI I40, 1.7 D (A) Engine No: D4FDGU649789
 Reg. Date: 09/06/2016 (Man. Year: 2016) Chassis No: KMHLB41UMGU091325
 Colour: Blue Odometer: 171664 km
 Engine Capacity: 1685 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 Rear Tyre Size: 205/60 R16
 Front Left Side: Hankook 7 mm Rear Left Side: Hankook 7 mm
 Front Right Side: Hankook 7 mm Rear Right Side: Hankook 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,711.58	0.00	1,711.58	100.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	720.00	280.00	440.00	61.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	2,431.58	280.00	2,151.58	88.48
+ GST 7.00/7.00% (S\$)	170.21	19.60	150.61	88.48
Nett Amount (S\$)	2,601.79	299.60	2,302.19	88.48
+ Loss of Use (3.0 x S\$50.00/day) (S\$)		150.00		
+ Car Rental (3.0 x S\$125.00/day) (S\$)		375.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		829.95		

INSPECTION

Date of Assignment: 07/11/2017
 Date Inspected: 07/11/2017 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
 59 Loyang Drive
 Singapore 508969

Estimated Period of Repair: 2.0 days

Adjuster: KALVIN ANG WEI KUN

Manager: CHAN JIA LE

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	603.60 FL	*- FL
2	1		*REAR BUMPER REINFORCEMENT	Serviceable	504.35 FL	*- FL
3	2		*REAR BUMPER REINFORCEMENT BRACKET (LH/RH)	Serviceable	360.00 FL	*- FL
4	1		*REAR BUMPER SIDE BRACKET	Serviceable	49.00 FL	*- FL
5	1		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
6	1		*REAR BUMPER SPONGE	Serviceable	143.40 FL	*- FL
7	1		*REAR BUMPER UNDER COVER	Serviceable	225.00 FL	*- FL
8	1		*REAR BUMPER REVERSE SENSOR	Serviceable	135.70 FS	*- FS
9	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	2,093.05	0.00
- List Item Discount on L Items 20.00/20.00% (\$\$)	381.47	0.00
Total Parts (\$\$)	1,711.58	0.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	350.00	100.00
2	SPRAY PAINTING CHARGE	New	200.00	180.00
3	WIRING CHARGE	New	50.00	0.00
4	R/REFIX REVERSE SENSOR	New	120.00	0.00
Gross Labour Cost (\$\$)			720.00	280.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >