

Asher

Our Ref : T 0919/ SHA7351R /WT(st)

Date : 11-Sep-19

CDGE Taxi Claims Dept
59 Loyang Drive 4th Flr
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198900490

QBE INSURANCE (INT'L) LTD
1 Raffles Quay #29-10
South Tower
Singapore 048583

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHA7351R YOUR INSURED SJN9759T
AND OTHER _____ ON 03.09.19

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHA7351R which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SJN9759T we are submitting these claims for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	963.00
2	<u>2</u> days Loss of Rental @ \$ <u>114.95</u> per day	\$	229.90
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing / Medical / Transportation Fees	\$	-
	Sub Total :	\$	1,200.39

HIRER'S CLAIM

7	<u>2</u> days Loss of Income @ \$ <u>80.00</u> per days	\$	160.00
	Total Claims :	\$	1,360.39

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : SJN9759T
- c) GIA / Police report/s of : SHA7351R
- d) Letter of authority from owner / hirer / operator
 - () Witness statement/s () Towing/Medical bill/receipts () Certificate of Insurance
 - () Photocopies of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

William Tan

CDGE Claims Department

Tel: 6214 8737 Fax: 6214 18 Email : williamtan@cdge.com.sg

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408549

Senoko
24 Senoko Loop
Singapore 758156

Sungei Kadut
7 Sungei Kadut Way
Singapore 726791

Yishun
501 Yishun Industrial Park A
Singapore 756732

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 11 October 2019 9:51 AM
To: DERRICK21TAN@HOTMAIL.COM
Subject: ACCIDENT INVOLVING SJN 9759T AND SHA 7351R ON 03/09/2019

Our Ref: CC3/QBE19015748/K1eb3

11 OCT 2019

ADEN AUTOMOBILE

Dear Sir/Madam,

ACCIDENT INVOLVING SJN 9759T AND SHA 7351R ON 03/09/2019

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG**

**I 40 SHA7351R , SJN9759T
CHULIA STREET INFRONT ONE RAFFLES PLACE**

ON 03-Sep-19 19:30

I / We **QUEK AH WHYE** (Hirer) NRIC No.: **S1558151D**

and/or **LEE CHIN HIN** (Relief) NRIC No.: **SXXXX413H**

Taxi Number **SHA7351R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **04-Sep-2019**

Name of Hirer **QUEK AH WHYE**
Hirer NRIC **SXXXX151D**

Signature :



Address **856F TAMPINES STREET 82 #10-220
526856**

Contact No. **92717093**

Name of Relief **LEE CHIN HIN**
Relief NRIC **SXXXX413H**

Signature :



Address **813 TAMPINES ST 81 #05-548
520813**

Contact No. **91721693**

e

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : T0919/SHA7351R/WT(st)
Our Reference : VC013013

I/We, **COMFORT TRANSPORTATION PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **ONE THOUSAND AND THREE HUNDRED ONLY (S\$1,300.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ADEN AUTOMOBILE**', over damage to my/our vehicle **SHA 7351R** from an accident involving **SJN 9759T** at/along **CHULIA STREET INFRONT ONE RAFFLES PLACE**, which occurred on **03 SEPT 2019** at about **1930hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ADEN AUTOMOBILE**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 16th of (month) December (year) 2019

Signature

CLAIMS DEPARTMENT
COMFORTDELGRD ENGINEERING PTE LTD

Claimant's Name

AND DRIVE
SINGAPORE 00000

FIN/NRIC No.

Address

Company stamp if applicable

Witness's Signature

CLAIMS DEPARTMENT

Witness's Name

COMFORTDELGRD ENGINEERING PTE LTD
SLOVING DRIVE
SINGAPORE 00000

FIN/NRIC No.

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Our Ref: CT19090062

Date: 10 September 2019



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/09/2019 @ 19:30 hrs
ALONG CHULIA STREET INFRONT ONE RAFFLES PLACE
INVOLVING SJN9759T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA7351R** (the "Taxi"). The Taxi was hired to **QUEK AH WHYE IC NO SXXXX151D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (H)	
		892734	893077	893336		FROM	TO
01/09/19	Phan	892734	893077	277	0800	175	
1/9	Quok	893077	893336	343	1815	0557	
02/09	QUEK AH WHITE	893336	893537	259	0620	220	
03/09	QUEK AH WHITE	893537	893809	199	0710	172	
3/9	Quok	893809	893972	277	1815	0521	
04/09	QUEK AH WHITE	893972	894318	163	0640	175	
04/09/19	Accident Repair	894318	894318	0	1315	-	
05/09/19	Accident Repair	894318	894318	0	-	1345	

ComfortDekro Engineering Pte Ltd
 1301 Bedok North Ave 4
 Singapore 489945
 Rep No. 1995060-8W
 GST Reg. No. M2-8921817-3
 TAX INVOICE

Receipt No: 13656233
 Dealer: CHEE HONG
 Sales On: 04/09/2019 5:12 am
 Hired NRIC No: SXXXXX4131
 Value No:
 Sale Type:
 Counter (C):
 Item: 10/231
 Date: 11/23/2019

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SJN9759T	03 Sep 2019 / 19:30:00	Successful	Q01	QBE INSURANCE(SINGAPORE) PTE LTD

Previous

OK

Asher Sng (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 13 December 2019 11:58 AM
To: Asher Sng (LKKAuto); Syaheeda Nacah Binte Mohamed Othman
Cc: claims-singapore
Subject: [VC013013] [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Hi Asher

Kindly proceed with the settlement.

regards

Jenny Toh

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#) [LinkedIn](#) [Twitter](#)



From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 13 December 2019 11:49 AM
To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Hi Sir,

We refer to our email dated 13/11/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Wednesday, 27 November 2019 3:05 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>; 'Syaheeda Nacah Binte Mohamed Othman' <syaheeda.othman@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Hi Sir,

We refer to our email dated 13/11/2019.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: Asher Sng (LKKAuto)

Sent: Wednesday, 13 November 2019 11:14 AM

To: Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>
Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Your ref : TBA
Our ref : CC3/QBE19015748/K1eb3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$1,300.39 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 1,957.42	\$ 963.00
2. Loss of Rental (2days x \$114.95)	\$ 229.90	\$ 229.90 (2days x \$114.95)
3. Loss of Income (2days x \$80)	\$ 160.00	\$ 100.00 (2days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
	Total : \$ 1,300.39	

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Tuesday, 10 September 2019 9:15 AM

To: Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Dear Janice,

Enclosed is the SJN 9759T LTA search.

Please verify.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Friday, 6 September 2019 8:41 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

Hi Shu Pei

SJN9759T is not insured with us.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Shu Pei (LKKAuto) <shupeil@lkkauto.com>

Sent: Thursday, 5 September 2019 5:13 PM

To: Jenny Toh <jenny.toh@qbe.com>; Janice Goh Siew Geok <janice.goh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SJN9759T (OI : QBE - TBA) AND SHA7351R (TP : LKK REF - CC3/QBE19015748/K1eb3) on 03.09.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7351R at M/s ComfortDelGro Engineering Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeei@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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