

Re: FBP1493X AUTHORIZATION TO REPAIR - Mandate Approved & Labour Consistency

Shirley Hiew (LKK Auto)

Mon 9/9/2019 9:09 AM

To: Sbk E <sbk5643e@yahoo.com>

Cc: SUR <sur@lkkauto.com>

Hi Kwan S.H,

Kindly refer to the below email above matter given by AIG.

As instructed by our client, please proceed to repair the insured vehicle **FBP 1493X** (Excess \$ 600/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right not to pay if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>**Sent:** Sunday, 8 September 2019 5:47 PM**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>; Sbk E <sbk5643e@yahoo.com>**Cc:** Fong, Andy-SY <Andy-SY.Fong@aig.com>; SUR <sur@lkkauto.com>**Subject:** RE: FBP1493X AUTHORIZATION TO REPAIR - Mandate Approved & Labour Consistency

Hi Both,

Mandate approved. Revise estimate are to be the tally with accident statement and parts given for labour to confirm.

Resurvey for check, supplementary and after paint require.

- Rider ride back home after the accident. **Towing Charges to be remove**
- Labour **To Remove/ Refit, Replace (if damaged) Check And straighten Front Sport** Rims not require unless the parts changed or removed
- Labour **Spray Painting** to indicate which body panel require

Thanks

Regards,**Thaddaeus Ng****AIG**

Motor Claims Surveyor

Claims|AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1929|Fax +(65) 6835 7416 Hp +(65) 8876 5433

Thaddaeus-HC.Ng@AIG.com | www.AIG.com.sg

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>**Sent:** Friday, September 6, 2019 5:33 PM

To: Sbk E <sbk5643e@yahoo.com>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>; Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>; SUR <sur@lkkauto.com>

Subject: [EXTERNAL] Re: FBP1493X AUTHORIZATION TO REPAIR

This message is from an external sender; be cautious with links and attachments.

Hi Kwan S.H.

Kindly refer below email.

FBP 1493X OD / 2214019185SG



Shirley Hiew (LKK Auto)

Fri 6/9/2019 4:16 PM

Thaddaeus-HC.Ng@aig.com; SUR; 'Fong, Andy-SY' <Andy-SY.Fong@aig.com> ✉



Dear Thaddaeus,

Kindly let us have your authorization approval.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E <sbk5643e@yahoo.com>

Sent: Friday, 6 September 2019 4:44 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Ng, Thaddaeus-HC <Thaddaeus-HC.Ng@aig.com>; SUR <sur@lkkauto.com>

Cc: Fong, Andy-SY <Andy-SY.Fong@aig.com>

Subject: RE: FBP1493X AUTHORIZATION TO REPAIR

Dear Sur

Please seek permission from AIG to authorise for FBP1493X. I have include Thadd from AIG in this email. Thank you very much for your attention.

Regards,

Kwan S. H.

Director

Bike Production Pte Ltd

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