ASS. REC. BY:	REF: es CT119015730/Kgd3n2 Special Instruction:
. Surveyor :)	ABSTORMAN (GIRCE)
From (Person)	(hory Boon Sen of CPI Date/Time: 5/9/190 9.240r
Estimated Cos	
OD (TP) WS	TTP RES / OD RES / EVA / INV / MV / CS
To Inspect Ve	
at Workshop i	Vs LOH Heng Tol: 64532237.
of	BIK 176 Sin Mind Drive # 03-08
Policy No:	mpcsN 19327919000 Claim No: SNM19D204138 CO2
Sum Insured:	Excess:
Make of Veh: (Client's Record	D.O.A. 31 8 19
CA / REV	REP. / REV 24 HRS H.O.D. Endorsement:
	0. SIGMO SIGNO Person Contacted: Denny Vehicle DOUT
Date/Time	Action/Instruction Talipanty (
	(SBL 2222B-CC3/MC/9015535/Kg3 OVA:31/08/2019
	SMC98167-03/ MU19015535/ Kg3 . DA: 3/8/2019
colalidi	MCASIGT-CC3/MC19016535/Ka3 Dop: 3/8/2019 205/ already confirmed with Boon son the accident date
	3/8/19.
MI CONTRACTOR	

ASSIGNMENT

From	Dale. 5/9/19	Veh No: SBC 22	128BReam 01 17
Estimated Cost:		Type: M.Car / M.Cycle / Bus / Van /	
OD (TP) WS / TP RE	S/OD RES/EVA/INV/MV	Truck / Trailer or	
To Inspect Vehicle No	SBL 2222B	Make: Citrory	PSS 00 1560
at Workshop m/s	LOH Heng	Colour M. Blue	A/C: Insured / Std / NI / NA
of B11C 176	Sin Ming Drive # 03-08	Sp.Reading 61027	T/Radio: Insured / Std / NI / NA
Insured:	30,1104	Eng/No:	
Policy No.		11.7-4.000	BHZTG-5 502833
Claims No.		Gen. Cond: Good Fair / Poor / Burn	
Sum Insured:	Excess:	Steering: Inorder / Jammed / Leaked	d/Burnt or
(Client's Record)		Brake: Inorder / Jammed / Leaked	I/Burnt or
Make of Veh:		Modi: Nil / S/Rim / STO A/Rim	or
		Tyre Size: F:	225/50ZR17
(Policy Condition)		R:	
Remark: The veh had	commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA	MIC OHTSU / PIR / SUMI /
repair at the	time of inspection.	TOYO/YOKO or	
Bal. or Market Value:		Front	Rear
IDAC Accident Rport:	Consistent? : Yes or No	R/Bal. 5 mm	R/Bal. 6 mm
GIA / PR Seen:	Consistent?: Yes or No	L/Bal5 mm	L/Bal. mm
Est. Repairs:	02 days Res.: Yes or No	D.O.A. 30/8/19	D.O.I. 578/18
Lum Sum:	20 % 3 Val.: Yes or No	'Survey held at	
CA / REV / REP.	. 1 24 HRS 14P	Des. of Damages : Frt / Rear / O/S	/ N/S / U/C / Rooftop or
	Vehicle: IN / OUT	Rec o	9/1
Date:	Person Contacted:	The U/C / Chassis frame / Boo	ly Structure affected due to collision.
Date / Time Acti	on / Instruction	10.00	
	date of accordent should	1 1 SEP 2019	
Date/Time, File Pass to?	Parameter 1	Days Of Repair: 2	
11/9 pr vies	: Final Report	Resurvey No. of Trip:	Survey Fee:
Date/Time, File Return to?	A da P		Transportation:
2)	Add Fee)S+PSSI
Papert Formet:	MER-TO	Interview (\$) Floio
	MER-TP 2050	Tech, Inve Ck) (4)41)
Lump Sum / LDC:	1050	West end 15	- I - I - I - I - I - I - I - I - I - I
			220

Nivitha (LKK Auto)

From:

Chong Boon Sen

boonsen.chong@sg.cntaiping.com>

Sent:

Thursday, 5 September 2019 9:24 AM

To:

Danny Loh

Cc:

assignments

Subject:

RE: OUR REF: SNM19D204138-SMC9816J-TKL - FW: 3rd party claims SBL2222B

WITHOUT PREJUDICE

Dear Sir

We will be assigning M/s LKK Auto Consultants Pte Ltd to survey your client's vehicle.

Aside to LKK,

Please proceed to survey the third party vehicle on WP basis.

Thank you.

Chong Boon Sen

Claims Executive Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Danny Loh [mailto:lohheng0308@yahoo.com.sg]

Sent: Thursday, 5 September, 2019 9:18 AM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: Re: OUR REF: SNM19D204138-SMC9816J-TKL - FW: 3rd party claims SBL2222B

Hi Boon Sen,

we prefer LKK to survey the accident vehicle at our workshop.

Kind regards,

Loh Heng

Danny

On Wednesday, 4 September 2019, 05:44:51 pm GMT+8, Chong Boon Sen < boonsen.chong@sg.cntaiping.com > wrote:

Without prejudice
Dear Sir,
LKK
STA
LBS
Chong Boon Sen
Claims Executive
Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 M: (65) XXXX XXXX F: (65) 6222 1033
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG 3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 63896171 M: (65) XXXX XXXX F: (65) 6222 1033
From Claims Day 4 6 071
From: Claims Dept of CTI Sent: Wednesday, 4 September, 2019 3:27 PM
To: Tan Kah Leong < KahLeong. Tan@sg.cntaiping.com >; Alfred Toh < alfred.toh@sg.cntaiping.com >; Chee So Chow < sochow.chee@sg.cntaiping.com >; Chong Boon Sen < boonsen.chong@sg.cntaiping.com >; lohheng0308@yahoo.com.sg
Subject: OUR REF: SNM19D204138-SMC9816J-TKL - FW: 3rd party claims SBL2222B

Dear Boon Sen,

Please assist to conduct PRs for SBL2222B.

Note: officer in charge – Kah Leong 63896193.
Thank you
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 F: (65) 62247175
W: www.sg.cntaiping.com FB: www.facebook.com/chinataipingsg/ WeChat: 太平狮城 Taiping SG
Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.
From: Danny Loh [mailto:lohheng0308@yahoo.com.sg]
To: Claims Dept of CTI
Subject: Fw: 3rd party claims SBL2222B
Sent from Yahoo Mail on Android
Forwarded message
From: "Danny Loh" < lohheng0308@yahoo.com.sg>
6: "claimsdept@sg.cntaiting.com" <claimsdept@sg.cntaiting.com></claimsdept@sg.cntaiting.com>
`e·

Sent: Tue, 3 Sep 2019 at 15:25

Subject: 3rd party claims SBL2222B

Hi motor claims dept.
we submit a 3rd party claims SBL2222B with attachment for your perusal.
Kind regards,
Loh Heng
Danny
This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com
This email has been scanned by the Symantec Email Security.cloud service. For more information please visit http://www.symanteccloud.com

8 9

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	
	ACCIDENT STATEMENT
Date Of Report	02/09/2019 10:03
Date Of Accident	30/08/2019 15:30
Exact Location Of Accident	HEARTLAND MALL AT KOVAN CARPARK
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SBL2222B
Insured/Policyholder	
Name Of Registered Owner	YONG JIN GIAP
NRIC No	S1121769I
Email Address	KELVINYONGSG@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96288892
Alternative Phone No	OTHERS-96288892

Vehicle Particulars

Manufacturer CITROEN

Model DS5 1.6 BLUEHDI

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE USE

Are you claiming under your own insurance policy

for repair to your vehicle?

Name of Insurance Company

NO

If No, Please state action to be taken

REPORTING ONLY

Vehicle Category

PRIVATE CAR

18/12/1973

Insurance Company

Type Of Coverage CO

AIG ASIA PACIFIC INSURANCE PTE. LTD. COMPREHENSIVE

Fleet Policy NO

Policy Number 2100497568-02

Cover Note Number

Date Of Driving Pass

Driver

 Name of Driver
 YONG JIN GIAP

 NRIC No
 \$1121769I

 Date Of Birth
 18/09/1955

 Occupation
 OUTDOOR

Driving Experience 45 YEARS AND 8 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-96288892

Fax Number

Contact Number OTHERS-96288892

EMail Address KELVINYONGSG@GMAIL.COM

Address

5 LENTOR CRESCENT

Postcode

786672

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

involved in the accident

NO 2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged?

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

1

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

SMC9816J

Vehicle Make/Model/Colour

BMW

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The Issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 Interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(Including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

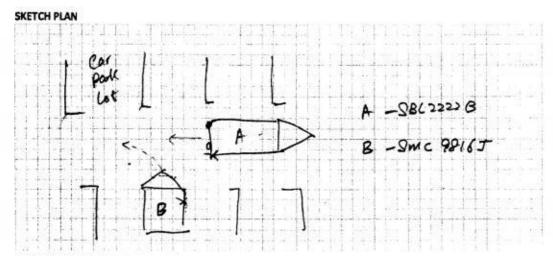
Policyholder's Signature

-2 SEP 2019

10:03 Ami

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature

NRIC/FIT No.: S6840583A



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Cove	th car	Park	, I v	vas wai	1.4 to	r Car	that Mal Park Let the Let hit
My	car 1	umber	286	2222 B	, and	when	th let
ave	ulable.	I se	derend	my car	and	was	hit
by	cal	Smc (2816 J	•			
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			and the second				
		- Capaci					
122-11-20-							
						0.10,0	

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time: SEP 2019

Driver's Signature (If driver is not the policyholder) Date & Time: Reporting Centre Personnel's Signature
Name:
Poh Kwee Choo
S8840583A

OCATURE Shellefishform ins



GENERAL
6 RATHER CHAY PLB-00 Singapore 048390
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MODELANT NOTE: Die

PARTICULARSOF PEI	ADDENDUM	
Original Report No :	SONMAKINGTHEAMENDMENTS: MLHM19115468-01	Vehide Registration No: \$81,2228
Name(asshownin NRIC): YONG JIN GIAP		NRIC/FIN/Passport No : S 112 17 69 /1
(*Vehicle Driver / Vel	lease delete as app	
Address	S Lentor Crescent	Singapore(786474
Contact (Tel)	Mobile No.:	9628889
Email Address	Kelvinyongsg @gmail. com	
Date of Accident	. 31/08/2019 Time of	Time of Accident: 15:30
Place of Accident :	HEARTLAND MALL AT KOVAN CARPARK	
Insurance Company:	insurance Company: AlG Asia Pacific Insurance Pte Lid	
I have made a report on the above make the following amendments:	have made a report on the above mentioned accident and would like to include additional information or make the following amendments:	like to include additional information or
" The accident date	" The accident date should be 31/08/2019. That's all."	
		(3)
YOUR JINGING / KANY	to / Kakiga	THE STATE OF THE S
Policyholder / Driver's Signature Date: $6/9/501$?		E N

Accident Insurance Claims

9-Mar-19

China Tai Ping Insurance Pte Ltd

Singapore

Attn.: Motor Claim Department

Re: Estimated Quotation

Vehicle No. SRI 2222R (Citroon DSS)

S/N		An	nount (S\$)
Α	PART REPLACEMENT		
	Rear bumper Buc Ins	s	1,290.00
	Rear right tail lamp	\$	548.00
	Rear bumper braket n/c,'w pix	\$	219.00
	Rear bumper reverse sencor	\$	197.00
	Sub -total	\$	2,254.00
	less.5% / 0 {	\$	2,141.30
В	LABOUR CHARGES		
	To remove and refix new parts .knocking side panel	\$	380.00
	Respray of damaged area	\$	550.00
	GRAND TOTAL OF A & B	s	3,071.30

Not Nomain Uly & 2050h Renny Afa Paint 20an

LKK Auto Consultants hence notify the Repairer of the following:

• To resurvey before other entry pointing

• To display damaged part(s) during resurvey

- · Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Block 176 #03-08 Sin Ming Autocare Sin Ming Drive Singapore 575721 Tel: 64532237 / 64530797

Fax: 64556384

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/CTI19015730/KQD3N2

Date:

13/09/2019

REFERENCE

Handling Insurer:

China Taiping Insurance

(Singapore) Pte. Ltd.

Policy No:

DMPCSN19327919000

Claimant Vehicle No:

SBL2222B

Insured Vehicle No:

SMC9816J

Date of Loss:

31/08/2019

Nature of Claim:

TP

Claim No:

SNM19D204138C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Rea No:

Make & Model:

SBL2222B

CITROEN DS5, 1.6 (A) 16/01/2017 (Man. Year: 2016)

Engine No:

10JBHC3045623

Reg. Date: Colour:

Metallic Blue

Chassis No: Odometer:

VF7KFBHZTGS502833 66027 km

Engine Capacity:

1560 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Yes Footbrake (Serviceable): No Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Front Tyre Size:

225/50ZR17

Rear Tyre Size: Michelin 5 mm

225/50ZR17

Front Left Side:

Michelin 5 mm

Rear Left Side:

Michelin 6 mm

Front Right Side:

Rear Right Side: Michelin 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS Parts Missellaneaus Items	Repairer's 2,141.30 0.00	Adjuster's 2,028.60 0.00	Difference 112.70 0.00	Diff % 5.26
Miscellaneous Items Labour	930.00	560.00	370.00	39.78
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$) Approved Total (Overridden) (S\$)	3,071.30	2,588.60 2,050.00	482.70	15.72
Nett Amount (S\$)	3,071.30	2,050.00	1,021.30	33.25

INSPECTION

Date of Assignment:

10/09/2019

Date Inspected:

05/09/2019 Inspected At:

Loh Heng (HQ)

176 Sin Ming Drive, #03-08 Sin Ming

Auto Care

Singapore 575721

Estimated Period of Repair:

2.0 days

Adjuster: KENNETH KONG

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce	
Part Source:	: MRM-SG	Version: 1.0 (Last Synchronised: 13 Sep 2019)
Parts:	144	CITROEN DS5 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for SBL2222B)
Validity:	These estimat numbers with	es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values n	ot in reference catalogue are prefixed with an asterisk *.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Buckled/Dented	1,290.00 FL	*1,290.00 FL
2	1		*REAR RIGHT TAIL LAMP	Cracked	548.00 FL	*548.00 FI
3	1		*REAR BUMPER RETAINER	Distorted	219.00 FL	*219.00 FI
4	1		*REAR BUMPER REVERSE SENSOR	Scratched/Shorted	197.00 FL	*197.00 FI
F=Fra	anchise	part. L=ListIte	emDisc.		3.0000000000000000000000000000000000000	
				Sub Total (S\$)	2,254.00	2,254.00
			- List Item Discount on	L Items 5.00/10.00% (S\$)	112.70	225.40
				Total Parts (S\$)	2,141.30	2,028.60

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labo	our Items			
1	TO RMEOVE AND REFIX NEW PARTS.KNOCKING SIDE PANEL	New	380.00	200.00
2	RESPRAY OF DAMAGED AREA	New	550.00	360.00
	Gross Labor	Gross Labour Cost (S\$)		560.00
	Report was unsubmitted duri	ng this print-out.		

< END OF ESTIMATES >