# SK Automobile Pte Ltd

23 Kaki Bukit Ave 4 #03-01

Vicom Inspection Centre (South Wing) S(415933)

Tel: +65 6789 5155 Fax: +65 6783 5155

Co. Reg No.201500047H GST Reg No. 201500047H

Date

: 24.02.2020

Your Ref

: PC 7946U

To

: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Thru

: LKK AUTO CONSULTANTS PTE LTD

Attn

: MOTOR CLAIM DEPARTMENT

Dear Sir/Mdm,

RE: THIRD PARTY CLAIM FOR SGG 3188C & PC 7946U on 27.08.2019

We refer to the above matter.

Attached copies of the following for your perusal:

- 1) Tax Invoice No. 20020097 (S\$16,371.00)
- 2) Loss Of Rental 12 days @ S\$300.00 (S\$3,600.00). Rental Agreement & Tax Invoice
- 3) Letter Of Authorisation
- 4) LTA Search Fee (S\$2.00)

Please look into the above claim and let us have your payment of \$\$19,973.00 the soonest.

Thank You.

Yours faithfully,

Julie

E-mail: julie@skauto.com.sg



ROC No.: 201500047H 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre (South Wing) S415933 Tel: 6789 5155 Fax: 6783 5155

# **LETTER OF AUTHORIZATION**

To Workshop : SK Automobile Pte Ltd	
Fr Owner's Name : Lim 6hee Soon	
Company (if any) :	
Address : 324) Simon Place SC	546005)
NRIC No : 3/5/40/5A	
Accident on : 27.08.19 involving vehicle(s	
Along: Jalun Brikit Merah Lo	wer but a lowerds CTE
I/We, Chee Soon registration noSGG 3188C hereby do autho abovementioned vehicle.	the owner of motor vehicle, orize you to commence repairs to my
I/We confirm that you are authorized to handle the repsettle my claims relating to the above mentioned accide third party/parties or insurers (excluding my own insurbehalf, to facilitate the third party claim for me/us.	nt, which I/we may have, against the other
You are hereby authorized to execute and/or sign any or regarding my/our claim/case for my convenience. You my/our behalf monies/claims, correspondences in connections.	are also hereby authorized to receive on
I/We confirm that in the event of an unsuccessful claim insurer for the damages caused to my vehicle, I agree incidental expenses incurred by you or to lodge an own cover the expenses incurred	to pay all repair costs, car rental and any
Witness's Name : Da	te:27.8.19
Witness's Signature : Ov	vner's Signature :



ROC No.: 201500047H 23 Kaki Bukit Ave 4, #03-01 Vicom Inspection Centre (South Wing) S415933 Tel: 6789 5155 Fax: 6783 5155

To: Ofina Paipint Insurance (spore) Pte Ga

Dear Sir/Madam
Accident involving 5663 990 and 707946U on 27-8.19
Accident involving S663199C and PC71946U on 29-8.19  At/along Jalan Butt Menh Lower Duta Toward, CTE
I/We, Lim Ghee Soon, am the registered
owner of the motor vehicle no. SEE 3/99 C
Please note that I have assigned all compensation monies due to me/us in the above said accident to
M/S SK Automobile Pte Ltd.
I/We, hereby authorized you to release all compensation monies pertaining to the above-mentioned
accident to M/S SK Automobile Pte Ltd and forward your settlement cheque to M/S SK Automobile
Pte Ltd whom I have authorized to collect the said compensation/monies.
dis
Signature of Claimant Witness

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries eastwood in the same accident.

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN3006951900

Claim No : SNM19D204059C02/LKKDS

Claimant : LIM GHEE SOON

: \$\$18,293.00

DOLLARS EIGHTEEN THOUSAND TWO HUNDRED AND NINETY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SGG 3188C Insured Vehicle No. : PC 7946U

1 27/08/2019

Place of Accident : JUNCTION OF BT MERAN & LOWER DELTA TO OUTRAM MRT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHIMA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

BT & TAN TRASHPORT PTE LTD Insured Name

FONG YOKE HAI Driver Name

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PIE, LTD.

(1) General Damages	3\$
(2) Cost of Repair/Secoss	\$\$ 16,371.00
(3) Loss of Use/Rental/Ferning (4) CIN/Felice Reports/	59 1,920.00
Investigation-Results/Search Fees	\$5 2.00
(5) Medical Reperts/Expenses	\$\$
(6) Survey Pees/P.T. Fees	SS
(7) Cost including Disbursement	55
TOTAL	. S5 18,293.00

Claimant Name : LIM CHEE SOON

NRIC No: 51514015A

26 Feb 2021

# SK AUTOMOBILE PTE LTD

23 Kaki Bukit Ave 4 #03-01 Vicom Inspection Centre (South Wing) S415933 Phone +65 6789-5155 Fax +65 6783-5155 CO Reg No. 201500047H GST Reg No. 201500047H

# **TAX INVOICE**

DATE:

24.02.2020

**INVOICE #** 

20020097

**VEH REG NO:** 

SGG 3188C

## Bill To:

# CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DESCRIPTION	AMOUNT
Being cost of repair inclusive of labour charges, parts and accessories for the abovementioned vehicle.	\$ 15,300.00
Sub.Total	\$ 15,300.00
7% GST	\$ 1,071.00
Total	\$ 16,371.00

Make all cheques payable to "SK AUTOMOBILE PTE LTD"

THANK YOU FOR YOUR BUSINESS!



# CARS FOR RENT (2016) PTE LTD

5 TANAH MERAH KECHIL ROAD #17-05 SINGAPORE 466665 TEL: 6789 5155 FAX: 6783 5155

# **INVOICE**

DATE INVOICE # 11/09/2019 VII19425

**TERMS** 

VEH REG NO

# Invoice To: LIM GHEE SOON

32A SIMON PLACE SINGAPORE 546005

			SGG3188C	DUE ON RECPT
	DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
	CAR RENTAL FROM 29/08/19 TO 10/09/19	12	\$300.00	\$3,600.00
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			#	
	· ·			
		-1	TOTAL	\$3,600.00



# CARS FOR RENT (2016) PTE LTD

5 Tanah Merah Kechil Road #17-05 \$ 46665 Tel: 6789 5155 Fax: 67835155 No: 3853

VEHICLE RENTAL AGREEMENT SGG 3188C ROC No: 201609732N Replace Veh No: Vehicle No: HIRER'S PARTICULAR Mileage Out: Mileage Out Name: (as in I/C) Auto / Manual Make & Model: EXUS ISONO NRIC/PASSPORT No: . Group: Address (Res) OUT : Date Time: HIRE/PERIOD EXPIRY. Name & Address of Employer -YES / NO Excess **COLLISION DAMAGE WAIVER** YES / NO PERSONAL ACCIDENT INSURANCE \_\_\_\_ Driving Exp: Occupation: \_\_ CHARGES Driving Licence No: \_\_\_\_\_ D/L Type: Local //intermational per day 00 Daily 1 Issue Date: \_\_\_\_\_ Date of Birth: 26/05/196 Tel: (O) \_\_\_\_\_\_ (R) \_\_\_\_\_ HP/PG \$728 6 Weekly @\$ per week per month Monthly 08 ADDITIONAL DRIVER'S PARTICULARS @\$ per hour Name: (as in I/C) Hours NRIC/PASSPORT No: \_ @\$ Others Address (Res):\_ per day/month CDW @\$ per day/month Driving Licence No: \_\_\_\_\_ D/L Type: Local / International @\$ PAI Date of Birth: **Delivery Service** Issue Date: Driving Exp: Occupation: . SUB-TOTAL \$ VEHICLE CHECK LIST PETROL LEVEL 3/4 F Out F 1/4 1/2 REAR 3/4 E 1/4 1/2 DENTS **EXTENSION** Collection Service 00 TOTAL CHARGES A - ACCIDENTS Rented out by: NDICATE FRONT TOP RIGHT Hirer's Signature ACCESSORIES CHECK S/Tyre Cig Lighter Ashtray Jack **Hub Caps** STD Tools Addition Driver's Signature CD Catridges Radio / Class

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

### \* IMPORTANT

- 1. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 2. ALL PARKING AND THAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRLE. AN ADMINISTRATIVE STATE SHOWN PER DAY, INCLUSIVE OF CDW AND /OR PAI WHERE APPLICABLE.

  3. THE HIRLER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND /OR PAI WHERE APPLICABLE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	the Owner shall not under any circus anoes for field to make any rayment shall need to to no independent of the shall need to the file of
10/9	l'eoch			llarts and elottlev bigs eff to view in which the niver shall and in a little even obtains and in a signature of Hirer/DRIVER



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

# Third Party Insurer Enquiry

Our Ref No:

GR-19-140121

Date of Request:

28/08/2019

Your Ref No:

Online Purchase

SK Automobile Pte Ltd 23 Kaki Bukit Avenue 4 #03-01 Vicom Inspection Centre Singapore 415933

Dear Sir/Madam,

Enquiry Date

28/08/2019

Enquiry By

Juliana Binte Johari

TP Vehicle No.

PC7946U

Accident Date

27/08/2019

Fnauiry Result

Enquiry Result			Insuran Tol No	
TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.	
200 - 200 -	China Taiping Insurance (Singapore) Pte. Ltd.	22/01/2019-21/01/2020	6389 6111	
PC7946U	Crima raiping insurance (emgapere) i ter zia:			

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



# GENERAL INSURANCE ASSOCIATION OF SINGAPORE RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580 Phone: +65 6224 0010 Fax: +65 6224 0030 Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

## TAX INVOICE

Our Ref No:

GR-19-140121

Date of Request:

28/08/2019

Your Ref No:

Online Purchase

SK Automobile Pte Ltd 23 Kaki Bukit Avenue 4 #03-01 Vicom Inspection Centre Singapore 415933

Dear Sir/Madam,

Enquiry Date

28/08/2019

Enquiry By

Juliana Binte Johari

TP Vehicle No.

PC7946U

Accident Date

27/08/2019

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

[XI GIRO [] Cash [] Cheque



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/CTI19015696/Ada3

20 FEBRUARY 2020

## BT & TAN TRANSPORT PTE LTD

7030 ANG MO KIO AVE 5 #03-19 NORTHSTAR @AMK SINGAPORE 569880

Dear Sir/Madam,

# ACCIDENT INVOLVING PC 7946U AND SGG 3188C ON 27/08/2019

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SGG 3188C against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua

DID: 6841 2928 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

## Jaslin Kok (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Thursday, 18 February 2021 11:23 AM

To: Jaslin Kok (LKK Auto)
Cc: Claims; Admin A

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident

Involving PC7946U AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on

27/08/2019

Dear Sir/Mdm (LKK),

Please proceed to offer \$18,533 as proposed.

Regards,

### Irene Tay

Executive

Claims Department (Motor Division)

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Monday, January 11, 2021 5:28 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U AND

SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Alfred / Irene

We refer to our email on 28/12/2020.

### Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 28 December 2020 8:56 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims < claims@transcab.com.sg>; Admin A < admin-a@lkkauto.com>

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U AND

SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Alfred / Irene

We have offered Third Party Workshop @ **\$18,053.00**. However it was rejected as Third Party vehicle is a Toyota Lexus IS200-20.CC and they counter proposed \$220/day

	PROPOSED TO TP	REVISED - TO OFFER
1. Cost of Repair (w/GST)	\$ 16,371.00	\$ 16,371.00
2. Loss of Rental (12days x \$140.00)	\$ 1,680.00	\$ 2,160.00 (12 days x \$180.00)
3. LTA Search Fee	\$ 2.00	\$ 2.00
TOTAL	\$ 18,053.00	\$ 18,533.00

## Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you. Best Regards,

**Jaslin Kok** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [mailto:alfred.toh@sg.cntaiping.com]

Sent: Friday, 20 November 2020 3:12 PM

To: Jia Le (LKK Auto); Admin A

Cc: Irene Tay; Hsiao Tong (LKKAuto); Claims Dept of CTI; Alfred Toh

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U AND

SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

LKK REF - CC6/CTI19015696/Ada3

CTI REF - SNM19D204059C02/PC7946U/TAYHP

**Dear Sirs** 

We refer to your email, reminders and telephone conversation between your Mr Yu and the undersigned on 19 November 2020 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$18,053.00.

We await your payment advice to enable our Irene Tay to act accordingly.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>. Any inconvenience caused is much regretted.

#### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183

Email: <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>
<a href="mailto:alfred.toh@sg.cntaiping.com">alfred.toh@sg.cntaiping.com</a>

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>
Sent: Wednesday, November 18, 2020 9:43 AM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>; Admin A < <a href="mailto:admin-a@lkkauto.com">admin-a@lkkauto.com</a>>

Cc: Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Alfred Toh < <u>alfred.toh@sg.cntaiping.com</u>>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

**Subject:** RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

\_\_\_\_\_\_

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

**Sent:** Friday, 9 October 2020 1:18 PM **To:** Claims Dept of CTI; Admin A

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

**Subject:** RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI: CTI-TBA) AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated on 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 27 July 2020 9:28 AM

**To:** 'Claims Dept of CTI'; Mei Kwan (LKKAuto); Admin A **Cc:** 'Irene Tay'; 'Alfred Toh'; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI: CTI -

TBA) AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated on 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

**Chan Jia Le** | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 11 March 2020 10:43 AM

**To:** Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A **Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

**Subject:** RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI: CTI-TBA) AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Your ref: **SNM19D204059C02/6** Our ref: CC6/CTI19015696/Ada3

Dear Sirs/Madam,

## ACCIDENT INVOLVING PC7946U(OI) & SGG3188C(TP) ON 27/08/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "SK AUTOMOBILE PTE LTD" at \$18,053.00(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$39,658.37	\$ 16,371.00
2. Loss of Rental (12days x \$300.00)	\$ 3,600.00	\$ 1,680.00 (12days x \$140.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$43,260.37	<u>\$ 18,053.00</u>

<sup>\*\*10</sup> days recommendation for repair + 1Sun + 1PRS = 12days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [mailto:claimsdept@sg.cntaiping.com]

Sent: Tuesday, 10 September 2019 3:49 PM

**To:** Mei Kwan (LKKAuto); Jia Le (LKK Auto); Admin A **Cc:** Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D204059-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI: CTI - TBA)

AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

LKK REF - CC6/CTI19015696/Ada3 CTPIS REF - SNM19D204059C02/6(thp)

Section II Excess: \$3,000.00

#### Dear Mei Kwan/Jia Le

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

We await your further advice to enable Irene to act accordingly.

#### **Best Regards**

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6183 FAX: (65) 6224 7478

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 10 September, 2019 3:26 PM

**To:** Irene Tay < <u>irene.tay@sg.cntaiping.com</u>>; Alfred Toh < <u>alfred.toh@sg.cntaiping.com</u>>; Chee So Chow < <u>sochow.chee@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>; Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Subject: OUR REF: SNM19D204059-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI: CTI - TBA) AND SGG3188C (TP: LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Irene,

Please assist LKK.

Note: officer in charge - Irene Tay.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]

Sent: Tuesday, 10 September, 2019 11:55 AM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7946U (OI: CTI - TBA) AND SGG3188C (TP: LKK REF -

CC6/CTI19015696/Ada3) on 27/08/2019

## <u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGG 3188C at M/s SK Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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