

Jia Le (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 20 November 2020 3:12 PM
To: Jia Le (LKK Auto); Admin A
Cc: Irene Tay; Hsiao Tong (LKKAuto); Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

LKK REF - CC6/CTI19015696/Ada3
CTI REF - SNM19D204059C02/PC7946U/TAYHP

Dear Sirs

We refer to your email, reminders and telephone conversation between your Mr Yu and the undersigned on 19 November 2020 pertaining to the above matter.

Please proceed to resolve the property damage claim at \$18,053.00.

We await your payment advice to enable our Irene Tay to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, November 18, 2020 9:43 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Friday, 9 October 2020 1:18 PM

To: Claims Dept of CTI; Admin A

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated on 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Monday, 27 July 2020 9:28 AM

To: 'Claims Dept of CTI'; Mei Kwan (LKKAuto); Admin A

Cc: 'Irene Tay'; 'Alfred Toh'; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Sirs/Madam,

We refer to the below email dated on 11/03/2020.

Kindly let us have your approval/instruction as third party is chasing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jia Le (LKK Auto)

Sent: Wednesday, 11 March 2020 10:43 AM

To: Claims Dept of CTI; Mei Kwan (LKKAuto); Admin A

Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)

Subject: RE: OUR REF: SNM19D204059C02/6-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Your ref : **SNM19D204059C02/6**

Our ref : CC6/CTI19015696/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING PC7946U(OI) & SGG3188C(TP) ON 27/08/2019

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**SK AUTOMOBILE PTE LTD**" at **\$18,053.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$39,658.37	\$ 16,371.00
2. Loss of Rental (12days x \$300.00)	\$ 3,600.00	\$ 1,680.00 (12days x \$140.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$43,260.37	<u>\$ 18,053.00</u>

**10 days recommendation for repair + 1Sun + 1PRS = 12days.

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Tuesday, 10 September 2019 3:49 PM
To: Mei Kwan (LKKAuto); Jia Le (LKK Auto); Admin A
Cc: Irene Tay; Alfred Toh; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM19D204059-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

LKK REF - CC6/CTI19015696/Ada3
CTPIS REF – SNM19D204059C02/6(thp)
Section II Excess: \$3,000.00

Dear Mei Kwan/Jia Le

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and necessary action.

We await your further advice to enable Irene to act accordingly.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID : (65) 6389 6183
FAX: (65) 6224 7478

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From: Claims Dept of CTI
Sent: Tuesday, 10 September, 2019 3:26 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: OUR REF: SNM19D204059-PC7946U-THP - Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

Dear Irene,

Please assist LKK.

Note : officer in charge – Irene Tay.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, 10 September, 2019 11:55 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC7946U (OI : CTI - TBA) AND SGG3188C (TP : LKK REF - CC6/CTI19015696/Ada3) on 27/08/2019

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SGG 3188C at M/s SK Automobile Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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