

UNIQUE

INS. CASE OWNER:

CC 3 / III 1901 5680, T2

LKK:
IDAC:

Surveyor:

Tanulrah

DOI:

ASSIGNMENT

18/11/19

Date / Time:

4/11/19

Registered in Merimen:

4/11/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLN 5716 U

Claim No.:

Name of Insured:

COMFORTDELGRO RENT-A-CAR PT LTD

Policy No.:

Insured Tel No.:

HP:

Make / Model:

Excess Sec II :\$5

D.O.A.:

1/1/19

Place of Accident:

Is driver the owner?

(YES / ☒ NO)

Nature of Accident:

If NO, Driver Name / Age: HIROKI MAEDA

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: ☒ YES ☐ NO

TP GIA REPORT: ☒ YES ☐ NO

Insured Liability: %

Final ? Yes / No

CLR 8605R



INSRS:
WSP: performance
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:



INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time	STAGE	DATE / PIC
	Non-Reporting hr (1st):	
	Non-Reporting hr (2nd):	
	Non-Reporting hr (Final):	
	Notification hr (if non-pickup):	
	Call OI:	
	After call hr to OI:	
	Documentation Check List:	Handler Typist
	Notification hr (if non-pickup):	<input type="checkbox"/>
	After call hr to OI:	<input type="checkbox"/>
	Authorisation To Act:	<input checked="" type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input type="checkbox"/>
	Towing Invoice:	<input type="checkbox"/>
	LTA / GIA:	<input checked="" type="checkbox"/>
	Medical Bill:	<input type="checkbox"/>
	PIR:	<input type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD:	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input type="checkbox"/>
	Others:	<input type="checkbox"/>

PRELIMINARY ADVICE	Date/Time:	Sent By:
FINALIZATION	Date/Time:	Confirm with:
Repair Cost:	\$5	(days) Reduction: %
FINAL SETTLEMENT	Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:
Repair Cost:	\$5	3533.14
Loss of Rental (LOR):	\$5	(days)
Loss of Use (LOU):	\$5	(\$60 x 3 days)
Loss of Income (LOI):	\$5	(\$ x days)
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOI <input type="checkbox"/> LOR + LO <input type="checkbox"/>		(Tick only one)
GIA/LTA Search:	\$5	7.45
Medical:	\$5	
Disbursement:	\$5	(e.g. Tow/ Independent)
Legal Cost:	\$5	
Total:	\$5	3720.59
GLOBAL SUM \$5:		
FINAL PAYMENT	Date/Time:	Confirm with:
Payee 1:	\$5	3720.59
Payee 2: (Strike if N.A.)	\$5	
Payee 3: (Strike if N.A.)	\$5	

SENT
18/11/19

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$3400

Taykin

III

ASSIGNMENT

From:

Date:

18/9/2019

Estimated Cost:

OD ☒ TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SLR 8605R

at Workshop m/s

Performance Motor

of

303 Alexandra Road

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

10am - 12pm

(Policy Condition)

Any

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

3

days

Res:

Yes or No

Lum Sum:

%

3 Val:

Yes or No

CA / REV / REP. / 24 HRS ^{up}

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SLR 8605R

or Regn

2017, Aug

Type: ☒ M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

BMW 216D

C/C

1496

Colour:

white

A/C:

Insured / Std / NI / NA

Sp Reading

45115

T/Radio:

Insured / Std / NI / NA

Eng/No:

WMA 2K32050 V926038

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

7-1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

D.O.I.

18/9/19 11:50

Survey held at

PML

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Rear

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

PIP # 3302 (Rear) 1716.24/346

Date/Time, File Path to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Path to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

3 + RS 51

Thone

Other:

Total

Report Format:

Lump Sum / L/S / F

Add Fee:

☐

: Site Insp (\$)

☐

: Interview (\$)

☐

: Tech. Insp (\$)

☐

: Witnessed (\$)

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401159W GST Reg. No M2-0020081-X
Toll-Free Number (1800-2255268)

303, Alexandra Road
Sime Darby Performance Centre
Singapore 159941
Fax: 64747770

180, Kampong Arang Road
East Coast Centre
Singapore 438185
Fax: 63449773

315, Alexandra Road
Sime Darby Business Centre
Singapore 159944
Fax: 64796601 (AfterSales/
64796624 (Motorsrad)



GST REG. NO : M2 - 0020081 - X

04 SEP 2019

ESTIMATE

Estimate No. : b1 52617
Date Estimated : 04/09/2019
Prepared By : Gary Poh Chai Hoon

Page No. : 1 of 4

- ESTIMATE REPAIR FOR -

Ng Hee Chye (Huang XiCai)
12 Haig Avenue
#03-02

Singapore 438867

- ACCOUNT - 40000

Cash Sales - Service
Singapore

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLR8605R	V926038	30/08/2017	216d CAT	0

DESCRIPTION

Replace rear bumper and attachment.

Painting rear bumper

To replace tyre and wheel rim including balancing. (1x).

To check steering geometry and conduct wheel alignment in accordance with BMW specifications. (1x)

To check electrical wiring systems and lightings at the rear section for proper function.

Sundries. *new*

Let Auto Consultants hence notify
the insurer of the following:

- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

VALUE

850 1,275.00

934 1,038.00

80 94.00

451 531.00

150 177.00

780 40.00

Total Labour 1: 3,155.00

DESCRIPTION

ALLOY RIM 7JX16 DOUBLE SPK 473
REAR BUMPER PANEL PRIMED (PDC)
RR BUMPER LH SIDE GUIDE

QTY	PRIC	VALUE
1	757.00	757.00
1	1,045.45	1,045.45
1	61.35	61.35

Total Parts : 1,863.80

Cashless OD / 3rd Party / Uninsured losses / Direct Settlement

Claim No. 18/9/14 Q1155

Repair No. 9249744

Repairer's Name: WP



Labour 1	:	3,155.00
Parts	:	1,863.80
Labour 2	:	0.00
Excess	:	0.00
Total GST @ 7%	:	351.32

Grand Total : 5,370.12

** THIS ESTIMATE IS VALID FOR A PERIOD OF 30 DAYS ONLY **

** PRICE FOR PARTS ARE SUBJECTED TO CHANGE WITHOUT PRIOR NOTICE **

5018-10

Hsiao Tong (LKKAUTO)

From: Sharon Heng L K <sharon.heng.leekun@sime-darby.com.sg>
Sent: Saturday, 2 November 2019 11:08 AM
To: Taufikh (LKKAUTO)
Cc: Vivian Lau (LKKAUTO)
Subject: DIRECT SETTLEMENT FINAL REPORT - SLR8605R
Attachments: SKM_C45819110209011.pdf

Dear Taufikh

For your perusal :

Labor	\$2545.00
Parts	\$ 757.00
Total	\$330200

Owner is claiming LOSS OF USE = \$60 X 3 DAYS.
 LTA SEARCH FEE - \$7.45.

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint
DID : 63190123
Fax : 64743229

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

-----Original Message-----

From: service.pml@sime-darby.com.sg [mailto:service.pml@sime-darby.com.sg]
Sent: Saturday, 2 November, 2019 9:02 AM
To: Sharon Heng L K
Subject: Message from KM_C458

Performance Motors Limited

A member of the Sime Darby Group
Co. Reg. No. 197401559M GST Reg. No. M2-0020081-X



Final Report

Estimate No. : **b1 52617**
Date Estimated : **04/09/2019**
Prepared By : **Gary Poh Chai Hoon**

- ESTIMATE REPAIR FOR -

Ng Hee Chye (Huang XiCai)
12 Haig Avenue
#03-02

Singapore 438867

- ACCOUNT - 219
India Int'L Insurance Pte Ltd
64 Cecil Street
#04-05 IOB Building
Singapore 049711

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SLR8605R	WBA2B32050V92603	30/08/2017	216d CAT	0

DESCRIPTION	ACCOUNT: ORIGINAL PRICE	219 DISC. %	NETT	
To make good rear bumper including to remove and install body parts in order to carry out painting job.	850.00	0	850.00 ✓	
To respray rear bumper.	934.00	0	934.00 ✓	
To replace rear left wheel rim including balancing.	80.00	0	80.00 ✓	
To check steering geometry and conduct wheel alignment according to BMW specification	451.00	0	451.00 ✓	
To check electrical wiring systems and lightings at the rear section for proper function.	150.00	0	150.00 ✓	
Sundries.	80.00	0	80.00 ✓	
DESCRIPTION	UNIT PRICE	QTY	DISC. %	NETT
ALLOY RIM 7JX16 DOUBLE SPK 473	757.00	1.00	0	757.00

Total Labour :	2,545.00
Total Parts :	757.00
Total Labour & Parts :	3,302.00
GST @7%:	231.14
Grand Total :	3,533.14

LOSS OF USE = \$60 X 3 DAYS
LTA SEARCH FEE = \$7.45



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Sep 2019 / 14:41:00

Receipt Date/Time : 02 Sep 2019 / 14:41:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-190902-002135

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLN5716U				
As at 01 Sep 2019/16:04:00				
Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLN5716U			
	Enquiry Fee	7.00	0.49	7.49
	20190902143930015130			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx2368	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 4 November 2019 4:03 PM
To: Sharon Heng L K
Cc: Taufikh (LKKAUTO)
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SLR8605R //DOA: 01/09/2019// LKK REF: CC3/III19015680/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

For COR, recommended amount at P/P \$3,302.00(before GST) with 03 repair days.

**Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Sharon Heng L K <sharon.heng.leekun@simedarby.com.sg>
Sent: Saturday, 2 November 2019 11:08 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>
Subject: DIRECT SETTLEMENT FINAL REPORT - SLR8605R

Dear Taufikh

For your perusal :

Labor	\$2545.00
Parts	\$ 757.00
Total	\$330200

Owner is claiming LOSS OF USE = \$60 X 3 DAYS.
LTA SEARCH FEE - \$7.45.

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng
Performance Motors Ltd
Body & Paint
DID : 63190123
Fax : 64743229

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Sent: Saturday, 2 November, 2019 9:02 AM
To: Sharon Heng L K
Subject: Message from KM_C458

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	04 Sep 2019 16:57	Clm Dtl Modified	Claimant's Name: -> NG HEE CHYE. Claimant's ID: -> S7243035B.	[A] Lau Shu Pei
2	04 Sep 2019 16:57	Clm Veh Model Changed	(204297) BMW 216D 1.5 D Active Tourer (F45) (A).	[A] Lau Shu Pei
3	04 Sep 2019 16:57	Clm Created	Reg No: SLR8605R. Acct Date: 2019/09/01. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (Alexandra)	[A] Lau Shu Pei
4	04 Sep 2019 16:57	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lau Shu Pei
5	04 Sep 2019 16:57	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/13	[A] Lau Shu Pei
6	04 Sep 2019 16:57	Adj Mandate Set	Approved:0.00.Reinspr:Adj decides.	[A] Lau Shu Pei
7	04 Sep 2019 16:58	Label Added	(30653):Direct Settlement.	[A] Lau Shu Pei
8	04 Sep 2019 16:58	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] Lau Shu Pei
9	10 Sep 2019 15:24	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100% Remarks: OID reversing hit TP	[A] VIVIAN LAU PEI FENG
10	12 Sep 2019 08:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2019/09/13. Mandate Remarks: please revert on quantum and kindly note that according to ID impact seems to be minor	[I] Lalitha Krishnan
11	12 Sep 2019 08:39	Adj Mandate Set	Approved:0.00:please revert on quantum and kindly note that according to ID impact seems to be minor	[I] Lalitha Krishnan
12	19 Sep 2019 14:28	Adj Adjuster Assigned	MOHD RASUL -> MOHD TAUFIKH BIN HAMID	[A] Lau Shu Pei
13	06 Nov 2019 09:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	06 Nov 2019 09:02	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -.	[A] JOANNE LEE KHANG MIN
15	06 Nov 2019 09:02	Clm Dtl Modified	JPJ Reg. Date: -> 2017/08/30.	[A] JOANNE LEE KHANG MIN
16	06 Nov 2019 09:02	Clm Details Notified		[A] JOANNE LEE KHANG MIN
17	11 Nov 2019 16:59	Adj Mandate Request	Cur.Req:3720.59:PODS Liability: 100% *Quantum: (a)CORw/GST: \$3,533.14 + (b)LOU (3days x \$60.00): \$180.00 + (c)LTA/GIA search fee: \$7.45 = Total: \$3,720.59 *Vehicle Model:BMW 216D (1496cc) *38 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG

Date From



Date To



Audit Type None



Go

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2269962	05 Sep 2019 09:03:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLR8605R	SLN5716U	11.77
2336815	06 Nov 2019 09:02:21	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLR8605R	SLN5716U	11.77

Print Received Message

This mail is associated with :

***SLR8605R (MCA190220)**
[SLN5716U]

TP

NG HEE CHYE

Sep 1 2019 4:00PM

[-]

Performance Motors Limited

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 12/11/2019 08:29 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3720.59) - SLR8605R - Claim Handler: Lalitha Krishnan

Approved:3720.59.



redefining / insurance

AXA Insurance Pte Ltd
 1800 880 4888 (Within Singapore)
 (65) 6880 4888 (International)
 (65) 6880 4740
 customer.care@axa.com.sg
 www.axa.com.sg

NG HEE CHYE (HUANG XICAI)
 12 Haig Avenue
 #03-02
 SINGAPORE 438867

New business

date
 07/09/2017

your servicing distributor
 SD CONTEGO SERVICES / 14235

your servicing distributor contact
 63190588/0589

Policy Schedule

Your SmartDrive PML

Your policy snapshot

Policyholder name	NG HEE CHYE (HUANG XICAI)	Policy number	VA1 / GA265336
Cover	Comprehensive	FIN / NRIC	S7243035B
Period of Insurance	from 30/08/2017 to 29/08/2019 (both dates inclusive)		

Premium breakdown

Gross Premium after 20% NCD	SGD 2,652.12
7% GST	SGD 185.65
Final Premium	SGD 2,837.77

Your benefits highlights

(refer to Policy Wording for full terms and conditions)

SmartDrive PML Benefits

- Medical Expenses - Up to S\$1,000 per injured persons
- Personal Accident Benefits to Insured - Limit of Liability: S\$100,000
- Personal Accident Benefits to Drivers at \$20,000 each and Passengers at S\$10,000 each
- New-for-Old Replacement - 100% compensation for car less than 12 months old - in event of total loss due to accident
- Up to 10 Days Loss of Use - S\$100 Daily Transport allowance
- Loss of personal items in the car - up to S\$500

Vehicle details

Make & Model of Vehicle	BMW 216D	Year of manufacture	2017
Vehicle registration number	SLR8605R	Type of Use	Private use
Body type	MPV	Engine capacity (c.c.)	1496
Seating capacity (excl driver)	4	Engine number	37545029B37C15A
Off-Peak car	No	Chassis number	WBA2B32050V926038

Insured's Estimated Market Value	Market Value at the time of Loss (including accessories and spare parts)
Limitation to use	As per Certificate of Insurance
Finance Loan Company	UNITED OVERSEAS BANK LIMITED

Excess applicable (refer to Policy Wording for other applicable Excesses)

Basic Own Damage Excess	SGD 400.00
Windscreen Excess	Not Applicable

An Additional Excess is applicable as follows:

- \$2500 for undeclared Young and Inexperience Driver(s)
- \$2000 for Named Driver(s) with driving experience of less than 1 year on the relevant class of driving licence.
- \$1500 for Named Driver(s) who are age 21 years old and below with driving experience of 1 year or more on the relevant class of driving licence.
- \$1000 for Named Driver(s) who are age 22 years old to 26 years old with driving experience of 1 year or more on the relevant class of driving licence.

AXA Insurance Pte Ltd (199903512M)
 8 Shenton Way, #24-01, AXA Tower,
 Singapore 068811
 Customer Centre, #B1-01

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Monday, 18 November 2019 11:53 AM
To: PBSP
Cc: Admin A
Subject: RE: DIRECT SETTLEMENT FINAL REPORT - SLR8605R //DOA: 01/09/2019// LKK REF: CC3/III19015680/T1pb3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We confirm settlement at \$3,720.59(all-in).

We will proceed to close file.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Parts	\$ 757.00
Total	\$330200

Owner is claiming	LOSS OF USE = \$60 X 3 DAYS.
	LTA SEARCH FEE - \$7.45.

Note : 3 working days.

Please reply me directly.

Best Regards

Sharon Heng

Performance Motors Ltd

Body & Paint

DID : 63190123

"This electronic mail content and any accompanying attachments ("the Message") is intended only for the named addressee ("the Recipient") and may contain information that is confidential, privileged and/or proprietary to the Sime Darby group of companies ("Sime Darby") and/or protected under applicable laws. If you are not the intended Recipient, you are strictly prohibited from using, disseminating, forwarding and/or printing the Message. Please notify the sender immediately by return e-mail and permanently delete all copies of the Message. Sime Darby disclaims all liability for any error, loss or damage arising from the Message being infected by computer virus or other malicious software. Any views and/or opinions expressed in the Message are solely those of the author's and do not necessarily represent those of Sime Darby's."

-----Original Message-----

From: service.pml@simedarby.com.sg [mailto:service.pml@simedarby.com.sg]

Sent: Saturday, 2 November, 2019 9:02 AM

To: Sharon Heng L K

Subject: Message from KM_C458

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	10 Sep 2019 Edit Reg		18 Sep 2019 00:00 Edit Adj Rpt	\$53,302.00 Edit Estimates	\$53,302.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORTDELGRO RENT-A-CAR PTE. LTD, Co. Reg. No.: -								
Main Claimant:	NG HEE CHYE, ID: S72430358								
Vehicle Reg. No.:	SLR8605R	Date of Loss:	01/09/2019 16:00 - :59 [24 Months and 2 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCA190220	Policy/Cover Note No.:	M495128/02						
Vehicle Reg. No. (Insured):	SLN5716U	Policy No. (Claimant):	VA1/GA265336						
	Excess:								
Repairer:	Performance Motors Limited (Alexandra) 303 Alexandra Road, Sime Darby Performance Centre, 159941 Alexandra - Tel: 63190172/63190174								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Lalitha Krishnan - 6347 6139]								
Claimant's Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Final Rpt due 13/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> III_SG (12/11/2019): Alert - Adj Mandate Approved (\$3720.59) - SLR8605R - Claim Handler: Lalitha Kri... III_SG (12/09/2019): Alert - Adj Mandate Approved (\$50.00) - SLR8605R - Claim Handler: Lalitha Krishn... 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SLR8605R (MCA190220)
[SLN5716U]
TP
NG HEE CHYE
Sep 1 2019 4:00PM
[COMFORTDELGRO RENT-A-CAR PTE. LTD]
Performance Motors Limited

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/11/19 16:35	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
2	11/11/19 16:35	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
3	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
4	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
5	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
6	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
7	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
8	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
9	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
10	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
11	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
12	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
13	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
14	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
15	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
16	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
17	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
18	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
19	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
20	11/11/19 16:35	General View	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/09/19 16:58	TP ESTIMATE	Load PDF	
2	04/09/19 16:58	TP GIA REPORT	Load PDF	
3	19/09/19 17:23	TP ESTIMATE- MARKED	Load PDF	
4	11/11/19 16:40	LOD	Load PDF	
5	11/11/19 16:40	Authorisation to Act	Load PDF	
6	11/11/19 16:40	Workshop Invoice	Load PDF	
7	11/11/19 16:40	LTA Search Fee	Load PDF	
8	19/11/19 08:17	DISCHARGE VOUCHER	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	10/09/19 11:46	IV Singapore Accident Statement	Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<div style="border: 1px solid black; padding: 5px;"> Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; margin-top: 5px;"></div> </div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/III19015680/T1PB3Q2

Date: 19/11/2019

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: M495128/02
Claimant
Vehicle No : SLR8605R **Insured Vehicle No :** SLN5716U
Date of Loss: 01/09/2019 **Nature of Claim:** TP **Claim No:** MCA190220

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLR8605R
Make & Model: BMW 216D, 1.5 D Active Tourer (F45) (A) **Engine No:** 37545029B37C15A
Reg. Date: 30/08/2017 (Man. Year: 2017) **Chassis No:** WBA2B32050V926038
Colour: White **Odometer:** 45115 km
Engine Capacity: 1496 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes
Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 205/60 R16 **Rear Tyre Size:** 205/60 R16
Front Left Side: Goodyear 6 mm **Rear Left Side:** Goodyear 6 mm
Front Right Side: Goodyear 6 mm **Rear Right Side:** Goodyear 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	1,943.80	837.00	1,106.80	56.94
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,115.00	2,465.00	650.00	20.87
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	5,058.80	3,302.00	1,756.80	34.73
+ GST 7.00/7.00% (S\$)	354.12	231.14	122.98	34.73
Nett Amount (S\$)	5,412.92	3,533.14	1,879.78	34.73
+ Loss of Use (3.0 x S\$60.00/day) (S\$)		180.00		
+ Doc/Search Fee (S\$)		7.45		
Nett Liability (S\$)		3,720.59		

INSPECTION

Date of Assignment: 18/09/2019

Date Inspected: 18/09/2019 Inspected At:

Performance Motors Limited
 (Alexandra)
 303 Alexandra Road, Sime Darby
 Performance Centre
 Singapore 159941

Estimated Period of Repair: 3.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 06 Nov 2019)
Parts:	M1-MPV	BMW 216D 1.5 D Active Tourer (F45) (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLR8605R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*SUNDRIES	Necessary	80.00 FS	*80.00 FS
2	1		*ALLOY RIM 7X16 DOUBLE SPK 473	Cut	757.00 FS	*757.00 FS
3	1		*REAR BUMPER PANEL PRIMED (PDC)	Repair	1,045.45 FS	*- FS
4	1		*RR BUMPER LH SIDE GUIDE	Not Necessary	61.35 FS	*- FS
Total Parts (S\$)					1,943.80	837.00

F=Franchise part. S=SpcNett.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	REPLACE REAR BUMPER AND ATTACHMENT	New	1,275.00	850.00
2	PAINTING REAR BUMPER	New	1,038.00	934.00
3	TO REPLACE TYRE AND WHEEL RIM INCLUDING BALANCING	New	94.00	80.00
4	TO CHECK STEERING GEOMETRY AND CONDUCT WHEEL ALIGNMENT IN ACCORDANCE WITH BMW SPECIFICATIONS	New	531.00	451.00
5	TO CHECK ELECTRICAL WIRING SYSTEM AND LIGHTINGS AT THE REAR SECTION FOR PROPER FUNCTION	New	177.00	150.00
Gross Labour Cost (S\$)			3,115.00	2,465.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >