Asher Sng (LKKAuto)

From: Janice Goh Siew Geok <janice.goh@qbe.com>

Sent: Thursday, 3 October 2019 4:28 PM

To: Asher Sng (LKKAuto)

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC1357J (OI : QBE

- TBA) AND PC5583X (TP: LKK REF - CC6/QBE19015677/Aeb3) on 29.08.2019

Hi Asher

Our claim no. VC012933.

Thank you.

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Sent: Thursday, 3 October 2019 4:19 PM

To: Janice Goh Siew Geok < janice.goh@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X

(TP: LKK REF - CC6/QBE19015677/Aeb3) on 29.08.2019

Hi Janice,

Thank you for the approval.

May we have the claim reference please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Janice Goh Siew Geok < janice.goh@qbe.com>

Sent: Thursday, 3 October 2019 3:34 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com >

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X

(TP: LKK REF - CC6/QBE19015677/Aeb3) on 29.08.2019

Hi Asher

Thank you for your email.

Please proceed to offer as per your recommendation at \$1,487.00.

Thank you!

Janice Goh

Executive, Claims

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243

Website LinkedIn Twitter



From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Thursday, 3 October 2019 2:26 PM

To: Janice Goh Siew Geok < janice.goh@qbe.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X

(TP: LKK REF - CC6/QBE19015677/Aeb3) on 29.08.2019

Hi Janice,

Enclosed a copy of the third party video for your necessary action.

Video show that insured move out from stationary and hit onto third party vehicle.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Asher Sng (LKKAuto)

Sent: Tuesday, 1 October 2019 5:15 PM

To: Janice Goh Siew Geok < janice.goh@qbe.com>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X (TP: LKK REF - CC6/QBE19015677/Aeb3) on 29.08.2019

Your ref: TBA

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured move out of stationary and hit third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " LEANG AUTOMOTIVE" at \$1,487.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,343.60	\$ 1,000.00
2. Loss of Rental (3days x \$200)	\$ 600.00	\$ 450.00 (3days x \$150)
3. LTA Search Fee	\$ 37.00	\$ 37.00
	Total	\$ 1,487.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Janice Goh Siew Geok < janice.goh@qbe.com >

Sent: Thursday, 5 September 2019 8:16 AM
To: Shu Pei (LKKAuto) <shupei@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X (TP: LKK REF -

CC6/QBE19015677/Aeb3) on 29.08.2019

Hi Shu Pei

We refer to your email.

As requested, please refer to the attachment of our Insured's GIA report.

Thank you.

Janice Goh

Executive, Claims
Claims | Asia
1 Raffles Quay, #29-10 South Tower, Singapore 048583
+65 6477 1243
Website LinkedIn Twitter



From: Shu Pei (LKKAuto) < shupei@lkkauto.com>
Sent: Wednesday, 4 September 2019 5:10 PM

To: Jenny Toh < jenny.toh@qbe.com ; Janice Goh Siew Geok < jenny.toh@qbe.com ; Asher Sng (LKKAuto) < AsherSng@lkkauto.com ; Asher Sng (LKKAuto) < jenny.toh@qbe.com)

Subject: Direct Settlement - Accident Involving PC1357J (OI: QBE - TBA) AND PC5583X (TP: LKK REF -

CC6/QBE19015677/Aeb3) on 29.08.2019

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle PC 5583X at M/s Leang Automotive on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

TP's GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Shu Peil Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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