Shu Pei (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 5 September 2019 9:48 AM

To: Shu Pei (LKKAuto)

Cc: Admin A; Vivian Lau (LKKAuto)

Subject: RE: Direct Settlement - Accident Involving SKU1227R (OI: EQI - DM19HO02459-JG)

AND SMB125J (TP: LKK REF - CC3/EQI19015669/Ewb3) on 30.08.2019

Attachments: SKU1227R - WITNESS VIDEO.MP4; SKU1227R.PDF

Dear Shu Pei

Attached insured's accident report and witness video. Please do not proceed with direct settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the send

From: Shu Pei (LKKAuto) [mailto:shupei@lkkauto.com]

Sent: Wednesday, September 4, 2019 5:17 PM

To: Joel Goh

Cc: Admin A; Vivian Lau (LKKAuto)

Subject: Direct Settlement - Accident Involving SKU1227R (OI: EQI - TBA) AND SMB125J (TP: LKK REF -

CC3/EQI19015669/Ewb3) on 30.08.2019

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SMB 125J at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report

- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vivian and she can be contacted at DID: 6841 8625.

Thank you.

Best Regards,

Shu Pei| Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupei@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)