

15/5/2018

INS. CASE OWNER:

CC 3/EQ1901

5669, E p6752

LKK:

IDAC:

Surveyor:

STEVE

DOI:

3/11/19

Date / Time:

3/11/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKU 122TR

Name of Insured:

SUNPARAJI MAND

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A:

30/8/19

Is driver the owner?

(YES / NO)

Nature of Accident:

Claim No.:

Dm19K002459

Policy No.:

Dm19K19-004219

Make / Model:

MAZDA

Place of Accident:

JUNE OF HAWAII RD

If NO. Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SMB 125J

INSRS:
WSP:
Tel:
Liability:
RMKS:

SMBT

INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time

SMB 125J

SKU 122TR

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

(days)

Loss of Use (LOU):

S\$

(S x days)

Loss of Income (LOI):

S\$

(S x days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

#230-W

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MY

To Inspect Vehicle No:

at Workshop m/s

of

Insured

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Report:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

05

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

US # 96W CRed # 681 790

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Report Format :

Lump Sum / I.B.I. (\$

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

Sito Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

3 + RS, SI

Photos

Others

TOTAL

Veh No:

SMB 125J

Yr Regn:

22/9/09

Type: M.Car / M.Cycle (Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Tractor or

Mkn:

Mercedes Benz TCS90

C.C

11967

Colour

Multicolour Green

Insured / Std / NI / NA

Sp.Rending

773341

T/Radio: Insured / Std / NI / NA

Eng/No:

C/No:

WEB 63442021000255

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: 275/70 R225

R:

(W).

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Continental

Front

Rear

R/Bal.

5

mm

R/Bal.

5/5

mm

L/Bal.

5

mm

L/Bal.

5/5

mm

D.O.A.

30/8/19

D.O.I.

3/9/19

Survey held at

SMRT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.



VIRION

Case Details

Case Reference Number : BUS/08/19/5059
 Type of Repair : Accident Repair
 Vehicle Registration Number : SMB125J

Company Type : SMRT Buses Ltd
 Estimation ID : EST-8347-ID
 Assigned By : Claiming Case Owner Team

Insurance Company Name : SMRT
 Accident Date and Time : 30/08/2019 02:32 PM
 Vehicle Age(In Months) : 119

Documents / Photographs

View Documents / Photographs

Total Documents : 1

Estimation Details

Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval		
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Repl
One Time Key In	Main			RJ Bracket	1	35.00	35.00	0.00	35.00	Replace	1	35.00	Replace / OK
Standard	Main			SMRT STICKERS	1	75.00	75.00	0.00	75.00	Replace	1	75.00	Replace / OK
Standard	Main	BODY LH	6010213	PANEL,SKIRT:L1,FOR MB OC500 BUS	1	162.20	162.20	10.00	145.98	Replace	1	145.98	Replace / OO
Standard	Main	VE	6009511	LAMP,FRONT FOG,LEFT SIDE FOR MB OC500LE	1	300.00	300.00	10.00	270.00	Replace	1	270.00	Replace / MIS
Standard	Main	GLASS	6009351	WINDSCREEN,FRT,CENTRE,FOR MB OC500 BUS	1	6,210.00	6,210.00	10.00	5,589.00	Replace	1	5,589.00	Replace / CRA
Standard	Main	GLASS	6010197	GLASS,PANEL,FRONT DOOR,FOR MB OC500 BUS	1	862.50	862.50	10.00	776.25	Replace	1	776.25	Replace / OR
Standard	Main	CONSUMABLE	4021335	SEALANT:SIKATACK-MOVE TRANSPORTATION	14	37.00	518.00	0.00	518.00	Replace	14	518.00	Replace / OK
Standard	Main	CONSUMABLE	4006313	PRIMER (SIKA 208 G+P)	1	80.00	80.00	0.00	80.00	Replace	1	80.00	Replace / OK
Standard	Main	CONSUMABLE	4006315	ACTIVATOR	1	80.00	80.00	0.00	80.00	Replace	1	80.00	Replace / OK
Standard	Main	BODY LH	6009358	COVER,HEADLAMP:LH,FOR MB OC500 BUS	1	621.00	621.00	10.00	558.90	Replace	1	558.90	Replace / OR
Standard	Main	VE	6009508	HEADLAMP FOR MERCEDES OC500 LE, RIGHT	1	1,276.50	1,276.50	10.00	1,148.85	Replace	1	1,148.85	Replace / OR
Standard	Main	VE	6009700	LAMP,BLINKER,FRONT,LEFT,FOR MB OC 500 LE	1	155.30	155.30	10.00	139.77	Replace	1	139.77	Replace / OR
Total Spare Part Cost									9,416.75	Surveyor Total 9,416.75			
Lump Sum Discount (%)									20.00	Lump Sum Dis (%) 20.00			
Final Spare Part Cost									7,533.40	Final Sur Total 7,533.40			

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
Total			2,120.00	1,590.00	

9453.75
 - 20%
 7563

9/3/2019

<https://vacswb.smrt.com.sg/Estimation.aspx>

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & INSTALL FRONT WINDSCREEN, WINDSCREEN WEATHERSTRIP & TRIMMING	1,060.00	795.00	
2	Main	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	795.00	
Total:			2,120.00	1,590.00	

Spray Coat Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	602.00	432.00	
Total:			602.00	432.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	ADVERTISEMENT STICKER	480.00	480.00	
Total:			480.00	480.00	

Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	7,533.40	7,533.40
Total Labour Cost	2,120.00	1,590.00
Total Spray Painting	602.00	432.00
Other	480.00	480.00
Overall Total	10,735.40	11,918.75
Lump Sum Repair Option		
Lump Sum Total	0.00	11,900.00
Surveyor Approved Amount		11,900.00
No of Repair Days*	6	
Remarks		L/S repair, take after spray. Finalize sent to stevechen@hhauto.com
Surveyor Name		STEVE CHEN
Signature		
Survey Date	03/09/2019	

<https://vacswb.smrt.com.sg/Estimation.aspx>

2/3

P-7563
L-2022
9585
L/S-9600

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

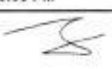
Date Generated : 17/09/2019

User ID : CatherineLee

Section A - Accident Details

Registration Number	SMB125J
Case Reference Number	BUS/08/19/5059
Registration Date	22/9/2009
Company Type	SMRT Buses Ltd
Make	MERCEDES
Model	MBOC500
Name of Driver	Vathumalai A/L Selvarajoo
Type of Accident	Head To Side
Accident Date and Time	30/8/2019 10:32 PM
Accident Reported Date and Time	2/9/2019 2:20 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103188
Special Instruction to ARC, if any	SMB125J-LEFT FRONT PORTION SKU1227R (TP) INSURED WITH EQ
Prepared Date and Time	2/9/2019 6:07 PM
Chassis Number	WEB63442021000255
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$1,590.00
Total Spray Cost	\$602.00	\$432.00
Total Spare Part Cost	\$7,563.00	\$7,563.00
Total Other Cost	\$0.00	\$0.00
TOTAL COST	\$10,285.00	\$9,585.00
Lump Sum Total	\$0.00	\$9,585.00
Number of Repair Days	6.0	5.0
Prepared / Adjusted By	Jeong Choon Hwee	STEVE CHEN
ARC / Surveyor Sign Off Date	02/09/2019 6:50 PM	03/09/2019 4:26 PM
Signature		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd	
60 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63685592	
Estimator Telephone Number : 68662623	
Accident Reporting Number : 68662672	

Date Generated : 17/09/2019

User ID : CatherineLee

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL FRONT WINDSCREEN, WINDSCREEN WEATHERSTRIP & TRIMMING	\$1,060.00	\$795.00
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$1,060.00	\$795.00
Total Labour	\$2,120.00	\$1,590.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$602.00	\$432.00
Total Spray Painting & Panel Beating	\$602.00	\$432.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Other Costs		

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
			IJ Bracket	1.00	\$35.00	0.00	\$35.00	Replace	Replace
			SMRT STICKERS	1.00	\$75.00	0.00	\$75.00		Replace
6010213	BODY LH	5001	PANEL SKIRT: L1, FOR MB OC500 BUS	1.00	\$162.20	10.00	\$145.98	Replace	Replace
6009511	VE		LAMP, FRONT FOG, LEFT SIDE FOR MB OC500LE	1.00	\$300.00	10.00	\$270.00	Replace	Replace
6009351	GLASS		WINDSCREEN, FRT: CENTRE FOR MB OC500 BUS	1.00	\$6,210.00	10.00	\$5,589.00	Replace	Replace
6010197	GLASS	XAL5059N	GLASS, PANEL FRONT DOOR, FOR MB OC500 BUS	1.00	\$862.50	10.00	\$776.25	Replace	Replace
004021335	CONSUMABLE		SEALANT SIKATACK-MOVE TRANSPORTATION	15.00	\$37.00	0.00	\$555.00	Replace	Replace
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	Replace
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	Replace
6009358	BODY LH		COVER, HEADLAMP LH, FOR MB OC500 BUS	1.00	\$621.00	10.00	\$558.90	Replace	Replace
6009509	VE		HEADLAMP FOR MERCEDES OC500 LE, LEFT	1.00	\$1,276.50	10.00	\$1,148.65	Replace	Replace
6009700	VE		LAMP, BLINKER, FRONT, LEFT, FOR MB OC 500 LE	1.00	\$155.30	10.00	\$139.77	Replace	Replace
Total					\$9,894.50		\$9,453.75		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									



Case Details

Case Reference Number : BUS/08/19/5059
 Type of Repair : Accident Repair
 Vehicle Registration Number : SMB125J

Company Type : SMRT Buses Ltd
 Estimation ID : EST-8347-ID
 Assigned By : Claiming Case Owner Team

Insurance Company Name : SMRT
 Accident Date and Time : 30/08/2019 02:32 PM
 Vehicle Age(In Months) : 119

Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

Estimation Details

Spare Part's Cost Detail

BOM Type	Costing Type	Portion	Material Number	SMRT Recommendation							Surveyor Approval		
				Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Repl
One Time Key In	Main			IU Bracket	1	35.00	35.00	0.00	35.00	Replace	1	35.00	Replace / NK
Standard	Main			SMRT STICKERS	1	75.00	75.00	0.00	75.00	Replace	1	75.00	Replace / NK
Standard	Main	BODY LH	6010213	PANEL,SKIRT:L1,FOR MB OC500 BUS	1	162.20	162.20	10.00	145.98	Replace	1	145.9	Replace / OD
Standard	Main	VE	6009511	LAMP,FRONT FOG,LEFT SIDE FOR MB OC500LE	1	300.00	300.00	10.00	270.00	Replace	1	270.0	Replace / MIS
Standard	Main	GLASS	6009351	WINDSCREEN,FRT:CENTRE,FOR MB OC500 BUS	1	6,210.00	6,210.00	10.00	5,589.00	Replace	1	5,589	Replace / CRA
Standard	Main	GLASS	6010197	GLASS,PANEL:FRONT DOOR,FOR MB OC500 BUS	1	862.50	862.50	10.00	776.25	Replace	1	776.2	Replace / BR
Standard	Main	CONSUMABLE	4021335	SEALANT:SIKATACK-MOVE TRANSPORTATION	14	37.00	518.00	0.00	518.00	Replace	14	518.0	Replace / NK
Standard	Main	CONSUMABLE	4006313	PRIMER (SIKA 206 G+P)	1	80.00	80.00	0.00	80.00	Replace	1	80.00	Replace / NK
Standard	Main	CONSUMABLE	4006315	ACTIVATOR	1	80.00	80.00	0.00	80.00	Replace	1	80.00	Replace / NK
Standard	Main	BODY LH	6009358	COVER,HEADLAMP:LH,FOR MB OC500 BUS	1	621.00	621.00	10.00	558.90	Replace	1	558.9	Replace / BR
Standard	Main	VE	6009508	HEADLAMP FOR MERCEDES OC500 LE, RIGHT	1	1,276.50	1,276.50	10.00	1,148.85	Replace	1	1,148	Replace / BR
Standard	Main	VE	6009700	LAMP,BLINKER:FRONT,LEFT,FOR MB OC 500 LE	1	155.30	155.30	10.00	139.77	Replace	1	139.7	Replace / BR
Total Spare Part Cost									9,416.75		Surveyor Total	9,416.75	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)	20.00	
Final Spare Part Cost									7,533.40		Final Sur Total	7,533.40	

Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
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Total: 2,120.00 1,590.00

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REMOVE & INSTALL FRONT WINDSCREEN , WINDSCREEN WEATHERSTRIP & TRIMMING	1,060.00	795.00	
2	Main	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.	1,060.00	795.00	
Total:			2,120.00	1,590.00	

Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO PUTTY & RESPRAY	602.00	432.00	
Total:			602.00	432.00	

Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	ADVERTISEMENT STICKER	480.00	480.00	
Total:			480.00	480.00	

Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	7,533.40 <i>9488.75</i>	7,533.40
Total Labour Cost	2,120.00	1,590.00
Total Spray Painting	602.00	432.00
Other	480.00	480.00
Overall Total	10,735.40 <i>12688.75</i>	11,018.75
Lump Sum Repair Option	☐	☒
Lump Sum Total	0.00	11,900.00
Surveyor Approved Amount		11,900.00
No of Repair Days*	6	5
Remarks	-	I/S repair, take after spray. Finalize sent to stevechen@lkkauto.com
Surveyor Name		STEVE CHEN
Signature		
Survey Date	03/09/2019	

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised
Our ref: CC3/EQ119015669/Ewb3

Date: 04.09.2019

The Motor Claims Department
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO.

SMB125J

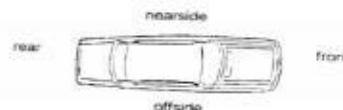
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.09.2019 at the premises of M/s SMRT Automotive Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	12,618.75
Revised Estimate Amount	: S\$	11,918.75
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Front Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 5 days

Yours faithfully,

STEVE CHEN
Licensed Appraiser

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SMB125J
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	OC500LE1830H
Primary Colour:	Black
Manufacturing Year:	2009
Engine No.:	45796600171151
Chassis No.:	WEB63442021000255
Maximum Power Output:	-
Open Market Value:	\$328,000.00
Original Registration Date:	22 Sep 2009
First Registration Date:	22 Sep 2009
Transfer Count:	0
Actual ARF Paid:	\$16,400.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 03 Sep 2019

OK

Shu Pei (LKKAUTO)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 5 September 2019 9:48 AM
To: Shu Pei (LKKAUTO)
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SKU1227R (OI : EQI - DM19HO02459-JG) AND SMB125J (TP : LKK REF - CC3/EQI19015669/Ewb3) on 30.08.2019
Attachments: SKU1227R - WITNESS VIDEO.MP4; SKU1227R.PDF

Dear Shu Pei

Attached insured's accident report and witness video.
Please do not proceed with direct settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190
www.eqinsurance.com.sg

 A Member of Citystate

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.

From: Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]
Sent: Wednesday, September 4, 2019 5:17 PM
To: Joel Goh
Cc: Admin A; Vivian Lau (LKKAUTO)
Subject: Direct Settlement - Accident Involving SKU1227R (OI : EQI - TBA) AND SMB125J (TP : LKK REF - CC3/EQI19015669/Ewb3) on 30.08.2019

WITHOUT PREJUDICE

Dear Joel,

We refer to the above matter.

We have inspected TP vehicle SMB 125J at M/s SMRT Automotive Services Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP's GIA report

Hsiao Tong (LKKAUTO)

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)
<OngHuaYen@smrt.com.sg>
Sent: Thursday, 3 October 2019 10:27 AM
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: OUR REF:BUS/08/19/5059 - ACCIDENT ON 30/08/19 INVOLVING SMB125J AND SKU1227R ALONG AT JUNCTION OF KIM SENG RD AND HAVELOCK RD AFTER BS:06129 (GRAND COTHORNE HOTEL)
Attachments: SAS BUS 08 19 5059.pdf; INV BUS 08 19 5059.pdf; LTA BUS 08 19 5059.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB125J. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$9,600.00
Loss of Use	\$2,200.00 (8 days x \$275.00)
LTA search fee	\$7.00
Total	\$11,807.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190900355
Date : 19.09.2019
Vehicle No. : SMB125J
Your Ref No. : BUS/08/19/5059
Our Ref No. : 24103188
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

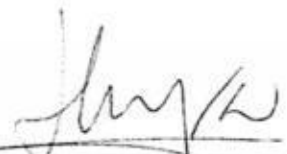


Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	9,600.00
GRAND TOTAL					\$ 9,600.00

Remark :

Make/Model : MBOC500
Accident Date : 30.08.2019

N.B. Payment by cheque should be crossed and
made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.


Authorized Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time:	02 Sep 2019 / 15:43:30	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SKU1227R		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20190902154330580842
Search Date / Time:	30 Aug 2019 22:30:00		
Insurance Company:	EQ INSURANCE COMPANY LTD		

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI19015669/Epb3s2		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 10-12-2019		
		Code : EQI		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKU 1227R	Veh. Inspected	SMB 125J	
Policy No.	DMPPHQ19-004319	Coverage (\$)	0.00	
Claim No.	DM19HO02459-JG	Excess (\$)	0.00	
Assign From		Assign Date	04/09/2019	
2. Vehicle Particulars & Condition				
Make & Model	MERCEDES BENZ OC500	c.c	11967	
Engine No.	HIDDEN	Year of Reg.	2009	
Chassis No.	WEB63442021000255	Colour	GREEN	
Odometer	743341	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	FAIR			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	275/70 R22.5	CONTINENTAL	5 mm	
L/H Front Tyre	275/70 R22.5	CONTINENTAL	5 mm	
R/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	5/5 mm	
L/H Rear Tyre	275/70 R22.5 (D)	CONTINENTAL	5/5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	30/08/2019	Inspection Date	03/09/2019	
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



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ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SMB 125J

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	PANEL, SKIRT: L1, FOR MB OC500 BUS	DENTED	162.20	162.20
1	LAMP, FRONT FOG, LEFT SIDE FOR MB OC500LE	MISSING	300.00	300.00
1	WINDSCREEN, FRT: CENTRE, FOR MB OC500 BUS	CRACKED	6,210.00	6,210.00
1	GLASS, PANEL: FRONT DOOR, FOR MB OC500 BUS	BROKEN	862.50	862.50
1	COVER, HEADLAMP: LH FOR MB OC500 BUS	BROKEN	621.00	621.00
1	HEADLAMP FOR MERCEDES OC500 LE, RIGTH	BROKEN	1,276.50	1,276.50
1	LAMP, BLINKER: FRONT, LEFT, FOR MB OC500 LE	BROKEN	155.30	155.30
	LESS 10% DISCOUNT		-	-958.75
			9,587.50	8,628.75
SPECIAL NETT ITEMS				
1	IU BRACKET (SN)	NECESSARY	35.00	35.00
1	SMRT STICKERS (SN)	NECESSARY	75.00	75.00
15	SEALANT: SIKATAK-MOVE TRANSPORTATION @ \$37.00 (SN)	NECESSARY	555.00	555.00
1	PRIMER (SIKA 206 G+P) (SN)	NECESSARY	80.00	80.00
1	ACTIVATOR (SN)	NECESSARY	80.00	80.00
1	ADVERTISEMENT STICKER (SN)	NOT NECESSARY	480.00	-
			1,305.00	825.00
LABOUR				
	TO REMOVE & INSTALL FRONT WINDSCREEN, WINDSCREEN WEATHERSTRIP & TRIMMING.		1,060.00	795.00
	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.		1,060.00	795.00
	TO PUTTY & RESPRAY.		602.00	432.00
			-	-
			-	-
			-	-
			2,722.00	2,022.00
GRAND TOTAL			13,614.50	11,475.75



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			9,600.00
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Report Ref No. CC3/EQ19015669/Epb3s2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

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