

LMS2011

INS. CASE OWNER:

CC 3/EQ11901

5667, K 1/1/19

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

2/1/19

Date / Time:

2/1/19

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SLV 1595K

Name of Insured:

LEE YONG KHOON

Insured Tel No.:

HP:

(M)

Excess Sec II :S\$

D.O.A.:

2/1/19

Is driver the owner?

( YES / NO )

Nature of Accident:

If NO, Driver Name / Age: LEE YONG KHOON

Driver Tel No.:

(VL: YES / NO)

Claim No.:

MM19110068

Policy No.:

Make / Model:

MSSAN

Place of Accident:

TOWNSHEND RD

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SHF 567E

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:Trans  
CabINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/ Time

SHF 567E - X

SLV 1595K - X

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

2/1/19

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

(

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

2/1/2020

Confirm with:

Jasmine

Email

Call

Final Liability:

%

100

(Agreed / Assessed)

BOLA S/N No. : 24

IPNO or B 28. Ass. Lia:

Repair Cost:

S\$

2461.00

Loss of Rental (LOR):

S\$

243.39

(

3

days) X 8.13

Loss of Use (LOU):

S\$

150.00

(

50

x 3 days)

Loss of Income (LOI):

S\$

150.00

(

50

x 3 days)

LOR only

LOU only

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

LOR + LOU

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GIA/LTA Search

S\$

7.45

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost:

S\$

1) Claim status: Normal/Reject/Private Settle:

2) Report Format:

3) Survey fee:

Total:

S\$

2861.84

Global Sum S\$:

2850.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

2850.00

Name 1:

Trans-cab Auto Services Pte Ltd.

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT  
2/1/2020

ASS. REC. BY:

REF:

EQ1

## ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

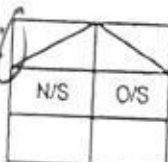
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

02 days

Res.: Yes or No

Lum Sum:

20 %

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Date / Time

Action / Instruction

1 File pass to

11 Pm 8 230d

Veh No:

SHF-567E

Yr Regn:

06, 14

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Renault Logan

c.c

1995

Colour

M. White / R

A/C:

Insured / Std / NI / NA

Sp. Reading

441979

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

VIFI/ABL15AUC 278210

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Sailun

215/60R16

R: GM

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
TOYO / YOKO or

Front

Rear

R/Bal.

9

mm

R/Bal.

6

mm

L/Bal.

9

mm

L/Bal.

6

mm

D.O.A.

2/9/19

D.O.I.

3/9/19

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S 1st

The U/C / Chassis frame / Body Structure affected due to collision.

(Recd 387 2458/944)

Date/Time, File Pass to?



: Prel. Report

1)



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip:

Survey Fee:

Transportation:

S - RS - SI

F - RS

Others

TOTAL

Add Fee:



: Site Insp (\$



: Interview (\$



: Tech Invs (\$



: Weekend (\$

Report Format :

Lump Sum / I.B.I. (\$



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607196R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQ119015667/Kpb3

Date: 04.09.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHF567E**

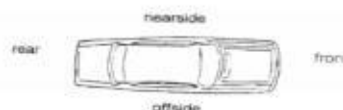
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 03.09.2019 at the premises of M/s Trans-cab Auto Services Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	41,024.88
Revised Estimate Amount	: S\$	2,300.00
"Check" Items Amount	: S\$	-
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
N/S Front Portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 2 days

Yours faithfully,

KENNETH KONG  
Licensed Appraiser

**Trans-cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHF 567E****AAD1909-021***Not Authoised  
L/Smp & 7*

Vehicle No.:

Chassis No.:

Vehicle Make:

Vehicle Model:

Date of Accident :

Third Party Insurer :

Date of Registration:

02 SEP 2019

**SHF 567E**

VF1ABL15AUC278210

RENAULT

LATITUDE

2.9.19

**EQ**

20/6/2014

PART		LIST	
1	BUMPER COVER FRT	\$	<i>Bul/cm</i> 747.20 ✓
1	BUMPER SPOILER FRT	\$	<i>SL</i> 344.70 X
1	BUMPER ABSORBER FRT	\$	<i>SL</i> 394.68 X
1	BUMPER RETAINER FRT LH	\$	<i>DI</i> 101.40 ✓
1	BUMPER SUPPORT FRT	\$	<i>SL</i> 10.70 X
1	BUMPER UNDERTRAY FRT	\$	<i>SL</i> 292.50 X
1	BUMPER GRILLE LOWER FRT	\$	<i>SL</i> 147.00 X
1	BUMPER FOG LAMP GRILLE LH	\$	<i>SL</i> 207.21 X
1	BUMPER BEAM FRT	\$	<i>N</i> 663.70 X
1	HEADLAMP LH	\$	<i>mg/cm</i> 743.60 ✓
1	HEADLAMP PANEL FRT LH	\$	<i>N</i> 127.70 X
1	FENDER PANEL FRT LH	\$	<i>Bu</i> 414.40 ✓
1	WHEELARCH FRT LH	\$	<i>DI</i> 112.30 ✓
1	FENDER BRACKET LOWER LH	\$	<i>SL</i> 11.80
1	FENDER INSULATOR LH	\$	<i>SL</i> 65.50
1	FRONT BRACE PANEL	\$	<i>N</i> 177.22
1	RADIATOR GRILLE	\$	<i>SL</i> 969.90
1	RADIATOR GRILLE BADGE 'RENAULT'	\$	<i>SL</i> 225.36
1	RADIATOR GRILLE FRAME	\$	<i>SL</i> 686.00
1	FRAME FULL SUPPORT PANEL	\$	<i>SL</i> 592.70
1	FRAME FULL SUPPORT BRACKET	\$	<i>N</i> 41.60
1	BONNET	\$	<i>N</i> 1,312.70
1	BONNET INSULATOR	\$	<i>SL</i> 294.30
1	BONNET STRUT LH	\$	<i>SL</i> 53.30
1	BONNET STRUT RH	\$	<i>SL</i> 53.30
1	BONNET HINGE LH	\$	<i>N</i> 236.50
1	BONNET HINGE RH	\$	<i>N</i> 237.40
1	BONNET LOCK	\$	<i>N</i> 152.80

X

**Trans-cab Auto Services Pte Ltd**

AAD1909-021

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

SHF 567E

1	BONNET CABLE	\$	55.20	}	X	
1	BONNET CABLE COVER	\$	80.60			
1	BONNET SEAL OUTER	\$	83.20			
1	BONNET SEAL INNER	\$	70.10			
1	LOWER ARM LH L70Y	\$	192.70			
1	KNUCKLE ARM LH L70Y	\$	481.50			
1	ABSORBER FRT LH L70Y	\$	274.10			
1	DRIVESHAFT LH	\$	1,355.70			
1	STABILIZER BAR FRT	\$	427.90			
1	STEERING PINION RACK L70Y	\$	3,765.30			
1	AUTO COMPUTER	\$	1,287.30			
1	INJECTION COMPUTER	\$	2,706.30			
1	RHD HYDRAULIC POWER(ROCK&PINION)	\$	3,765.30			
1	STEERING PUMP ELECTRIC L70Y	\$	2,026.70			
1	AIR CLEANER BOX	\$	464.20			
1	AIR CLEANER HOSE	\$	175.85			
1	AIR CLEANER LOWER	\$	271.26			
TOTAL		\$	26,900.68			
10%		\$	2,690.07			
		\$	24,210.61			

**Special Nett**

1	BUMPER CLIP FRT	\$	66.00	✓
1	BUMPER BRACKET CLIP FRT LH	\$	12.00	X
1	BUMPER SUPPORT CLIP FRT LH	\$	10.50	X
1	BUMPER GRILLE LOWER CLIP	\$	69.00	X
1SET	FRAME FULL SUPPORT PANEL CLIP	\$	70.00	X
2	FRAME FULL SUPPORT PANEL NUT	\$	20.00	X
2	FRAME FULL SUPPORT PANEL STUD	\$	30.00	X
1	WHEELARCH CLIP FRT LH	\$	30.50	✓
1	FRONT LEFT TYRE	\$	300.00	X
1	FRONT LEFT TYRE RIM	\$	380.00	X
1SET	Front licence plate with holder	\$	80.00	X
1SET	RADIATOR GRILLE SCREW	\$	16.00	X
1SET	RADIATOR GRILLE FRAME CLIP	\$	52.00	X
1	WINDSCREEN SEALANT	\$	253.80	X
1	FRONT WINDSCREEN MOULDING	\$	120.00	X

**Trans-cab Auto Services Pte Ltd****AAD1909-021**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHF 567E**

1	FRONT WINDSCREEN INNER SPONGE SEAL	\$	~ 100.00	X
6	BONNET INSULATOR CLIP L70Y	\$	~ 7.30	X
2	BONNET CABLE CLIP L70Y	\$	~ 6.31	X
2	BONNET CABLE COVER SCREW L70Y	\$	~ 10.85	X
<b>TOTAL</b>		<b>\$</b>	<b>1,634.27</b>	

<b>TOTAL PARTS</b>	<b>\$</b>	<b>25,844.88</b>
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**LABOUR**

Putty and spray painting of the affected portion.	\$	6,000.00	4401
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$	6,000.00	4001
To rust-proofing of the affected areas.	\$	170.00	301
To transfer of front windscreen fittings and conduct water seepage test.	\$	~ 170.00	X
To transfer of front fender fittings, attachment and perform water seepage test.	\$	~ 380.00	X
To transfer of bonnet fittings, attachment and perform water seepage test.	\$	~ 380.00	X
To check steering geometry and computer wheel alignment	\$	~ 220.00	X
To dismantle and refit front end suspension, undercarriage parts, final checking and testing.	\$	~ 380.00	X
Labour charge to mount and dismount vehicle on jig bench, to facilitate repair.	\$	~ 380.00	X
To transfer of front bumper fittings, attachment and perform water seepage test.	\$	~ 380.00	X

**Trans-cab Auto Services Pte Ltd****AAD1909-021**

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel No. : 6287 6666 Fax No. : 6257 1330

CO./GST Reg. No. 201019626G

**SHF 567E**

To remove and refit interior fittings, trimings, garnish,  
fittings and other, to enable repair.

\$ *nn* 380.00 *X*

To Check Electrical Lighting Concerned.

\$ 170.00 *2c1*

To transfer of tire, rim and on wheel balancing.

\$ *nn* 170.00 *X***TOTAL \$ 15,180.00****Over All Total \$ 41,024.88****LUMP SUM (REPAIR DAY)***20 DAYS**2 day,*

LKK Auto Consultants hence notify  
the Reparer of the following:  
• To resurvey bodywork after spray painting  
• To display damaged part(s) during resurvey  
• Parts prices are subject to confirmation  
• Third party survey is on a "without prejudice" basis  
• No illegal modifications is allowed  
• Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Reparer  
Signature:  
Date:

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle****Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	878K

**Vehicle Details**

Vehicle No.:	SHF567E
Vehicle to be Exported:	Yes
Intended Deregistration Date:	02 Sep 2019
Vehicle Make:	RENAULT
Vehicle Model:	LATITUDE 2.0L DCI AUTO D/AB 4DR
Primary Colour:	Red
Manufacturing Year:	2014
Engine No.:	M9R8839C001503
Chassis No.:	VF1ABL15AUC278210
Maximum Power Output:	127.0 kW (170 bhp)
Open Market Value:	\$19,998.00
Original Registration Date:	20 Jun 2014
First Registration Date:	20 Jun 2014
Transfer Count:	0
Actual ARF Paid:	\$12,498.00

**Intended PARF Rebate Details**

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jun 2022
PARF Rebate Amount:	\$8,748.00

**Intended COE Rebate Details**

COE Expiry Date:	19 Jun 2022
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$57,338.00
COE Rebate Amount:	\$20,048.00
<b>Total Rebate Amount:</b>	<b>\$28,796.00</b>

**Message**

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 02 Sep 2019

OK



Address	BLK 154 HOUGANG ST 11 #08-212
Postcode	530154
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

On 02.09.2019 at about 1415hours, I was heading toward Townshend Road carpark exit after alighting my passenger. Suddenly I felt an impact. Vehicle B (SLV1595K) which drive out from my left parking lot and hit onto my taxi's left side portion.

#### Attachment(s)

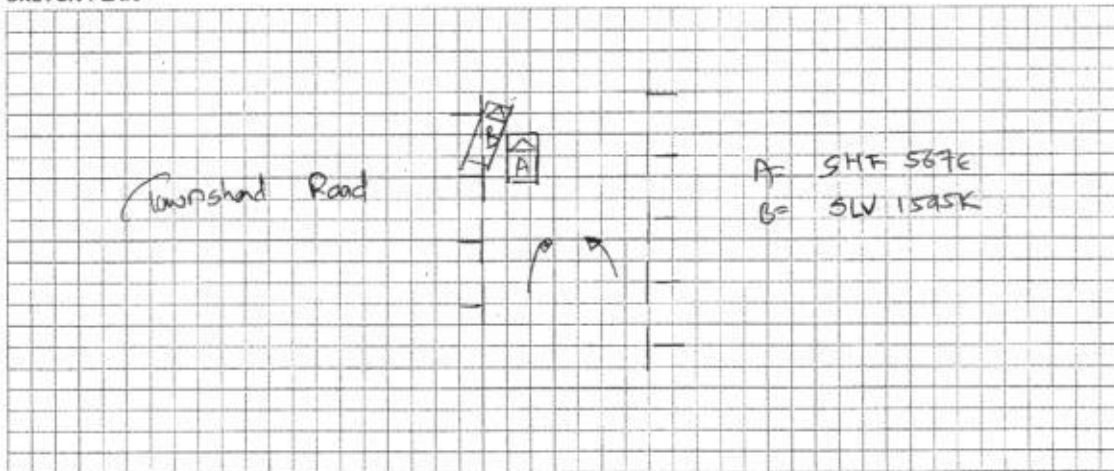
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLV1595K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE TONG HWA
NRIC/Passport Number	S8716163C
Contact Number	90111831
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

# Sketch Plan #2 Pg. 1

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

pls see attach GA Report

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Shu Pei (LKKAUTO)

---

**From:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Sent:** Thursday, 12 September 2019 3:20 PM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Direct Settlement - Accident Involving SLV1595K (OI : EQI - DM19HO02468-JG) and SHF567E (TP : LKK REF - CC3/EQI19015667/Kpb3) on 02.09.2019  
**Attachments:** SLV1595K.pdf

Dear Shu Pei

Attached our insured's accident report for your attention.

Best Regards,

**Joel Goh**  
Executive | Claims



### EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Wednesday, September 11, 2019 5:17 PM  
**To:** Joel Goh  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** Direct Settlement - Accident Involving SLV1595K (OI : EQI - TBA) and SHF567E (TP : LKK REF - CC3/EQI19015667/Kpb3) on 02.09.2019

### WITHOUT PREJUDICE

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 567E at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP statement
- TP estimated cost of repair

Sketch Plan Pg. 4

Annex A

Transaction ref 20171222154208646625

The owner and vehicle particulars for Vehicle No. SLV1595K as at 22 Dec 2017 are as follows:

1.	Name	: LEE YONG KHOON
2.	Identification No. Type	: Singapore NRIC
3.	Identification No.	: S1144334F
4.	Place Of Passport Issue	: -
5.	Registered Address	: APT BLK 254 SIMEI STREET 1 #05-567 SINGAPORE 520254
6.	Mailing Address	: -
7.	Vehicle No.	: SLV1595K
8.	Effective Date of Ownership	: 22 Dec 2017
9.	Original Registration Date	: 22 Dec 2017
10.	First Registration Date	: 22 Dec 2017
11.	Vehicle Type	: P11 - Passenger Station Wagon/Jeep/Land Rover
12.	Vehicle Scheme	: Normal
13.	Attachment 1	: With Sun Roof
14.	Attachment 2	: -
15.	Attachment 3	: -
16.	Vehicle Make	: NISSAN
17.	Vehicle Model	: QASHQAI 2.0 CVT
18.	Year of Manufacture	: 2017
19.	Primary Colour	: Brown
20.	Secondary Colour	: -
21.	Passenger Capacity	: 4
22.	Chassis/Trailer Chassis No.	: SJNFBAJ11U2105073 / -
23.	Propellant/Emission Standard	: Petrol / Euro VI
24.	Engine No./Motor No.	: MR20494269W / -
25.	Engine Capacity(cc)/Power Rating(kW)	: 1997 / -
26.	Maximum Power Output(kW/bhp)	: 106.0 / 142
27.	Unladen Weight(kg)	: 1425
28.	Maximum Laden Weight(kg)	: 1885
29.	Open Market Value	: \$22,337.00
30.	PARF Eligibility	: Yes
31.	PARF Eligibility Expiry Date	: 21 Dec 2027
32.	Minimum PARF Benefit	: \$11,636.00
33.	IU Label No.	: -
34.	COE No.	: 2017120103000433W
35.	COE Expiry Date	: 21 Dec 2027
36.	COE Category	: B - Car above 1600cc or 97kW (130bhp)
37.	Quota Premium/Prevailing Quota Premium	: \$57,414.00
38.	Actual Quota Premium/PQP Paid	: \$57,414.00
39.	Actual ARF Paid	: \$23,272.00
40.	CO2 Emission(g/km)	: 159.00
41.	Actual CEVS Rebate Utilised	: -
42.	CEVS Surcharge Paid	: -
43.	Actual Green Vehicle Rebate Utilised	: -
44.	Vehicle Lifespan Expiry Date	: -
45.	Road Tax Amount	: \$605.00
46.	Road Tax Start Date	: 22 Dec 2017
47.	Road Tax End Date	: 21 Jun 2018
48.	Remarks	: This vehicle is eligible for PARF. To renew the COE, the Prevailing Quota Premium payable is that of Category B.

*Done*  
*1128071014*

## Hsiao Tong (LKKAUTO)

---

**From:** Jasmine Tan <jasminetan@transcab.com.sg>  
**Sent:** Thursday, 2 January 2020 2:13 PM  
**To:** Hsiao Tong (LKKAUTO); 'Ng Wai Yin'  
**Cc:** 'claims'  
**Subject:** RE: Your Ref: AAD1909-021 (SHF567E) // Our Ref: CC3/EQI19015667/Kpb3 [ACCIDENT INVOLVING SLV 1595K(EQ) AND SHF 567E ON 02/09/2019]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you  
Best Regards  
Jasmine Tan



### TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111  
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330  
Direct Line : (65) 6603 1250  
Website: www.transcab.com.sg

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**From:** Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]  
**Sent:** Saturday, 9 November 2019 9:39 AM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>  
**Cc:** jasminetan@transcab.com.sg; 'claims' <claims@transcab.com.sg>  
**Subject:** RE: Your Ref: AAD1909-021 (SHF567E) // Our Ref: CC3/EQI19015667/Kpb3 [ACCIDENT INVOLVING SLV 1595K(EQ) AND SHF 567E ON 02/09/2019]

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement at a global sum of \$2,850.00(all-in).

Please confirm acceptance.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Monday, 14 October 2019 11:17 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg); 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** RE: Your Ref: AAD1909-021 (SHF567E) // Our Ref: CC3/EQI19015667/Kpb3 [ACCIDENT INVOLVING SLV 1595K(EQ) AND SHF 567E ON 02/09/2019]

WITHOUT PREJUDICE

Dear Hsiao Tong

Amount confirmed \$ 2,300 (before GST).

Please see the attachment for your LOD and after repair photos for your action.

Original hard copy will pass to Kenneth's to bring back your office.

Hope to receive your offer soon.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**



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No. 2 Ang Mo Kio Street 63, Singapore 569111

Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764

Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]

**Sent:** Saturday, 12 October, 2019 12:20 PM

**To:** '[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

Cc: Kenneth Kong (LKKAuto) <KennethKong@lkkauto.com>

**Subject:** Your Ref: AAD1909-021 (SHF567E) // Our Ref: CC3/EQ19015667/Kpb3 [ACCIDENT INVOLVING SLV 1595K(EQ) AND SHF 567E ON 02/09/2019]

Your Ref: **AAD1909-021 (SHF567E)**  
Our Ref: CC3/EQ19015667/Kpb3

Without Prejudice

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SLV 1595K(EQ) AND SHF 567E ON 02/09/2019**

We refer to the above matter.

For COR, recommended amount at **L/sum \$2,300.00**(before GST) with **2 repair days**.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

Please note that all the finalisation subject to insurer approval.

Meantime, kindly provide after repair photos for SHF567E. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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[www.avg.com](http://www.avg.com)



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
EQ INSURANCE COMPANY LTD		Ref : CC3/EQI19015667/Kpa3s2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 06-02-2020	
		Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>			
Insured Veh.	SLV 1595K	Veh. Inspected	SHF 567E
Policy No.		Coverage (\$)	0.00
Claim No.	DM19HO02468-JG	Excess (\$)	0.00
Assign From		Assign Date	03/09/2019
<b>2. Vehicle Particulars &amp; Condition</b>			
Make & Model	RENAULT LATITUDE (A)	c.c	1995
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	VF1ABL15AUC278210	Colour	METALLIC WHITE / RED
Odometer	441979	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
<b>3. Conditions of Tyres</b>			
	Size	Make	Balance
R/H Front Tyre	215/60 R16	SAILUN	9 mm
L/H Front Tyre	215/60 R16	SAILUN	9 mm
R/H Rear Tyre	215/60 R16	GITI	6 mm
L/H Rear Tyre	215/60 R16	GITI	6 mm
<b>4. Description of Damages</b>			
THE VEHICLE SUSTAINED DAMAGES AT THE N/S FRONT PORTION. DAMAGES SEE DETAILS.			
<b>5. General Information</b>			
Accident Date	02/09/2019	Inspection Date	03/09/2019
Survey held at	TRANS-CAB AUTO SERVICES PTE LTD NO.2 ANG MO KIO ST 63 SINGAPORE 569111		
<b>5a. Remarks</b>			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
<b>5b. Estimate Days of Repair</b>			
ESTIMATED NORMAL PERIOD FOR REPAIR:		2 Working Days	





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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHF 567E

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	BUMPER COVER FRT	BUCKLED / CRACKED	747.20	747.20
1	BUMPER SPOILER FRT	SERVICEABLE	344.70	-
1	BUMPER ABSORBER FRT	SERVICEABLE	394.68	-
1	BUMPER RETAINER FRT LH	DISTORTED	101.40	101.40
1	BUMPER SUPPORT FRT	SERVICEABLE	10.70	-
1	BUMPER UNDERTRAY FRT	SERVICEABLE	292.50	-
1	BUMPER GRILLE LOWER FRT	SERVICEABLE	147.00	-
1	BUMPER FOG LAMP GRILLE LH	SERVICEABLE	207.21	-
1	BUMPER BEAM FRT	TO REPAIR SEE LABOUR	663.70	-
1	HEADLAMP LH	MTG CRACKED	743.60	743.60
1	HEADLAMP PANEL FRT LH	TO REPAIR SEE LABOUR	127.70	-
1	FENDER PANEL FRT LH	BUCKLED	414.40	414.40
1	WHEELARCH FRT LH	DISTORTED	112.30	112.30
1	FENDER BRACKET LOWER LH	SERVICEABLE	11.80	-
1	FENDER INSULATOR LH	SERVICEABLE	65.50	-
1	FRONT BRACE PANEL	TO REPAIR SEE LABOUR	177.22	-
1	RADIATOR GRILLE	SERVICEABLE	969.90	-
1	RADIATOR GRILLE BADGE 'RENAULT'	SERVICEABLE	225.36	-
1	RADIATOR GRILLE FRAME	SERVICEABLE	686.00	-
1	FRAME FULL SUPPORT PANEL	SERVICEABLE	592.70	-
1	FRAME FULL SUPPORT BRACKET	TO REPAIR SEE LABOUR	41.60	-
1	BONNET	TO REPAIR SEE LABOUR	1,312.70	-
1	BONNET INSULATOR	SERVICEABLE	294.30	-
1	BONNET STRUT LH	SERVICEABLE	53.30	-
1	BONNET STRUT RH	SERVICEABLE	53.30	-
1	BONNET HINGE LH	TO REPAIR SEE LABOUR	236.50	-

Report Ref No. CC3/EQ19015667/Kpa3s2



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51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

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Reg. No: 199607198R GST Reg. No. 19-9607198-R

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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	BONNET HINGE RH	TO REPAIR SEE LABOUR	237.40	-
1	BONNET LOCK	TO REPAIR SEE LABOUR	152.80	-
1	BONNET CABLE	SERVICEABLE	55.20	-
1	BONNET CABLE COVER	SERVICEABLE	80.60	-
1	BONNET SEAL OUTER	SERVICEABLE	83.20	-
1	BONNET SEAL INNER	SERVICEABLE	70.10	-
1	LOWER ARM LH L70Y	SERVICEABLE	192.70	-
1	KNUCKLE ARM LH L70Y	SERVICEABLE	481.50	-
1	ABSORBER FRT LH L70Y	SERVICEABLE	274.10	-
1	DRIVESHAFT LH	TO REPAIR SEE LABOUR	1,355.70	-
1	STABILIZER BAR FRT	SERVICEABLE	427.90	-
1	STEERING PINION RACK L70Y	TO REPAIR SEE LABOUR	3,765.30	-
1	AUTO COMPUTER	SERVICEABLE	1,287.30	-
1	INJECTION COMPUTER	SERVICEABLE	2,706.30	-
1	RHD HYDRAULIC POWER (ROCK & PINION)	SERVICEABLE	3,765.30	-
1	STEERING PUMP ELECTRIC L70Y	SERVICEABLE	2,026.70	-
1	AIR CLEANER BOX	SERVICEABLE	464.20	-
1	AIR CLEANER HOSE	SERVICEABLE	175.85	-
1	AIR CLEANER LOWER	SERVICEABLE	271.26	-
	LESS 10% DISCOUNT		-2,690.06	-211.89
			24,210.62	1,907.01
	<b>SPECIAL NETT ITEMS</b>			
1	BUMPER CLIP FRT (SN)	NECESSARY	66.00	66.00
1	BUMPER BRACKET CLIP FRT LH (SN)	NOT NECESSARY	12.00	-
1	BUMPER SUPPORT CLIP FRT LH (SN)	NOT NECESSARY	10.50	-
1	BUMPER GRILLE LOWER CLIP (SN)	NOT NECESSARY	69.00	-
1	SET FRAME FULL SUPPORT PANEL CLIP (SN)	NOT NECESSARY	70.00	-
2	FRAME FULL SUPPORT PANEL NUT (SN)	NOT NECESSARY	20.00	-
2	FRAME FULL SUPPORT PANEL STUD (SN)	NOT NECESSARY	30.00	-
1	WHEELARCH CLIP FRT LH (SN)	NECESSARY	30.50	30.50

Report Ref No. CC3/EQ19015667/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
1	FRONT LEFT TYRE (SN)	SERVICEABLE	300.00	-
1	FRONT LEFT TYRE RIM (SN)	SERVICEABLE	380.00	-
1	SET FRONT LICENCE PLATE WITH HOLDER (SN)	SERVICEABLE	80.00	-
1	SET RADIATOR GRILLE SCREW (SN)	NOT NECESSARY	16.00	-
1	SET RADIATOR GRILLE FRAME CLIP (SN)	NOT NECESSARY	52.00	-
1	WINDSCREEN SEALANT (SN)	NOT NECESSARY	253.80	-
1	FRONT WINDSCREEN MOULDING (SN)	NOT NECESSARY	120.00	-
1	FRONT WINDSCREEN INNER SPONGE SEAL (SN)	NOT NECESSARY	100.00	-
6	BONNET INSULATOR CLIP L70Y (SN)	NOT NECESSARY	7.30	-
2	BONNET CABLE CLIP L70Y (SN)	NOT NECESSARY	6.31	-
2	BONNET CABLE COVER SCREW L70Y (SN)	NOT NECESSARY	10.85	-
			1,634.26	96.50
	<b>LABOUR</b>			
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		6,000.00	440.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT, HEADLAMP PANEL FRT LH, FRONT BRACE PANEL, FRAME FULL SUPPORT BRACKET, BONNET, BONNET HINGE LH, BONNET HINGE RH, BONNET LOCK, DRIVESHAFT LH AND STEERING PINION RACK L70Y.		6,000.00	400.00
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
	TO TRANSFER OF FRONT WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	NOT NECESSARY	170.00	-
	TO TRANSFER OF FRONT FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO TRANSFER OF BONNET FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	NOT NECESSARY	220.00	-
	TO DISMANTLE AND REFIT FRONT END SUSPENSION, UNDERCARRIAGE PARTS, FINAL CHECKING AND TESTING.	NOT NECESSARY	380.00	-
	LABOUR CHARGE TO MOUNT AND DISMOUNT VEHICLE ON JIG BENCH, TO FACILITATE REPAIR.	NOT NECESSARY	380.00	-

Report Ref No. CC3/EQ19015667/Kpa3s2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO TRANSFER OF FRONT BUMPER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	380.00	-
	TO REMOVE AND REFIT INTERIOR FITTINGS, TRIMINGS, GARNISH, FITTINGS AND OTHER, TO ENABLE REPAIR.	NOT NECESSARY	380.00	-
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	20.00
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	-
			15,180.00	890.00
GRAND TOTAL			41,024.88	2,893.51
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				2,300.00

Report Ref No. CC3/EQ19015667/Kpa3s2

KONG SENG CHEONG

Licensed Appraiser

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