

Asher Sng (LKKAUTO)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Tuesday, 2 November 2021 3:23 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A; Claims Dept of CTI
Subject: RE: OUR REF : SNM19D204164-YN3851X-tankw - FW: Direct Settlement - Accident Involving YN3851X and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Agreed to your advice, kindly proceed to reject TP claim.

Thanks

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 2 November 2021 3:03 PM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF : SNM19D204164-YN3851X-tankw - FW: Direct Settlement - Accident Involving YN3851X and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

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Hi Billy,

We refer to the above matter.

Third party reported insured side swipe his vehicle while his vehicle is parked.

Insured have yet to file a report till date.

Third party have no video footage of the mention accident.

There is no police investigation result till date non any hard evidence from third party to the accident.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 1 November 2021 1:52 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-tankw - FW: Direct Settlement - Accident Involving YN3851X and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

Dear All,

Please be advised that OIC is Billy.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 1 November 2021 12:45 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to the above matter.

Kindly advise the current handler for the mention case.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 30 December 2019 10:27 AM

To: Shu Pei (LKKAuto) <shupeil@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'export@say.com.sg' <export@say.com.sg>; 'kslins@kslauto.sg' <kslins@kslauto.sg>

Cc: Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

LKK REF - CC3/CTI19015666/K1eb3

CTPIS REF – SNM19D204164C02/1(cml/bt) – YN3851X – accident NOT reported

Date of Accident: 2 September 2019

Dear Shu Pei/Asher

We refer to your emails pertaining to the above matter.

Please note that mutual client, M/s S.A.Y. Brothers Building Systems Pte Ltd **has not and/or has yet to file accident report/police report on the alleged hit and run accident till date.**

Insured's contact as follow:

**61 Kaki Bukit Avenue 1
#04-30 Shun Li Industrial Park**

Singapore 417943
Contact: 6844 2603
Email: export@say.com.sg

Please assist to follow up on the matter.

Aside to Ben, please assist to keep track on the matter.

From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]
Sent: Monday, 30 December, 2019 10:03 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

"Best Wishes for Merry Christmas & Happy New Year 2020"

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 6 December 2019 10:49 AM
To: Shu Pei (LKKAUTO) <shupeil@lkkauto.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

Hi,

Our insured has not report.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Shu Pei (LKKAUTO) [<mailto:shupe@lkkauto.com>]

Sent: Friday, December 06, 2019 9:47 AM

To: Claims Dept of CTI; Alfred Toh; Chee So Chow

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Friday, 8 November 2019 10:03 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupe@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAUTO)

Sent: Thursday, 24 October 2019 11:11 AM

To: 'Elaine Cheong' <elaine.cheong@sg.cntaiping.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shu Pei (LKKAuto)

Sent: Wednesday, 18 September 2019 9:25 AM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>

Subject: RE: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeilkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 5 September 2019 2:26 PM

To: Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Shu Pei (LKKAuto) <shupeilkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: OUR REF : SNM19D204164-YN3851X-CML - FW: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

Dear Elaine,

Please conduct PRS for SJG4656B

Note : officer in charge – Elaine Cheong 63896530.

Regards,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

T: (65) 63896116 | F: (65) 62247175

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From: Shu Pei (LKKAUTO) [<mailto:shupeil@lkkauto.com>]

Sent: Wednesday, 4 September, 2019 5:22 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving YN3851X (OI : CTI - TBA) and SHA7947Y (TP : LKK REF - CC3/CTI19015666/K1eb3) on 02.09.2019 - ANR

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 7947Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP's GIA report
- Estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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