

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 13 November 2019 3:23 PM  
**To:** Enny  
**Cc:** CS A Team; Admin A; assignments  
**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P \*\*\* LKK REF: CC4/ASM19015657/pa3

### Without Prejudice

Dear Enny,

As spoken, kindly assist to contact our insured Mr Ong Hock Tee at 9636 4651 for private settlement.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Enny <enny@movauto.com.sg>  
**Sent:** Tuesday, 12 November 2019 10:32 AM  
**To:** 'Enny' <enny@movauto.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P \*\*\* LKK REF: CC4/ASM19015657/pa3

Dear Hsiao Tong,

Please advise. If possible we will like to proceed to insurance claim instead of private settlement as our customer mention he will like to claim his loss of income, loss of parking etc from your insured.

Thank you

Best Regards,

*Enny Lee*

Claims Executive  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

This message is confidential and is for the use of the intended recipient only. If you have received this message in error, please do not copy, disclose or use its content. We would be grateful if you would notify us by email and delete the original transmission and any attachment from your system. Any attachment to this e-mail may contain software viruses that could damage your computer system. Although we will take reasonable precaution to minimize this risk, we do not accept any liability resulting from software viruses. Please carry out your own virus checks before opening any attachment.

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**From:** Enny [<mailto:enny@nova.com.sg>]  
**Sent:** Wednesday, 6 November 2019 12:16 PM  
**To:** 'Hsiao Tong (LKKAUTO)'  
**Cc:** 'CS A Team'; 'Admin A'; 'assignments'  
**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P \*\*\* LKK REF: CC4/ASM19015657/pa3

Dear Hsiao Tong,

Below are our quotation:

To repair  
Rear boot, rear bumper

Replace  
Rear bumper chrome (new and original)  
Rear tail lamp rh (new and original)

Total cost of repair \$1450 before gst 7% with 3 working days

Owner request \$160 loss of use per day. please advise

Thank you

Best Regards,

*Enny Lee*

Claims Executive  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]  
**Sent:** Monday, 4 November 2019 2:12 PM  
**To:** Enny  
**Cc:** CS A Team; Admin A; assignments  
**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P \*\*\* LKK REF: CC4/ASM19015657/pa3

Without Prejudice

Hi,

Kindly refer to the attached email dated 31/10/2019 which is self-explanatory.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Enny <[enny@movs.com.sg](mailto:enny@movs.com.sg)>

**Sent:** Monday, 4 November 2019 1:30 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P  
\*\*\* LKK REF: CC4/ASM19015657/pa3

Dear Sir/Madam,

Any update on this third party claim?

Thank you

Best Regards,

*Enny Lee*

Claims Executive

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



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**From:** Enny [<mailto:enny@movs.com.sg>]

**Sent:** Wednesday, 23 October 2019 1:12 PM

**To:** 'Mei Kwan (LKKAuto)'; 'Nitha'

**Cc:** 'tanyw@movs.com.sg'; 'CS A Team'; 'Admin A'; 'Hsiao Tong (LKKAuto)'; 'assignments'

**Subject:** RE: TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P \*\*\* LKK REF: CC4/ASM19015657/pa3

Dear Sir/Madam,

Please kindly assist to revert the liability for this case. customer received police investigation result already.

Thank you

Best Regards,  
Enny Lee  
Claims Executive  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]  
**Sent:** Wednesday, 4 September 2019 3:57 PM  
**To:** 'Nitha'  
**Cc:** [tanyw@mova.com.sg](mailto:tanyw@mova.com.sg); 'Enny'; CS A Team; Admin A; Hsiao Tong (LKKAuto); assignments  
**Subject:** TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252 NORTH BRIDGE RD RAFFLES CITY C/P  
\*\*\* LKK REF: CC4/ASM19015657/pa3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

***Please provide us the following and arrange for TP survey.***

- ***PARF\_COE Rebate Enquiry.pdf***
- ***PIR result (if any)***

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong at 6742 3197.**

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Nitha <nitha@movacom.sg>  
**Sent:** Monday, September 02, 2019 6:33 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** tanyw@movacom.sg; enny@movacom.sg  
**Subject:** [EXTERNAL] TP CLAIMS - SKP7846R AGAINST SLD9245M DOA 27/08/2019 252  
NORTH BRIDGE RD RAFFLES CITY C/P  
**Attachments:** RPT.PDF; EST.pdf  
**Categories:** Shekhar

Dear All,

Kindly assign surveyor and advise officer in charge for the above mention case.

Thank you

Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314

