

1550200

INS. CASE OWNER:

CC 6/1111901 5643, A

LKK

IDAC

Surveyor:

Adrian

DOI:

ASSIGNMENT

7/1/19

Date / Time:

3/1/19

Registered in Merimen:

4/1/19

Pre-assign / CCU / FTE



Insured Vehicle No.:

SHA 2021B

Name of Insured:

LTPL

Insured Tel No.:

HP:

Excess Sec II :S\$

D.O.A.:

1/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

PHIMP LET LAM KERRY

Driver Tel No.:

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Toyota

Place of Accident:

SLOTTES Rd

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

% Final ? Yes / No

SHA 2822R



INSRS:

WSP:

Tel:

Liability:

RMKS:

Advance Auto



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

11/9/19

Request CCTV from (P) 020

Receive CCTV from TP

12/10

OI Stationery. TPV collected on OIV when turning left. CUP instruction to request

22/10

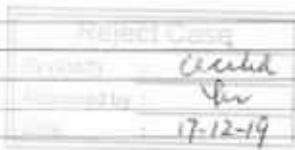
Request email send TP.

16/12

Pending inv new chop & sign.

2/2

File pass me to close.



STAGE

DATE / PIC

Non-Reporting Itr (1st)

Non-Reporting Itr (2nd)

Non-Reporting Itr (Final)

Notification Itr (if non-pickup)

Call OI

After call Itr to OI

Documentation Check List: Handler Typist

Notification Itr (if non-pickup)

After call Itr to OI

Authorisation To Act

Release Voucher

Final Repair Bill

Car Rental Invoice

Towing Invoice

LTA / GIA

Medical Bill

PIR

Mandate/Reject Instruction

LOD

Payment Breakdown Form

Post-Repair Photos

Others

PRELIMINARY ADVICE Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

4500/-

12

days) Reduction:

41,444.50 = 75

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

S\$

0

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

1

days)

Loss of Use (LOU):

S\$

(5

x

days)

Loss of Income (LOI):

S\$

(5

x

days)

LOR only

LOU only

LOR + LOU

LOR + LO

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

COPY SENT
4/2/2020

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

Adrian

ASSIGNMENT

From: Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured: Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt: Consistent? : Yes or No

GIA / PR Seen: Consistent? : Yes or No

Est. Repairs: 7 days Res: Yes or No

Lum Sum: 100 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: Person Contacted: Vehicle: IN / OUT

Veh No: SGA2823R Yr Regn: 2005, Nov

Type: M.Cap / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Wish c.c 1794

Colour: Black A/C: Insured / Std / NI / NA

Sp. Reading 205334 T/Radio: Insured / Std / NI / NA

Eng/No:

C/No: ZNE100272223

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/60R16

R: 215/60R16

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front Rear

R/Bal. 06 mm R/Bal. 06 mm

L/Bal. 06 mm L/Bal. 06 mm

D.O.A. D.O.I. 03/09/19

Survey held at Advance Auto

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TP 111
	COE Expiry: 11/11/25.
	UG (NV) - \$4500/- (Red - \$12,414.50/73%)
	MV: 42K
	PV: 37.5K
	Nett: 4.5K.

Date/Time, File Pass to?	Date/Time, File Return to?	Part Prices Check:	Survey Fee:	Date:
1)	2)	IN	Basic & Add.	
3)	4)	OUT	S + RS, SI	
5)	6)		Photos	
Final Report			Others	
			TOTAL	

ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4
VICOM KAKI BUKIT INSPECTION CENTRE
#04-01 SINGAPORE 415933
Tel: +65 9007 9247
Email: advanceag@hotmail.com
Reg No: 53395571L

TO	: INDIA INSURANCE	DATE	: 2/9/2019
ATTENTION	: MOTOR INSURANCE CLAIM	JOB TYPE	: T/P CLAIM
ESTIMATE REPORT			
TP III Viken			
VEHICLE DETAILS			
VEHICLE NO	: SGA2823R		
VEHICLE MODEL	: TOYOTA WISH		ZNE10027223
CHASSIS NO	:		
ACCIDENT DETAILS	DATE	: 1/9/2019	
	TIME	: 1615HRS	
THIRD PARTY REQUESTOR / CONTACT	:	XAIVER	

CLAIM DETAILS: PARTS

	ITEMS	QTY	UNIT PRICE	TOTAL
1	REAR QUARTER GLASS MOULDING <i>new</i>	1	\$ 150.00	\$ 150.00
2	REAR BUMPER <i>torn</i>	1	\$ 665.00	\$ 665.00
3	REAR BUMPER SIDE RETAINER <i>new R/H</i>	2	\$ 90.00	\$ 180.00
4	REAR BUMPER AIR VENTS <i>new</i>	1	\$ 160.00	\$ 160.00
5	REAR TAIL LIGHT L/H <i>new</i>	1	\$ 520.00	\$ 520.00
6	REAR FENDER L/H <i>new</i>	1	\$ 1,000.00	\$ 1,000.00
7	REAR FENDER INNER COWLING L/H <i>torn</i>	1	\$ 238.00	\$ 238.00
8	REAR KNUCKLE BEARING L/H <i>new</i>	1	\$ 638.00	\$ 638.00
9	REAR SHOCK ABSORBER L/H <i>new</i>	1	\$ 310.00	\$ 310.00
10	REAR PASSENGER DOOR L/H <i>new</i>	1	\$ 1,400.00	\$ 1,400.00
11	REAR PASSENGER DOOR HINGE L/H <i>new</i>	2	\$ 90.00	\$ 180.00
12	REAR PASSENGER DOOR CHECKER L/H <i>new</i>	1	\$ 185.00	\$ 185.00
13	REAR PASSENGER DOOR WINDOW MOTOR L/H <i>new</i>	1	\$ 755.00	\$ 755.00
14	REAR PASSENGER DOOR WINDOW REGULATOR L/H <i>new</i>	1	\$ 260.00	\$ 260.00
15	REAR PASSENGER DOOR INNER LOCK L/H <i>new</i>	1	\$ 530.00	\$ 530.00
16	REAR PASSENGER DOOR INNER BOARD L/H <i>torn</i>	1	\$ 945.00	\$ 945.00
17	REAR PASSENGER DOOR INNER WEATHER STRIPE <i>new</i>	1	\$ 180.00	\$ 180.00
18	FRONT PASSENGER DOOR L/H <i>Distorted</i>	1	\$ 1,480.00	\$ 1,480.00
19	FRONT PASSENGER DOOR HINGE L/H <i>new</i>	2	\$ 90.00	\$ 180.00
20	FRONT PASSENGER DOOR CHECKER L/H <i>new</i>	1	\$ 185.00	\$ 185.00
21	FRONT PASSENGER DOOR WINDOW MOTOR L/H <i>new</i>	1	\$ 755.00	\$ 755.00
22	FRONT PASSENGER DOOR WINDOW REGULATOR L/H <i>new</i>	1	\$ 260.00	\$ 260.00

✓
 ✓
 65
 X
 409.
 X
 145
 ✓
 1245
 X
 X
 X
 481
 ✓
 1075
 X
 X
 ✓

23	FRONT PASSENGER DOOR INNER LOCK L/H <i>Not Nec</i>	1	\$	530.00	\$	530.00	<i>x</i>
24	FRONT PASSENGER DOOR INNER BOARD L/H <i>Emul'd</i>	1	\$	945.00	\$	945.00	<i>481</i>
25	FRONT PASSENGER DOOR INNER WEATHER STRIPE <i>Nec</i>	1	\$	180.00	\$	180.00	<i>/</i>
26	ROCKER PANEL <i>Dented.</i>	1	\$	595.00	\$	595.00	<i>/</i>

TOTAL PRICE: \$ 13,406.00
 LESS 25% \$ 3,351.50
 SUB TOTAL PRICE: \$ 10,054.50

SPECIAL NETT ITEMS

	ITEMS	QTY	UNIT PRICE	TOTAL	
1	REAR BUMPER CLIP (SET) <i>Nec</i>	3	\$ 20.00	\$ 60.00	<i>30</i>
2	REAR WHEEL TYRE L/H <i>Not Nec</i>	1	\$ 350.00	\$ 350.00	<i>+</i>
3	REAR WHEEL SPORT RIM L/H <i>Cut</i>	1	\$ 600.00	\$ 600.00	<i>450.</i>
4	REAR FENDER SEALANT <i>Not Nec</i>	1	\$ 100.00	\$ 100.00	<i>+</i>
5	REAR FENDER INNER COWLING L/H CLIP (SET) <i>New</i>	1	\$ 20.00	\$ 20.00	<i>/</i>
6	REVERSE SENSOR <i>Not Nec</i>	2	\$ 200.00	\$ 400.00	<i>+</i>

TOTAL : \$ 1,530.00

LABOUR

	JOB	PRICE	ADJUSTED COST	APPROVED
1	PANEL BEATING, REMOVE AND REFIT PARTS	\$ 1,800.00	<i>1200.</i>	
2	SPRAY PAINTING TO AFFECTED AREA	\$ 1,800.00	<i>1000</i>	
3	WIRING CHECK FOR CENTRAL LOCKING	\$ 200.00	<i>30</i>	
4	TUFF COAT	\$ 200.00	<i>60.</i>	
5	FOUR WHEEL ALIGNMENT	\$ 120.00	<i>80</i>	
6	REMOVE AND REFIX REAR UNDERCARRIAGE	\$ 300.00	<i>100</i>	
7	REMOVE AND REFIX FRONT DOOR WINDOW MECHANISM L/H	\$ 180.00	<i>80</i>	
8	REMOVE AND REFIX REAR DOOR WINDOW MECHANISM L/H	\$ 180.00	<i>80</i>	
9	REMOVE AND REFIX REAR L/H QUARTER GLASS	\$ 100.00	<i>x</i>	
10	WATER LEAKAGE TEST	\$ 150.00	<i>x</i>	
11	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS, RESET MEMORIES TO SPECIFICATIONS	\$ 300.00	<i>x</i>	

2630

TOTAL: \$ 5,330.00

ESTIMATE REPORT

TOTAL PARTS COST:	\$	11,584.50
TOTAL LABOUR COST:	\$	5,330.00
TOTAL REPAIR COST:	\$	16,914.50

APPROVED DETAILS

SURVEYOR:

CONTACT:

FAX:

PART BY PART / LUMP SUM:

NO. OF DAYS:

Adrian King
H/s 03/09/19.
07 Days

total: 8139.25

1/2: A.S.K (Nett Value)

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Print Received Message

This mail is associated with :

***SGA2823R (MCT19090007)**

[SHA2021B]

TP

EC CARZ RENTAL

Sep 1 2019 4:00PM

[COMFORT TRANSPORTATION PTE LTD]

Advance Auto Garage

From India International Insurance Pte Ltd (HQ) (III_SG), sent on 18/10/2019 16:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$0.00) - SGA2823R - Claim Handler: Zuhaidah Bte Samsuri

Approved:0.00:Please proceed to reject TP claim.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 23 October 2019 5:36 PM
To: ADVANCEAG@HOTMAIL.COM
Subject: YOUR REF: SGA 2823R (OUR REF: CC6/III19015653/Agb3) *** ACCIDENT INVOLVING SHA 2021B & SGA 2823R ON 01/09/2019 ***
Attachments: Video - Accident (OID) (13).MP4

Your Ref: **SGA 2823R** Without Prejudice
Our Ref: CC6/III19015653/Agb3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 2021B(III) & SGA 2823R ON 01/09/2019

We refer to the above matter.

Attached is a copy of our insured Video Footage and Accident statement for your easy reference. We have reviewed the matter and we are of the view that our driver is not liable for the accident. Our Insured's vehicle is stationary and is your client's vehicle hit onto Our Insured's vehicle when making a left turn.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

LKK

Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

(orig)



ADVANCE AUTO GARAGE

23 Kaki Bukit Avenue 4 #04-01, Vicom Building, S(415933)

Tel: 9007 9247

Email: advanceag@hotmail.com

UEN: 53395571L

Date : 14/10/2019
Your Ref : **SHA2021B**
To: : **INDIA INTERNATIONAL INSURANCE PTE LTD**
Attn : Motor Claims Department

Dear Sir/Mdm,

RE: Accident on 01/09/2019 between SGA2823R and SHA2021B along Scotts Road towards Paterson Road

We refer to the above matter and would like to settle it directly in an amicable manner.

Please find attached copies of the below mentioned for your kind perusal:

- 1) Invoice No.AAG-191003 @ **S\$4,500.00**
- 2) Loss of Use @ **S\$1,800.00 (10 Days x S\$180)**
- 3) LTA Search @ **S\$7.45**
- 4) Authorization to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issued upon amount finalization.

Thank you.

Yours faithfully,



Xavier Lim
Advance Auto Garage

Sales Invoice

Advance Auto Garage

23 Kaki Bukit Avenue 4
#04-01 Vicom Building
Singapore 415933
Reg No: 53395571L
(+65) 9007 9247

DATE: 14/08/2019
INVOICE NO.: AAG-191003
VRN: SGA2823R

Bill To:
INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET #04/#05/#06-02
IOB BUILDING SINGAPORE 049711

ATTN: MOTOR CLAIMS DEPARTMENT

Description	AMOUNT
ACCIDENT REPAIRS CARRIED OUT AS PER YOUR SURVEYOR RECOMMENDATION	\$4,500.00
LUMP SUM	
LOSS OF USE 10 DAYS @\$180/DAY	\$1,800.00
Total:	\$6,300.00

- * All prices stated are in SGD
- * Please make all cheques payable to Advance Auto Garage
- * Car handed over in satisfactory post repair condition



THANK YOU FOR YOUR BUSINESS



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 02 Sep 2019 / 10:35:25

Receipt Date/Time: 02 Sep 2019 / 10:35:25

Tax Invoice/Receipt

Receipt No.: ITNET-00000-190902-000847

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - SHA2021B As at 01 Sep 2019/16:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHA2021B Enquiry Fee 20190902103433496379	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20190902103448833	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

LETTER OF AUTHORITY

Name : EC Carz Rental

Address : 11 Sungei Kadut Avenue

: S(729647)

Contact No : _____

TO: India International Insurance Pte. Ltd.

Dear Sirs,

ACCIDENT INVOLVING SGA2823R AND SHA2021B ON 01/09/2019

AT/ALONG Scotts Road towards Paterson Road

I/We, EC Carz Rental, am/are the registered owner of
motor car no. SGA2823R

Please note that I have assigned all compensation monies due to me/us in the above stated accident to **ADVANCE AUTO GARAGE**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **ADVANCE AUTO GARAGE** and forward your settlement cheque to **ADVANCE AUTO GARAGE** whom I had authorized to collect the said compensation monies.

Thank You



Signature of Claimant

A handwritten signature in black ink, appearing to be "Jia".

Witness By

ADVANCE AUTO GARAGE

23 Kaki Bukit Ave 4 #04-01

Vicom Inspection Centre, Singapore 415933

Tel: 9007 9247

Reg. No. : 53395571L

MOTOR CLAIM DISCHARGE

INSURED: EC Carz Rental

VEHICLE REGISTRATION NO. : SGA2823R POLICY NO. : 5103694896 TP

ACCIDENT CLAIM NO. : AAG. 20190901

I/We confirm that I/We have taken delivery of Vehicle Registration No. SGA2823R
from the repairers, Messrs Advance Auto Garage

and that all necessary repairs as a result of an accident in which the said vehicle was in on or
about the 01/09/2019 have been completed to my / our satisfaction, and that

I / We have no further claim on the above company in Respect thereof.

Date: 10/09/2019 Signature: _____

Co's Stamp:  NRIC No : 53353843B

01/09/2019 - Accident
02/09/2019 - PRI
03/09/2019 - PRI & repair
04/09/2019 - repair
05/09/2019 - repair

06/09/2019 - repair
07/09/2019 - repair
08/09/2019 - weekend
09/09/2019 - repair
10/09/2019 - repair & hand over

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Details	
Owner ID Type:	Business
Owner ID:	843B
Vehicle Details	
Vehicle No.:	SGA2823R
Vehicle to be Exported:	Yes
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	WISH 1.8 A
Primary Colour:	Black
Manufacturing Year:	2005
Engine No.:	1ZZ2405793
Chassis No.:	ZNE100272223
Maximum Power Output:	97.0 kW (130 bhp)
Open Market Value:	\$21,786.00
Original Registration Date:	12 Nov 2005
First Registration Date:	12 Nov 2005
Transfer Count:	1
Actual ARF Paid:	\$23,965.00
PARF Details	
PARF Eligibility:	Forfeited
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
COE Details	
COE Expiry Date:	11 Nov 2025
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
PQP Paid:	\$60,519.00
COE Rebate Amount:	\$37,454.00
Total Rebate Amount:	\$37,454.00

The information contained herein is correct as at 03 Sep 2019

OK

TEO HIN TYRES

11 KAKI BUKIT ROAD 1
#01-01 EUNOS TECHNOLINK
SINGAPORE 415939
TEL:67455711

Work Order: R003975
Company: ADVANCE AUTO
License: SGA 2823 R
Date: 2.9.19 15:02

Factory Japan 2019.0.1 : Toyota : Wish : E10 Series : ZNE10G

Front : Left

Actual	Before	Specified Range
-0°05'		-1°15' 0°15'
2°53'		2°20' 3°50'
-0°04'		-0°05' 0°05'
10°12'		10°35' 12°05'
10°07'		9°20' 12°20'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-1°24'		-1°15' 0°15'
4°27'		2°20' 3°50'
-0°23'		-0°05' 0°05'
14°49'		10°35' 12°05'
13°25'		9°20' 12°20'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
1°20'		-0°45' 0°45'
-1°34'		-0°45' 0°45'
-4°37'		
-0°27'		-0°11' 0°11'

Rear : Left

Actual	Before	Specified Range
-3°35'		-2°00' -1°00'
-0°22'		-0°02' 0°12'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
0°13'		-2°00' -1°00'
-0°01'		-0°02' 0°12'

Rear

Cross Camber
Total Toe
Thrust Angle
Axle Offset

Actual	Before	Specified Range
-3°47'		-0°30' 0°30'
-0°24'		-0°03' 0°25'
-0°11'		
0mm		

...CLAIM SUBFOLDER...(Pending for Survey Report)

WP

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2019 Edit Reg		03 Sep 2019 00:00 Edit Adj Rpt	S\$4,500.00 Edit Estimates	S\$4,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by adjuster]									
Insured:	COMFORT TRANSPORTATION PTE LTD. Co. Reg. No.: 199303821R								
Main Claimant:	EC CARZ RENTAL. Co. Reg. No.: 53353843B								
Vehicle Reg. No.:	SGA2823R	Date of Loss:	01/09/2019 16:00 - :59 [165 Months and 20 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT19090007	Policy/Cover Note No.:	MCOM0015						
Vehicle Reg. No. (Insured):	SHA2021B	Policy No. (Claimant):	5103694896						
		Excess:							
Repairer:	Advance Auto Garage (HQ) 23 KAKI BUKIT AVENUE 4 #04-01 AAS KAKI BUKIT CENTRE, 415933 Kaki Bukit - Tel:								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Zuhaidah Bte Samsuri - 6347 6070]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by ADRIAN LING] ... [Final Rpt due 13/09/2019]								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
- III_SG (03/02/2020): Alert - Adj Mandate Approved (S\$0.00) - SGA2823R - Claim Handler: Zuhaidah Bte S... - III_SG (18/10/2019): Alert - Adj Mandate Approved (S\$0.00) - SGA2823R - Claim Handler: Zuhaidah Bte S... - III_SG (12/09/2019): Alert - Adj Mandate Maintained - SGA2823R - Claim Handler: Zuhaidah Bte Samsuri									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGA2823R (MCT19090007)
[SHA2021B]
TP
EC CARZ RENTAL
Sep 1 2019 4:00PM
[COMFORT TRANSPORTATION PTE LTD]
Advance Auto Garage

Upload Documents			Upload Photos			Compose New Letter			View			View in Browser		
Video									1 per page			☒		
No	Finalized On	India International Insurance Pte Ltd (HQ)							Thumbnail			Print		
1	12/09/19 10:41	Video - Accident (OID)							1 Load MP4					
Photos/Images									1 per page			☒		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)							Thumbnail			Print		
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Video			1 per page	☒
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60	07/10/19 14:59	Reinspection Photo	 Load JPG	☒
61	07/10/19 14:59	Reinspection Photo	 Load JPG	☒
Documentation			1 per page	☒
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/09/19 17:28	TP GIA REPORT	 Load PDF	
2	16/12/19 17:54	REJECTION EMAIL TO TP	 Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	05/09/19 09:16	Singapore Accident Statement	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co. Reg. No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/III19015653/AGS3Q2

Date: 06/02/2020

REFERENCE

Handling Insurer: India International Insurance Pte Ltd Policy No: MCOM0015
 Claimant SGA2823R Insured Vehicle No: SHA2021B
 Vehicle No: SGA2823R
 Date of Loss: 01/09/2019 Nature of Claim: TP Claim No: MCT19090007

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGA2823R
 Make & Model: TOYOTA WISH, 1.8 (A) Engine No: 1ZZ2405793
 Reg. Date: 12/11/2005 (Man. Year: 2005) Chassis No: ZNE100272223
 Colour: Black Odometer: 205334 km
 Engine Capacity: 1794 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Yokohama 6 mm Rear Left Side: Yokohama 6 mm
 Front Right Side: Yokohama 6 mm Rear Right Side: Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	11,584.50	5,509.25	6,075.25	52.44
Miscellaneous Items	0.00	0.00	0.00	
Labour	5,330.00	2,630.00	2,700.00	50.66
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	16,914.50	8,139.25	8,775.25	51.88
Approved Total (Overridden) (S\$)		4,500.00		
Nett Amount (S\$)	16,914.50	4,500.00	12,414.50	73.40
Global Sum Settlement (S\$)		0.00		

INSPECTION

Date of Assignment: 03/09/2019
 Date Inspected: 03/09/2019 Inspected At: Advance Auto Garage (HQ)
 23 KAKI BUKIT AVENUE 4 #04-01
 AAS KAKI BUKIT CENTRE
 Singapore 415933
 Estimated Period of Repair: 7.0 days

Adjuster: ADRIAN LING

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Feb 2020)
Parts:	M1-MPV	TOYOTA WISH 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SGA2823R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR QUARTER GLASS MOULDING	Not Necessary	150.00 FL	*- FL
2	1		*REAR BUMPER	Torn	665.00 FL	*665.00 FL
3	1		*REAR BUMPER SIDE RETAINER	O/S Necessary	180.00 FL	*65.00 FL
4	1		*REAR BUMPER AIR VENTS	Not Necessary	160.00 FL	*- FL
5	1		*REAR TAIL LIGHT L/H	Cracked	520.00 FL	*409.00 FL
6	1		*REAR FENDER L/H	Repair	1,000.00 FL	*- FL
7	1		*REAR FENDER INNER COWLING L/H	Torn	238.00 FL	*145.00 FL
8	1		*REAR KNUCKLE BEARING L/H	Damaged	638.00 FL	*638.00 FL
9	1		*REAR SHOCK ABSORBER L/H	Not Necessary	310.00 FL	*- FL
10	1		*REAR PASSENGER DOOR L/H	Dented	1,400.00 FL	*1,245.00 FL
11	2		*REAR PASSENGER DOOR HINGE L/H	Not Necessary	180.00 FL	*- FL
12	1		*REAR PASSENGER DOOR CHECKER L/H	Not Necessary	185.00 FL	*- FL
13	1		*REAR PASSENGER DOOR WINDOW MOTOR L/H	Not Necessary	755.00 FL	*- FL
14	1		*REAR PASSENGER DOOR WINDOW REGULATOR L/H	Damaged	260.00 FL	*260.00 FL
15	1		*REAR PASSENGER DOOR INNER LOCK L/H	Not Necessary	530.00 FL	*- FL
16	1		*REAR PASSENGER DOOR INNER BOARD L/H	Torn	945.00 FL	*481.00 FL
17	1		*REAR PASSENGER DOOR INNER WEATHERSTRIPE	Necessary	180.00 FL	*180.00 FL
18	1		*FRONT PASSENGER DOOR L/H	Distorted	1,480.00 FL	*1,075.00 FL
19	2		*FRONT PASSENGER DOOR HINGE L/H	Not Necessary	180.00 FL	*- FL
20	1		*FRONT PASSENGER DOOR CHECK L/H	Not Necessary	185.00 FL	*- FL
21	1		*FRONT PASSENGER DOOR WINDOW MOTOR L/H	Not Necessary	755.00 FL	*- FL
22	1		*FRONT PASSENGER DOOR WINDOW REGULATOR L/H	Damaged	260.00 FL	*260.00 FL
23	1		*FRONT PASSENGER DOOR INNER LOCK L/H	Not Necessary	530.00 FL	*- FL
24	1		*FRONT PASSENGER DOOR INNER BOARD L/H	Cracked	945.00 FL	*481.00 FL
25	1		*FRONT PASSENGER DOOR INNER WEATHER STRIPE	Necessary	180.00 FL	*180.00 FL
26	1		*ROCKER PANEL	Dented	595.00 FL	*595.00 FL
27	3		*SET REAR BUMPER CLIP	Necessary	60.00 FS	*30.00 FS
28	1		*REAR WHEEL TYRE L/H	Not Necessary	350.00 FS	*- FS
29	1		*REAR WHEEL SPORT RIM L/H	Cut	600.00 FS	*450.00 FS
30	1		*REAR FENDER SEALANT	Not Necessary	100.00 FS	*- FS
31	1		*SET REAR FENDER INNER COWLING L/H CLIP	Necessary	20.00 FS	*20.00 FS
32	2		*REVERSE SENSOR	Not Necessary	400.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$) **14,936.00** **7,179.00**
 - List Item Discount on L Items 25.00/25.00% (S\$) 3,351.50 1,669.75

Total Parts (S\$) **11,584.50** **5,509.25**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING ,REMOVE AND REFIT PARTS	New	1,800.00	1,200.00
2	SPRAY PAINTING TO AFFECTED AREA	New	1,800.00	1,000.00
3	WIRING CHECK FOR CENTRAL LOCKING	New	200.00	30.00
4	TUFF COAT	New	200.00	60.00
5	FOUR WHEEL ALIGNMENT	New	120.00	80.00
6	REMOVE AND REFIX REAR UNDERCARRIAGE	New	300.00	100.00
7	REMOVE AND REFIX FRONT DOOR WINDOW MECHANISM L/H	New	180.00	80.00
8	REMOVE AND REFIX REAR DOOR WINDOW MECHANISM L/H	New	180.00	80.00
9	REMOVE AND REFIX REAR L/H QUARTER GLASS	New	100.00	0.00
10	WATER LEAKAGE TEST	New	150.00	0.00
11	TO CHECK DIAGNOSTIC OF VEHICLE MANAGEMENT/CONTROL UNITS ,RESET MEMORIES TO SPECIFICATIONS	New	300.00	0.00
Gross Labour Cost (S\$)			5,330.00	2,630.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >