

ASS. REC. BY:

REF: CS/smo/9015630/

f3

Special Instruction:

Surveyor

ASSIGNMENT (Office)

From (Person): Thelma Choo

of

smo

Date/Time: 4.9.19 11.25 a.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: GBE 3839C

Insured:

GBA 3853G

at Workshop m/s Nova Automotors

Tel:

2623377

of BIK 100 &amp; #01-04/06

Policy No: DIA MTHC VE 000198

Claim No:

CMTD No 4184

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 2.9.2019

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 4.9.19 11.57 a.m

Person Contacted:

Nabila h

Vehicle IN (OUT)

Date/Time	Action/Instruction (✓) Estimate Inspection: 15 Fan Yang Road
	GBE 3839C - CCB/CTI 1504991/P20352 D.O.A - 20/12/2015
	GBA 3853G-X
20/11/19 @ 5.45pm	Annie with check & email us the status.
19/2/2020-	called Nithan TP owner withdrew claim. genckse file.
	Reverted through email and menimen <i>Coline 19/2/2020</i>

menimen

## ...CLAIM SUBFOLDER...(New Assignment)

## CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	04 Sep 2019 09:27 <a href="#">Sendback Est</a>	04 Sep 2019 09:30 <b>S\$3,108.75</b>	04 Sep 2019 11:25 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b>									
Insured:	<b>NIPPON EXPRESS (SINGAPORE) PTE LTD</b> , Co. Reg. No.: 197301583G								
Main Claimant:	<b>ASTROMIC ENTERPRISE</b> , Co. Reg. No.: 53181854C								
Vehicle Reg. No.:	<b>GBE3839C</b>	Date of Loss:	02/09/2019 09:00 - :59 [45 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / CMTD1904184</b>	Policy/Cover Note No.:	D19MTHCVE000188 (Comprehensive)						
Vehicle Reg. No. (Insured):	<b>GBA3853G</b>	Policy No. (Claimant):	2018-V0106028-VCV						
		Excess:							
Repairer:	<b>Mova Automotive Pte Ltd (Bukit Merah)</b> Blk 1008, #01-04/06/08/94, Bukit Merah Lane 3, 159722 Bukit Merah - Tel: 62723892/64763333								
Handling Insurer:	<b>Sompo Insurance Singapore Pte. Ltd. (HQ)</b> - Tel: 6461 6555 ... [Handled by <b>Thelma Choo</b> - 6322 4681]								
Claimant's Insurer:	<b>Great Eastern General Insurance Limited (HQ)</b> - Tel: +65 248 2888								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Final Rpt due 13/09/2019]								
Driver/Custodian (Insured):	<b>TAN CHONG KIONG</b> (62 / Male), NRIC: S1219793D, Tel: +6587866242 Email:								
Adj Asg. Remarks:	WS: Nabilah Senin 6262 3377								
<b>ASSOCIATED MAIL RECEIVED</b> <a href="#">View All</a> <a href="#">Compose Case Mail</a>									
There are no mail for this case.									
<b>ALL ASSOCIATED TASKS</b> <a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

**Nivitha (LKK Auto)**

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**From:** Nivitha (LKK Auto) <admin-d@lkkauto.com>  
**Sent:** Wednesday, 19 February 2020 3:51 PM  
**To:** 'Teo, Grace'; assignments@lkkauto.com; 'Choo, Thelma'  
**Cc:** 'Ye, Yong Kang Melvin'; 'Henry, Irene James'; 'SUR'  
**Subject:** RE: CMTD1904184/THE - LKK(LIA)/ GBA3853G & GBE3839C - DOA : 02/09/2019

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards

G.NIVITHA  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Best Regards

G.NIVITHA  
LKK Auto Consultants Pte Ltd  
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Teo, Grace [mailto:grace.teo@sompo.com.sg]  
**Sent:** Wednesday, 4 September 2019 11:23 AM  
**To:** Nabilah; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; Choo, Thelma  
**Cc:** 'Alan Chng'; 'Mova-Nitha'; Ye, Yong Kang Melvin; Henry, Irene James  
**Subject:** CMTD1904184/THE - LKK(LIA)/ GBA3853G & GBE3839C - DOA : 02/09/2019

Without Prejudice

Our Reference: CMTD1904184/THE  
Your Reference: GBE3839C

Hi Nabilah,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681.

Please be informed that we have appointed **LKK AUTO** to conduct the survey.

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Aside to LKK AUTO,

Please make arrangement to conduct the survey for **GBE3839C** on a without Prejudice Basis and any admission of liability basis.

Please submit with your report via Merimen upon completion of survey.

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Aside to Thelma,

Please refer to the liability request from Mova Automotive Pte Ltd.

Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Nabilah [<mailto:nabilah@mova.com.sg>]

**Sent:** Wednesday, September 04, 2019 9:34 AM

**To:** Claims - Motor Survey

**Cc:** 'Alan Chng'; 'Mova-Nitha'

**Subject:** TP Claim - GBE3839C - DOA : 02/09/2019

**Your Ref : GBA3853C**

Dear Sir/Mdm,

Kindly assist to assign survey for GBE3839C at Mova (Fan Yoong).  
Vehicle is not in at the moment.

Kindly assist to advise on the officer-in-charge and revert on the liability of accident.

Thank you.

**Best Regards,**  
**Nabilah Senin**  
MOVA Automotive Pte Ltd  
15 Fan Yoong Road  
Singapore 629792  
Tel: +65 6262 3377  
Fax: +65 6264 3151



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## View Sent Message

This mail is associated with :

**GBE3839C (CMTD1904184)**  
**[GBA3853G]**

TP  
ASTROMIC ENTERPRISE  
Sep 2 2019 9:00AM  
[NIPPON EXPRESS (SINGAPORE) PTE LTD]  
Mova Automotive Pte Ltd

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**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on 19/02/2020 15:49 PM.  
**To** ThelmaChoo  
**Subject** GBE 3839C

Dear Sir/Mdm,

Please be informed that according to the repairer, TP owner already withdraw the claim.

We will close this file at our end without billing.

No survey was done for this vehicle.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.