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Dirt Wheel Motor Trading







Contact 9C+C+C+C&& FBL261B Frame no 3+2842

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Vehicle (hy): OTT MA Peggang Coulocled Archemiteothucas 10000018 Ditte/Tim.

Catherine Chong (LKK Auto)

From:

Motor Claim - III <motorclaim@iii.com.sg>

Sent:

Thursday, 10 May, 2018 9:08 AM

To:

iris@hoh.com.sg; 'sur@lkkauto.com'; Nivitha (LKK Auto)

Cc:

Manivel Priyadarshini

Subject:

RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2

WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR

NIMA CASES

Dear Sir / Mdm.

Please conduct a survey on TP vehicle FBL261B and let us have your report urgently.

This claim will be handled by Ms Priya.

*Kindly upload this survey request email to merimen.

Thank You

Best Regards,
Gabriel Wee
Motor Claims Dept.
India International Insurance Pte Ltd
64 Cecil Street | #05 IOB Building | Singapore 049711
Tel: 6347 6100, Ext - 248

From: iris@hah.com.sg [mailto:iris@hah.com.sg]

Sent: 09 May, 2018 5:46 PM

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO

PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Gabriel

We refer to your following email.

Our client is agreeable to use LKK Auto Consultants Pte Ltd. Thank you.

Regards
Iris Lim
Secretary
Hob Law Corporation
Advocates & Solicitors
209 New Upper Changi Road
#04-631 Singapore 460209
DID (65) 6244 5756

Fax. (65) 6244 3052 F-mail_tris@bob.com.sg Veli la

Discharmer. This message is privileged and confidential and is intended solely for the named recipient. If you are not the intended recipient, you are hereby notified that any dissemination or copying of this communication is strictly probbited. If this c-mail has reached you in error, please delete the v-mail immediately and inform us of the error by sending an e-mail to <u>trisigholocom</u> significant.

Though internet communications cannot be guaranteed to be secure or error-free as information could be intercepted, corrupted. lois or infected with viruses, we have scanned this message to minimise the possibility of corruption

From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, May 09, 2018 3:50 PM

To: iris@hoh.com.sg

Subject: RE: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO

PARAGRAPH 5.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sir / Mdm.

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list

Best Regards, Gabriel Wee Motor Claims Dept. India International Insurance Pte Ltd

64 Cecil Street | #05 IOB Building | Singapore 049711 Tel: 6347 6100, Ext - 248

From: iris@hoh.com.sg [mailto.iris@hoh.com.sg]

Sent: 09 May, 2018 3:30 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Subject: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO

PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Dear Sirs/Mdm (Very Urgent) (YR REF: SHD3185P & OUR REF: ZA-2018-004-0356PI/jw/ir (ACCIDENT INVLG FBL261B & SHD3185P ALONG SERANGOON ROAD/WHAMPOA SOUTH ROAD ON 21/4/2018)

We refer to the above matter.

We act for the owner of motorcycle no. FBL261B, who has appointed the undermentioned workshop to repair his motorcycle no. FBL261B.

Please be informed that the said vehicle can be inspected at:

M/s Dirt Wheel Motor Trading Blk 9004 Tampines Street 93 #01-100

Singapore 528838

Contact person: Mr Mike's contact no. 96676280/ 67833063

If you fail to conduct the pre-repair inspection within the next (2) working days excluding Saturday, Sunday
or Public Holidays, our client shall instruct the above workshop to commence repairs thereafter without
further reference to you.

Regards Iris Lim Secretary Hoh Law Corporation Advocates & Solicitors 209 New Upper Changi Road #04-631 Singapore 460209 DID: (65) 6244 5756

Fax: (65) 6244 3052 E-mail: iris@hoh.com.sg

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Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

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Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission

or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Print Received Message

This mail is associated with:

*FBL261B (MCT18040598) [SHD3185P] SOO KWOK MUN @ SOO THOO KWOK MUN

Apr 21 2018 11:00PM Dirt Wheel Motor Trading

From

India International Insurance Pte Ltd (HQ) (III_SG), sent on 20/02/2020 14:42 PM. LKK_HQ

To

Alert - Adj Mandate Approved (S\$2751.30) - FBL261B - Claim Handler: Priya Subject

Approved:2751.30.			

Cecilia Chong (LKK Auto)

From:

mike goh <blueman09mike@hotmail.com>

Sent:

Wednesday, 22 January 2020 4:00 PM

To:

Cecilia Chong (LKK Auto)

Subject:

Re: 3rd Party Claim for FBL 261 B

Attachments:

FBL 261 B INOVICE.pdf; FBL 261 B LoA.pdf; FBL 261 B SF.pdf; FBL 261 B LoD.pdf

Without Prejudice

Hi Cecilia
Sorry for the late Reply
i Had Send the HARD copy to India International Insurance
But i have the soft copy
I had attached all the doc
You have a look
Thank you

MIKE DIRTWHEEL Happy CNY Huat ah.....

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, January 13, 2020 6:16 PM

To: blueman09mike@hotmail.com <blueman09mike@hotmail.com>

Subject: RE: 3rd Party Claim for FBL 261 B

Without Prejudice

Dear Mike,

Kindly email us the final estimate list

Thanks

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Wishing you a Happy and Prosperous Lunar New Year"



...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj	Submitted	Ins Auth ed	Status		
Main	14 May 2018 Edit Reg		10 May 2018 00:00 Edit Adj Rpt	S\$2,751.30 Edit Estimates	A Landon	2,751.30 ew Rpt		Report	Pending for Survey Report Cancel Case	
	Main	R	eference	Claim De	tails		Documents		Show Ali	
CLAIM SU	BFOLDER DE	TAILS				[Created I	by adjuster]			
Insured:	COMFORT	TRANSPORTAT	ION PTE LTD, Co.	Reg. No.: 1993038	21R	17				
Main Claimant:	soo kwa	K MUN @ 500 T	HOO KWOK MUN,	ID: S7616386C						
Vehicle Reg No.:	FBL261	FBL261B Date of Loss: 21/04/2018 23:00 - :59 [23 Months and 22 Days From LTA Reg Date (Man Yr)				te (Man Yr)]				
Claim Type	TP / MC	T18040598		Policy/ Note N		MCOM0015				
Vehicle Reg No. (Insured):	SHD3185	P		Policy (Claim						
. Norman production				Excess						
Repairer:	Dirt Whe	el Motor Trading	(HQ) Blk 9004 Tam	pines Street 93, #	01-100	, 528838 Tar	npines - Tel: 6783	3063		
Handling Insurer:			ance Pte Ltd (HQ)							
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [Handle	d by M	ARCUS CHU	A] [Final Rp	t due 20/02	2/2020]	
ASSOCIA	TED MAIL RE	CEIVED					View	All Com	pose Case Ma	
• III_SG	20/02/2020):	Alert - Adj Mano	late Approved (S\$	2751.30) - FBL26	18 - C	laim Handle	r: Priya			
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Claim Documents

*FBL261B (MCT18040598) [SHD3185P]

SOO KWOK MUN @ SOO THOO KWOK MUN Apr 21 2018 11:00PM [COMFORT TRANSPORTATION PTE LTD] Dirt Wheel Motor Trading

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2	20/02/20 14:39	Singapore Accident Statement From: TP 81 - Rag, No: FBL261B, Claimant: SDO KWOK MUN @ SDO THOO KWOK MUN	0	Load PDF	

Documents Checklist

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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			



LKK Auto Consultants Pte Ltd (Co.Reg. No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/III18008579/UGS3Q2-1

27/03/2020 Date:

REFERENCE

Handling Insurer: India International Insurance Pte Ltd

Policy No:

MCOM0015

Claimant Vehicle No : FBL261B

Insured Vehicle No: SHD3185P

Date of Loss:

21/04/2018

TP Nature of Claim:

Claim No: MCT18040598

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

Colour:

FBL261B

Make & Model:

KTM 690SMC R, 690cc 30/04/2016 (Man. Year: 2015) Engine No:

0576022218

Reg. Date:

Multi-colour

Chassis No: Odometer:

VBKLET401FM772842 63607 km

Engine Capacity:

690 cc

Market Value/New Car Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Engine Modification:

Footbrake (Serviceable): Pre-accident Condition:

Yes

Handbrake (Serviceable):

CONDITION OF TYRES Front Tyre Size:

90/90-21

Rear Tyre Size:

No

140/90-18

Front Left Side:

Golden Tyre 7 mm

Rear Left Side:

Golden Tyre 7 mm

Front Right Side:

0 mm

Rear Right Side:

0 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,779.00	2,436.30	342.70	12.33
Miscellaneous Items	0.00	0.00	0.00	
Labour	470.00	315.00	155.00	32.98
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	3,249.00	2,751.30	497.70	15.32

INSPECTION

Date of Assignment:

10/05/2018

Date Inspected:

11/05/2018 Inspected At:

Dirt Wheel Motor Trading (HQ)

Blk 9004 Tampines Street 93, #01-100

Singapore 528838

Estimated Period of Repair:

3.0 days

Adjuster: MARCUS CHUA

Manager: Chong Pui Lin

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=g... 27/3/2020

REPAIR DETAILS

Referen		
Part Source	:	(Last Synchronised: 25 Jun 2018)
Parts:	N/A	KTM 690SMC R 690cc (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted,	no print-code for FBL261B)
Validity:		es are valid only if they contain the print code (above) on all estimate pages, running page the END OF ESTIMATES marker on the last estimate page
Further Info	: Items/values no	ot in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*WHEEL SLIDER/FRONT	Cut	180.00 F	*180.00 FL
2	1		*FRONT FENDER / WHITE	Repair	72.00 F	*-FL
3	1		*HAND GUARD / ALU / WHITE	Distorted	258.00 F	*258.00 FL
4	1		*MIRROR	Cut	68.00 F	*68.00 FL
5	1		*MIRROR HOLDER	Cut	58.00 F	*58.00 FL
6	1		*FRONT SIDE SPOILER / WHITE R	Cut	186.00 F	*186.00 FL
7	1		*FRONT SIDE SPOILER / WHITE L	Cut	186,00 F	*186.00 FL
8	1		*FRAME SLIDER	Cut	220.00 F	*220.00 FL
9	1		*BRAKE PEDAL	Bent	161.00 F	*161.00 FL
10	1		*SIDE BOX CARRIER	Cut / Bent	1,009.00 F	*1,009.00 FL
11	1		*SIGNAL LIGHT / REAR / R	Broken	58.00 F	*58.00 FL
12	1		*WHEEL SLIDER / REAR	Cut	180.00 F	*180.00 FL
13	1		*BRAKE LEVER	Cut	143.00 F	*143.00 FL
F=Ft	anchise	part. L=Listite	mDisc.			
				Sub Total (S\$)	2,779.00	2,707.00
			- List Item Discount on L Ite	ms 0.00/10.00% (S\$)_	0.00	270.70
				Total Parts (S\$)	2,779.00	2,436.30

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TOWING TP - IDAC - DW	New	150.00	35.00
2	LABOUR	New	320.00	280.00
		Gross Labour Cost (S\$)	470.00	315.00
	Repo	rt was unsubmitted during this print-out.		

< END OF ESTIMATES >