

INVESTOR

ASS. REC. BY:

REF: 03/INC19015597/GSD3¹²

Special Instructions:

Surveyor: GHD/CHEN

ASSIGNMENT (Office)

From (Person): Annie Koh of INC Date/Time: 9.41am @ 3/9/19

Estimated Cost: Bill to:

OD TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLE 40632 Insured: SDW 810K

at Workshop n/a Lion City Rental Tel: 62521991

of Go Juhn Lam that #04-01

Policy No: Claim No: MT/1060596-002

Sum Insured: Excess:

Make of Veh: D.O.A. 3/11/19

(Client's Record)

CA / REV / REP. / REV 24 HRS H.O.D. Endowment:

Date/Time: 10.43am @ 3/9/19 Person Contacted: Mr. Sim Vehicle: IN / OUT

Date/Time	Action/Instruction	Initials
	SLE 40632 - C23/10R/1700K507/11/ing 3/2	✓
	SDW 810K - X	

D.O.A. 07/4/2019

acc.

REF: INC (S/INC 19015597/ Gcds

ASSIGNMENT

3/9/19

Veh No: SLE 40632 Vt Reg: 20 Jul 2016

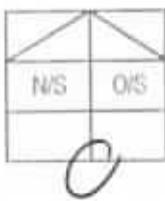
Estimate Cost:
OD: TP WS / TP RES / OD RES / E VA / INV / MV
To Inspect Vehicle No: SLE 40632
at Workshop no: Lion City Rental
of: Rajalan kem Huat #04-01
located: Camus Centre.

Type: M Car / M Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer of
Make: Toyota Sienta 1.5G C.E. 1496
Colour: Red AC: Insured / Std / NI / NA
Sp. Residing: 247715 TRadio: Insured / Std / NI / NA

Policy No:
Claims No:
Sum Insured:
Excess:
(Client's Record)
Make of Veh:

Eng/No:
C/No: NSP 17070 28358
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Mod: Nil / S/Rim / STD A/Rim or

(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.



Tyre Size: F: 185/60 R15
R: 11
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or Roadstone

Est. Repairs: 6 days Res: Yes or No
Lump Sum: 20 % 3 Val: Yes or No

Front R/Bal: 5 mm L/Bal: 5 mm
Rear R/Bal: 5 mm L/Bal: 5 mm
D.O.A: D.O.I: 03-09-19
Survey held at: w/s 4:40pm

CA / REV / REP. / 24 HRS (up)
Date: Person Contacted: Vehicle: IN / OUT

Des. of Damages: Frt / O/S / N/S / UIC / Rooftop or
The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<p>US \$ 4,200/- @ 6 days (\$ 6,210.51 Red - 60%)</p> <p><i>[Signature]</i> 30/3/2020</p>

Date/Time: 02/04/20
Typist
Report Format:
Lump Sum / L.B.I: (\$ 4,200/- US)

Days Of Repair: 6
Resurvey No. of Trip: 1
Add Fee:
 Site Insp (\$)
 Interview (\$)
 Tech. Invs (\$)
 Weekend (\$)

Survey Fee:	
Transportation:	
Photos:	
Other:	
TOTAL:	

Nivitha (LKK Auto)

From: Annie Koh <annie.koh@income.com.sg>
Sent: Tuesday, 3 September 2019 11:13 AM
To: 'assignments@lkkauto.com'; Admin-D (LKKAuto)
Subject: RE: TP CASES FARMED OUT TO LKK ON 03/09/2019

Re-send

Warmest Regards

Annie Koh
Senior Admin,
Motor Insurance
T +65 64307899
www.income.com.sg



From: Annie Koh
Sent: Tuesday, 3 September 2019 9:41 AM
To: 'assignments@lkkauto.com' <assignments@lkkauto.com>; Admin-D (LKKAuto)' <admin-d@lkkauto.com>
Cc: Thio Tse Kiat <tsekiat.thio@income.com.sg>; Teng Ken Leong <kenleong.teng@income.com.sg>
Subject: RE: TP CASES FARMED OUT TO LKK ON 03/09/2019

Dear LKK,

Please assist to survey the following vehicles as per Mr Teng's instruction :-

SN	OIC	Claim No.	Vehicle	Workshop Name	Workshop Address	Workshop Contact	OI VEH	DOA	Additional Remarks
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1	Jared Liu	MT/1060401-001	SLK1628H	CH MOTOR REPAIRS AND SERVICES	BLK 10 ANG MO KIO INDUSTRIAL PARK 2A ANG MO KIO AUTOPOINT #05-19	SUSAN / 91004390	SLM822J	30/8/19	
2	Jeff Lim	MT/1059895-002	SKB 1584J	JWG INTERNATIONAL PTE. LTD	10 ANG MO KIO INDUSTRIAL PARK 2A #03-08 AMK AUTOPOINT SINGAPORE 568047	terence loh / 82996103	GX4100J	27/8/19	
3	Eric Tang	MT/1060555-001	SLV2705D	LIAN HER MOTORS	BLK 5038 #01-405 ANG MO KIO INDUSTRIAL PARK 2	anthony cheong / 91082728	SCV5017T	16/8/19	
4	Serene Lim	MT/1060596-002	SLF4003Z	LION CITY RENTALS PTE LTD	60 JALAN LAM HUAT #04-01 CAIROS CENTRE SINGAPORE 737869	sl slim / 62524991	SDW810K	31/8/19	Please avoid 1pm to 2pm
5	Jeff Lim	MT/1060418-001	SMC5694U	OPTIMA WERKZ PTE LTD	9A SERANGOON NORTH AVE 5	sharon ten / 64811522	SJV4149U	30/8/19	
6	Serene Lim	MT/1040823-002	PA8151A	SC AUTO INDUSTRIES (S) PTE LTD	51 SENOKO ROAD #03-01 SENOKO INDUSTRIAL BUILDING SINGAPORE 758133	hamimah / 65719958	SLN1725U	17/4/19	
7	Quek Swee Keng	MT/1060611-001	SHA3654T	SOON HOCK MOTOR PTE LTD	10 ANG MO KIO IND PK 2-A #01-05/06 AMK AUTOPOINT SINGAPORE 568047	LYNN / 65425119	SJE35E	1/9/19	

Please contact workshops.

Please revert to officer-in-charge after survey.

Thank you.

Annie Koh

Senior Admin Assistant, Motor Insurance

T +65 6430 7899

www.income.com.sg



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

Shirley Hiew (LKK Auto)

From: Siak Tong Sim <siaktong@lioncityrentals.com.sg>
Sent: Thursday, 2 April 2020 1:30 pm
To: Shirley Hiew (LKK Auto)
Cc: Guo Qiang (LKKAuto)
Subject: Re: Final Bill SLE4063Z

Dear sir
Ok confirm lump sum \$4,200.00/ 6 days

Thanks & Best Regards
S.T.Sim
Manager
Accident Reporting Center
60 Jalan Lam Huat
#04-35/36 Carros Centre
Singapore 737869
H/P: 65-97422188



On Thu, Apr 2, 2020 at 11:59 AM Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> wrote:

Dear Sim,

Any update?

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Company
Owner ID:	621K
Vehicle No.:	SLE4063Z
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA 1.5G A
Primary Colour:	Red
Manufacturing Year:	2016
Engine No.:	2NR8599090
Chassis No.:	NSP1707028358
Maximum Power Output:	80.0 kW (107 bhp)
Open Market Value:	\$19,532.00
Original Registration Date:	20 Jul 2016
First Registration Date:	20 Jul 2016
Transfer Count:	2
Actual ARF Paid:	\$9,532.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Jul 2026
PARF Rebate Amount:	\$7,149.00
COE Expiry Date:	19 Jul 2026
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$55,200.00
COE Rebate Amount:	\$37,942.00
Total Rebate Amount:	\$45,091.00

The information contained herein is correct as at 04 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	01/09/2019 15:40
Date Of Accident	31/08/2019 10:15
Exact Location Of Accident	BUKIT PANJANG RING ROAD TO BUKIT PANJANG ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLE4063Z
Insured/Policyholder	
Name Of Registered Owner	LION CITY RENTALS PTE LTD
Co Reg No	201504621K
Email Address	RENTALS@LIONCITYRENTALS.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-31381884

Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA-1.5 (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	TOKIO MARINE INSURANCE SINGAPORE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	19-MK000204-R00
Cover Note Number	

Driver

Name of Driver	CHNG YEOW MENG
NRIC No	S1688409Z
Date Of Birth	31/07/1965
Occupation	OUTDOOR
Date Of Driving Pass	14/07/1987
Driving Experience	32 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-84446326
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	818A CHOA CHU KANG AVENUE 1 #12-102
Postcode	681818
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER TO SKETCH

Attachment(s)

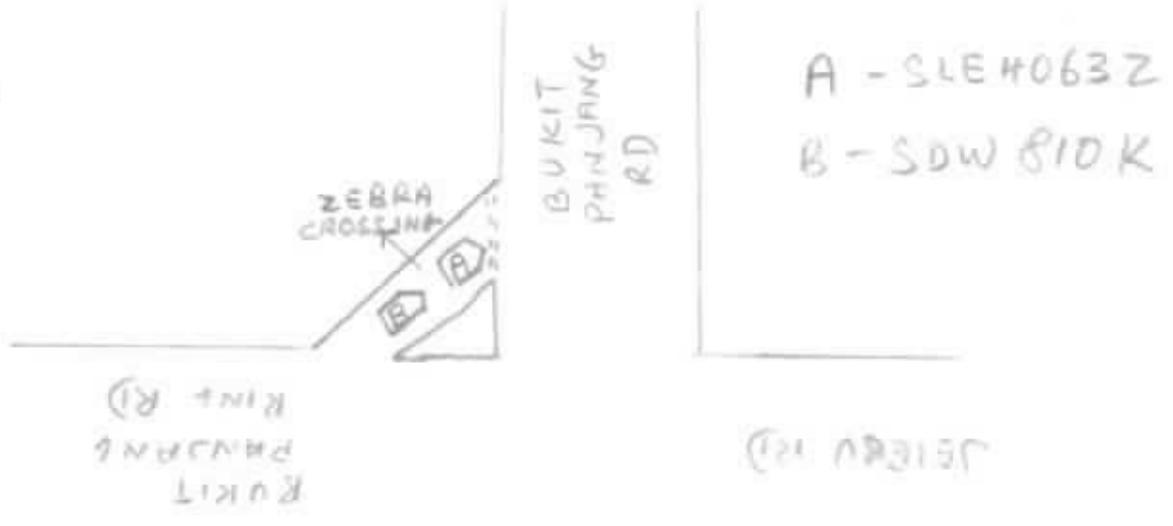
Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SDW810K
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan #2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WHILE I WAS TURNING LEFT, WAITING TO GIVE WAY
 THE B CAR SDW810K, HIT ME FROM BEHIND
 ON (DATE) 31-08-2019, AT (TIME) 10:15 AM

DECLARATION

I hereby declare that the information provided is true and correct to the best of my knowledge.


 Police Officers Director
 Bukit Panjang


 Driver's Signature
 (Name of driver in block letters)


 Witness's Signature
 (Name of witness in block letters)

LCRF PTE LTD
CARROS CENTER
60 JALAN LAM HUAT #04-01 S(737869)
Main +65 62524991

Ms NTUC Income Insurance Co-operative

Date: 02/09/2019

Attn : MOTOR CLAIMS DEPT

ESTIMATE

VEHICLE NO. SLE 4063Z

CHASSIS NO : NSP1707028358

MAKE / MODEL : Toyota Sienta 1.5G CVT

DATE OF ACCIDENT : 31/08/2019

YOUR INSURED VEHICLE NUMBER :SDW810K

MILEAGE : 247715 km

	<u>PARTS DESCRIPTION</u>	<u>QTY</u>	<u>UNIT PRICE</u>	<u>LIST PRICE</u>	
1	Rear tailgate / Buc	1PC	\$1,879.00	\$1,879.00	1086
2	Rear tailgate moulding X nn	1PC	\$432.00	\$432.00	X
3	Rear tailgate lock / BT	1PC	\$504.00	\$504.00	305.1
4	Rear tailgate lock catch X nn	1PC	\$64.80	\$64.80	X
5	Rear tailgate Toyota logo / Acc	1PC	\$60.00	\$60.00	
6	Rear tailgate windscreen moulding / Acc	1PC	\$200.00	\$200.00	85.3
7	R/L taillamp X 2 / Cut	1PC	\$550.00	\$550.00	450
8	R/L taillamp reflector X nn	1PC	\$380.00	\$380.00	X
9	Rear end panel / Buc	1PC	\$828.00	\$828.00	609.7
10	Rear end panel inner X } depart.	1PC	\$633.60	\$633.60	X
11	Rear end panel outer X }	1PC	\$780.00	\$780.00	X
12	Rear end panel top garnish / Re.	1PC	\$250.00	\$250.00	142.1
13	Rear bumper reinforcement X nn	1PC	\$338.10	\$338.10	X
14	Rear bumper sponge X nn	1PC	\$157.50	\$157.50	X
15	Rear bumper / Re.	1PC	\$1,257.83	\$1,257.83	566.1
16	Rear bumper RH retainer / Re.	1PC	\$67.05	\$67.05	
17	Rear bumper RH extension pad / Cut	1PC	\$216.00	\$216.00	195
18	Rear bumper center extension / Cut	1PC	\$288.00	\$288.00	182
19	Rear bumper center pad	1PC	\$64.80	\$64.80	
20	Rear tailgate spare tyre box / Re.	1PC	\$450.00	\$450.00	49
				LIST TOTAL S\$:	\$9,400.68
				25.00% DISCOUNT S\$:	\$2,350.17
				NET TOTAL S\$:	\$7,050.51
					4232.15
					3174.11
SPECIAL NETT					
1	Bumper clips / Acc	1 SET	\$80.00	\$80.00	30
2	Reverse sensor X nn	1 SET	\$260.00	\$260.00	X
3	Windscreen sealant / Acc.	1PC	\$100.00	\$100.00	40
4	Body sealant / Acc.	1PC	\$300.00	\$300.00	50
Special Nett Total S\$:				\$740.00	120

LABOUR CHARGES

1	To labour charge for removing rear tailgate, rear bumper and end panel out to facilitate replacement of parts. Also straighten rear spare tyre panel	\$1,200.00	1000 .
2	To respray rear bumper, tailgate, end panel and spare tyre panel	\$1,200.00	800 .
3	To remove and install rear tailgate glass	\$120.00	100 ✓
3	Transfer tailgate mechanism	\$100.00	60 .
		<u>LABOUR TOTAL S\$:</u>	<u>\$2,620.00</u>
		TOTAL S\$:	\$10,410.51
		7% GST	\$728.74
		<u>GRAND TOTAL S\$:</u>	<u>\$11,139.25</u>

6 Days. *[Signature]*
 Lump sum repair.

After repair photos.

Guo Qiang - 82 88 028 2

03/9/19 .

5274.11
 20%: 4200

LK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
 Signature:
 Date:



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

DAMAGE ASSESSMENT REPORT			
NTUC INCOME INSURANCE CO-OPERATIVE LTD		Ref: CS/INC19015597/Gsd3n2	
73 BRAS BASAH ROAD		Date: 03-04-2020	
#05-01 NTUC TRADE UNION HOUSESINGAPORE 189556			
ATTN: SERENE LIM		Code: INC	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SDW 810K	Veh. Inspected	SLE 4063Z
Policy No.		Coverage (\$)	0.00
Claim No.	MT/1060596-002	Excess (\$)	0.00
Assign From	ANNIE KOH	Assign Date	03/09/2019
2. Vehicle Particulars & Condition			
Make & Model	TOYOTA SIENTA 1.5G	c.c	1496
Engine No.	HIDDEN	Year of Reg.	2016
Chassis No.	NSP1707028358	Colour	RED
Odometer	247715 KM	Steering	IN ORDER
Brakes	IN ORDER	Modification	NIL
General	GOOD		
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre	185/60 R15	ROADSTONE	5 mm
L/H Front Tyre	185/60 R15	ROADSTONE	5 mm
R/H Rear Tyre	185/60 R15	ROADSTONE	5 mm
L/H Rear Tyre	185/60 R15	ROADSTONE	5 mm
4. Description of Damages			
<p>THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.</p> <p>DAMAGES SEE DETAILS.</p>			
5. General Information			
Accident Date	31/08/2019	Inspect Date / Time	03/09/2019 (04:40 PM)
Survey held at	LION CITY RENTALS PTE LTD 60 JALAN LAM HUAT# 04-01 CARROS CENTRE, 728862 SINGAPORE.		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			
5b. Estimate Days of Repair			
ESTIMATED NORMAL PERIOD FOR REPAIR:		6 Working Days	



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLE 4063Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<u>REPLACEMENT OF PARTS</u>				
1	REAR TAILGATE	BUCKLED	1,879.00	1,086.00
1	REAR TAILGATE MOULDING	NOT NECESSARY	432.00	-
1	REAR TAILGATE LOCK	BENT	504.00	305.10
1	REAR TAILGATE LOCK CATCH	NOT NECESSARY	64.80	-
1	REAR TAILGATE TOYOTA LOGO	NECESSARY	60.00	60.00
1	REAR TAILGATE WINDSCREEN MOULDING	NECESSARY	200.00	85.30
1	R/L TAILLAMP	CUT	550.00	450.00
1	R/L TAILLAMP REFLECTOR	NOT NECESSARY	380.00	-
1	REAR END PANEL	BUCKLED	828.00	809.70
1	REAR END PANEL INNER	TO REPAIR SEE LABOUR	633.60	-
1	REAR END PANEL OUTER	TO REPAIR SEE LABOUR	780.00	-
1	REAR END PANEL TOP GARNISH	DEFORMED	250.00	142.10
1	REAR BUMPER REINFORCEMENT	NOT NECESSARY	338.10	-
1	REAR BUMPER SPONGE	NOT NECESSARY	157.50	-
1	REAR BUMPER	DEFORMED	1,257.83	566.10
1	REAR BUMPER LH RETAINER	DEFORMED	67.05	67.05
1	REAR BUMPER LH EXTENSION PAD	CUT	216.00	195.00
1	REAR BUMPER CENTER EXTENSION	CUT	288.00	182.00
1	REAR BUMPER CENTER PAD	CUT	64.80	64.80
1	REAR TAILGATE SPARE TYRE BOX	DEFORMED	450.00	419.00
	LESS 25% DISCOUNT		-2,350.17	-1,058.04
			7,050.51	3,174.11
<u>SPECIAL NETT ITEMS</u>				
1	SET BUMPER CLIPS (SN)	NECESSARY	80.00	30.00
1	SET REVERSE SENSOR (SN)	NOT NECESSARY	260.00	-
1	WINDSCREEN SEALANT (SN)	NECESSARY	100.00	40.00
1	BODY SEALANT (SN)	NECESSARY	300.00	50.00
			740.00	120.00



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO LABOUR CHARGE FOR REMOVING REAR TAILGATE,REAR BUMPER AND END PANEL OUT TO FACILITATE REPLACEMENT OF PARTS.ALSO STRAIGHTEN REAR SPARE TYRE PANEL.INCLUSIVE OF THE REPAIR OF REAR END PANEL INNER AND REAR END PANEL OUTER.		1,200.00	1,000.00
	TO RESPRAY REAR BUMPER,TAILGATE,END PANEL AND SPARETYRE PANEL.		1,200.00	800.00
	TO REMOVE AND INSTALL REAR TAILGATE GLASS.		120.00	120.00
	TRANSFER TAILGATE MECHANISM.		100.00	60.00
			2,620.00	1,980.00
	GRAND TOTAL		10,410.51	5,274.11
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)(CONFIRMED)			4,200.00

Report Ref No. CS/INC19015597/Gsd3n2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE,
MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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