MUNDER: TAUFIELD	Ashik of	MSIQ	Dute/Time: 3/9/19@10220
Estimated Cost:		Bill to:	
	OD RES/EVA/INV	IMVICS G 9351K Insure	scQ 9609K
Workshop m/s		Automotive To	/
100 00		ud #08+ # 01.36	
Colicy No: 274335		Claim No:	(SAMETAL)
Sum Insured:	No.	Excess:	
Aske of Veh:			31/08/19
			D.O.A. 31106119
lient's Record)	tev 24 Hrs		H.O.D. Endorsement:
CA / REV / REP. / F		ontacted: Mulvin	H.O.D. Endorsement:
Client's Record) CA / REV / REP. / F Date/Time: 12 12pm	03/9/19 Person Co	ontacted: Mulvin	H.O.D. Endorsement:
Client's Record) CA / REV / REP. / F Date/Time: 1 2 12pm Date/Time Action/In	D3 All Person Construction Dalumal		H.O.D. Endorsement:
Calent's Record) CA / REV / REP. / For Date/Time; 12 (2pm) Date/Time Action/In	O3/9/19 Person Construction Valuable		H.O.D. Endorsement:
Calent's Record) CA / REV / REP. / For Date/Time; 12 (2pm) Date/Time Action/In	O3/9/19 Person Construction Valuable		H.O.D. Endorsement: Vehicle IN OUT
Calent's Record) CA / REV / REP. / For Date/Time; 12 (12pm) Date/Time Action/In SKG	93/9/19 Person Construction Instruction 193/19/19/19/19/19/19/19/19/19/19/19/19/19/		H.O.D. Endorsement: Vehicle IN OUT) PUA: 2/8/2009
CA / REV / REP. / For Date/Time; 12 (2pm) Date/Time Action/In SKG	93/9/19 Person Construction Instruction 193/19/19/19/19/19/19/19/19/19/19/19/19/19/	V109019230/Pfyl	H.O.D. Endorsement: Vehicle IN OUT

Interview (\$

Tech. Invs (\$

Weel end 18

Report Format:

Lump (\$)un / 1.B.J: (\$

Photos

Cilhers

11

711

...CLAIM SUBFOLDER...(New Assignment)

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status	
Main	02 Sep 2019		03 Sep 2019 14:13 Assign				New Assig Cancel Ca	
	Main	Re	ference	Clair	n Details	Documents		Show All
LAIM S	UBFOLDER DET	TAILS			WILL SEE SEE	[C	reated by ins	urer]
sured:		PRAVI	NCHANDRA S/O	DHIRAJLAL A	KOTHARY, ID: S1	2902711	-	
ain Clair	mant:	митн	JRAMAN GANES	N, ID: S826	5592A			
ehicle Re	eg. No.:	SKG9	351K	Dat	e of Loss:	[8]	/08/2019 18:00 2 Months and 8 g Date (Man Yr	Days From LTA
laim Typ	e:	TP		Poli	cy/Cover Note No.:	27433570QMY (Comp Coverage: 12/01/201 11/01/2020		
ehicle Re	eg. No. (Insured)	scQ96	09K	Poli	cy No. (Claimant):			
				Exc	ess:			
epairer:					uan Road East, #01-3		-	
andling !	Insurer:	MSIG 1 6594 2		pore) Pte. Ltd	I. (HQ) - Tel: +65 68	827 7888 [Ha	indled by Muho	1 Ashik B Madi
djuster:		LKK At	ito Consultants I	Pte Ltd (HQ) -	Tel: 6256-3561 [Imm.Advice	due 04/09/2	2019]
river/Cu	stodian (Insured)	: HANSA	KUMARI W/O PRA	VINCHANDRA K	OTHARY (65 / Female	e) , NRIC: S21	186099I Email:	
ldj Asg. F	Remarks:		l Assign). on WP. 636 / 6200 0600.	Liab: Clear. Agr	ee on SJE. Assign: LI	KK Auto Consult	ants Pte Ltd. Co	ontact: Alvin @
SSOCI	ATED MAIL REC	EIVED				View	All Comp	oose Case Mail
here are	no mail for this o	ase.						
=								
	OCIATED TASK	s			View All Searc	h Tasks C	reate New Task	Complete
Due Da	to Delocity	Tuno Tark f	roup Cubica	t Usedle-				
No results		Type Task 0	Froup Subjec	t Handler	Assigned By	Completed C	ni create	u on Done

Nivitha (LKK Auto)

From:

Crystal Lee <crystal_lee@sg.msig-asia.com>

Sent:

Tuesday, 3 September 2019 10:22 AM

To:

Admin-D (LKKAuto); assignments

Cc:

Ong Zi Hui

Subject:

Survey Request - Manual Assigned

Attachments:

img-902113547.pdf; GIA Accident Report - SKG9351K.PDF

PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG9351K & SCQ9609K (MSIG) ON 31/08/2019

Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards, Crystal Lee Admin Officer, Claims Services (In-House Survey) D: +65 6594 2535 | F: +65 6643 1349 | <u>crystal_lee@sg.msig-asia.com</u>



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Monday, 2 September, 2019 5:27 PM

To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG9351K & SCQ9609K (MSIG)

ON 31/08/2019

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: Helene Phua

Sent: Monday, 2 September, 2019 5:27 PM To: AMA Automotive <ama.claim@gmail.com>

Cc: Muhd Ashik B Madi <ashik madi@sg.msig-asia.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG9351K & SCQ9609K (MSIG)

ON 31/08/2019

Hi.

Thank you for your selection.

We will proceed to assign LKK Auto Consultants Pte Ltd via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg









A Member of MS&AD INSURANCE GROUP

From: AMA Automotive [mailto:ama.claim@gmail.com]

Sent: Monday, 2 September, 2019 3:01 PM

To: Helene Phua < helene phua@sg.msig-asia.com > Cc: Muhd Ashik B Madi <ashik madi@sg.msig-asia.com>

Subject: Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG9351K & SCQ9609K (MSIG)

ON 31/08/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Hi.

We w	ill choose LKK Auto Consultants Pte Ltd to be the SJE.
Thank	k You and Best Regards
L	
Alvin AMA	Wee Automotive Pte Ltd
	n Guan Road East (Enterprise Hub) #01-36 Poore 608580
Нр:+	<u>65 8778 3636</u> 65 6200 0600
www.:	amaauto.sg
re hereb	ENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain on that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you you notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, mediately notify the sender and delete the mail.
his ma	acy Policy Notice: AMA Automotive Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. ay include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is ed/required by laws, our third party service providers and agents (acting on our behalf).
On Mo	on, Sep 2, 2019 at 2:36 PM Helene Phua < helene phua@sg.msig-asia.com > wrote:
Hi,	
We re	fer to your email dated 02/09/2019.
Please	choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:
1)	LKK Auto Consultants Pte Ltd
2)	Formteam Consultancy Pte Ltd

3)

Automobile Inspection Services Pte Ltd

- 4) STA Inspection Pte Ltd
- Appraisal VP Pte Ltd
- AutoProbe Consultants
- 7) MSIG In-House Surveyors

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Kalvin Ang	6) Chow Bo Xiong	
2) Kenneth Kong	7) E C Looi	
3) Marcus Chua	8) Daniel Chan	
4) Ng You Han	9) Victor Png	
5) Gary Soon	10) Samuel Phun	

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) *Fast lane settlement is not applicable for cases that liability is in dispute*
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg

A Member of MS&AD INSURANCE GROUP

From: AMA Automotive [mailto:ama.claim@gmail.com]

Sent: Monday, 2 September 2019 11:24 AM

To: Motor Survey < motorsurvey@sg.msig-asia.com >; Claims < claims@sg.msig-asia.com >

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKG9351K & SCQ9609K ON

31/08/2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Sirs/Madam

Please find the attached PRS Letter and GIA report for your perusal. Kindly let us have the Pre-Repair Surveyor Lists and advise me about the liability of this accident case.

Take note that the Repair Estimate will be ready upon the Pre-Repair Survey.

Workshop : AMA Autocare Pte Ltd

Address : 36 TOH GUAN ROAD EAST #01-36

ENTERPRISE HUB SINGAPORE 608580

HP: 8778 3636 Office: 6200 06	
Thank You and Best Regards	
Alvin Wee	
AMA Automotive Pte Ltd	
36 Toh Guan Road East (Enterprise Hub) #01-36	
Singapore 608580	
<i>Hp</i> : + <u>65 8778 3636</u>	
Tel:+65 6200 0600	
www.amaauto.sg	
CONFIDENTIAL NOTE: The information contained in this email is intended only for the use information that is privileged, confidential and exempt from disclosure under applicable law. are hereby notified that any dissemination, distribution or copying of this communication is s please immediately notify the sender and delete the mail.	If the reader of this message is not the intended recipient we
Data Privacy Policy Notice: AMA Automotive Pte. Ltd. may collect, use and disclose your pe	ersonal data for the purposes stated in our Privacy Policy.

Alvin Wee

Contact Person

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is

permitted/required by laws, our third party service providers and agents (acting on our behalf).

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Denise Tay (LKKAuto) AMA Automotive <ama.claim@gmail.com> From: Tuesday, 3 December 2(49 2:25 PM Sent: Denise Tay (LKKAuto) To: Re: STATUS Subject: Dear Denise COR \$1750, 4days, confirmed. Thank You and Best Regards × Alvin Wee AMA Automotive Pte Ltd 36 Toh Guan Road East (Enterprise Hub) #01-36 Singapore 608580 Hp: +65 8778 3636 Tel:+65 6200 0600 www.amaauto.sg × CONFIDENTIAL NOTE: The information contained in this email is intended only for the use of the individual or entity named above and may contain information that is privileged, confidential and exempt from disclosure under applicable law. If the reader of this message is not the intended recipient, you are hereby notified that any dissemination, distribution or copying of this communication is strictly prohibited. If you have received this message in error, please immediately notify the sender and delete the mail. Data Privacy Policy Notice: AMA Automotive Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). On Mon, Dec 2, 2019 at 3:02 PM Denise Tay (LKKAuto) < denisetay@lkkauto.com > wrote:

Dear Alvin/Victor,

Can confirm?

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

MSIG Insurance (Singapore) Pte. Ltd.

4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Muhd Ashik B Madi

Date: 11 Sep 2019

Preliminary Advice

Insured Vehicle No: SCQ9609K

TP Vehicle No

: SKG9351K

Accident Date

: 31/08/2019

Make

: HYUNDAI ELANTRA

Assignment Date

: 03/09/2019

Date of Inspection: 09/09/2019

Est. Duration of Repair : 4.00

Inspection At

: AMA AUTOCARE PTE LTD (HQ)

36 TOH GUAN ROAD EAST, #01-36

SINGAPORE 608580

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear n/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	10,293.51
Revised Amount	:S\$	3,126.56
Check Items (Estimated)	:S\$	0.00
Total	:S\$	3,126.56

:S\$ Lump Sum Repair

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

	- 1)	The	vehicle	is	economic	cal/not	econom	ical	for	repai	r.
--	-----	---	-----	---------	----	----------	---------	--------	------	-----	-------	----

(x) The above survey was conducted on a 'without prejudice' basis.

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:

Singapore NRIC

Owner ID:

592A

Vehicle Details

Vehicle No.:

SKG9351K

Vehicle to be Exported:

No

Intended Deregistration

11 Sep 2019

Date:

Vehicle Make:

HYUNDAI

Vehicle Model:

ELANTRA 1.6 AT ABS

D/AB 2WD 4DR

Primary Colour:

Silver

Manufacturing Year:

2012

Engine No.:

G4FGCU632866

Chassis No.:

KMHDH41CMDU638314

Maximum Power

95.6 kW (128 bhp)

Output:

Open Market Value:

\$11,153.00

Original Registration

23 Oct 2012

Date:

First Registration Date:

23 Oct 2012

Transfer Count:

0

Actual ARF Paid:

\$11,153.00

Intended PARF Rebate Details

PARF Eligibility:

Yes

PARF Eligibility Expiry

22 Oct 2022

Date:

PARF Rebate Amount:

\$7,249.00

Intended COE Rebate Details

COE Expiry Date:

22 Oct 2022

COE Category:

A - Car (1600cc &

below)

COE Period(Years):

10

QP Paid:

\$71,001.00

COE Rebate Amount:

\$22,101.00

Total Rebate Amount:

\$29,350.00

The information contained herein is correct as at 11 Sep 2019

OK



AMA AUTOCARE PTE LTD

36 Toh Guan Road East #01-36 Enterprise Hub Singapore 608580

Email: AMA.CLAIM@GMAIL.COM

(201735370W)

Our Ref: SKG9351K
Your Ref: To be advised

02/09/2019

MSIG INSURANCE (SINGAPORE) PTE LTD 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807

BY EMAIL ONLY

Dear Sir,

RE: PROPERTY DAMAGE CLAIM

CLAIMANT MUTHURAMAN GANESAN
ACCIDENT INVOLVING SKG9351K & SCQ9609K ALONG JALAN SEAVIEW
ON 31/08/2019 1755HRS
PRE-REPAIR SURVEY NOTICE

- 1 We are instructed by MUTHURAMAN GANESAN, the owner of motor vehicle SKG9351K which was involved in the aforesaid accident.
- As a result of the accident, Our Client's vehicle has been damaged. Before We proceed to repair the damaged vehicle, Please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. M/s AMA Autocare Pte Ltd at 36 Toh Guan road East #01-36 Singapore (608580) and kindly arrange with Mr. Alvin at 8778 3636.
- 3 If We do not receive any reply from you within the stipulated timeline, We shall proceed to repair the vehicle without further reference to you.

Yours Faithfully,

Alvin Wee (65) 8778 3636

AMA AUTOCARE PTE LTD

Enterprise Hub 36 Toh Guan Road East #01-36 S(608580)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

5. Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMEN

Date Of Report 02/09/2019 09:08

Date Of Accident 31/08/2019 17:55

Exact Location Of Accident ALONG JALAN SEAVIEW

Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SKG9351K

Insured/Policyholder

Name Of Registered Owner MUTHURAMAN GANESAN

NRIC No S8265592A

Email Address MUTHURAMAN.GANESAN@ICLOUD.COM

 Mobile Phone No
 (LOCAL) +65-93875098

 Alternative Phone No
 OFFICE-93875098

Vehicle Particulars

Manufacturer HYUNDAI

Model ELANTRA-1.6 (A)

Exact Purpose for which vehicle was being used at

time of accident

PRIVATE

Are you claiming under your own insurance policy

for repair to your vehicle?

NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company DIRECT ASIA INSURANCE (SINGAPORE) PTE LTD

Type Of Coverage COMPREHENSIVE

Fleet Policy NO

Policy Number MT/00540938

Cover Note Number

Driver

Name of Driver MUTHURAMAN GANESAN

 NRIC No
 \$8265592A

 Date Of Birth
 26/01/1982

 Occupation
 INDOOR

 Date Of Driving Pass
 28/09/2012

Driving Experience 6 YEARS AND 11 MONTHS

Gender MALE

Mobile Number (LOCAL) +65-93875098

Fax Number

Contact Number OFFICE-93875098

EMail Address MUTHURAMAN.GANESAN@ICLOUD.COM

26 BUKIT BATOK EAST AVENUE 2 Address

#11-11

659920 Postcode

NO Was driver an employee of the Insured's Company

If No. Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR

Weather Conditions CLEAR DRY Road Surface

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

2

NO Was any body injured in the Accident?

Was any injured conveyed to hospital by

ambulance?

NO

Was any other material or property damaged?

YES NO

1

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

Please refer to the attached Sketch Plan for the accident details.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SCQ9609K

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category

PRIVATE CAR

Name of Driver HEMA KOTHARI

NRIC/Passport Number S2186099I

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance
 Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
 interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time: 02-5EP-2019

09:00 AM .

a Uf dri

Driver's Signature
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No .:

Sketch Plan Pg. 2

SKETCH PLAN	
	1 1 5 Ka 9351 K.
Tarying	SCO 96 09x
road	TLN
	JLN SEAVIEW

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

SKG 9	5:55 DM Saturday (31-Aug-2019) My car (5Ke 351K) enited ECP on Tanyong katon	453. Y
	and the tuned into Jalan Seaview. driving straight on Jalan Seaview	
uhen_	another can (SCO 9609 K) driven by	
Hema	Kothari (521860991) turned into Jalan	
seamer Lit *	my can at the back-left side. The	0
drives	of the car (SCQ 9609K) acknowledged	
the .	insurance for the damage cauxa.	М

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time: 02-5EP-2019 9:00 AM

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

NRIC/FIN No.:



T: 87783636

Page No. 1

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(S\$)	ADJUSTMENT
	PARTS (LIST ITEMS)			
1	Taillamp LH		780.00	1
1	Taillamp lower panel		349.00	1
1	Rear end panel		982.00	17 17 17 174
1set	Rear bumper side retainer @98.00		196.00	1H-14
1	Rear bumper		1250.00	m/
1	Rear fender LHS		782.	RY
1	Rear fender inner shield LHS		272.40	1 th/
1	Rear shock absorber LH		692.00) ×
1	Rear wheel bearing LH		378.0	×
1	Rear stabilizer link LH		248.0	× ×
1	Rear knuckle arm LH		492.0	O X
1	Rear lower control arm LH		482.0	OX
			6903.9	
		les	5 10% 690.3	_
			6213.5	1 0.0
	SPECIAL NETT ITEMS			
1set	Rear bumper clips		80.0	D 125
1set	Inner shield clips			0 104
1set	Taillamp clips		70.0	1 1 2
1	Rear sports rim LH		720.0	10 C-4 / 400
		TOTAL PARTS	7163.5	0.



E: ama.claim@gmail.com

T: 87783636

Page No. 2

Vehicle No.	SKG9351K	HYUNDAL	ELANTRA 1.6A
venicle ivo.	21/0222211	HILDINDA	Printed and

s/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	ADJUSTMENT
1	LABOUR To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1200.00	500
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1000.00	500.
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	180.00	30.
4	To remove and refix/replace rear trims, garnish and fittings so as to facilitate repairs at rear compartment	150.00	×nn
5	To provide anti-rust treatment on affected areas	180.00	30.
6	To conduct full computerised wheel alignment test	120.00	80.
7	To remove and replace rear undercarriage parts LH	300.00	Xvv
	Labour Total :	3130.00	
	TOTAL (PARTS & LABOUR):	10293.51	

1140

P- 1296.32

-20% 2301.05

\$2300/-

609.92.

2184.42

4591750 # 4 days #



T: 87783636

Page No. 1

Vehicle No. SKG9351K HYUNDAI ELANTRA 1.6A

QTY	DESCRIPTION	CONDITION		AIRER'S MATE(S\$)	ADJUS	TMENT
	PARTS (LIST ITEMS)					
1	Taillamp LH			780.00	×	
1	Taillamp lower panel			349.00	×1	
1	Rear end panel			982.00	×	
1set	Rear bumper side retainer @98.00			196.00	1H-0	4/
1	Rear bumper			1250.00	m-	
1	Rear fender LHS			782.5	RY	
1	Rear fender inner shield LHS			272.40	tu/	7
1	Rear shock absorber LH			692.00	×	
1	Rear wheel bearing LH			378.00	×	
1	Rear stabilizer link LH			248.00	×	
1	Rear knuckle arm LH			492.00	X	
1	Rear lower control arm LH			482.00	X	
				6903.90		0.00
		less	10%	690.39	10%	0.00
				6213.51		0.00
	SPECIAL NETT ITEMS					
1set	Rear bumper clips			80.00	304	-
1set	Inner shield clips			80.00	1014	/
1set	Taillamp clips			70.00	X,	
1	Rear sports rim LH			720.00	art-	400
		TOTAL PARTS		7163.51		0.0



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T: 87783636

Page No. 2

Vehicle No. SKG9351K HYUNDAI ELANTRA 1.6A

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	ADJUSTMENT
	LABOUR		
1	To remove the affected parts & fittings to commence repairs; replace damaged parts and components	1200.00	500
2	To supply paint materials, expandable items & putty, respray paint on parts replaced	1000.00	500.
3	To remove and re-fix wiring and check all electrical components at damaged areas for proper functions	180.00	30.
4	To remove and refix/replace rear trims, garnish and fittings so as to facilitate repairs at rear compartment	150.00	X
5	To provide anti-rust treatment on affected areas	180.00	30.
6	To conduct full computerised wheel alignment test	120.00	80.
7	To remove and replace rear undercarriage parts LH	300.00	X,
			Vinery
	Labour Total	700000000000000000000000000000000000000	1 (1)
	TOTAL (PARTS & LABOUR):	10293.51	1 1 12

KK Auto Consultants hence notify

the Repairer of the following:

To resurvey before/after spray painting

- To display damaged part(s) during resurvey

- Parts prices are subject to confirmation

Third party survey is on a "Without Prejudice" basis

- No illegal modification(s) is allowed

Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:

...CLAIM SUBFOLDER...(Pending for Survey Report)

Case	Notified	Est Submitted	Adj Assigned	Adi Rpt	Adi	Submitted	Ins Auth'ed	Status		
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,	1ain	R	eference	Clai	m Details		Documer	nts	Show	All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]			
Insured:	PRAVINC	HANDRA S/O DI	IRAJLAL A KOTH	ARY, ID: S12	902711					
Main Claimant:	MUTHURA	MAN GANESAN,	ID: S8265592A							
Vehicle Reg. No.:	SKG935	1K		Da	ate of Loss:		9 18:00 - :59 s and 8 Days Fro	om LTA Reg Di	ate (Man Yr))]
Claim Type:	TP / 604	731		1000	licy/Cover ote No.:		(Comprehensive			
Vehicle Reg. No. (Insured):	SCQ96091	ĸ			licy No. laimant):					
					cess:					
Repairer:	Ama Auto	care Pte Ltd (HC	36 Toh Guan Roa	d East, #01-36	6, 608580 J	urong East -	Tel:			
Handling Insurer:	MSIG Ins	urance (Singapo	re) Pte. Ltd. (HQ)	- Tel: +65 682	27 7888	[Handled by	Muhd Ashik B	Madi - 6594 2	548]	
Adjuster:	03/10/20	Consultants Pte 19]	Ltd (HQ) - Tel: 62	56-3561 [H	andled by M	IOHD TAUFI	KH BIN HAMI) [Final	Rpt due	
Driver/Custo dian (Insured):	Control of the Contro	MARI W/O PRAVIN	CHANDRA KOTHARY	(65 / Female)	, NRIC:	S2186099I E	mail:			
Adj Asg. Remarks:	(Manual As	sign). on WP. Liat	o: Clear. Agree on S	JE. Assign: LKI	K Auto Cons	sultants Pte L	td. Contact: Alv	in @ 8778 363	6 / 6200 06	600.
ASSOCIAT	ED MAIL RE	CEIVED					V	iew All Co	mpose Case	Mail
There are no	mail for this	case.								
ALL ASSO	CIATED TAS	KS⊟				View All S	Search Tasks	Create New Ta	sk Com	pleto
Due Date No results.	Priority	Type Task	Group Subjec	t Handler	Assign	ned By	Completed On	Create	d On D	one

Claim Documents

*SKG9351K (604731) [SCQ9609K] TP MUTHURAMAN GANESAN

MUTHURAMAN GANESAN Aug 31 2019 6:00PM [PRAVINCHANDRA S/O DHIRAJLAL A KOTHARY] Ama Autocare Pte Ltd

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Merimen e-Claims Page 2 of 2

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Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
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Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
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Show Remarks To: Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CS/MSG19015585/T1TD3E2

Date:

05/12/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No:

27433570

Claimant Vehicle No:

SKG9351K

Insured Vehicle No:

SCQ9609K

Date of Loss:

31/08/2019

Nature of Claim:

Claim No: 604731

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKG9351K

Make & Model:

HYUNDAI ELANTRA, 1.6 (A)

Engine No:

G4FGCU632866

Reg. Date: Colour:

23/10/2012 (Man. Year: 2012) Silver

Chassis No: Odometer:

KMHDH41CMDU638314 110656 km

Engine Capacity:

1591 cc

Market Value/New Car

Price:

N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Footbrake (Serviceable):

Pre-accident Condition:

Yes

Handbrake (Serviceable): CONDITION OF TYRES

Yes Engine Modification:

Front Tyre Size: Front Left Side:

195/65 R15 Falken 6 mm Rear Tyre Size: Rear Left Side:

195/65 R15 Falken 6 mm

Front Right Side:

Falken 6 mm

Rear Right Side:

Falken 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,163.51	1,049.92	6,113.59	85.34
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,130.00	1,140.00	1,990.00	63.58
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,293.51	2,189.92	8,103.59	78.73
Approved Total (Overridden) (S\$)		1,750.00		
Nett Amount (S\$)	10,293.51	1,750.00	8,543.51	83.00

INSPECTION

Date of Assignment:

03/09/2019

Date Inspected:

09/09/2019 Inspected At:

Ama Autocare Pte Ltd (HQ) 36 Toh Guan Road East, #01-36

Singapore 608580

Estimated Period of Repair:

4.0 days

Adjuster: MOHD TAUFIKH BIN HAMID

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Referen	ce				
Part Source	: MRM-SG	Version: 1.0 (Last Synchronised: 05 Dec 2019)			
Parts:	143	HYUNDAI ELANTRA 1.6 (A) (Catalogue:Merimen Singapore 1.0)			
Labour:	Repairer's	(Price-denominated Standard List)			
Print Code:	(Unsubmitted,	no print-code for SKG9351K)			
Validity:		These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page			
Further Info	: Items/values r	ot in reference catalogue are prefixed with an asterisk *.			

Recommended Parts

Qty	Part No.	Particulars	Condition	Repairer's	Amount
1		*TAILLAMP LH	Not Necessary	780.00 FL	*-FL
1		*TAILLAMP LOWER PANEL	Not Necessary	349.00 FL	*- FL
1		*REAR END PANEL	Not Necessary	982.00 FL	*- FL
1		*SET REAR BUMPER SIDE RETAINER	N/S Deformed	196.00 FL	*98.00 FL
1		*REAR BUMPER	Torn	1,250.00 FL	*489.40 FL
1		*REAR FENDER LHS	Repair	782.50 FL	*- FL
1		*REAR FENDER INNER SHIELD LHS	Torn	272.40 FL	*175.00 FL
1		*REAR SHOCK ABSORBER LH	Not Necessary	692.00 FL	*- FL
1		*REAR WHEEL BEARING LH	Not Necessary	378.00 FL	*-FL
1		*REAR STABILIZER LINK LH	Not Necessary	248.00 FL	*- FL
1		*REAR KNUCKLE ARM LH	Not Necessary	492.00 FL	*-FL
1		*REAR LOWER CONTROL ARM LH	Not Necessary	482.00 FL	*- FL
1		*SET REAR BUMPER CLIPS	Necessary	80.00 FS	*30.00 FS
1		*SET INNER SHIELD CLIPS	Necessary	80.00 FS	*10.00 FS
1		*SET TAILLAMP CLIPS		70.00 FS	*-FS
1		*REAR SPORTS RIM LH	Cut	720.00 FS	*400.00 FS
anchise	part. S=SpcN	lett. L=ListItemDisc.			M2-02002
			Sub Total (S\$)	7,853.90	1,202.40
		- List Item Discount on L Iter	ms 10.00/20.00% (S\$)_	690.39	152.48
			Total Parts (S\$)	7,163.51	1,049.92
	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1 *TAILLAMP LH 1 *TAILLAMP LOWER PANEL 1 *REAR END PANEL 1 *SET REAR BUMPER SIDE RETAINER 1 *REAR BUMPER 1 *REAR FENDER LHS 1 *REAR FENDER INNER SHIELD LHS 1 *REAR SHOCK ABSORBER LH 1 *REAR WHEEL BEARING LH 1 *REAR STABILIZER LINK LH 1 *REAR KNUCKLE ARM LH 1 *REAR LOWER CONTROL ARM LH 1 *SET REAR BUMPER CLIPS 1 *SET INNER SHIELD CLIPS 1 *SET TAILLAMP CLIPS 1 *REAR SPORTS RIM LH 2 anchise part. S=SpcNett. L=ListItemDisc.	1 *TAILLAMP LH Not Necessary 1 *TAILLAMP LOWER PANEL Not Necessary 1 *REAR END PANEL Not Necessary 1 *SET REAR BUMPER SIDE RETAINER N/S Deformed 1 *REAR BUMPER Torn 1 *REAR FENDER LHS Repair 1 *REAR FENDER INNER SHIELD LHS Torn 1 *REAR SHOCK ABSORBER LH Not Necessary 1 *REAR WHEEL BEARING LH Not Necessary 1 *REAR STABILIZER LINK LH Not Necessary 1 *REAR KNUCKLE ARM LH Not Necessary 1 *REAR LOWER CONTROL ARM LH Not Necessary 1 *SET REAR BUMPER CLIPS Necessary 1 *SET INNER SHIELD CLIPS Necessary 1 *SET TAILLAMP CLIPS Not Necessary 1 *REAR SPORTS RIM LH Cut anchise part. S=SpcNett. L=ListItemDisc. Sub Total (S\$) - List Item Discount on L Items 10.00/20.00% (S\$)	*TAILLAMP LH

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Lab	our Items			
1	TO REMOVE THE AFFECTED PARTS & FITTINGS TO COMMENCE REPAIRS; REPLACE DAMAGED PARTS AND COMPONENTS	New)	1,200.00	500.00
2	TO SUPPLY PAINT MATERIALS, EXPANDABLE ITEMS & PUTTY, RESPRAY PAINT ON PARTS REPLACED	New	1,000.00	500.00
3	TO REMOVE AND RE-FIX WIRING AND CHECK ALL ELECTRICAL COMPONENTS AT DAMAGED AREAS FOR PROPER FUNCTIONS	New	180.00	30.00
4	TO REMOVE AND REFIX / REPLACE REAR TRIMS, GARNISH AND FITTINGS SO AS TO FACILITATE REPAIR AT REAR COMPARTMENT	New S	150.00	0.00
5	TO PROVIDE ANTI-RUST TREATMENT ON AFFECTED AREAS	New	180.00	30.00
6	TO CONDUCT FULL COMPUTERISED WHEEL ALIGNMENT TEST	New	120.00	80.00
7	TO REMOVE AND REPLACE REAR UNDERCARRIAGE PARTS LH	New	300.00	0.00
	Gross Labor	ır Cost (S\$)	3,130.00	1,140.00
	Report was unsubmitted duri	ng this print-out.		

< END OF ESTIMATES >