

ASS. REC. BY:

REF: CS/MSQ19015579/Uq03

Special Instruction:

Surveyor: Marcus

ASSIGNMENT (Office)

From (Person): Makmen Chhin Nyuk Puiof MS19Date/Time: 3/9/19 @ 10.18am

Estimated Cost:

Bill to:

OD ☒ TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: GW 9932YInsured: SMG 8925Mat Workshop m/s Asia MotorsportsTel: 67453811of 15 kaki Bukit Road + # 01-05/53Policy No: 29119902MCXClaim No: 604581

Sum Insured:

Excess:

Make of Veh:

D.O.A. 22/08/2019

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 12.26pm @ 3/9/19Person Contacted: Mr. LooVehicle ☒ IN ☐ OUT

Date/Time	Action/Instruction	Remarks
	GW 9932Y - NA/INC19014906/24	DOA: 22/08/2019
	SMG 8925M - NA/INC19014906/24	DOA: 22/08/2019
04/9/19 @ 10.40am	informed Chhin Nyuk Pui, we are pending estimate from repairer.	



**...CLAIM SUBFOLDER...(New Assignment)**

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	02 Sep 2019		03 Sep 2019 15:02 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
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CLAIM SUBFOLDER DETAILS				[Created by insurer]
Insured:	ASIA EXPRESS CAR RENTAL PTE LTD, Co. Reg. No.: 201116882D			
Main Claimant:	KWANG CHUN PTE LTD, Co. Reg. No.: 201424747H			
Vehicle Reg. No.:	GW9932Y	Date of Loss:	22/08/2019 00:00 - :59 [182 Months and 20 Days From LTA Reg Date (Man Yr)]	
Claim Type:	TP / 604581	Policy/Cover Note No.:	29119902MCX Coverage: 25/03/2019 - 24/03/2020	
Vehicle Reg. No. (Insured):	SMG8925M	Policy No. (Claimant):		
		Excess:	\$2,000.00	
Repairer:	Asia Motorsports Solution Pte Ltd (HQ) 37A Everitt, 428586 Joo Chiat - Tel:			
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pui - 6594 2521]			
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/09/2019]			
Adj Asg. Remarks:	(Manual Assign). on WP. Liab: NR. Agree on SJE. Assign: Marcus Chua from LKK Auto Consultants Pte Ltd. Contact: 6745 3811.			

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS							View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?	
No results.										

## Nivitha (LKK Auto)

---

**From:** Crystal Lee <crystal\_lee@sg.msig-asia.com>  
**Sent:** Tuesday, 3 September 2019 10:18 AM  
**To:** Admin-D (LKKAuto); assignments  
**Cc:** Ong Zi Hui  
**Subject:** Survey Request - Manual Assigned

### ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD (MARCUS CHUA) AS SINGLE JOINT EXPERT

#### Manual Assigned

Dear LKK,

Refer to the email, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,  
Crystal Lee  
Admin Officer, Claims Services (In-House Survey)  
D: +65 6594 2535 | F: +65 6643 1349 | [crystal\\_lee@sg.msig-asia.com](mailto:crystal_lee@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Helene Phua  
**Sent:** Tuesday, 3 September, 2019 9:43 AM  
**To:** Crystal Lee <crystal\_lee@sg.msig-asia.com>; Ong Zi Hui <zihui\_ong@sg.msig-asia.com>  
**Subject:** FW: ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD (MARCUS CHUA) AS SINGLE JOINT EXPERT

*Have a great week ahead!*

Helene Phua  
Admin Assistant, Claims Services  
D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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---

**From:** Helene Phua

**Sent:** Tuesday, 3 September, 2019 9:43 AM

**To:** 'Asia Motorsports Solution Pte Ltd' <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>

**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

**Subject:** RE: ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD (MARCUS CHUA) AS SINGLE JOINT EXPERT

Hi,

Thank you for your selection.

We will proceed to assign **Marcus Chua from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSiG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

*Have a great week ahead!*

**Helene Phua**

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



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9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



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**From:** Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]

**Sent:** Monday, 2 September, 2019 2:49 PM

**To:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>

**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>

**Subject:** ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD (MARCUS CHUA) AS SINGLE JOINT EXPERT

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

**Your Ref:**

**Our Ref:**GW 9932 Y

2 Sep 2019

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre  
Singapore 068807

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

ViaEmail

Dear Sir/Mdm,

**ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019 - APPOINTMENT OF LKK AUTO CONSULTANTS PTE LTD (MARCUS CHUA) AS SINGLE JOINT EXPERT**

Thank you so much for your reply dated 2 September 2019. We are pleased to inform you that we are agreeable to your selection of **LKK Auto Consultants Pte Ltd (Marcus Chua)** as the Single Joint Expert.

In compliance with the New State Courts Practice Directions, we shall await your kind office to instruct **LKK Auto Consultants Pte Ltd (Marcus Chua)** (as the Single Joint Expert) to attend to the pre-repair survey of our client's damaged vehicle at our premise at 15 Kaki Bukit Road 4 #01-05/53 Bartley Biz Centre Singapore 417808.

We seek your assistance in arranging for the pre-repair survey by **4 September 2019 (Wednesday), 1500H** so that we can commence repair on our client's damaged vehicle as soon as possible and expedite the return of the vehicle to our client.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

\*Please note that **with effect from 1st June 2019**, we have shifted to and are now operating from the following address:  
**37A Everitt Road  
Singapore 428586**  
**Kindly update your records accordingly** and send all future correspondence to the new address above please.

---

**From:** Helene Phua <[helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)>  
**Sent:** Monday, September 2, 2019 2:37 PM  
**To:** [asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com) <[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)>  
**Cc:** Chhia Nyuk Pui <[NyukPui\\_Chhia@sg.msig-asia.com](mailto:NyukPui_Chhia@sg.msig-asia.com)>  
**Subject:** RE: NOTICE OF ACCIDENT: ACCIDENT INVOLVING GW9932Y & SMG8925M (MSIG) ON 22 AUGUST 2019

Hi,  
We refer to your email dated 02/09/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants

7) **MSIG In-House Surveyors**

\*This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor\*

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) **\*Fast lane settlement is not applicable for cases that liability is in dispute\***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: [motorsurvey@sg.msig-asia.com](mailto:motorsurvey@sg.msig-asia.com)

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | [helene\\_phua@sg.msig-asia.com](mailto:helene_phua@sg.msig-asia.com)



**MSIG**

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](http://msig.com.sg)



A Member of **MS&AD** INSURANCE GROUP

From: Asia Motorsports Solution Pte Ltd [<mailto:asiamotorsports@hotmail.com>]

Sent: Monday, September 02, 2019 11:01 AM

To: Claims <[claims@sg.msig-asia.com](mailto:claims@sg.msig-asia.com)>

Cc: Irene Tan <[irene\\_tan@sg.msig-asia.com](mailto:irene_tan@sg.msig-asia.com)>

Subject: NOTICE OF ACCIDENT: ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Your Ref:

Our Ref: GW 9932 Y



2 Sep 2019

MSIG Insurance (Singapore) Pte. Ltd.  
4 Shenton Way  
#21-01 SGX Centre  
Singapore 068807

**PROPERTY CLAIM  
(WITHOUT PREJUDICE  
TO: Any Personal Injury  
Claims)**

Attn: Claims Department

**Via Email**

Dear Sir/Mdm,

**NOTICE OF ACCIDENT: ACCIDENT INVOLVING GW 9932 Y & SMG 8925 M ON 22 AUGUST 2019**

We are instructed to notify you of a road traffic accident on **22 August 2019** at about **1945H** at **Alexandra Road** involving our client's vehicle registration number **GW 9932 Y** and vehicle registration number **SMG 8925 M** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within **2 working days** of your receipt of this notice and your proposed list of 10 recommended motor surveyors for our appointment.

Kindly note that if we do not hear from you by **4 September 2019 (Wednesday), 1130H**, we will be forwarding **our proposed list of 10 motor surveyors** for your appointment, in accordance to the new regulations.

Thank you and we hope to hear from you soonest.

Regards,  
Asia Motorsports Solution Pte Ltd  
37A Everitt Road  
Singapore 428586  
6745 3811  
6746 5110 (fax)  
[asiamotorsports@hotmail.com](mailto:asiamotorsports@hotmail.com)

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**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.



## Shiau Chan (LKKAuto)

---

**From:** Do-Not-Reply <do-not-reply@merimen.com>  
**Sent:** Wednesday, 4 September 2019 10:40 AM  
**To:** do-not-reply@merimen.com  
**Cc:** SUR  
**Subject:** TP VEHICLE GW 9932Y (YOUR REF: 604581)

This mail is associated with :

**\*GW9932Y (604581)**

**[SMG8925M]**

TP

KWANG CHUN PTE LTD

Aug 22 2019 12:00AM

[ASIA EXPRESS CAR RENTAL PTE LTD]

Asia Motorsports Solution Pte Ltd

Dear Nyuk Pui,

Please be informed that we have inspected the vehicle GW 9932Y on 03/09/2019.

We are pending for estimate from repairer.

Thanks & Regards,

Shiau Chan (Ms)  
LKK Auto Consultants Pte Ltd  
Tel: 6256 3561

This is an auto-generated email. Do not reply to this email.

Sent by : SHIAU CHAN (LKK Auto Consultants Pte Ltd)



**AVG**

This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)

Home > Used Cars > Net Link Partners Pte Ltd > Toyota Liteace 2.2M (New 5-yr COE)

## Toyota Liteace 2.2M (New 5-yr COE)

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PREMIUM AD

### NETLINK *Your Commercial Specialist*

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<b>Price</b>	\$22,600	<b>Lifespan</b>	11-Apr-2024
<b>Depreciation</b>	\$4,520 /yr	<b>Reg Date</b>	12-Apr-2004 (5yrs COE left)
<b>Mileage</b>	N.A.	<b>Manufactured</b>	2004
<b>Road Tax</b>	N.A.	<b>Transmission</b>	Manual
<b>Dereg Value</b>	N.A.	<b>OMV</b>	\$21,365
<b>COE</b>	N.A.	<b>ARF</b>	\$1,069
<b>Engine Cap</b>	2,184 cc	<b>No. of Owners</b>	2
<b>Curb Weight</b>	1,300 kg		
<b>Type of Vehicle</b>	Van		

#### Description

Very Low Mileage! Possibly The Most Sought After And Reliable Resale Medium Van, Very Low Monthly Installment! Call Now!

#### Category

CDE Car, Premium Ad Car

#### Status

Available

#### Resources



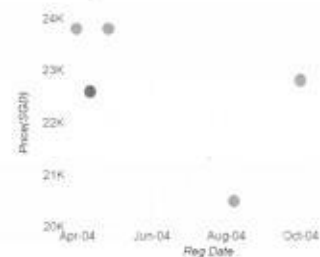
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Afraid of lemons? Request to have this car evaluated professionally. Find out more



#### Price Chart



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#### Seller Information

<b>Company</b>	Net Link Partners Pte Ltd * dealer's pricelist * 76 vehs sold   146 vehs available
<b>Address</b>	71 Woodlands Industrial Park E9 #07-01, #08-08 Search cars nearby this location
<b>Location</b>	Wave9
<b>Office No</b>	67531661
<b>Contact Person (s)</b>	Shaun 96861166

Posted on: 02-Sep-2019 | Last Updated on: 02-Sep-2019

Upfront Payment [\\* more Financial info](#)

<b>Transfer Fee</b>	\$25	
<b>Down Payment</b>	\$2,260 (change)	Maximum 90% loan
<b>1st Instalment</b>	\$500	Based on 4.5% interest rate
<b>Insurance</b>	You'll also need a valid car insurance to drive this vehicle. <b>18% off with code CAR18</b> Get a quote now!	
<b>Total Upfront Payment</b>	\$2,785 (Without insurance)	Check with seller for exact figure



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Wearnes Automotive StarAd

• Free VICOM evaluation  
 • Free grooming and 6 months maintenance  
 • In-house workshop ensures quality service  
 • Member of SVTA and hire purchase association  
 • 100% deposit refund for unapproved loan

**YONG LEE SENG MOTOR PTE LTD**

Browse by Category







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Sort by Date Posted 20 results/page

28 vehicles

Toyota Liteace

Advanced Search Submit

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
<b>Search Selection</b>	Toyota Liteace		Any	Any	> 9 year(s) old	Any	Any	Any	Available
	Toyota Liteace	2.2M (New 5-yr COE)	\$22,600	\$4,520 /yr	12-Apr-2004	2,184 cc	-	Van	Available
<b>Fuel Type:</b> Diesel Very Low Mileage! Possibly The Most Sought After And Reliable Resale Medium Van, Very Low Monthly Installment! Call Now! Net Link Partners Pte Ltd Posted: 02-Sep-2019 Tags: Toyota Townace, 2004 Toyota Liteace, 2004 toyota liteace, Toyota Liteace, toyota liteace, Toyota, Liteace, liteace, Used Toyota									
	Toyota Liteace	2.2M (New 5-yr COE)	\$22,800	\$4,560 /yr	01-Oct-2004	2,184 cc	-	Van	Available
<b>Fuel Type:</b> Diesel Most Reliable! Easy To Maintain & Fuel Efficient! Good Size For Easy Parking! Cheapest In Town! Perfect Condition! Price Negotiable! Cal... Net Link Partners Pte Ltd Posted: 02-Sep-2019 Tags: Toyota Townace, 2004 Toyota Liteace, 2004 toyota liteace, Toyota Liteace, toyota liteace, Toyota, Liteace, liteace, Used Toyota									
	Toyota Liteace	2.2M (COE till 05/2023)	\$18,888	\$5,050 /yr	23-Aug-2003	2,184 cc	198,147 km	Van	Available
<b>Fuel Type:</b> Diesel Price Negotiable, Toyota Liteace 5-door. Well Maintained. Low Usage Direct Owner. Posted: 01-Sep-2019 Tags: Toyota Townace, 2003 Toyota Liteace, 2003 toyota liteace, Toyota Liteace, toyota liteace, Toyota, Liteace, liteace, Used Toyota									
	Toyota Liteace	2.2M (COE till 07/2024)	\$23,900	\$4,870 /yr	22-Sep-2004	2,184 cc	-	Van	Available
<b>Fuel Type:</b> Diesel Posted: 31-Aug-2019 Tags: Toyota Townace, 2004 Toyota Liteace, 2004 toyota liteace, Toyota Liteace, toyota liteace, Toyota, Liteace, liteace, Used Toyota									
<b>GET YOUR COE RENEWAL LOAN</b> Is your COE expiring? Let us help you renew it! Getting your COE renewed is easy, fast and affordable. We'll help you renew your COE and get a loan for it. Get the cheapest loan in town and an approval in 2 days without effort! Enquire today.									
	Toyota Liteace	2.2M (COE till 02/2024)	\$19,800	\$4,410 /yr	11-Mar-2004	2,184 cc	-	Van	Available
<b>Fuel Type:</b> Diesel Cheapest And Ready Condition! Up To 100% Loan! Call Our Friendly Staff Now For More Details! Price Is Still Negotiable Depends On Sit... Net Link Partners Pte Ltd Posted: 31-Aug-2019 Tags: Toyota Townace, 2004 Toyota Liteace, 2004 toyota liteace, Toyota Liteace, toyota liteace, Toyota, Liteace, liteace, Used Toyota									
	Toyota Liteace	2.2A (New 5-yr COE)	\$25,800	\$5,150 /yr	17-Aug-2004	2,184 cc	-	Van	Available
<b>Fuel Type:</b> Diesel									

Compare

**> Back to OneMotoring**

**Enquire PARF/COE Rebate for Registered Vehicle**

**Vehicle Owner Particulars**

Owner ID Type:	Company
Owner ID:	747H

**Vehicle Details**

Vehicle No.:	GW9932Y
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	LITEACE 5DR
Primary Colour:	Silver
Manufacturing Year:	2003
Engine No.:	3C3986013
Chassis No.:	CR425007815
Maximum Power Output:	-
Open Market Value:	\$18,689.00
Original Registration Date:	02 Jan 2004
First Registration Date:	02 Jan 2004
Transfer Count:	4
Actual ARF Paid:	\$935.00

**Intended PARF Rebate Details**

PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00

**Intended COE Rebate Details**

COE Expiry Date:	01 Jan 2024
COE Category:	C - Goods Vehicle & Bus
COE Period(Years):	5
PQP Paid:	\$14,086.00
COE Rebate Amount:	\$12,192.00
<b>Total Rebate Amount:</b>	<b>\$12,192.00</b>

**Message**

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 03 Sep 2019

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	23/08/2019 16:48
Date Of Accident	22/08/2019 19:45
Exact Location Of Accident	ALEXANDRA RD
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	GW9932Y
<b>Insured/Policyholder</b>	
Name Of Registered Owner	KWANG CHUN PTE LTD
Co Reg No	201424747H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-64683000
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	LITEACE 5DR
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	COMMERCIAL VEHICLE
<b>Insurance Company</b>	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	5111382510
Cover Note Number	
<b>Driver</b>	
Name of Driver	CHIN ZHI YOU
NRIC No	S9870963J
Date Of Birth	22/02/1998
Occupation	OUTDOOR
Date Of Driving Pass	25/07/2019
Driving Experience	0 YEAR AND 0 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-91095243
Fax Number	
Company Address	OFFICE 64683000

Address	BLK 109 BEDOK NORTH ROAD #04-2298
Postcode	460109
Was driver an employee of the Insured's Company	YES
If No, Relationship of the Driver with the Insured	
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLISION - CHANGE/CROSS LANE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO STATEMENT.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG8925M
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	1

#### DETAILS OF INJURED PERSON 1

Approximate Age

Injuries Sustain

Injured person in which vehicle?

Were seat belts worn?

Was this injured conveyed to hospital by ambulance?

Address

Postcode

BODY

GW9932Y

YES

NO



## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers to the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

#### 3 Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes").
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims;
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time

Driver's Signature  
(If driver is not the policyholder)  
Date & Time

Reporting Centre Personnel's Signature  
Name:  
NRIC/ID No:

# Accident Sketch Plan

## SKETCH PLAN

Refer to attached sketch plan

## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to statement

## DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time

Driver's Signature

(if driver is not the policyholder)

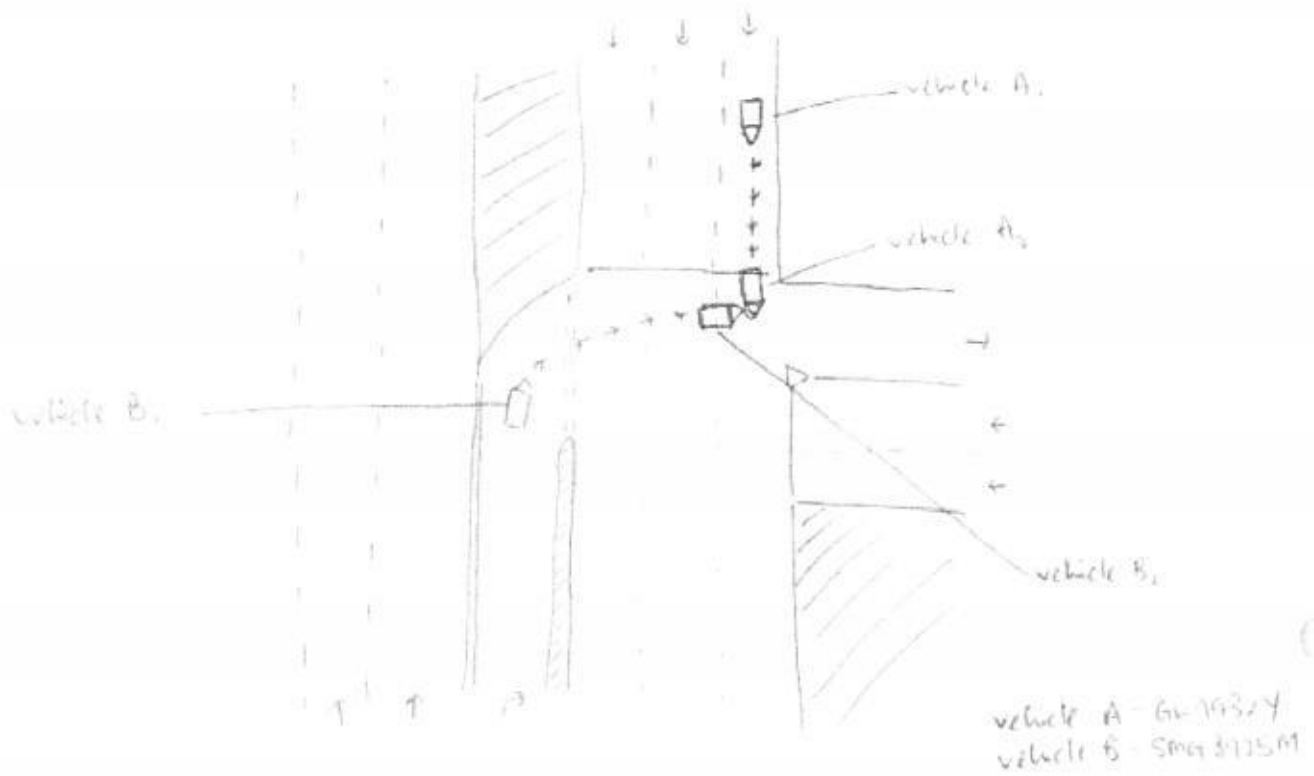
Date & Time

Reporting Centre Personnel's Signature

Name

NRIC / TIN No.

# Accident Sketch Plan



On 22/8/2019, at about 1945H I was travelling along Alexandra Road. As I approached the above illustrated junction, and the traffic light was in my favor, I proceeded straight. Suddenly vehicle B made a right turn from the opposite direction and collided into my vehicle. As a result of the accident, my vehicle was damaged and I was injured.

Your Ref :  
Our Ref : GW 9932 Y

1. **Pre-Repair Inspection** conducted on

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Attended and acknowledged by:

Surveyor Name : \_\_\_\_\_

Contact Number : \_\_\_\_\_

Surveyor Company : \_\_\_\_\_

Signature : \_\_\_\_\_

2. **Dismantled Items Inspection** conducted on

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Attended and acknowledged by:

Surveyor Name : \_\_\_\_\_

Contact Number : \_\_\_\_\_

Surveyor Company : \_\_\_\_\_

Signature : \_\_\_\_\_

3. **Re-Inspection** conducted on

Date: \_\_\_\_\_ Time: \_\_\_\_\_

Attended and acknowledged by:

Surveyor Name : \_\_\_\_\_

Contact Number : \_\_\_\_\_

Surveyor Company : \_\_\_\_\_

Signature : \_\_\_\_\_

MSL4 AS19

not Allowed  
Make 1/5 \$7000/

Page No. 1 82y.

3/9/19 - Toyota Motor

VEHICLE NO GW 9932Y TOYOTA LITEACE

QTY	DESCRIPTION	CONDITION	REPAIRER'S ESTIMATE(\$\$)	SURVEYORS ADJUSTMENT
	<b>PARTS (LIST ITEMS)</b>			
1	Bonnet	665.10	Bul 980.00	
2	Bonnet rubber stopper @42.00		17 84.00	X
2	Bonnet windscreen washer nozzle @98.00		17 196.00	X
2	Bonnet hinges @98.50		Bul 197.00	
1	Bonnet insulator		17 198.00	X
2	RHS & LHS Headlamps @698.20	295.30	0/5 Bul 1396.40	17C
2	RHS & LHS Side lamp (signal) @498.50	151.50	0/5 Bul 997.00	17C
2	RHS & LHS Headlamps garnish		0/5 Cne 240.00	17C
1	Front grille assembly	364.10	Cne 382.00	
1	Front grille assy centre badge		17 48.00	
1	Front bumper	374.45	D/S 1128.00	
2	Front bumper side grille @\$84.00		0/5 Tor 168.00	17C
2	Front bumper side bracket @ \$125	66.50	0/5 Bul 250.00	17C
1	Front upper reinforcement		17 550.00	X
1	Front bumper lower reinforcement		17 840.00	X
1	Front support panel		Bul/Tor 982.00	
1	Front fender inner panel RH	755.30	Bul/Tor 1450.00	
2	RHS & LHS Front fender @682.40	542.30	0/5 Bul 1364.80	17C
2	RHS & LHS Front fender inner shield @248.00	167.40	0/5 Tor 496.00	17C
2	RHS & LHS Front fender lamp	REFIX	17 0.00	X
2	RHS & LHS Front door	REPAIR	R 0.00	X
1	Front brace panel		Twi 185.00	
1	Front bonnet lock assy	182.00	Twi 328.00	
1	Front radiator assy 1355.10		Bul/Tor 1780.00	
1	Front A/C condensor		Bul/Tor 1214.00	
2	Hose pipe @\$150		17 300.00	X
1	Wiper garnish		De 241.00	
1	Front air cleaner box	650.10	Cne 840.00	
1	Front fan assy	589.50	Cne/Bul 650.00	
1	Air duct		De 221.00	
1	A/C pipe (inlet)		17 285.00	X
1	A/C pipe (outlet)		17 295.00	X
1	Front fan cowling	179.40	Cne 466.00	
		less	25% 15752.70	25%
			14060.75	
	<b>SPECIAL NETT ITEMS</b>			
1	Front logo emblem		Repets 85.00	X
1	Number plate		Bul 55.00	17
2	RHS & LHS Front door company sticker		NF 120.00	X
1	Radiator coolant		17 40.00	X
2set	Front fender inner shield clips		17 120.00	X
	<b>Total Parts</b>		470	

9633-05  
7224-78

VEHICLE NO GW 9932Y TOYOTA LITEACE

S/N	DESCRIPTION	REPAIRER'S ESTIMATE (S\$)	SURVEYORS ADJUSTMENT
	<b>LABOUR</b>		
1	To remove the affected parts to commence repairs; panel beat & reshape the affected areas; and replace the damaged parts and components.	1600.00	- 1300
2	To supply paint materials, expandable items & putty, respray paint on parts replaced & repaired (front doors)	1200.00	- 980
3	To remove and refix wiring and focus headlamp beam	150.00	- 30
4	To perform anti rust treatment on affected areas	240.00	- 120
5	To remove and replace air-con condensor; vacuum and refill gas	150.00	- 100
6	To remove and replace radiator, pressure test and refill coolant	150.00	- n n x
	Labour Total :	3490.00	
	<b>TOTAL (PARTS &amp; LABOUR):</b>		

NOTE: The parts listed in this preliminary estimate will be checked for damage after the vehicle is disassembled (dismantle). Additional damaged parts (if any) will be submitted as supplementary parts

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

9768.78

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG19015579/UQD3N2

Date: 16/09/2019

**REFERENCE**

<b>Handling Insurer:</b>	MSIG Insurance (Singapore) Pte. Ltd.	<b>Policy No:</b>	29119902MCX
<b>Claimant Vehicle No :</b>	GW9932Y	<b>Insured Vehicle No :</b>	SMG8925M
<b>Date of Loss:</b>	22/08/2019	<b>Nature of Claim:</b>	TP
		<b>Claim No:</b>	604581

**DESCRIPTION & IDENTIFICATION OF VEHICLE**

<b>Reg No:</b>	GW9932Y	<b>Engine No:</b>	3C3986013
<b>Make &amp; Model:</b>	TOYOTA LITEACE, 2.2 5 DR (A)	<b>Chassis No:</b>	CR425007815
<b>Reg. Date:</b>	02/01/2004 (Man. Year: 2003)	<b>Odometer:</b>	0 km
<b>Colour:</b>	Silver		
<b>Engine Capacity:</b>	2184 cc		
<b>Market Value/New Car Price:</b>	N/A		
<b>Sum Insured (S\$):</b>	Market Value/New Car Price		

**CONDITION OF VEHICLE AT THE TIME OF SURVEY**

<b>General Condition:</b>	<b>Steering (Serviceable):</b>	Yes	<b>Footbrake (Serviceable):</b>	Yes
<b>Handbrake (Serviceable):</b>	Yes	<b>Engine Modification:</b>	No	<b>Pre-accident Condition:</b>

**CONDITION OF TYRES**

<b>Front Tyre Size:</b>	165R13	<b>Rear Tyre Size:</b>	165R13
<b>Front Left Side:</b>	Yokohama 5 mm	<b>Rear Left Side:</b>	Yokohama 5 mm
<b>Front Right Side:</b>	Yokohama 5 mm	<b>Rear Right Side:</b>	Yokohama 5 mm

The above values represent the remaining tyre treads depth

**COST OF CLAIMS**

	Repairer's	Adjuster's	Difference	Diff %
Parts	14,484.15	7,238.79	7,245.36	50.02
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,490.00	2,530.00	960.00	27.51
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>17,974.15</b>	<b>9,768.79</b>	<b>8,205.36</b>	<b>45.65</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>7,800.00</b>		
<b>Nett Amount (S\$)</b>	<b>17,974.15</b>	<b>7,800.00</b>	<b>10,174.15</b>	<b>56.60</b>

**INSPECTION**

<b>Date of Assignment:</b>	03/09/2019	
<b>Date Inspected:</b>	03/09/2019	<b>Inspected At:</b>
		15 Kaki Bukit Road 4# 01-05/53
		Repairer: Asia Motorsports Solution Pte Ltd (HQ)
		37A Everitt
		Singapore 428586

**Estimated Period of Repair:** 8.0 days**Adjuster:** MARCUS CHUA**Manager:** SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.



## REPAIR DETAILS

<b>Reference</b>		
<b>Part Source:</b>	(Last Synchronised: 16 Sep 2019)	
<b>Parts:</b>	N/A	TOYOTA LITEACE 2.2 5 DR (A) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GW9932Y)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BONNET	Buckled	980.00 FL	*665.10 FL
2	2	*BONNET RUBBER STOPPER	Not Necessary	84.00 FL	*- FL
3	2	*BONNET WINDSCREEN WASHER NOZZLE	Not Necessary	196.00 FL	*- FL
4	2	*BONNET HINGES	Bent	197.00 FL	*197.00 FL
5	1	*BONNET INSULATOR	Not Necessary	198.00 FL	*- FL
6	1	*RHS & LHS HEADLAMPS	O/s Broken	1,396.40 FL	*295.30 FL
7	1	*RHS & LHS SIDE LAMP (SIGNAL)	O/s Broken	997.00 FL	*151.50 FL
8	1	*RHS & LHS HEADLAMPS GARNISH	O/s Cracked	240.00 FL	*120.00 FL
9	1	*FRONT GRILLE ASSEMBLY	Cracked	382.00 FL	*364.10 FL
10	1	*FRONT GRILLE ASSY CENTRE BADGE	Necessary	48.00 FL	*48.00 FL
11	1	*FRONT BUMPER	Distorted	1,128.00 FL	*374.45 FL
12	1	*FRONT BUMPER SIDE GRILLE	O/s Torn	168.00 FL	*84.00 FL
13	1	*FRONT BUMPER SIDE BRACKET	O/s Bent	250.00 FL	*66.50 FL
14	1	*FRONT UPPER REINFORCEMENT	Repair	550.00 FL	*- FL
15	1	*FRONT BUMPER LOWER REINFORCEMENT	Not Necessary	840.00 FL	*- FL
16	1	*FRONT SUPPORT PANEL	Bent/Twisted	982.00 FL	*982.00 FL
17	1	*FRONT FENDER INNER PANEL RH	Badly Dented	1,450.00 FL	*755.30 FL
18	1	*RHS & LHS FRONT FENDER	O/s Buckled	1,364.80 FL	*542.30 FL
19	1	*RHS & LHS FRONT FENDER INNER SHIELD	O/s Torn	496.00 FL	*167.40 FL
20	2	*RHS & LHS FRONT FENDER LAMP (NPA)	Not Necessary	0.00 FL	*- FL
21	2	*RHS & LHS FRONT DOOR (NPA)	Repair	0.00 FL	*- FL
22	1	*FRONT BRACE PANEL	Twisted	185.00 FL	*185.00 FL
23	1	*FRONT BONNET LOCK ASSY	Twisted	328.00 FL	*185.00 FL
24	1	*FROTN RADIATOR ASSY	Bent/Punctured	1,780.00 FL	*1,355.10 FL
25	1	*FRONT A/C CONDENSOR	Bent/Punctured	1,214.00 FL	*1,214.00 FL
26	2	*HOSE PIPE	Not Necessary	300.00 FL	*- FL
27	1	*WIPER GARNISH	Deformed	241.00 FL	*241.00 FL
28	1	*FRONT AIR CLEANER BOX	Cracked	840.00 FL	*650.10 FL
29	1	*FRONT FAN ASSY	Cracked/Jammed	650.00 FL	*589.50 FL
30	1	*AIRDUCT	Deformed	221.00 FL	*221.00 FL
31	1	*A/C PIPE (INLET)	Not Necessary	285.00 FL	*- FL
32	1	*A/C PIPE (OUTLET)	Not Necessary	295.00 FL	*- FL
33	1	*FRONT FAN COWLING	Cracked	466.00 FL	*179.40 FL
34	1	*FRONT LOGO EMBLEM	Repeated	85.00 FS	*- FS
35	1	*NUMBER PLATE	Bent	55.00 FS	*14.00 FS
36	2	*RHS & LHS FRONT DOOR COMPANY STICKER	Not fitted	120.00 FS	*- FS
37	1	*RADIATOR COOLANT	Not Necessary	40.00 FS	*- FS
38	2	*SET FRONT FENDER INNER SHIELD CLIPS	Not Necessary	120.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>19,172.20</b>	<b>9,647.05</b>
<b>- List Item Discount on L Items 25.00/25.00% (\$\$)</b>	<b>4,688.05</b>	<b>2,408.26</b>
<b>Total Parts (\$\$)</b>	<b>14,484.15</b>	<b>7,238.79</b>

Report was unsubmitted during this print-out.



## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO REMOVE THE AFFECTED PARTS TO COMMENCE REPAIRS;PANEL BEAT & RESHAPE THE AFFECTED AREAS;AND REPLACE THE DAMAGED PARTS AND COMPONENTS	New	1,600.00	1,300.00
2	TO SUPPLY PAINT MATERIALS,EXPANDABLE ITEMS & PUTTY,RESPRAY PAINT ON PARTS REPLACED & REPAIRED (FRONT DOORS)	New	1,200.00	980.00
3	TO REMOVE AND REFIX WIRING AND FOCUS HEADLAMP BEAM	New	150.00	30.00
4	TO PERFORM ANTI RUST TREATMENT ON AFFECTED AREAS	New	240.00	120.00
5	TO REMOVE AND REPLACE AIR-CON CONDENSOR,VACUUM AND REFILL GAS	New	150.00	100.00
6	TO REMOVE AND REPLACE RADIATOR,PRESSURE TEST AND REFILL COOLANT	New	150.00	0.00
<b>Gross Labour Cost (\$\$)</b>			<b>3,490.00</b>	<b>2,530.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >