

ASS. REC. BY:

REF:

MSG19015574/71cd307

Special Instruction:

Sender:

Taufik

Receiver:

ASSIGNMENT (Office)

From (Person):

Christina Wong

of

MS14

Date/Time:

31/9/19 @ 10:38am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN 5385D

Insured:

SLU 5077T

at Workshop in/s

prime Auto

Tel:

68610908

of

G Beroi place

Policy No:

MSD/vpcp/18-000001

Claim No:

604705

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

30/08/19

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

11:27am 31/9/19

Person Contacted:

chussy

Vehicle:

IN/OUT

Date/Time

Action/Instruction

Johny X

SMN 5385D - X

SLU 5077T - X

10/1/19
Surveys

REF:

MS16

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD / TP / WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop m/s _____
of _____
Insured: _____
Policy No. _____
Claims No. _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
	X

Bal. or Market Value: _____
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

PRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMN5385D Yr Regn: 2015 Aug
Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or
Make: Toyota Prius Hybrid c.c. 1797
Colour: Silver A/C: Insured / Std / NI / NA
Sp. Reading _____ T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: ZVW300451482
Gen. Cond: Good / Fair / Poor / Burnt
Steering: Inorder / Jammed / Leaked / Burnt or
Brake: Inorder / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/65R15
R: _____
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front Rear
R/Bal. 6 mm R/Bal. 6 mm
L/Bal. 6 mm L/Bal. 6 mm
D.O.A. _____ D.O.I. 3/9/19 4pm
Survey held at Prime Auto
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
Rear O/S
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>10/1/19 @ 15:36 pm checked with Chrissy, no estimate.</u>
	<u>\$7000 - \$8000, 8 days</u>

Date/Time, File Pass to?

☐ : Preli. Report
☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: 8

Resurvey No. of Trip: -

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$)
☐ : Interview (\$)
☐ : Tech. Invs (\$)
☐ : Weekend (\$)

Report Format : PRS

Lump Sum / I.B.I: (\$ _____)

120

11

131

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Sep 2019		03 Sep 2019 14:55 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS		[Created by insurer]	
Insured:	BLUECAR EAST ASIA PTE LTD, Co. Reg. No.: 201617259H, Email: CLAIMS@BLUESG.COM.SG		
Main Claimant:	NG ANG SENG (HUANG HONGCHENG), ID: S7335367Z		
Vehicle Reg. No.:	SMN5385D	Date of Loss:	30/08/2019 10:00 - :59 [48 Months and 13 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP	Policy/Cover Note No.:	MSD/VPCP/18-000001 (Comprehensive) Coverage: 01/01/2019 - 31/12/2019
Vehicle Reg. No. (Insured):	SLU5077T	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 04/09/2019]		
Driver/Custodian (Insured):	CHAN HAO YANG (24 / Male), NRIC: S9510409F, Tel: +6591785185 Email: CHANHAOYANG28@GMAIL.COM		
Adj Asg. Remarks:	(Manual Assign). on WP. Liab: NR. Disagree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Simon Leong @ 9820 1595 / 6861 0908.		

ASSOCIATED MAIL RECEIVED	View All	Compose Case Mail
There are no mail for this case.		

ALL ASSOCIATED TASKS										View All	Search Tasks	Create New Task	Complete
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?				
No results.													

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Tuesday, 3 September 2019 10:38 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

PRE REPAIR INSPECTION NOTICE FOR SMN5385D | YOUR REF: SLU5077T (MSIG)

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment

Thank you & Best regards,
Crystal Lee
Admin Officer, Claims Services (In-House Survey)
D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Monday, 2 September, 2019 5:10 PM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: PRE REPAIR INSPECTION NOTICE FOR SMN5385D | YOUR REF: SLU5077T (MSIG)

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua
Sent: Monday, 2 September, 2019 5:09 PM
To: 'Rachel Ling' <jin@tcmg.com.sg>
Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>; 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Jenny' <jenny@tcmg.com.sg>
Subject: RE: PRE REPAIR INSPECTION NOTICE FOR SMN5385D | YOUR REF: SLU5077T (MSIG)

Hi,

Thank you for your email.

We regret to inform you that we are unable to accept your list of nominated Single Joint Experts (SJE).

We will proceed to appoint our own panel of external surveyor and they will contact your workshop directly.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



A Member of **MS&AD** INSURANCE GROUP

From: Rachel Ling [<mailto:jin@tcmg.com.sg>]
Sent: Monday, 2 September, 2019 2:47 PM
To: Helene Phua <helene_phua@sg.msig-asia.com>
Cc: Christina Wong <Christina_Wong@sg.msig-asia.com>; 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Jenny' <jenny@tcmg.com.sg>
Subject: RE: PRE REPAIR INSPECTION NOTICE FOR SMN5385D | YOUR REF: SLU5077T (MSIG)

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

WITHOUT PREJUDICE

Dear Helene,

We refer to the above matter and to your telefax of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,
Rachel Ling

From: Helene Phua [mailto:helene_phua@sg.msigg-asia.com]
Sent: Monday, 2 September, 2019 2:17 PM
To: jlin@tcmg.com.sg
Cc: Christina Wong <Christina_Wong@sg.msigg-asia.com>
Subject: RE: PRE REPAIR INSPECTION NOTICE FOR SMN5385D | YOUR REF: SLU5077T (MSIG)

Hi,

We refer to your email dated 02/09/2019.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) Automobile Inspection Services Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1) Calvin Ang	6) Chow Bo Xiong
2) Kenneth Kong	7) E C Looi
3) Marcus Chua	8) Daniel Chan
4) Ng You Han	9) Victor Png
5) Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- (a) ***Fast lane settlement is not applicable for cases that liability is in dispute***
- (b) If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msigg-asia.com

Have a great week ahead!

Helene Phua
Admin Assistant, Claims Services
D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Rachel Ling [<mailto:jin@tcmg.com.sg>]
Sent: Monday, 2 September 2019 9:58 AM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; 'Jenny' <jenny@tcmg.com.sg>; 'Mdm Ling' <mdmling@tcmg.com.sg>
Subject: PRE REPAIR INSPECTION NOTICE FOR SMN 5385 D | YOUR REF: SLU 5077 T

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Our Ref: TCMG/SMN 5385 D/0919/SAS
Your Ref: SLU 5077 T

Dear Sirs,

PRE-REPAIR INSPECTION NOTICE

We act for **Ng Ang Seng (Huang HongCheng)**, the owner and/or driver of motor vehicle no. **SMN 5385 D**, which was involved in an accident along Exit 8A to Mandai Road on 30th August 2019 at 10:20 hrs.

We hereby give you **NOTICE** that we are claiming against your insured motor vehicle no. **SLU 5077 T** for damages and/or injuries, costs and disbursements as a result of your insured's negligence.

Kindly let us know if you wish to conduct a pre-repair inspection on our client's motor vehicle at M/s Prime Auto Claims Service Pte Ltd, (6 Benoi Place, Singapore 629927 – Simon Leong @ 9820 1595/ 6861 0908).

If we do not hear from you within the next **two (2) working days**, we shall deem that you have waived the requirement for the pre-repair inspection.

Regards,
Rachel Ling

TOMMY CHOO, MARK GO LLC
151 Chin Swee Road
#14-15/16 Manhattan House
Singapore 169876

Tel: 6532 2455
Fax: 6538 9850

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Enquire Vehicle Registration Details

Owner Particulars

NRIC/Passport /Company Cert No.: S7335367Z
 Owner ID Type: Singapore NRIC
 Owner Name: NG ANG SENG
 Registered Address: APT BLK 683A CHOA CHU KANG CRESCENT #07-402 SINGAPORE 681683
 Mailing Address: -
 Birth Date: 25 Sep 1973

Vehicle Particulars

Vehicle No.: SMN5385D
 Previous Vehicle No.: -
 Effective Date of Ownership: 19 Aug 2019
 Original Regn Date: 17 Aug 2015
 Registration Date: 17 Aug 2015
 Year of Manufacture: 2015
 Vehicle Type: Passenger Motor Car
 Vehicle Scheme: -
 Vehicle Attachment 1: No Attachment
 Vehicle Attachment 2: -
 Vehicle Attachment 3: -
 Vehicle Make: TOYOTA
 Vehicle Model: PRIUS HYBRID 1.8L A
 Primary Colour: Silver
 Secondary Colour: -
 Passenger Capacity: 4
 Chassis No.: ZVW300451482
 Engine No.: 2ZR6415452
 Motor No.: 3JM1504160417A
 Engine Capacity /Power Rating: 1797 cc / 60.0 kW
 Maximum Power Output: 100.0 kW (134 bhp)

Propellant:	Petrol-Electric
Max Unladen Weight:	1310 kg
Maximum Laden Weight:	1585 kg
Open Market Value:	\$19,152.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2025
Minimum PARF Benefit:	\$2,500.00
No. of Transfers:	1
IU Label No.:	1125907600
COE No.:	2015090107000235R
COE Expiry Date:	16 Aug 2025
COE Category:	E - Open Category
COE Registration Category:	B - Car above 1600cc or 97kW (130bhp)
Quota Premium (QP) / Prevailing Quota Premium:	\$57,885.00 / -
Actual QP Paid:	\$57,885.00
QP (Regn Cat):	\$60,789.00
OPC Cash Rebate Eligibility:	No
QP during COE Bidding Exercise:	\$57,885.00
Additional Registration Fee Rate:	First \$19,152.00 (100%)
Actual ARF Paid:	\$5,000.00
Vehicle Lifespan Expiry Date:	No Lifespan
CO2 Emission:	92.00 (g/km)
CEV/VES Rebate Utilised Amount:	\$14,152.00
CO Emission:	-
HC Emission:	-
NOx Emission:	-
PM Emission:	-
Message:	COE rebate, if applicable, will be based on the QP of \$57,885.00. This is the lower of QP from Category E and the corresponding Category B in the same tender exercise. To renew the COE, the Prevailing Quota Premium payable is that of Category B.

[> Back to OneMotoring](#)**Enquire PARF/COE Rebate for Registered Vehicle**

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	367Z
Vehicle Details	
Vehicle No.:	SMN5385D
Vehicle to be Exported:	No
Intended Deregistration Date:	06 Sep 2019
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS HYBRID 1.8L A
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	2ZR6415452
Chassis No.:	ZVW300451482
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$19,152.00
Original Registration Date:	17 Aug 2015
First Registration Date:	17 Aug 2015
Transfer Count:	1
Actual ARF Paid:	\$5,000.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2025
PARF Rebate Amount:	\$3,750.00
Intended COE Rebate Details	
COE Expiry Date:	16 Aug 2025
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$57,885.00
COE Rebate Amount:	\$34,404.00
Total Rebate Amount:	\$38,154.00

The information contained herein is correct as at 06 Sep 2019

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	30/08/2019 11:46
Date Of Accident	30/08/2019 10:20
Exact Location Of Accident	EXIT 8A TO MANDAI RD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMN5385D
Insured/Policyholder	
Name Of Registered Owner	NG ANG SENG (HUANG HONGCHENG)
NRIC No	S7335367Z
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96225190
Alternative Phone No	OFFICE-96225190

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken THIRD PARTY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5111918341(CLASSIC)
Cover Note Number	

Driver

Name of Driver	NG ANG SENG (HUANG HONGCHENG)
NRIC No	S7335367Z
Date Of Birth	25/09/1973
Occupation	INDOOR
Date Of Driving Pass	14/09/1998
Driving Experience	20 YEARS AND 11 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96225190
Fax Number	
Contact Number	OFFICE-96225190
Email Address	NOEMAIL

Address BLK 683A CHOA CHU KANG CRESCENT #07-402
 Postcode
 Was driver an employee of the Insured's Company NO
 If No, Relationship of the Driver with the Insured OWNER
 Vehicle Registration Number of Driver's Own Vehicle -
 -
 -
 Insurance Company of Driver's Own Vehicle -
 -
 -

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
 Weather Conditions CLEAR
 Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
 Number of vehicles (including own vehicle) involved in the accident 2
 Was any body injured in the Accident? YES
 Was any injured conveyed to hospital by ambulance? NO
 Was any other material or property damaged? YES
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
 Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? YES
 If Yes, Please state which Police Station
 Police Station Name CHOA CHU KANG NPC
 Police Station Address ROAD: 20 CHOA CHU KANG ST 52 #01-02 , POSTCODE: 689286 , COUNTRY: SINGAPORE
 Police Station Contact TEL NO: - FAX NO:
 Was notice of intended Prosecution given? NO
 If Yes, against whom?

Circumstances of Accident

PLS REFER ATTACHED ACIDENT REPORT FROM THE DRIVER.

Attachment(s)

Are accident photos available for attachment? YES
 Was there any video captured by Car Camera? NO
 Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SLU5077T
 Vehicle Make/Model/Colour
 Details Of Properties
 Vehicle Category PRIVATE CAR
 Name of Driver
 NRIC/Passport Number
 Contact Number
 Address
 Postcode
 Insurance Company Name
 Nature Of Damage

No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name	NG ANG SENG
Approximate Age	
Injuries Sustain	REFER TO POLICE REPRT
Injured person in which vehicle?	SMN5385D
Were seat belts worn?	
Was this injured conveyed to hospital by ambulance?	NO
Address	
Postcode	

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

MASBAN

Policyholder's Signature
Date & Time:

30/08/19
1155 am

MASBAN

Driver's Signature
(If driver is not the policyholder)
Date & Time:

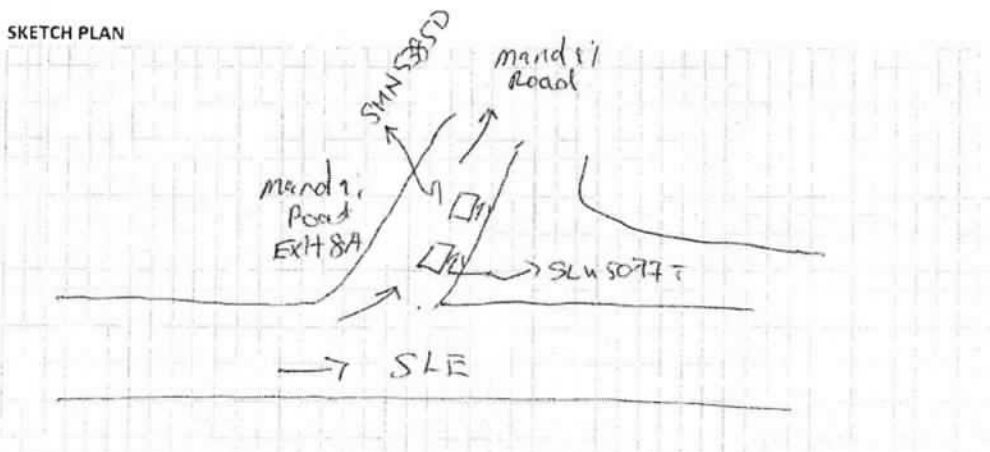
30/08/19
1155 am

IDAC BUKIT RATOK (VAC)

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Sketch Plan #2 Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Today, 30th Aug 2017, about 10:20am. No raining.
SVN5385D exit onto Exit 8A inside this slip road, then
had a loud bang from behind.
SLU5077T knocked on SVN5385D.
Since no injury involved and to avoid hold up
the traffic behind, we took photos and moved
to a safe area for documentation.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

MOSEN.

Policyholder's Signature _____

Date & Time:

30/08/19

1155am

11/23/2017

Driver's Signature _____

(If driver is not the policyholder)

Date & Time: 30/08/19

1155 am

ĐẠC BIRTH PACOM BACH

Reporting Centre Personnel's Signature

Name: _____

NRIC/FIN No.:



SINGAPORE POLICE FORCE



T/20190831/2140

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

1 of 3

Report No. T/20190831/2140

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 31/08/2019 17:59		Vide Report No.:		Station Diary No.: 88	
Informant's Particulars					
Name of Informant: NG ANG SENG			Address: APT BLK 683A CHOA CHU KANG CRESCENT #07-402 SINGAPORE 681683		
ID Type / ID No.: NRIC NO / S7335367Z			Contact No.: Home/Office: Mobile: 96225190		
Nationality: SINGAPORE CITIZEN			Email:		
Sex: Male	Age: 45	Date of Birth: 25/09/1973	Type of Informant: Driver		
Race: Chinese		Language:		Institution / School Name:	
Occupation: ENGINEER		Driving Licence Information: Class: 3 Date of Expiry:			

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 30/08/2019 10:20	Type of Location: Slip Road
Location: Along Road 1 SELETAR EXPRESSWAY Exit 8A of SLE				
Weather: Clear		Road Surface: Dry		Road Speed Limit:
Traffic Flow:		Traffic Control:		Traffic Volume: Light
Type of Collision: Between Moving Vehicles - Head To Rear				Anyone conveyed by ambulance: No

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SLU5077T	Car	BLUECAR	BLUECAR	White	Slightly Damaged	0
SMN5385D	Car	TOYOTA	PRIUS HYBRID 1.8L A	Silver	Seriously Damaged	0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
-------------	-------------------	--------------	-----------	-------------



**SINGAPORE
POLICE FORCE**



T/20190831/2140

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

2 of 3

Report No. T/20190831/2140

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
SMN5385D	NTUC Income Insurance Co-Operative Limited	5111918341	15/08/2019	16/08/2020

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Driver			
Name	CHAN HAO YANG	ID No.	S9510409F
Related Vehicle	SLU5077T (Car)	Contact No.	91785185
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: NIL Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL
Driver			
Name	NG ANG SENG	ID No.	S7335367Z
Related Vehicle	SMN5385D (Car)	Contact No.	96225190
Hospital/Clinic	CCK FAMILY CLINIC	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	31/08/2019	Date Discharge	31/08/2019
No. of Days granted Medical Leave	03	Degree of Injury	Slight

Brief Details.

On 30/8/2019 at about 1020hrs, I was driving SMN5385D along SLE exiting exit 8A when I got into an accident with SLU5077T. There was a car in front of me and because I was exiting the expressway, I slowed down. Suddenly, SLU5077T hit my car from behind. As it was a slip road and we did not want to jam up the slip road, hence we drove to a safer road and exchanged particulars.

On 31/8/2019 I woke up with back pain and stiff neck, whence went to see a doctor and was given 3 days mc.



**SINGAPORE
POLICE FORCE**



T/20190831/2140

Police Station Of Origin:
Choa Chu Kang N.P.C
20 Choa Chu Kang Street 52 #01-02
SINGAPORE 689286
Tel No: 1800-7659999

3 of 3

Report No. T/20190831/2140

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the **report number** as reference.

Signature Of Officer Recording The Report:

J /

Sgt 2 EDWINA CHEW HULLING

Signature Of Interpreter:

Not applicable

Signature : _____

Officer In Charge Of Case:

TP / AEIT /

Sgt 2 SHARIFAH NOR FARIZAN BINTE SYED

MOHD SAID

Contact No.: 65476172

Authentication Stamp

NP168

Signature Of Informant:

Date/Time:

31/08/2019 17:59

Classification Of Case:

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	02 Sep 2019		03 Sep 2019 14:55 Edit Adj Rpt	S\$0.00 Edit Estimates	S\$0.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: BLUECAR EAST ASIA PTE LTD , Co. Reg. No.: 201617259H, Email: CLAIMS@BLUESG.COM.SG									
Main Claimant: NG ANG SENG (HUANG HONGCHENG) , ID: S7335367Z									
Vehicle Reg. No.: SMN5385D		Date of Loss: 30/08/2019 10:00 - :59 [48 Months and 13 Days From LTA Reg Date (Man Yr)]							
Claim Type: TP / 604705		Policy/Cover Note No.: MSD/VPCP/18-000001 (Comprehensive) Coverage: 01/01/2019 - 31/12/2019							
Vehicle Reg. No. (Insured): SLU5077T		Policy No. (Claimant):							
		Excess: S\$2,000.00							
Repairer: Prime Auto Claims Service Pte Ltd (HQ) 6 Benoi Place, 629927 Pioneer - Tel: 68610908									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Christina Wong - 6643 1311]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MOHD TAUFIKH BIN HAMID] ... [Imm.Advice due 04/09/2019]									
Driver/Custodian (Insured): CHAN HAO YANG (24 / Male), NRIC: S9510409F, Tel: +6591785185 Email: CHANHAOYANG28@GMAIL.COM									
Adj Asg. Remarks: (Manual Assign). on WP. Liab: NR. Disagree on SJE. Assign: LKK Auto Consultants Pte Ltd. Contact: Simon Leong @ 9820 1595 / 6861 0908.									
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SMN5385D (604705)
[SLU5077T]
TP
NG ANG SENG (HUANG HONGCHENG)
Aug 30 2019 10:00AM
[BLUECAR EAST ASIA PTE LTD]
Prime Auto Claims Service Pte Ltd

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Photos/Images				3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print
1	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
2	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
3	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
4	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
5	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
6	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
7	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
8	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
9	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
10	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
11	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
12	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
13	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
14	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
15	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
16	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
17	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
18	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
19	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
20	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
21	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
22	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
23	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
24	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
25	13/09/19 14:56	General View		Load JPG	<input checked="" type="checkbox"/>
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	03/09/19 13:33	OI SLU5077T GIA REPORT		Load PDF	
2	03/09/19 13:33	TPD SMN5385D GIA REPORT		Load PDF	
3	03/09/19 13:33	TPD SMN5385D - PRI		Load PDF	
4	03/09/19 14:19	Disagree on SJE		Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)		Thumbnail	Print
1	03/09/19 14:52	email - manual assign		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; min-height: 80px;"></div>			

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS3/MSG19015574/T1CD3E2

Date: 04/10/2019

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. Policy No: MSD/VPCP/18-000001

Claimant
Vehicle No : SMN5385D **Insured Vehicle No :** SLU5077T

Date of Loss: 30/08/2019 **Nature of Claim:** TP **Claim No:** 604705

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMN5385D**Make & Model:** TOYOTA PRIUS, 1.8 HYBRID CVT (A)**Engine No:** 2ZR6415452**Reg. Date:** 17/08/2015 (Man. Year: 2015)**Chassis No:** ZVW300451482**Colour:** Silver**Odometer:** 0 km**Engine Capacity:** 1797 cc**Market Value/New Car Price:** N/A**Sum Insured (S\$):** Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes **Footbrake (Serviceable):** Yes

Handbrake (Serviceable): Yes **Engine Modification:** No **Pre-accident Condition:**

CONDITION OF TYRES

Front Tyre Size: 195/65 R15**Rear Tyre Size:** 195/65 R15**Front Left Side:** Yokohama 6 mm**Rear Left Side:** Yokohama 6 mm**Front Right Side:** Yokohama 6 mm**Rear Right Side:** Yokohama 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	0.00	0.00	0.00	
Miscellaneous Items	0.00	0.00	0.00	
Labour	0.00	0.00	0.00	
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Nett Amount (S\$)	0.00	0.00	0.00	

INSPECTION

Date of Assignment: 03/09/2019
Date Inspected: 03/09/2019 **Inspected At:** Prime Auto Claims Service Pte Ltd
 (HQ)
 6 Benoi Place
 Singapore 629927
Estimated Period of Repair: 8.0 days**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** CELINE FONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

- A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.
- B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION.
THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE.
- C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS.

THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$7,000.00 - \$8,000.00

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 04 Oct 2019)

Parts: 144 TOYOTA PRIUS 1.8 HYBRID CVT (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SMN5385D)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

There are no new parts selected.

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

There are no labour items selected.

Report was unsubmitted during this print-out.

< END OF ESTIMATES >