

INSURANCE

INS. CASE OWNER:

Janet

CC 3

/EQ11901

5572

K14672

LKK

IDAC:

Surveyor:

KALVIN

DOI:

ASSIGNMENT

YALIA

Date / Time:

1/1/19

Registered in Meritum:

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKL 2157A

Name of Insured:

Zhang YAN

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

2/1/19

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

KHIEW KIM PAU (LAW JIMPA)

Driver Tel No.:

(VA: YES / NO)

Claim No.:

0MY9100745

Policy No.:

0MY9100745-006948

Make / Model:

Nissan

Place of Accident:

AYE

OI GIA REPORT: YES / NO : TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHB 6749A

INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:COHE  
LYINSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date/Time

1/1/19

1/1/19

STAGE

DATE / PIC

1/10

Email to TP after 1/10

1/10

offer \$2919.28 (Pending acceptance).  
Settle at \$2919.28, NO DV required. File pass  
Admin to close.

Non-Reporting hr (1st)

Non-Reporting hr (2nd)

Non-Reporting hr (Final)

Notification hr (if non-pickup)

Call OI:

After call hr to OI:

Documentation Check List: Handler Typist

Notification hr (if non-pickup)

After call hr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

KALVIN

Repair Cost:

PIP

S\$ 2066.38

(3 days)

Reduction:

\$1271.12

% 37

Email:

Call:

FINAL SETTLEMENT

Date/Time:

1/10/19

Confirm with:

TIM

Email:

Call:

Final Liability:

% 100

(Agreed / Assessed) BOLA S/N No.:

27

If NO or B 28, Ass. Lia:

Repair Cost:

(w/631)

S\$ 2211.03

Loss of Rental (LOR):

S\$ 500.76

(4 days)

x \$125.19

Loss of Use (LOU):

S\$

-

(5 days)

Loss of Income (LOI):

S\$ 200.00

(5 days)

x 4 days

LOR only

LOU only

LOR + LOU

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

LOR + LO

GIA/LTA Search

S\$

7.49

Medical:

S\$

-

Disbursement:

S\$

-

(e.g. Tow/ Independent)

Legal Cost

S\$

-

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

TP

3) Survey fee:

\$400/-

Total:

S\$ 2919.28

Global Sum S\$:

FINAL PAYMENT

Date/Time:

Confirm with:

Email:

Call:

Payee 1:

S\$ 2919.28

Name 1:

Comfort Delgro Engineering Pte Ltd

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:





Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To Be Advised  
Our ref: CC3/EQI19015572/K1wb3

Date: 03.09.2019

The Motor Claims Department  
M/s EQ INSURANCE COMPANY LTD

Dear Sir/Madam,

**PRELIMINARY ADVICE OF VEHICLE NO.**

**SHB6349A**

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02.09.2019 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	3,297.50
Revised Estimate Amount	: S\$	2,066.38
"Check" Items Amount	: S\$	346.32
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

**Description of Damage:**

The vehicle sustained damages at the  
Rear N/S portion



**Comments/Present Status:**

Damages Consistent

Estimated normal period for repairs: 3 days

Yours faithfully,

KALVIN ANG  
Licensed Appraiser

Team: ARC Repair TP(CLSO)1

JOB CARD

Sales Order:

JC NO.: 305329457

STOMER  
 /MS COMFORT TRANSPORTATION PTE LTD  
 STOMER NO. 7010045  
 DRESS 383 SIN MING DRIVE  
 Singapore SINGAPORE 575717  
 65508755  
 (R)  
 (P)  
 COUNT CARD NO.

REGN NO.: SHB6349A	MILEAGE
MAKE : HYUNDAI	FUEL E. 1/2 F
MODEL IONIQ(G2)	DATE/TIME IN 02.09.2019 11:40
YR OF MANU 27.02.2019	TARGET DATE
CHASSIS CODE KMHC851CVKU140826	COMPLETION DATE/TIME

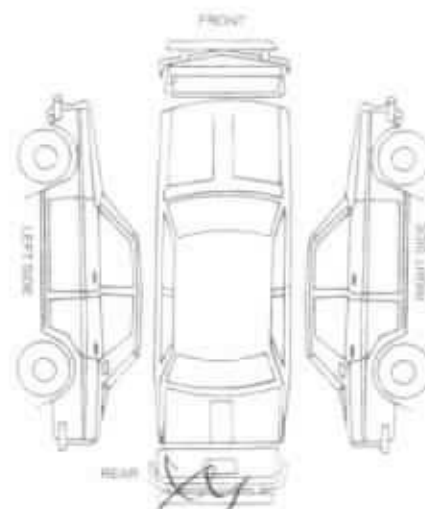
EQ

JOB DESCRIPTION

Accident Date: 02.09.2019

NATURE: 3P 02.09.2019

S/NO LABOR CODE DESCRIPTION



HECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

e No.: SHB6349A CHIANG

Vehicle No.: SHB6349A

of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

## COMFORTDELGRO ENGINEERING PTE LTD

## REPAIR ESTIMATE\*

VEHICLE NO : SHB 6349A

DATE 2/9/2019 13:06

MAKE :

MODEL : HYUNDAI IONIQ

Qty	Parts Description/ Labour	Type	Unit Price	Amount	
	Rear Bumper			\$ 459.40	
	Rear Bumper Reinforcement <i>X NN</i>			\$ 294.80	
	Rear Bumper Reinforcement Bracket (LH) <i>X NN</i>			\$ 138.10	
	Rear Bumper Centre Moulding Assy			\$ 451.25	
	Rear Bumper Side Bracket (LH) <i>X</i>			\$ 33.10	
	Rear Bumper Cover Clips			\$ 22.00	
	Rear Bumper Side Under(LH) <i>X</i>			\$ 27.50	
	Rear Bumper Reflector Lamp (LH)			\$ 31.90	
	Rear Bumper Towing Cover			\$ 98.80	
	Tail Lamp (LH) <i>X</i>			\$ 870.40	
	<i>Ren Fender (LH) X repair</i>				
	<i>Ren Tail Gate X repair</i>				
	SUB TOTAL			\$ 2,427.25	
	LESS 20%			\$ 485.45	
	DISCOUNTED TOTAL			\$ 1,941.80	
		</			

Our Job Ref No : 305329457

Date : 05/09/19

ComfortDelGro Engineering Pte Ltd  
59 Loyang Drive Singapore 508989  
Fax: 6546 8156

## FINALIZATION FORM

To : LKK

Fax :

Attn : KALVIN

SHB6349A

02/09/19

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

1. The repair job shall bill to: EQ INS SKL2157A
2. The finalized amount shall be:
- |   |                   |
|---|-------------------|
| (a) Spare Parts after List discount       | \$1,036.38        |
| (b) Labour Charges                        | \$1,030.00        |
| <b>Total for Part-By-Part Repair Cost</b> | <b>\$2,066.38</b> |
| (c) Lumpsum Repair (if applicable)        |                   |
| Total for Lumpsum repair cost after Less: |                   |
| <b>Final Lumpsum Repair cost</b>          |                   |

3. Estimated normal period for repairs: 3 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and finalized amount

Signature : 

Name : CHIANG

Tel : 62148314

Fax : 65468156

Signature : 

Name : KALVIN

Date : 9/9/19

## For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
 CUSTOMER: 7010045  
 ADDRESS : COMFORT TRANSPORTATION PTE LTD  
 383 SIN MING DRIVE  
 SINGAPORE SINGAPORE 575717  
 65508755

JOB NO : 305329457  
 REGN NO : SHB6349A  
 MILEAGE : 0000000000  
 MAKE : HYUNDAI  
 MODEL : IONIQ(G2)  
 DATE OF REGN : 27.02.2019  
 DATE/TIME IN : 02.09.2019 11:40  
 ACCIDENT DATE : 02.09.2019

## JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

## PART REQUISITION

0001	04-01-0104-2282-G	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533-G	IONIQV2 MOULDING ASSY-RR	1	451.25	20.00	361.00
0003	04-01-0101-0111-G	HYUNDAI BUMPER COVER CLIP	10 L	22.00	20.00	17.60
0004	04-01-0104-0851-G	IONIQVC REFLECTOR/REFLEX	1	31.90	20.00	25.52
0005	04-01-0104-2544-G	IONIQVC CAP-RR HOOK	1	98.80	20.00	79.04
0006	09-01-9999-0068-A	HYUNDAI REVERSE SENSOR AS	1	135.70	2.00-	135.70
0007	04-01-0104-1150-A	IONIQVC PROTECTOR MAT	1	50.00	0.20	50.00

SUB-TOTAL : 1,036.38

## JOB NATURE

0000	PB	PANEL BEATING	400.00
0001	SP	SPRAYPAINT CHARGE	600.00
0002	20-22	REMOVE/REFIX REVERSE SENSOR	30.00

SUB-TOTAL : 1,030.00

COMPANY : THIRD PARTY'S CLAIMS (CAS)  
CUSTOMER: 7010045  
ADDRESS : COMFORT TRANSPORTATION PTE LTD  
383 SIN MING DRIVE  
SINGAPORE SINGAPORE 575717  
65508755

JOB NO : 305329457  
REGN NO : SHB6349A  
MILEAGE : 0000000000  
MAKE : HYUNDAI  
MODEL : IONIQ(G2)  
DATE OF REGN : 27.02.2019  
DATE/TIME IN : 02.09.2019 11:4  
ACCIDENT DATE : 02.09.2019

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

TOTAL : 2,066.38

MVA NAME & SIGNATURE  
DATE :

AUTHORISED : YES / NO  
SURVEYOR NAME & SIGNATURE  
DATE :



## REPAIR ESTIMATE\*

VEHICLE NO : SHB 6349A

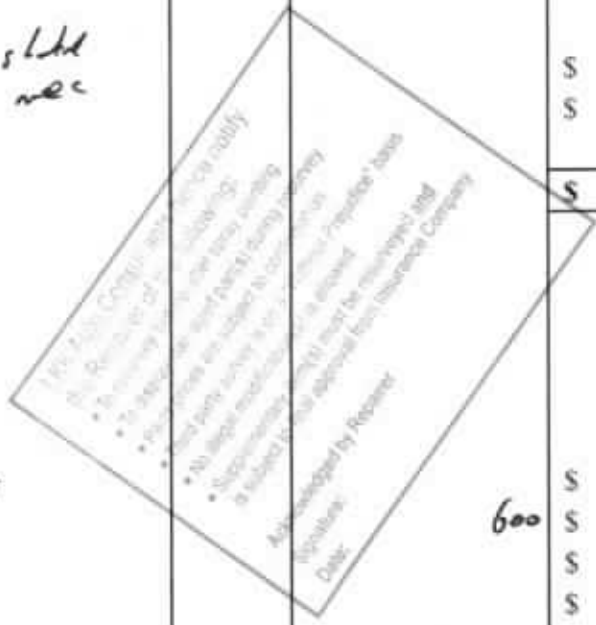
DATE 2/9/2019 13:06

MAKE :

MODEL : HYUNDAI IONIQ

MODEL : HYUNDAI UNIQ		Qty	Parts Description/ Labour	Type	Unit Price	Amount
			Rear Bumper			\$ 459.40
			Rear Bumper Reinforcement			\$ 294.80
			Rear Bumper Reinforcement Bracket (LH)			\$ 138.10
			Rear Bumper Centre Moulding Assy			\$ 451.25
			Rear Bumper Side Bracket (LH)			\$ 33.10
			Rear Bumper Cover Clips			\$ 22.00
			Rear Bumper Side Under(LH)			\$ 27.50
			Rear Bumper Reflector Lamp (LH)			\$ 31.90
			Rear Bumper Towing Cover			\$ 98.80
			Tail Lamp (LH)			\$ 870.40
			<i>Rear Fender (LH) x 1/2</i>			
			<i>Rear Tail Gate x 1/2</i>			
			SUB TOTAL			\$ 2,427.25
			LESS 20%			\$ 485.45
			DISCOUNTED TOTAL			\$ 1,941.80
			Rear Bumper Reverse Sensor			\$ 135.70
			Rear Bumper Rubber Mat			\$ 50.00
						\$ 185.70
			<b>Labour Charge</b>			
			Panel Beating-Repair Rear LH Fender			\$ 400
			Spray Painting Charge			\$ 500.00
			Wiring Charge			\$ 50.00
			Remove/Refix Reverse Sensor			\$ 120.00
			TOTAL LABOUR			\$ 1,170.00
			ESTIMATE TOTAL			\$ 3,297.50
			<i>Kalua 16/1/19</i>			
			<i>2/9/19 1525hrs.</i>			
			<i>3 Days.</i>			
			<i>PIP</i>			
			<i>Before Part photo</i>			
This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.						

Nett  
Nett



*400*

*500.00*

*600*

*50.00*

*120.00*

*800*

*30*

## Shu Pei (LKKAUTO)

---

**From:** Janet Tan <janet.tan@eqinsurance.com.sg>  
**Sent:** Wednesday, 4 September 2019 8:39 AM  
**To:** Shu Pei (LKKAUTO)  
**Cc:** Admin A; Vivian Lau (LKKAUTO)  
**Subject:** FW: Direct Settlement - Accident Involving SKL2157A (OI : EQI -DM19HO02435/JT) AND SHB6349A (TP : LKK REF -CC3/EQI19015572/K1wb3) on 02.09.2019  
**Attachments:** TP ESTIMATE- MARKED.pdf; TP GIA REPORT.pdf; Preliminary\_Advice.pdf; SAS2662529.PDF

Dear Shu Pei

As attached.

Regards,

**Janet Tan**  
Senior Executive | Claims



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)

 A Member of Citystate

*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender.*

---

**From:** Shu Pei (LKKAUTO) [mailto:shupeil@lkkauto.com]  
**Sent:** Tuesday, September 3, 2019 4:53 PM  
**To:** Joel Goh <joel.goh@eqinsurance.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>; Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SKL2157A (OI : EQI - TBA) AND SHB6349A (TP : LKK REF - CC3/EQI19015572/K1wb3) on 02.09.2019

### WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SHB 6349A at M/s ComfortDelGro Engineering Pte Ltd – Loyang on a WP basis and TP repairer proposed for a direct settlement.

## Cecilia Chong (LKK Auto)

---

**From:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Sent:** Thursday, 17 October 2019 4:12 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** Re: YOUR REF: T0919/SHB6349A (OUR REF: CC3/EQ19015572/K1gb3) \*\*\* ACCIDENT INVOLVING SKL 2157S & SHB 6349A ON 02/09/2019 \*\*\*

Dear Ms Chong

Please process settlement in sum \$2919.28 to resolve our property damage claim amicably.

Additionally, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Thank you.

Best Regards  
Jim Wong  
Claims Dept / ComfortDelgro Engineering Pte Ltd

---

**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Thursday, 17 October 2019 2:49 PM  
**To:** Jim Wong See Pah <jimwong@cdge.com.sg>  
**Subject:** YOUR REF: T0919/SHB6349A (OUR REF: CC3/EQ19015572/K1gb3) \*\*\* ACCIDENT INVOLVING SKL 2157S & SHB 6349A ON 02/09/2019 \*\*\*

WITHOUT PREJUDICE

Dear Jim,

We are pleased to offer total amount of \$2,919.28 (all-in).

Kindly confirm acceptance.

Thanks

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,  
Cecilia Chong | Case Handler

DM19/2435



# COMFORTDELGRO ENGINEERING

Our Ref : T 0919 / SHB6349A / JW(st)

Your ref :

Date : 24-Sep-19

EQ Insurance Company Limited  
5 Maxwell Road, MND Complex  
#17-00 Tower Block  
Singapore 069110

Attn : Motor Claims Department

WITHOUT PREJUDICE

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHB6349A YOUR INSURED SKL2157A  
AND OTHER FBE5185S ON 02.09.19**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SHB6349A which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving SKL2157A we are submitting these claims for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$ 2,211.03
2	4 days Loss of Rental @ \$ 125.19 per day	\$ 500.76
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
Sub Total :		\$ 2,719.28

## HIRER'S CLAIM

7	4 days Loss of Income @ \$ 80.00 per day	\$ 320.00
Total Claims:		\$ 3,039.28

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKL2157A
- c) GIA / Police report/s of : SHB6349A
- d) Letter of authority from owner / hirer / operator
  - ( ) Witness statement/s ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Photograph/s of Accident Scene (x) Downtime/Mileage record (x) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Jim Wong

CDGE Claims Department

Tel : 6214 8374 Fax: 6214 1843 Email : jimwong@cdge.com.sg

This is a computer generated letter. No signature is required.

## SEND TO FILE

CLAIM NO. DM19H002435/JT

DOCUMENT TYPE: LOK

A member of

# COMFORTDELGRO


 ISO 9001  
CERTIFIED

## Cecilia Chong (LKK Auto)

---

**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 7 October 2019 1:10 PM  
**To:** andy\_khew@hotmail.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC3/EQI19015572/K1gb3 \*\*\*  
ACCIDENT INVOLVING SKL 2157A & SHB 6349A ON 02/09/2019 \*\*\*

Our Ref: CC3/EQI19015572/K1gb3

07 OCTOBER 2019

**ZHANG YAN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SKL 2157A AND SHB 6349A ON 02/09/2019**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (EQ INSURANCE COMPANY LIMITED) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SHB 6349A.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



LKK  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

**LETTER OF AUTHORISATION**

(NAF / PAF)


**ACCIDENT INVOLVING** Hyundai Ioniq SHB6349A , SKL2157A , F... ON 02-Sep-19 09:00  
**ALONG** AYE TWDS NUS B4 NORMANTON PARK ENTRANCEI / We **MOHD ZIN BIN SAMSU...** (Hirer) NRIC No.: **S1309399G**and/or **ISMAIL BIN ANWAR** (Relief) NRIC No.: **SXXXX077B**Taxi Number **SHB6349A**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):


1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date **02-Sep-2019**Name of Hirer **MOHD ZIN BIN SAMSUDIN**Hirer NRIC **SXXXX399G**

Signature :

Address **106A CANBERRA STREET #04-429  
751106**Contact No. **98287121**Name of Relief **ISMAIL BIN ANWAR**Relief NRIC **SXXXX077B**

Signature :

Address **137 YISHUN RING ROAD 02-162  
760137**Contact No. **91372636**

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## TAX INVOICE

### ComfortDelGro Engineering Pte Ltd

285 Braddell Road Singapore 578701  
Mobile + 65 6383 4280 Facsimile + 65 6280 8725

#### Workshops

08 Layan Drive Singapore 300869  
383 Sin Ming Drive Singapore 575717  
42 Pandan Road Singapore 808286  
200 Lta Road 3 Singapore 430649

24 Serangoon Road Singapore 798156  
7 Sengok Kadu Way Singapore 728791  
801 Yohari Industrial Park A Singapore 758732

COMPANY REG. NO.: 199506048W

Page: 1

8010325

BQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHB5349A

MAKE  
HYUNDAI

MODEL  
IONIQ(G2)

DATE OF REG  
27.02.2019

CHASSIS CODE  
KMHCB51CVRU140826

INV. NO/DATE  
91466476 13.09.2019

JOB NO.  
305329457

ODOMETER READING

DATE/TIME IN  
02.09.2019 11:40

Description : 3P 02.09.2019

S/No	Part No.		Qty	Unit Price	\$Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0002	04-01-0104-2533	IONIQV2 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0003	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0004	04-01-0104-0851	IONIQVC REFLECTOR/REFLEX ASSY-RR LH	1	31.90	20.00	25.52
0005	04-01-0104-2544	IONIQVC CAP-RR HOOK	1	98.80	20.00	79.04
0006	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	135.70	0.00	135.70
0007	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
SUB-TOTAL :						1,036.38

- 1) WHILE TAKING ALL RESPONSIBLE FOR THE WORK DONE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR LOSS OR DAMAGE TO THE VEHICLE OR ITS CONTENTS AND BELONGINGS AND THE CUSTOMER'S PROPERTY.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY AFTER THE WORK IS DONE. IF THERE IS ANY DAMAGE TO THE VEHICLE OR ITS CONTENTS, THE CUSTOMER SHALL REPORT IT TO THE COMPANY IMMEDIATELY. IF NOT REPORTED IMMEDIATELY, THE COMPANY SHALL NOT BE RESPONSIBLE FOR THE DAMAGE.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS ON ANY AMOUNT DUE TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE FIRST DAY OF THE MONTH FOLLOWING THE MONTH OF DEFAULT.
- 4) PLEASE REMEMBER THE WORKER IMMEDIATELY AFTER THE WORK IS DONE. IF ANY PROBLEM OR UNDESIRABLE WORK IS NOT REPORTED IMMEDIATELY, THE COMPANY WILL NOT BE RESPONSIBLE FOR THE DAMAGE.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91466476	2,211.03	



# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

GST REG. NO. M2-8921817-3

## ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 57701  
Mainline + 65 6383 6260 Facsimile + 65 6290 9795  
Workshops  
59 Loring Drive Singapore 60069 24 Serangoon Road Singapore 757106  
382 Jln May Drive Singapore 575117 7 Bunge Road Way Singapore 708781  
45 Pandan Road Singapore 600285 001 Yishun Industrial Park A Singapore 758732  
320 Ulu Road 3 Singapore 408640

COMPANY REG. NO.: 199506048W  
Page: 2

## TAX INVOICE

8010325

EQ INSURANCE COMPANY LIMITED

5 MAXWELL ROAD TOWER BLOCK #17-00  
SINGAPORE SG 069110

CONTACT NO: 62239433

VEHICLE NO  
SHB6349A

INV. NO/DATE  
91466476 13.09.2019

MAKE  
HYUNDAI

JOB NO.  
305329457

MODEL  
IONIQ(G2)

ODOMETER READING

DATE OF REG  
27.02.2019

DATE/TIME IN  
02.09.2019 11:40

CHASSIS CODE  
KMHCB51CVKU140826

S/No	Part No.	Qty	Unit Price	%Disc	Net
JOB NATURE					
0001	PB	PANEL BEATING	400.00		400.00
0002	SP	SPRAYPAINT CHARGE	600.00		600.00
0003	20-22	REMOVE/REFIX REVERSE SENSOR	30.00		30.00
SUB-TOTAL					1,030.00

Items total	2,066.38
Add GST @ 7.000 %	144.65
Invoice amount	2,211.03

Issued by : CHEWHEELING 13.09.2019 12:05:12  
Repair type : CLSO/57/57  
Payment Type/Term: /Credit 30 days

- 1) WHILE TAKING ALL REASONABLE PRECAUTIONS, WE ACCEPT NO LIABILITY FOR DAMAGE TO THE VEHICLE OR ITS CONTENTS OR FOR LOSS OF DATA OR OTHER INFORMATION STORED IN THE VEHICLE OR ITS CONTENTS. THE CUSTOMER'S VEHICLE AND CONTENTS ARE NOT TO BE INSURED BY US. THE CUSTOMER'S VEHICLE AND CONTENTS ARE NOT TO BE INSURED BY US.
- 2) CUSTOMER SHALL INSURE THEIR VEHICLE IMMEDIATELY AFTER NO. 1. IF NOT, THE CUSTOMER'S VEHICLE AND CONTENTS ARE NOT TO BE INSURED BY US. THE CUSTOMER'S VEHICLE AND CONTENTS ARE NOT TO BE INSURED BY US.
- 3) INTEREST OF 1% PER MONTH SHALL BE CHARGED ON ANY OUTSTANDING AMOUNT IN RESPECT OF ANY AMOUNT DUE FOR MORE THAN 10 DAYS FROM THE DATE OF INVOICE. THE CUSTOMER SHALL BE RESPONSIBLE FOR THE PAYMENT OF THE AMOUNT DUE FOR MORE THAN 10 DAYS FROM THE DATE OF INVOICE.
- 4) IN CASE EXAMINE THE INVOICE WITHIN THREE MONTHS FROM THE DATE OF INVOICE AND IF THE CUSTOMER FINDS THE INVOICE IS INCORRECT, THE CUSTOMER SHALL CONTACT THE COMPANY WITHIN THREE MONTHS FROM THE DATE OF INVOICE. THE COMPANY WILL TREAT THE INVOICE AS CORRECT AND FINAL.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010325	91466476	2,211.03	

Our Ref: CT19090011

Date: 12 September 2019



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	02/09/2019 @ 09:00 hrs
ALONG	AYE TWDS NUS B4 NORMANTON PARK ENTRANCE
INVOLVING	SKL2157A, FBE5185S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB6349A** (the "Taxi"). The Taxi was hired to **MOHD ZIN BIN SAMSUDIN IC NO SXXXX399G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



### Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKL2157A	02 Sep 2019 / 09:00:00	Successful	E04	EQ INSURANCE COMPANY LTD

[Previous](#)

[OK](#)

SHB6349H



Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s EQ INSURANCE COMPANY LTD

Date: 30/10/2019

**THIRD PARTY DIRECT SETTLEMENT**

Vehicle No.	SKL 2157A (Insd Veh)	Your Ref. No. : DM19HO02435/JT ✓
	SHB 6349A (TP Veh)	Our Ref. No. : CC3/EQI19015572/K1gb3q2
Date of Accident	2/9/2019 ✓	✓

Liability	100%	
Final Repair Cost	: \$ 2,211.03 ✓	
Loss of Income ✓	: \$ 200.00 ✓	4 days
Rental (If any)	: \$ 500.76 ✓	4 days
Others:	: \$ 7.49 ✓	
	: \$	
	2,919.28	
Final Settlement Sum	: \$ 2,919.28	
Remarks	:	

**Payment Instruction: Payee's Breakdown**

1)	COMFORTDELGRO ENGINEERING PTE LTD	: \$ 2,919.28
	✓	: \$

JOANNE LEE

LKK Auto Consultants Pte Ltd



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD			Ref : CC3/EQI19015572/K1gb3q2	
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110			Date : 30-10-2019	
			Code : EQI	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	SKL 2157A	Veh. Inspected	SHB 6349A	
Policy No.	DMPPHQ18-006948	Coverage (\$)	0.00	
Claim No.	DM19HO02435/JT	Excess (\$)	0.00	
Assign From		Assign Date	02/09/2019	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model	HYUNDAI IONIQ	c.c	1580	
Engine No.	HIDDEN	Year of Reg.	2019	
Chassis No.	KMHC851CVKU140826	Colour	BLUE	
Odometer	56050	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	FAIR			
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre	195/65 R15	MICHELIN	9 mm	
L/H Front Tyre	195/65 R15	MICHELIN	9 mm	
R/H Rear Tyre	195/65 R15	MICHELIN	9 mm	
L/H Rear Tyre	195/65 R15	MICHELIN	9 mm	
<b>4. Description of Damages</b>				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS.				
<b>5. General Information</b>				
Accident Date	02/09/2019	Inspection Date	02/09/2019	
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
<b>5b. Estimate Days of Repair</b>				
ESTIMATED NORMAL PERIOD FOR REPAIR:		3 Working Days		



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 6349A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BUMPER	CRACKED	459.40	459.40
1	REAR BUMPER REINFORCEMENT	SERVICEABLE	294.80	-
1	REAR BUMPER REINFORCEMENT BRACKET (LH)	SERVICEABLE	138.10	-
1	REAR BUMPER CENTRE MOULDING ASSY	CRACKED	451.25	451.25
1	REAR BUMPER SIDE BRACKET (LH)	SERVICEABLE	33.10	-
1	REAR BUMPER COVER CLIPS	NECESSARY	22.00	22.00
1	REAR BUMPER SIDE UNDER (LH)	SERVICEABLE	27.50	-
1	REAR BUMPER REFLECTOR LAMP (LH)	CRACKED	31.90	31.90
1	REAR BUMPER TOWING COVER	CRACKED	98.80	98.80
1	TAIL LAMP (LH)	SERVICEABLE	870.40	-
1	REAR FENDER (LH) (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR TAIL GATE (NPA)	TO REPAIR SEE LABOUR	-	-
	LESS 20% DISCOUNT		-485.45	-212.67
			1,941.80	850.68
<b>SPECIAL NETT ITEMS</b>				
1	REAR BUMPER REVERSE SENSOR (SN)	SHORTED	135.70	135.70
1	REAR BUMPER RUBBER MAT (SN)	NECESSARY	50.00	50.00
			185.70	185.70
<b>LABOUR</b>				
	PANEL BEATING -REPAIR REAR LH FENDER.INCLUSIVE OF THE REPAIR OF REAR FENDER (LH) AND REAR TAIL GATE.		500.00	400.00
	SPRAY PAINTING CHARGE.		800.00	600.00
	WIRING CHARGE.	NOT NECESSARY	50.00	-
	REMOVE/REFIX REVERSE SENSOR .		120.00	30.00
			1,470.00	1,030.00
<b>GRAND TOTAL</b>			<b>3,597.50</b>	<b>2,066.38</b>
<b>RECOMMENDED COST OF REPAIRS</b>				<b>2,066.38</b>

Report Ref No. CC3/EQ119015572/K1gb3q2



Report Ref No. CC3/EQI19015572/K1gb3q2

KALVIN ANG WEI KUN

Automotive Assessor / Investigator

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.



**Joanne Lee (LKK Auto)**

---

**From:** Joanne Lee (LKK Auto) <report@lkkauto.com>  
**Sent:** Thursday, 31 October 2019 4:12 PM  
**To:** 'eqiprs@eqinsurance.com.sg'  
**Cc:** 'CeciliaChong@lkkauto.com'  
**Subject:** TP Direct Settlement - Accident Involving SKL 2157A (OI) and SHB 6349A (TP) on 02/09/2019  
**Attachments:** LKK REPORT & PHOTO.pdf; TP DS SUPPORTING DOCUMENT.pdf

Dear Sir/Madam,

Please be informed that the above-mentioned case had been settled.

Enclose herewith final report & relevant documents for your necessary action please.

Thank you.

Best Regards,

**JOANNE** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933