

Surveyor: STEVE DOI: 2/9/19 Date/Time: 3/9/19 Registered in Merimen: _____

Pre-assign / CCU / FTE

Insured Vehicle No. : SME4505D Claim No. : S9M01YVT
 Name of Insured : SIM SHI QIANG Policy No. : P2187886
 Insured Tel No. : HP: +65-98168320 Make / Model : PEUGEOT 308-1.2 PURETECH
 Excess Sec II :SS D.O.A : 29/08/2019 21:30 Place of Accident : ANG MO KIO AVE 8
 Is driver the owner? (YES / NO) Nature of Accident :
 If NO, Driver Name / Age : OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No. : (V/L: YES / NO) Insured Liability : % Final ? Yes / No

SHB 1642K

INSRS: WSP: SMRT, WL INSR: WSP: INSR: WSP: INSR: WSP:
 Tel: Tel: Tel: Tel: Tel:
 Liability: Liability: Liability: Liability: Liability:
 RMKS: RMKS: RMKS: RMKS: RMKS:

Date/Time	STAGE	DATE / PIC
	Non-Reporting ltr (1st):	
	Non-Reporting ltr (2nd):	
	Non-Reporting ltr (Final):	
	Notification ltr (if non-pickup):	
3/9/19	Call OI:	7 APR 3/10/19
	After call ltr to OI:	
	Documentation Check List:	Handler Typist
	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
	After call ltr to OI:	<input checked="" type="checkbox"/>
	Authorisation To Act:	<input type="checkbox"/>
	Release Voucher:	<input checked="" type="checkbox"/>
	Final Repair Bill:	<input checked="" type="checkbox"/>
	Car Rental Invoice:	<input checked="" type="checkbox"/>
	Towing Invoice:	<input checked="" type="checkbox"/>
	LTA / GIA :	<input checked="" type="checkbox"/>
	Medical Bill:	<input checked="" type="checkbox"/>
	PIR:	<input checked="" type="checkbox"/>
	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
	LOD	<input checked="" type="checkbox"/>
	Payment Breakdown Form:	<input type="checkbox"/>
	Post-Repair Photos:	<input checked="" type="checkbox"/>
	Others:	<input checked="" type="checkbox"/>

7/10 - Email LOI to seek mandate.
 12/10 - pending mandate approval.
 13/10 - settle @ 1583.73 as per TP LOD. File pass to send DV.

PRELIMINARY ADVICE Date/Time: Sent By:

FINALIZATION Date/Time: Confirm with: Confirm by: Steve
 Repair Cost: 115 S\$ 1000.00 (3 days) Reduction: \$266.77 = 78 Email Call

FINAL SETTLEMENT Date/Time: 14/10/19 Confirm with: LKK GLEK Email Call

Final Liability:	% 100 (Agreed / Assessed) BOLA S/N No. : 27	If NO or B 28, Ass. Lia :
Repair Cost:	S\$ 1000.00	
Loss of Rental (LOR):	S\$ 576.73 (5.5 days) x \$104.86	
Loss of Use (LOU):	S\$ - (\$ x days)	
Loss of Income (LOI):	S\$ - (\$ x days)	
LOR only <input checked="" type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/> [Tick only one]		
GIA/LTA Search	S\$ 7.00	
Medical:	S\$ -	1) Claim status: Normal/Reject/Private Settle
Disbursement:	S\$ - (e.g. Tow/Independent)	2) Report Format: TP
Legal Cost	S\$ -	3) Survey fee: \$350-
Total:	S\$ 1583.73 Global Sum S\$: -	

COPY SENT 7/10/19

FINAL PAYMENT Date/Time: Confirm with: Email Call

Payee 1:	S\$ 1583.73 Name 1: SMRT TAXIS Pte Ltd.
Payee 2: (Strike if N.A.)	S\$ Name 2:
Payee 3: (Strike if N.A.)	S\$ Name 3:

Section A - Accident Details

Registration Number	SHB1642K
Case Reference Number	TAX/08/19/2128
Registration Date	9/7/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	GOAY KOK CHUAN
Type of Accident	Head to Rear
Accident Date and Time	29/8/2019 9:20 PM
Accident Reported Date and Time	30/8/2019 12:30 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103117
Special Instruction to ARC, if any	TP/ REAR PORTION
Prepared Date and Time	31/8/2019 9:41 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$300.00
Total Spray Cost	\$936.00	\$300.00
Total Spare Part Cost	\$2,664.74	\$383.76
Total Other Cost	\$380.00	\$40.00
TOTAL COST	\$4,656.74	\$1,023.76
Lump Sum Total	\$4,650.00	\$1,000.00 (L/S)
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN (LKK) / AXA
ARC / Surveyor Sign Off Date	02/09/2019 3:18 PM	02/09/2019 11:58 AM
Signature		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@lkkauto.com

Section C - Quotation and Accident Invoice Details			
Quotation Number	QN-1909-0260	Invoice Number	
Quotation Date	17.09.2019	Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates		
Part 1 - Labour Works		
Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$676.00	\$300.00
Total Labour	\$676.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$378.00	\$100.00
Total Spray Painting & Panel Beating	\$936.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense		
Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$60.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$40.00

Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52159-47905	BUMPER REAR	1.00	\$458.60	25.00	\$343.95	Replace	Replace
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace
		52023-12240	BUMPER REINFORCEME	0.00	\$205.70	0.00	\$0.00	Replace	Check
		52016-47030	ARM SUB-ASSY. RR BUMPER RH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		52016-47030	ARM SUB-ASSY. RR BUMPER LH	0.00	\$139.60	0.00	\$0.00	Replace	Not Given
		89997-30070	ANTENNA,ELEC TRICAL LOWER	0.00	\$157.40	0.00	\$0.00	Replace	Check
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check
		52576-47020	BUMPER SIDE RETAINER	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52575-47020	BUMPER SIDE RETAINER	0.00	\$94.80	0.00	\$0.00	Replace	Not Given
		52592-47021	BUMPER SEAL RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given
		52591-47021	BUMPER SEAL RR RH	0.00	\$65.70	0.00	\$0.00	Replace	Not Given
		76088-47020	BUMPER LIP COVER RRLH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given
		76087-47020	BUMPER LIP COVER RR/RH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given
		78691-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given
		81561-47170	TAIL LAMP LH	0.00	\$548.40	0.00	\$0.00	Replace	Not Given

DP
B/W/C
M/V

	58307-47080	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair	X
		SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given	X
	67881-47022	TAILGATE DOOR WEATHER	0.00	\$353.40	0.00	\$0.00	Replace	Not Given	X
	69350-47030	TAILGATE DOOR LOCK	0.00	\$444.10	0.00	\$0.00	Replace	Not Given	X
	69431-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Not Given	X
		PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace	X
Total				\$4,140.30		\$479.70			

Handwritten signature/initials

Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

479.70
 - 202
 383.76
 + 300.00
 + 340.00

 1023.76
 4 @ \$1000/-

SMRT Automotive Services Pte Ltd
50 Woodlands Industrial Park E4, Singapore 737705
FAX Number : 63655562
Estimator Telephone Number : 63652022
Accident Reporting Number : 66902672

Date Generated : 6/29/2018

User ID : smurgingnie

Section A - Accident Details	
Registration Number	9H4B1642K
Case Reference Number	TAK028/19/2128
Registration Date	9/7/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PROJ2
Name of Driver	GOAY KOK CHUAN
Type of Accident	Head to Rear
Accident Date and Time	29/6/2018 9:30 PM
Accident Reported Date and Time	30/6/2018 12:30 PM
Is Surveyor Required?	Yes
Surveyor	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Redemption Vehicle Issued?	Yes
JOB Card Number	24103117
Special Instruction to ARC, if any	TP: REAR PORTION
Prepared Date and Time	31/6/2018 9:41 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates		
Summary of Repair Estimates	Quotation From ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$300.00
Total Spray Cost	\$306.00	\$170.00
Total Spare Part Cost	\$2,564.74	\$475.70
Total Other Cost	\$390.00	\$40.00
TOTAL COST	\$4,536.74	\$1,118.70
Lump Sum Total	\$4,536.00	\$1,099.00
Number of Repair Days	0.0	0.0
Prepared / Adjusted By	Ang Beng Kien	STEVE CHEN
ARC / Surveyor Sign Off Date	11/06/2018 9:56 AM	02/06/2018 11:58 AM
Signatures		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@saac.com

Section C - Quotation and Accident Invoice Details			
Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$474.00	\$300.00
Total Labour	\$474.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$175.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$379.00	\$100.00
Total Spray Painting & Panel Beating	\$734.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND WAX/CLAM	\$60.00	\$1.00
Total Other Costs	\$360.00	\$41.00

Part 4 - Spare Parts / Material Usage

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52156-47305	BUMPER REAR	1.00	\$455.00	25.00	\$341.25	Replace	Replace ✓ DD
		30467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace ✓ BR
		52025-12340	BUMPER REINFORCEMENT REAR	0.00	\$705.70	0.00	\$0.00	Replace	Check ✓ BR
		52016-47000	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.80	0.00	\$0.00	Replace	Not Given ✓ BR
		52016-47000	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.80	0.00	\$0.00	Replace	Not Given ✓ BR
		88967-30870	ANTENNA ELECTRICAL LOWER REAR	0.00	\$187.40	0.00	\$0.00	Replace	Check ✓ BR
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check ✓ BR
		52516-47020	BUMPER SIDE RETAINER RRLH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given ✓ BR
		52513-47020	BUMPER SIDE RETAINER RRWH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given ✓ BR
		52880-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given ✓ BR
		52881-47021	BUMPER SEAL, RR RH	0.00	\$85.70	0.00	\$0.00	Replace	Not Given ✓ BR
		75089-47030	BUMPER LIP COVER RRLH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given ✓ BR
		75087-47020	BUMPER LIP COVER RRWH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given ✓ BR
		76991-47020	BUMPER LIP REAR	0.00	\$228.30	0.00	\$0.00	Replace	Not Given ✓ BR
		81561-07170	TAIL LAMP LH	0.00	\$549.40	0.00	\$0.00	Replace	Not Given ✓ BR
		56307-47060	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair ✓ BR
			SEALANT SHAPLEK	0.00	\$37.00	0.00	\$0.00	Replace	Not Given ✓ BR
		07981-47022	TAILGATE DOOR SEATNER STRIP	0.00	\$953.40	0.00	\$0.00	Replace	Not Given ✓ BR
		65060-47030	TAILGATE DOOR LOCK	0.00	\$444.10	0.00	\$0.00	Replace	Not Given ✓ BR
		89411-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Not Given ✓ BR
			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓ BR
Total					\$4,140.30		\$475.75		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park EA, Singapore 757702
FAX Number : 63955940
Estimator Telephone Number : 68628233
Accident Reporting Number : 6862672

Date Generated : 02/04/2018

User ID : kimkongchin

Addit Spare Parts / Material Usage After Surveyor Signed off

Part Number	Partion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Date Generated : 02/09/2019

User ID : kinningschic

Section A - Accident Details

Registration Number	5H81842K
Case Reference Number	TAX/05/19/2128
Registration Date	9/7/2014
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRUIS
Name of Driver	GOAY KOK CHUAN
Type of Accident	Head to Rear
Accident Date and Time	29/8/2019 9:20 PM
Accident Reported Date and Time	30/8/2019 12:30 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24103117
Special Instruction to ARC, if any	TRR REAR PORTION
Prepared Date and Time	31/8/2019 9:41 AM
Cross Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$678.00	\$300.00
Total Spray Cost	\$936.00	\$110.00
Total Spare Part Cost	\$2,654.74	\$479.70
Total Other Cost	\$380.00	\$40.00
TOTAL COST	\$4,638.74	\$1,119.70
Lump Sum Total	\$4,650.00	\$1,000.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Ang Bang Kien	STEVE CHEN
ARC / Surveyor Sign Off Date	31/08/2019 3:58 AM	02/09/2019 11:58 AM
Signature		
Remarks		L/S repair, take after spray. Finalize sent to stevechen@kkauto.com

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	

SMRT Automotive Services Pte Ltd	
80 Woodlands Industrial Park E4, Singapore 757705	
FAX Number : 63885992	
Estimator Telephone Number : 68682833	
Accident Reporting Number : 8862672	

Date Generated : 02/09/2019

User ID : kimmingchia

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR REAR PORTION	\$676.00	\$300.00
Total Labour	\$676.00	\$300.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY REAR BUMPER	\$378.00	\$200.00
TO RESPRAY BUMPER BEAM	\$180.00	\$0.00
TO RESPRAY REAR PANEL	\$378.00	\$100.00
Total Spray Painting & Panel Beating	\$936.00	\$300.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO TEST AND REFIX REVERSE SENSOR SYSTEM	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Total Other Costs	\$360.00	\$40.00

Part 4 - Spare Parts / Material Usage

Part Number	Partion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52158-47905	BUMPER REAR	1.00	\$488.50	25.00	\$343.88	Replace	Replace ✓ 00
		90467-07211	BUMPER CLIPS	10.00	\$2.10	25.00	\$15.75	Replace	Replace ✓ 00
		52023-12240	BUMPER REINFORCEMENT REAR	0.00	\$205.70	0.00	\$0.00	Replace	Check ✓ 00
		52016-47030	ARM SUB-ASSY, RR BUMPER RH	0.00	\$139.80	0.00	\$0.00	Replace	Not Given ✓ 00
		52016-47030	ARM SUB-ASSY, RR BUMPER LH	0.00	\$139.80	0.00	\$0.00	Replace	Not Given ✓ 00
		89987-30070	ANTENNA ELECTRICAL LOWER REAR	0.00	\$157.40	0.00	\$0.00	Replace	Check ✓ 00
			SENSOR REVERSE	0.00	\$180.00	0.00	\$0.00	Replace	Check ✓ 00
		52576-47020	BUMPER SIDE RETAINER RRLH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given ✓ 00
		52575-47020	BUMPER SIDE RETAINER RRRH	0.00	\$94.80	0.00	\$0.00	Replace	Not Given ✓ 00
		52592-47021	BUMPER SEAL, RR LH	0.00	\$88.90	0.00	\$0.00	Replace	Not Given ✓ 00
		52591-47021	BUMPER SEAL, RR RH	0.00	\$85.70	0.00	\$0.00	Replace	Not Given ✓ 00
		76088-47020	BUMPER LIP COVER RRLH	0.00	\$72.20	0.00	\$0.00	Replace	Not Given ✓ 00
		76087-47020	BUMPER LIP COVER RRRH	0.00	\$118.10	0.00	\$0.00	Replace	Not Given ✓ 00
		76891-47020	BUMPER LIP REAR	0.00	\$228.90	0.00	\$0.00	Replace	Not Given ✓ 00
		81561-47170	TAIL LAMP LH	0.00	\$548.40	0.00	\$0.00	Replace	Not Given ✓ 00
		58307-47060	END PANEL	1.00	\$602.10	100.00	\$0.00	Replace	Repair ✓ 00
			SEALANT SIKAFLEX	0.00	\$37.00	0.00	\$0.00	Replace	Not Given ✓ 00
		67661-47022	TAILGATE DOOR WEATHER STRIP	0.00	\$353.40	0.00	\$0.00	Replace	Not Given ✓ 00
		69050-47030	TAILGATE DOOR LOCK	0.00	\$44.10	0.00	\$0.00	Replace	Not Given ✓ 00
		69431-47010	STRIKER, BACK DOOR	0.00	\$48.90	0.00	\$0.00	Replace	Not Given ✓ 00
Total			PIXEL STICKER	2.00	\$60.00	0.00	\$120.00	Replace	Replace ✓ 00
					\$4,140.30		\$479.70		

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
40 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685582
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 02/09/2019

User ID : kimmingchia

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Sent: 31/08/2019 08:58
To: 'motor.survey@axa.com.sg'
Cc: Yeo Poh Suan (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Kok Tuck Foo (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Koo Yew Chung (Auto Svcs/Ext Biz Svcs/AR & SC); Grace Ng Siu Ching (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex)); Lim Wei Siong (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims); Keith Ang Bang Kien (TPHS/Ops&Maint/FOPs/SA/QP); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/Ext Biz Svcs/AR & SC/ARC (Tx&Ex)/ARC (Tx&Ex))
Subject: RE: SHB1642K - Survey (AXA)
Attachments: 2128 - 1642.pdf
Se:
Fc
Dear Sir /Mdm

Kindly arrange to survey the vehicle SHB1642K within 48 hours according to GIA guide line, involving your insured SME4505D
Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg



◀ Service Request Details

Claim

S9M01YVT

Reference

None 

Loss Date

August 29, 2019

Report Date

Sep 2, 2019 10:43:00 AM

Request Date

September 3, 2019

Due Date

September 10, 2019

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Shanti

T: 11.39 a.m

V: 14

E: ✓

Actions

Next Step

Agree to perform service

Decline Work

Accept Work

Vehicle Information

Incident Vehicle Registration #

SHB1642K

MODEL

PRIUS TAXI-1.8 (A)

Service Address

...

Primary Contact/Insured

SIM SHI QIANG (SHEN SHIQIANG)

BLK 201 BISHAN STREET 23, #06-477, 570201, Singapore

68266316

NICKSIMSQ@GMAIL.COM

Claim Handler

LOH Cynthia

6568804843

cynthia.loh@axa.com.sg

Additional Instructions

- 1
Messages
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Documents
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-

New Message

TYPE ?

SENT 9/3/19 11:34 AM

FROM LOH Cynthia

SUBJECT PROCEED DS

BODY H2R case - was informed that TP veh has been surve...



Catherine Chong (LKK Auto)

From: Shanti B Thaiyal Nayagi (Auto Svcs/Claims & IA/Claims & IA/Taxis)
<BThaiyalN@smrt.com.sg>
Sent: Saturday, 31 August, 2019 8:58 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey
Cc: Yeo Poh Suan (Auto Svcs/ARC/AR & SC/Taxis); Kok Tuck Foo (Auto Svcs/ARC/AR & SC/Taxis); Koo Yew Chung (Auto Svcs/ARC/AR & SC); Grace Ng Siu Ching (Auto Svcs/ARC/AR & SC/Taxis); Lim Wei Siong (Auto Svcs/Claims & IA/Claims & IA/Taxis); Keith Ang Bang Kien (Auto Svcs/ARC/AR & SC/Taxis); Mahmud Bin Awi (Auto Svcs/Claims & IA/Claims & IA/Taxis); Chin Kim Ming (Auto Svcs/ARC/AR & SC/Taxis)
Subject: [EXTERNAL] RE: SHB1642K - Survey (AXA)
Attachments: 2128 - 1642.pdf
Categories: Mateen

Dear Sir /Mdm

Kindly arrange to survey the vehicle **SHB1642K** within 48 hours according to GIA guide line, involving your insured **SME4505D**
Vehicle in Woodlands SMRT Depot

Regards
Shanti
SMRT Automotive Services PTE LTD
Accident Reporting Center (Claims Dept)
6866 2671/2 | bthaiyaln@smrt.com.sg





Immediate Advice

To : AXA Insurance Pte Ltd

Date: 12/10/2019

Survey Details:

Date of loss	29-Aug-19
Date of appointment	2-Sep-19
Date of survey	2-Sep-19
Location of survey	SMRT, WL

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	SHB 1642K
Make and Model	TOYOTA PRIUS TAXI - 1797cc
Date of registration	9-Jul-14
Parf Rebate	
Market Value	\$ -
Parf Rebate	\$ -
Nett Loss	\$ -

Repair details:

Initial Estimate	\$ 4,636.74
------------------	-------------

Proposed/Revised repair cost:

Parts	\$ 683.68
Check items (estimate)	\$ -
Labour	\$ 340.00
Total	\$ 1,023.68
Lump Sum(if applicable)	\$ 1,000.00

Number of days for repair	3
---------------------------	---



Remarks:

03 RECOMMENDED REPAIR DAYS + 2.5 PRS= 5.5 DAYS

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	1,000.00	
Loss of use	\$	-	
Loss of rental	\$	576.73	5.5days x \$104.86
Loss of income	\$	-	
LTA search fees	\$	7.00	
Others	\$	-	
Proposed Total	\$	1,583.73	



<MANDATE IA> - S9M01YVT { ACCIDENT INVOLVING SME 4505D (OI) & SHB 1642K (TP) ON 29/08/2019}

Type

🔍 Question

Message

LIABILITY: 100% BOLA S27 - INFORMED OI ABOUT TP CLAIM AND NCD ISSUE. AGREED TO SETTLE AT BEST. WE SEEK YOUR MANDATE AT \$1,583.73 (CLAIMING LOR). MANDATE IA HAS BEEN UPLOADED IN SMARTCLAIM. KINDLY LET US HAVE YOUR APPROVAL/INSTRUCTION. THANKS - CCL

Reply



SMRT Automotive Services Pte Ltd
251 North Bridge Road Singapore 179102
Tel: 65 63311000 Fax: 65 63340247

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV190900483
Date : 25.09.2019
Vehicle No. : SHB1642K
Your Ref No. : TAX/08/19/2128
Our Ref No. : 24103117
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,000.00
GRAND TOTAL				\$ 1,000.00

Remark :

Make/Model : TOYOTA PRIUS
Accident Date : 29.08.2019

N.B. Payment by cheque should be crossed and made payable to 'SMRT Automotive Services Pte Ltd'.
No receipt will be issued unless requested.

Authorized Signature
for SMRT Automotive Services Pte Ltd



Re:<MANDATE IA> - S9M01YVT { ACCIDENT INVOLVING SME 4505D (OI) & SHB 1642K (TP) ON 29/08/2019}

Type

🗉 Question

Message

APPROVE

Reply

Cecilia Chong (LKK Auto)

From: Su Li (LKK Auto)
Sent: Thursday, 3 October 2019 5:37 PM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: CS A Team; Admin A
Subject: FW: LOD Re: Accident on 29/8/2019 involving SHB 1642K & SME 4505D (AXA's insured) Our Ref: TAX/08/19/2128/lg
Attachments: img-X03162945-0001.pdf
Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Cecilia.

Hi Cecilia,

FYNA, our ref CC4/ASM19015563/Ega3

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 (Ext:119) Email: SuLi@lkkauto.com Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

Sent: Thursday, 3 October 2019 5:35 PM

To: CS A Team; Admin A

Subject: LOD Re: Accident on 29/8/2019 involving SHB 1642K & SME 4505D (AXA's insured) Our Ref: TAX/08/19/2128/lg

Dear All,

We quantify our own losses as follows:-

Cost of Repair	\$1000.00
Loss of Rental	\$576.73 (5.5 days x \$104.86)
LTA Search Fee	\$7.00
Total	\$1583.73

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 7 October 2019 9:44 AM
To: nicksimsq@gmail.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/ASM19015563/Ega3 ***
ACCIDENT INVOLVING SME 4505D VS SHB 1642K ON 29/08/2019 *** (NO ACTION
REQUIRED)

07 OCTOBER 2019

SIM SHI QIANG

Dear Sir/ Mdm

OUR REF : CC4/ASM19015563/Ega3

YOUR REF : SME 4505D

ACCIDENT INVOLVING SME 4505D / SHB 1642K ALONG/AT ANG MO KIO AVE 8 ON 29/08/2019

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMRT AUTOMOTIVE SERVICES PTE LTD** acting on behalf of the owner of SHB 1642K against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in our favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to ceciliachong@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre.** The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Driver's Work Permit
- Employment Letter from your company
- Authorisation letter
- Rental Agreement/ Leasing Agreement
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)

- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6749 4274 or email us at ceciliachong@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

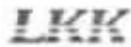
Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

AUTHORISATION TO ACT

I/We, SMRT TAXIS PTE LTD ("the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 1642K (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SHB 1642K that was damaged pursuant to the accident which occurred on 29/08/2019 (date) along ANG MO KIO AVES TOWARDS BISHAN (location) involving vehicle no/s SME 4505D ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of Oct (month) 2019 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	SME4005D [Insd veh]	Model: TOYOTA PRIUS TAG-1.8 (A)
	BH81642K [TP veh]	
Date of Accident/ Time:	29/08/2019	

Repair Estimate	:\$	6,197.20	
Final Repair Cost	:\$	1,005.00	
Loss of Use	:\$		days at \$ per day
Rental (if any)	:\$	576.73	5.5 days at \$ 104.86 per day
LTA / GIA Search Fee	:\$	7.00	
Others:	:\$		
Final Settlement Sum	:\$	1,583.73	

Payee Name : SMRT TAXIS PTE LTD
 Is Third Party Workshop GIA Registered? YES NO (Kindly indicate below)

A)	For Non GIA Registered Workshop:	Agreed Liability _____ (%)
B)	For GIA Registered Workshop:	BOLA Applicable: <input checked="" type="checkbox"/> Yes No BOLA Scenario No: <u>27</u>
	BOLA Liability: <u>100</u> (%)	Assessed Liability (*): _____ (%)

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are not received within 7 days of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

	
Signature of workshop representative / Workshop stamp	Signature of Witness / Workshop stamp (if applicable)
Name of Representative: <u>Tan Lee Gek</u>	Name of Witness: <u>Ana Magnaye</u>
Date: <u>15 OCT 2019</u>	Date: <u>15 OCT 2019</u>



Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 16-10-19

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date.
 Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/08/19/2128

From: SMRT Taxis Pte Ltd

Date: 06/09/2019

**ACCIDENT INVOLVING SHB1642K AND SME4505D ON 29/8/2019
9:20 PM ALONG ANG MO KIO AVE 8 TOWARDS BISHAN.**

- This is to confirm that the daily rental rate for SHB1642K is \$104.86 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 14/08/2019

Accident End Date : 09/09/2019

Date Generated : 09/09/2019

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX08/19/128	SHB1642K	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24103117	30/08/2019 12:30 PM	05/09/2019 8:25 AM

Enquire Transaction History

Transaction History (1/1/2019 - 31/8/2019)

Log Date/Time:	31 Aug 2019 / 08:31:58	Transaction Amount:	\$7.19
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SME4505D	Business Transaction Reference No.:	20190831083158148655
Transaction Type:	16-32 Insurance Enquiry (GINO Payment)		
User ID:	ESASBAHD - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 29 Aug 2019 21:20:00
 Insurance Company: AXA INSURANCE PTE.LTD
 Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

AXA INSURANCE PTE LTD

Ref : CC4/ASM19015563/Ega3q2

8 SHENTON WAY #24-01
AXA TOWERSINGAPORE 068811
ATTN:CYNTHIA LOH

Date : 11-11-2019



Code : ASM

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SME 4505D	Veh. Inspected	SHB 1642K
Policy No.	CN015384	Coverage (\$)	0.00
Claim No.	S9M01YVT	Excess (\$)	0.00
Assign From		Assign Date	02/09/2019

2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2014
Chassis No.	JTDKN36U805746902	Colour	MAROON
Odometer	555654	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	FAIR		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/50 R15	WEST LAKE	5 mm
L/H Front Tyre	195/50 R15	WEST LAKE	5 mm
R/H Rear Tyre	195/50 R15	WEST LAKE	5 mm
L/H Rear Tyre	195/50 R15	WEST LAKE	5 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION.
DAMAGES SEE DETAILS.

5. General Information

Accident Date	29/08/2019	Inspection Date	02/09/2019
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS.
B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR: **3 Working Days**



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 1642K

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	BUMPER REAR (DISC 25%) (CONSISTENT)	DENTED	458.60	343.95
10	BUMPER CLIPS @\$2.10 (DISC 25%) (CONSISTENT)	NECESSARY	21.00	15.75
2	PIXEL STICKER @\$60.00 (SN)(CONSISTENT)	NECESSARY	120.00	120.00
1	BUMPER REINFORCEMENT (CONSISTENT)	NOT NECESSARY	205.70	-
1	ARM -SUB ASSY RR BUMPER RH (CONSISTENT)	NOT NECESSARY	139.60	-
1	ARM SUB-ASSY RR BUMPER LH (CONSISTENT)	NOT NECESSARY	139.60	-
1	ANTENNA ,ELECTRICAL LOWER (CONSISTENT)	NOT NECESSARY	157.40	-
1	SENSOR REVERSE (CONSISTENT)	NOT NECESSARY	180.00	-
1	BUMPER SIDE RETAINER (CONSISTENT)	NOT NECESSARY	94.80	-
1	BUMPER SIDE RETAINER (CONSISTENT)	NOT NECESSARY	94.80	-
1	BUMPER SEAL ,RR LH (CONSISTENT)	NOT NECESSARY	88.90	-
1	BUMPER SEAL ,RR RH (CONSISTENT)	NOT NECESSARY	65.70	-
1	BUMPER LIP COVER RR/LH (CONSISTENT)	NOT NECESSARY	72.20	-
1	BUMPER LIP COVER RR/RH (CONSISTENT)	NOT NECESSARY	118.10	-
1	BUMPER LIP REAR (CONSISTENT)	NOT NECESSARY	228.90	-
1	TAIL LAMP LH (CONSISTENT)	NOT NECESSARY	548.40	-
1	SEALANT SIKAFLEX (CONSISTENT)	NOT NECESSARY	37.00	-
1	TAILGATE DOOR WEATHER (CONSISTENT)	NOT NECESSARY	353.40	-
1	TAILGATE DOOR LOCK (CONSISTENT)	NOT NECESSARY	444.10	-
1	STRIKER ,BACK DOOR (CONSISTENT)	NOT NECESSARY	48.90	-
1	END PANEL (CONSISTENT)	TO REPAIR SEE LABOUR	602.10	-
			4,219.20	479.70
LABOUR				
	PANEL BEATING & BODY WORK .INCLUSIVE OF THE REPAIR OF END PANEL.		676.00	300.00
	SPRAY PAINT.		936.00	300.00
	TO TEST AND REFIX REVERSE SENSOR SYSTEM.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	20.00

Report Ref No. CC4/ASM19015563/Ega3q2



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,972.00	640.00
GRAND TOTAL			6,191.20	1,119.70
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)				1,000.00

Report Ref No. CC4/ASM19015563/Ega3q2

CHEN TSUE YEE

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Service Request Details

Claim	59M01VVT
Reference	CC4/ASM19015563/Ega3a2
Loss Date	29 August 2019
Report Date	2 Sep 2019 10:43:00 AM
Request Date	3 September 2019
Due Date	
Vendor Name	LNK AUTO CONSULTANTS PTE LTD (TP)
Type of Loss	Third Party Vehicle Damage
Services	Pending verification - Direct Settlement

Actions

Next Step: Wait for Approve Invoice

[Add Invoice](#)

Vehicle Information

Incident Vehicle Registration #	SHB1643K
Make	TPVD TOYOTA
Model	PHILIS TAXI-1.8 (A)
Service Address	

...

Primary Contact/Insured

SIM S-HI QIANG (SHEN SHIQIANG)
 BLK 201 BISHAN STREET 23, #06-477, 570201, Singapore
 68266316
 NICKSIMSQ@GMAIL.COM

Claim Handler

LOH Cynthia
 6568804843
 cynthia.loh@axa.com.sg

Additional Instructions

- Messages
- Invoices
- History
- Documents
- Assessment
- Metrics
- Notes

Document Type

[Upload Documents](#)

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
Accident Statement	Reports & Statement		Meritien	

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LKKInvoice1 (6).pdf	Invoice	Surveyor/ Assessor expense	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
RENTAL RECEIPT.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
RENTAL MILEAGE.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
LVA_SEARCH.pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
LKKInspection (2).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
LKKAdjustmentLA (5).pdf	Forms / Claim Documents	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
PAYMENT BREAKDOWN EXPRESS SETTLEMENT FORM.pdf	Forms / Claim Documents	Satisfaction / Discharge Voucher	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
AUTHORIZATION TO ACT FOIRM.pdf	Forms / Claim Documents	POA / Authority Letter	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
LETTER TO OI.pdf	Letters and Correspondence	Policy Holders / Insured	LKK AUTO CONSULTANTS PTE LTD (TP)	14 November 2019
TP FINAL EST LIST.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LKK RESURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
LOD.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
MANDATE JA DD 12102019.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
ATA AND OTHER DOCUMENTS.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
LKK SURVEY PHOTO.pdf	Reports & Statement	Others	LKK AUTO CONSULTANTS PTE LTD (TP)	12 October 2019
TP ESTIMATE - MARKED.pdf	Reports & Statement	Estimate / Quotation	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
TP - JA.pdf	Forms / Claim Documents	Assessment	LKK AUTO CONSULTANTS PTE LTD (TP)	10 September 2019
EMAIL.msg	Letters and Correspondence	Others	KADRI MATEEN	3 September 2019
EMAIL.msg	Letters and Correspondence	Internal	KADRI MATEEN	3 September 2019
P2187886_CI_00002_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI MATEEN	3 September 2019
P2187886_RH_00002_1.pdf	Forms / Claim Documents	Policy Schedule / Covernote / Certificate of Insurance	KADRI MATEEN	3 September 2019
EMAIL FROM WORKSHOP (THIRD PARTY) P103.pdf	Letters and Correspondence	Workshop	KADRI MATEEN	2 September 2019

NAME	TYPE	SUB-TYPE	AUTHOR	DATE UPLOADED
EMAIL FROM WORKSHOP THIRD PARTY PRB).msg	Letters and Correspondence	Workshop	KADRI Mateen	2 September 2019
GIA REPORT OF SHB1642K (TP).pdf	Reports & Statement	GIA Report	KADRI Mateen	2 September 2019
GIA REPORT OF SAE4505D (RNSD).PDF	Reports & Statement	GIA Report	KADRI Mateen	2 September 2019
New message for Service Request 134967 Vendor Ref.ital	[{getDocumentType_AxisItem.documentType}]		User System	2 September 2019
EMAIL.png	Letters and Correspondence	Others	KADRI Mateen	2 September 2019